

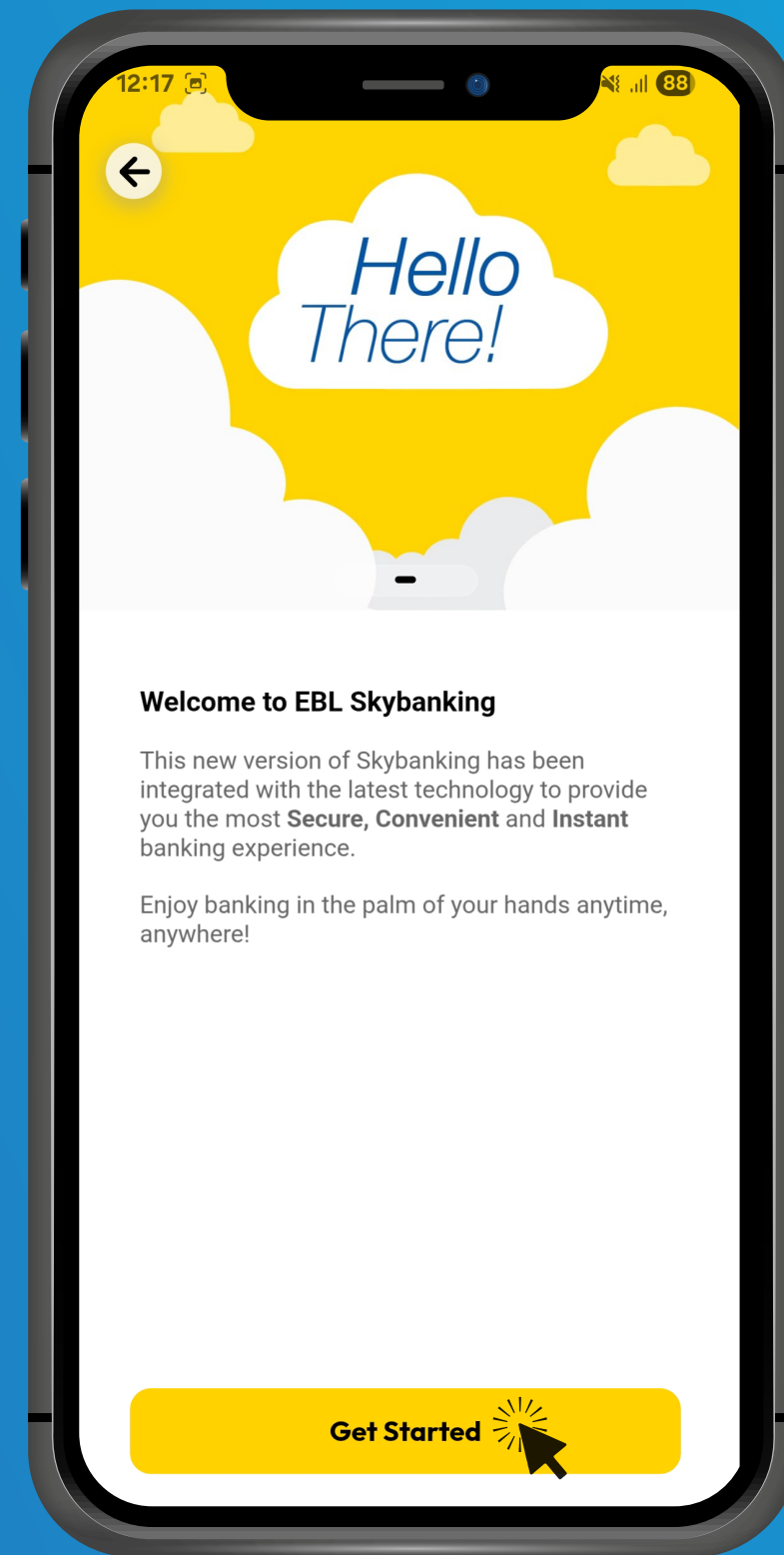


*Registration Journey **With Card***

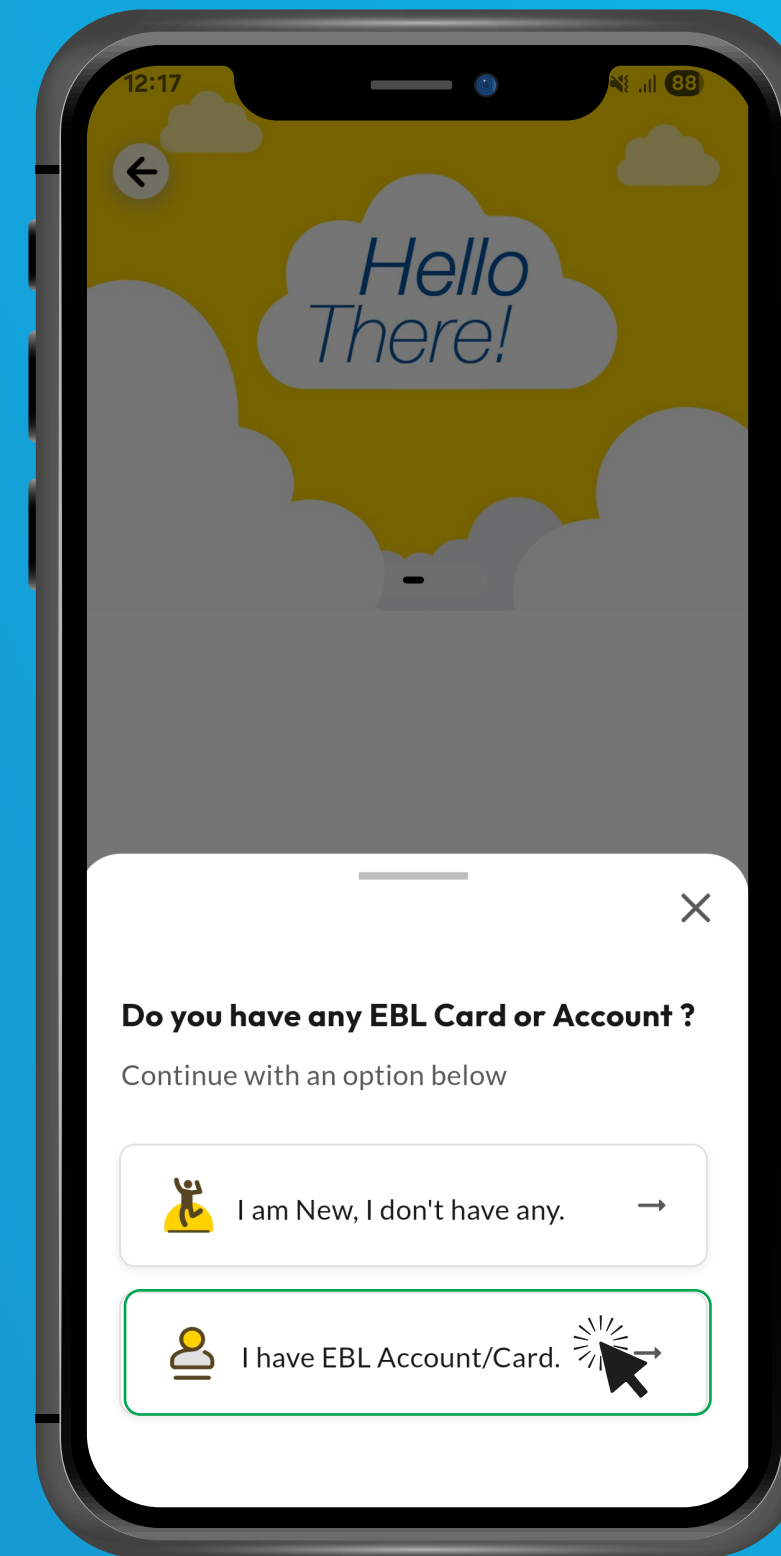
Registration Journey *With Card*



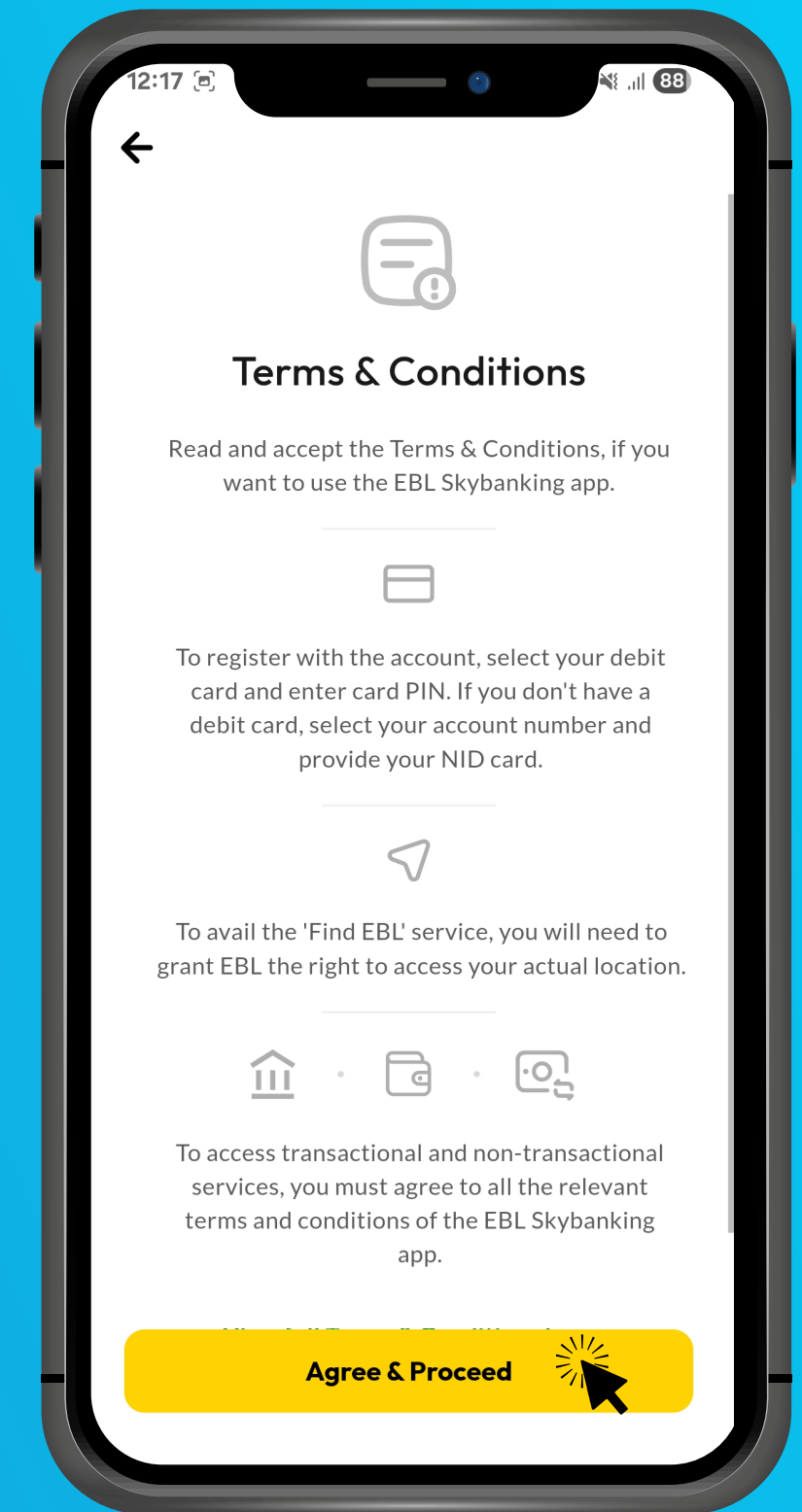
Click
“Sign Up”



Click
“Get Started”

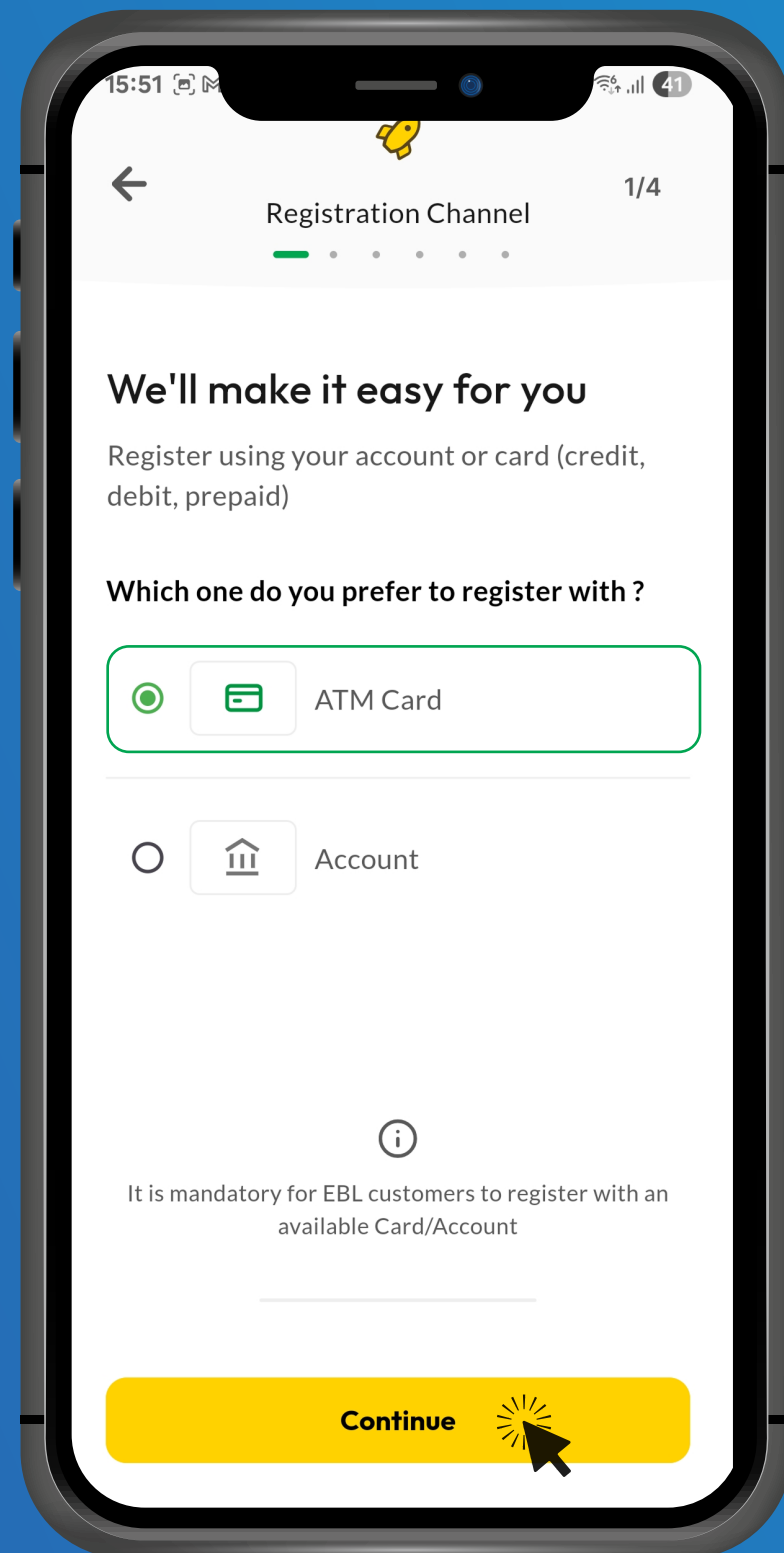


Select
“I have EBL Account/Card”

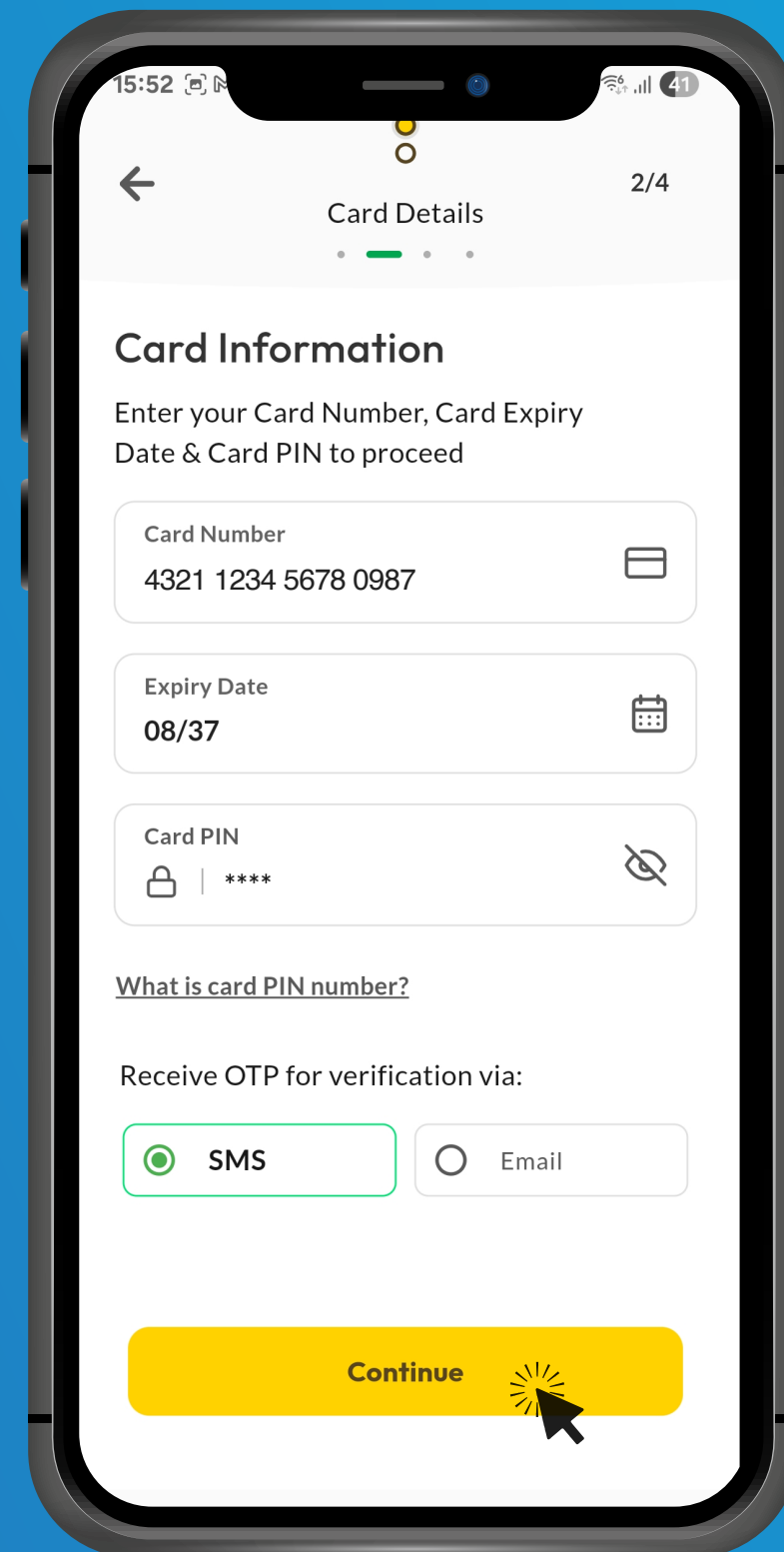


Read the Terms & Conditions and Click
“Agree & Proceed”

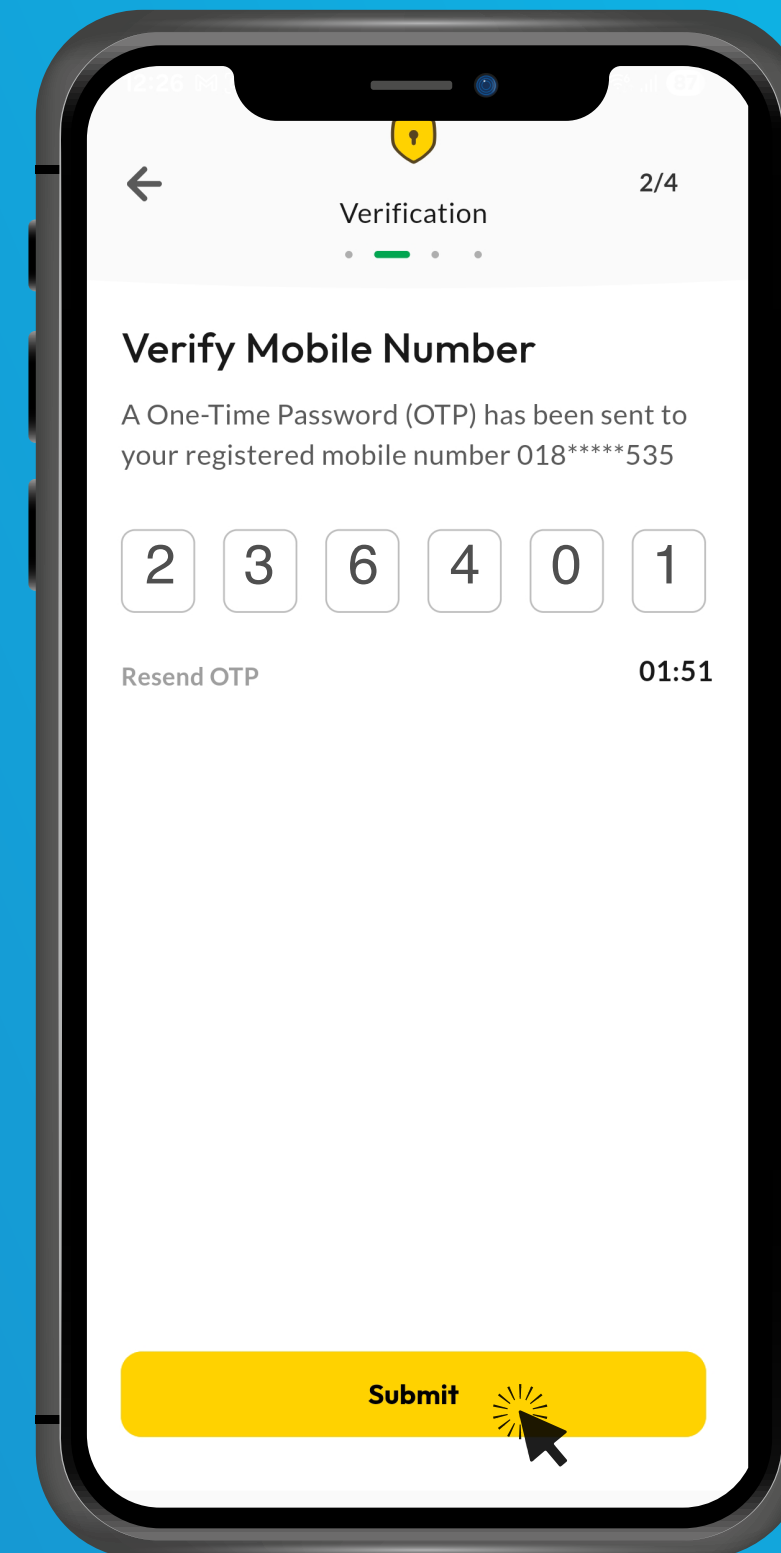
Registration Journey *With Card*



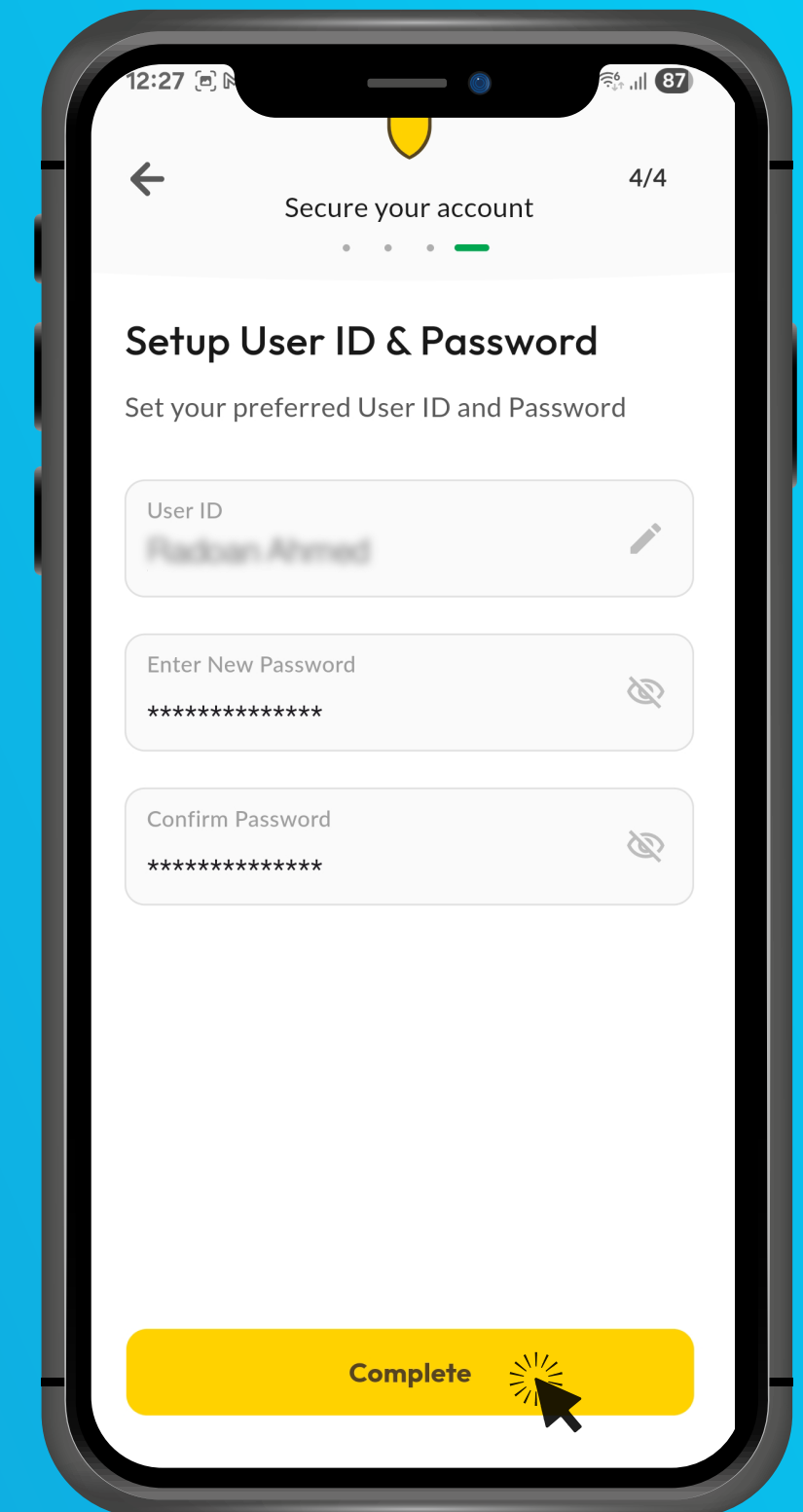
Select **“ATM Card”** and Click **“Continue”**



Fill in the required information select the **OTP channel** and click **“Continue”**



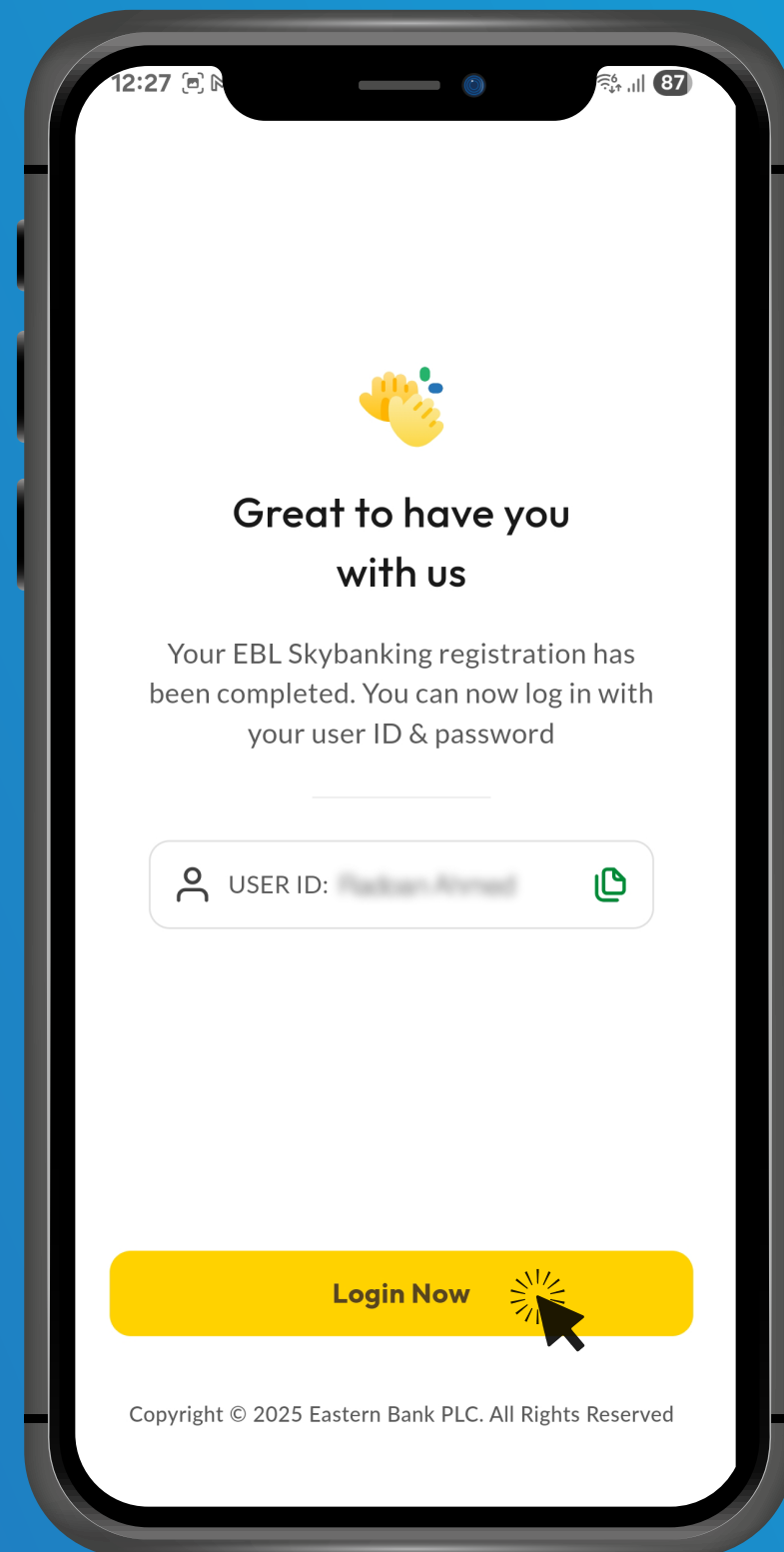
Enter the **OTP number** and click **“Submit”**



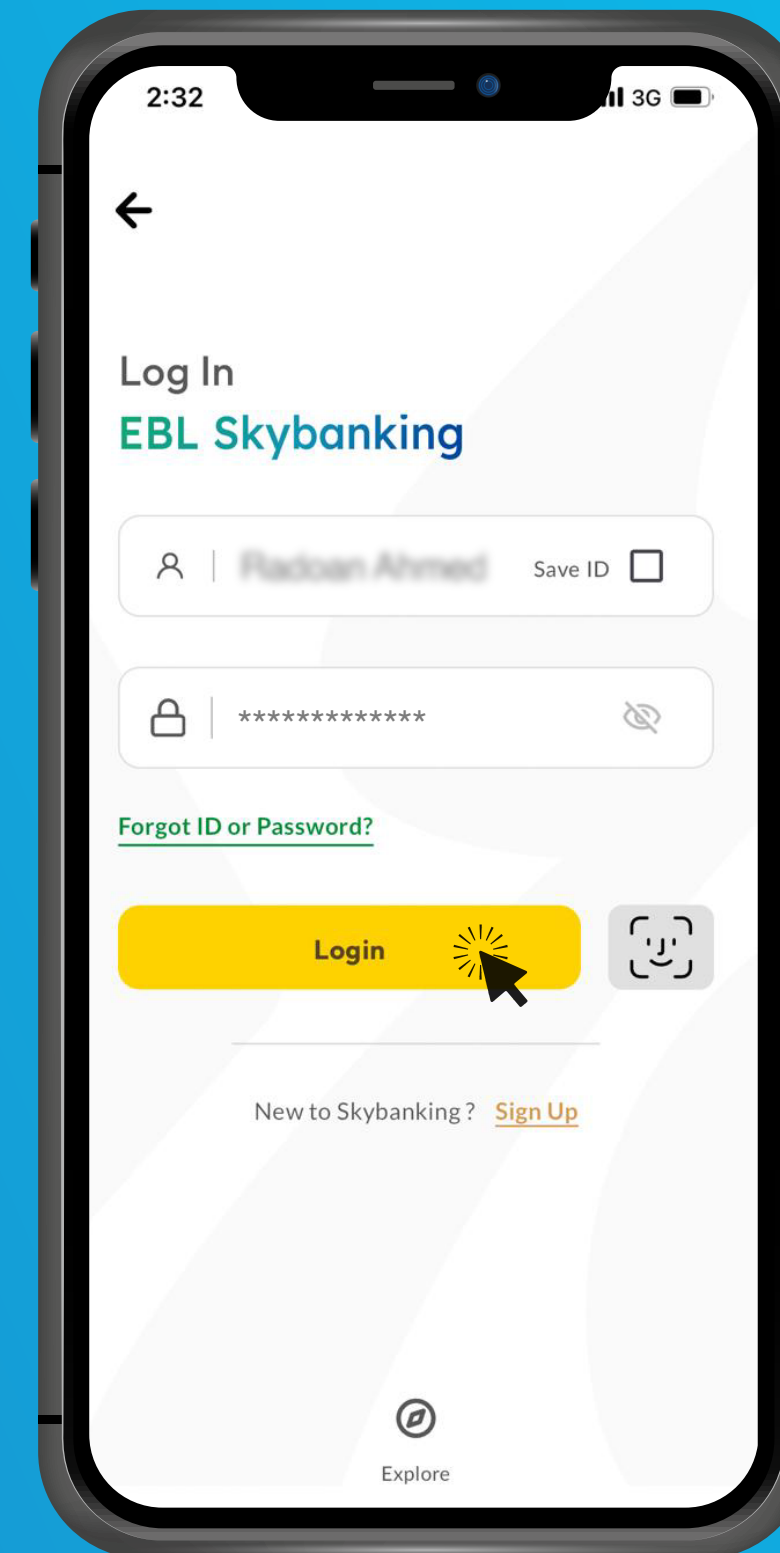
Set your **User ID and Password** then click **“Complete”**



Registration Journey *With Card*



Your EBL Skybanking **registration** is now complete.



Use your User ID and Password to log in to the **EBL Skybanking app**



Registration Journey **With Card**

NOTE:

After completing registration using your EBL Card, the transaction limit remains disabled by default. To enable financial transactions please call the **EBL Contact Center at 16230 or 09677716230** and complete a quick verification.

If you are currently abroad:

To enable financial transactions kindly **visit <https://dgzip.ebl-bd.com/query/>** and share the following details with us:

- The country you are staying in
- Your existing mobile number with the country code **(from which you will call our Contact Center)**
- After submitting your request at **<https://dgzip.ebl-bd.com/query/>** we will respond to your email within **72 hours**





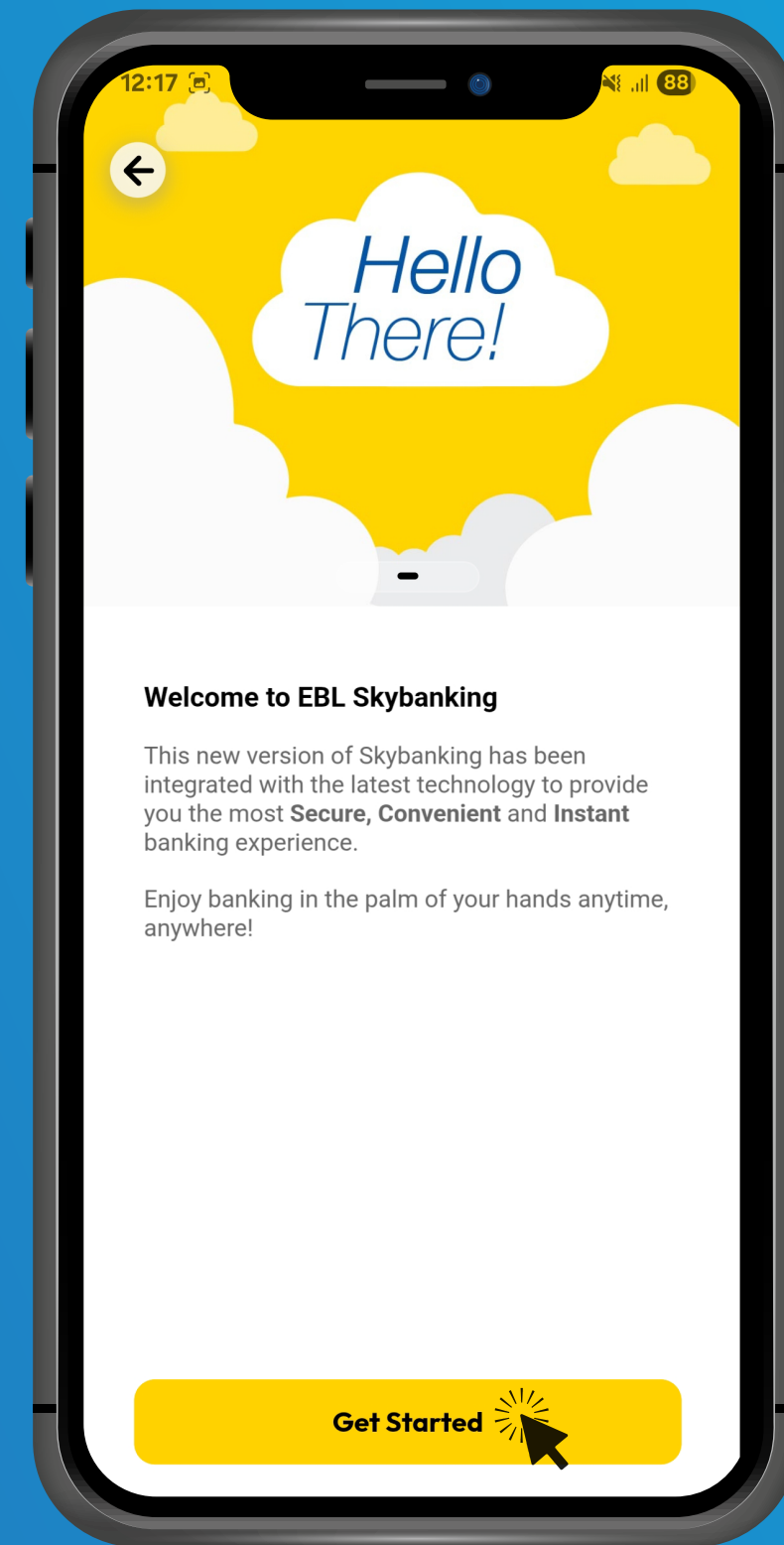
*Registration Journey **With Account***



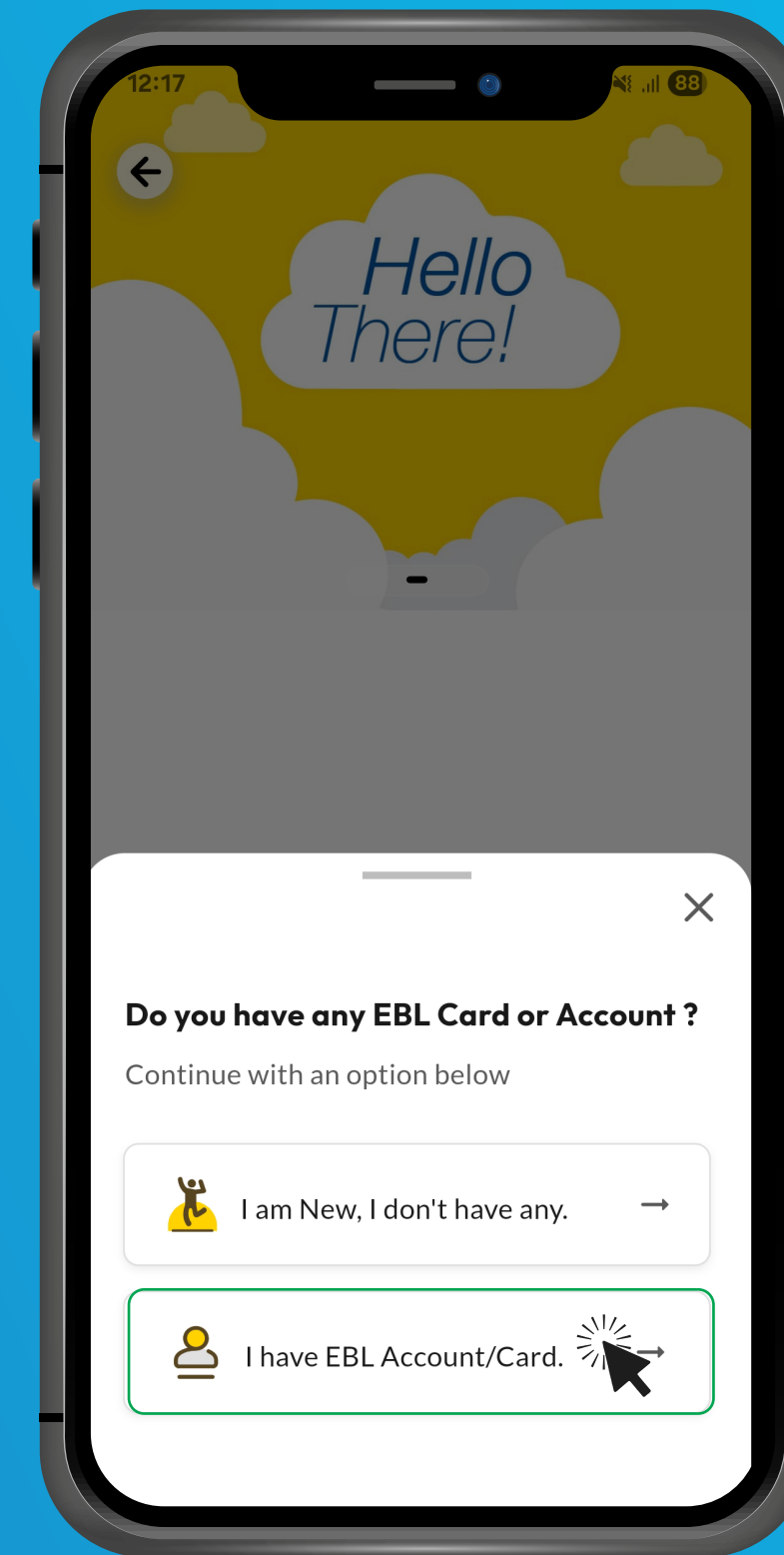
Registration Journey **With Account**



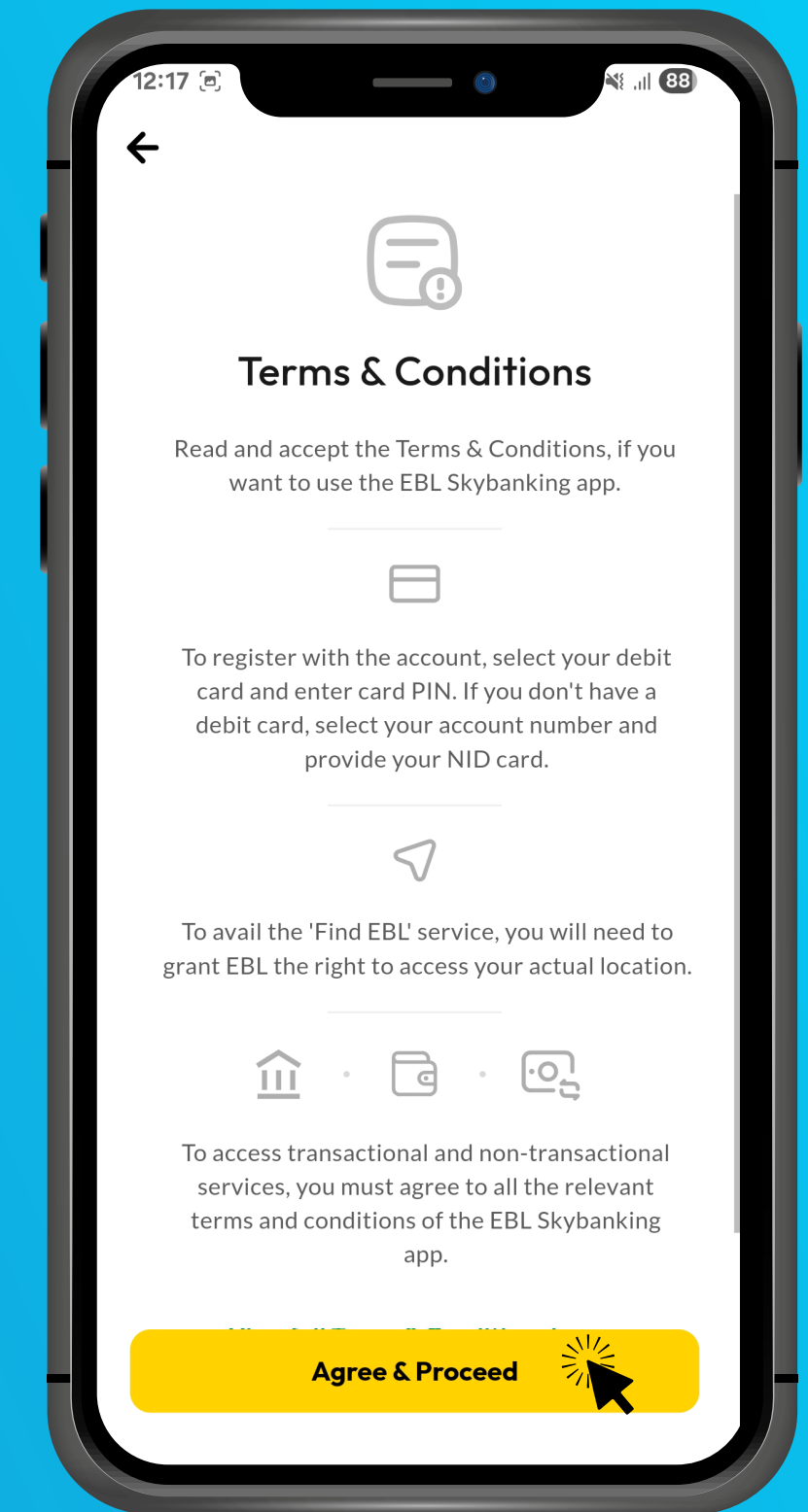
Click
“Sign Up”



Click
“Get Started”

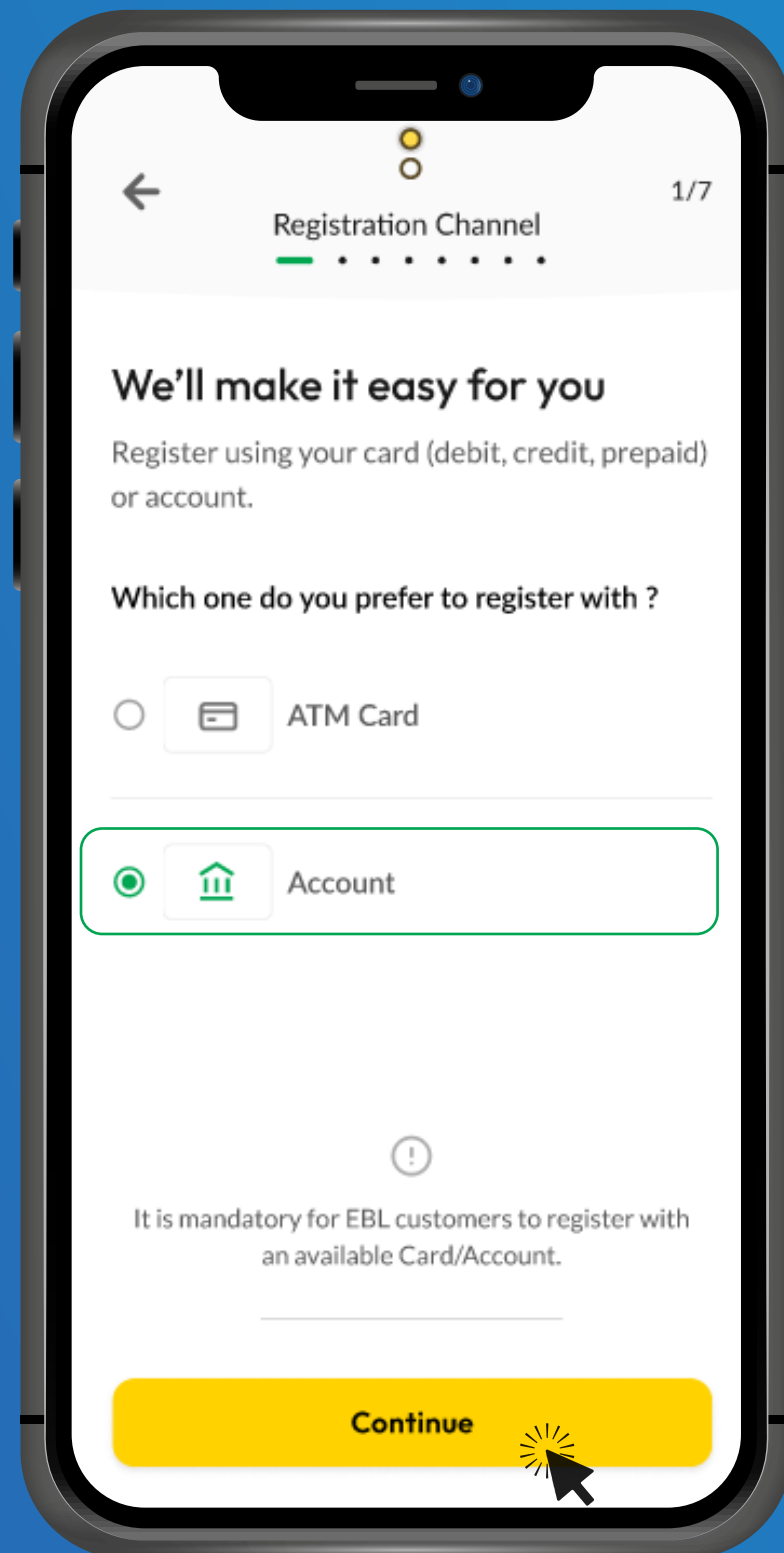


Select
“I have EBL Account/Card”

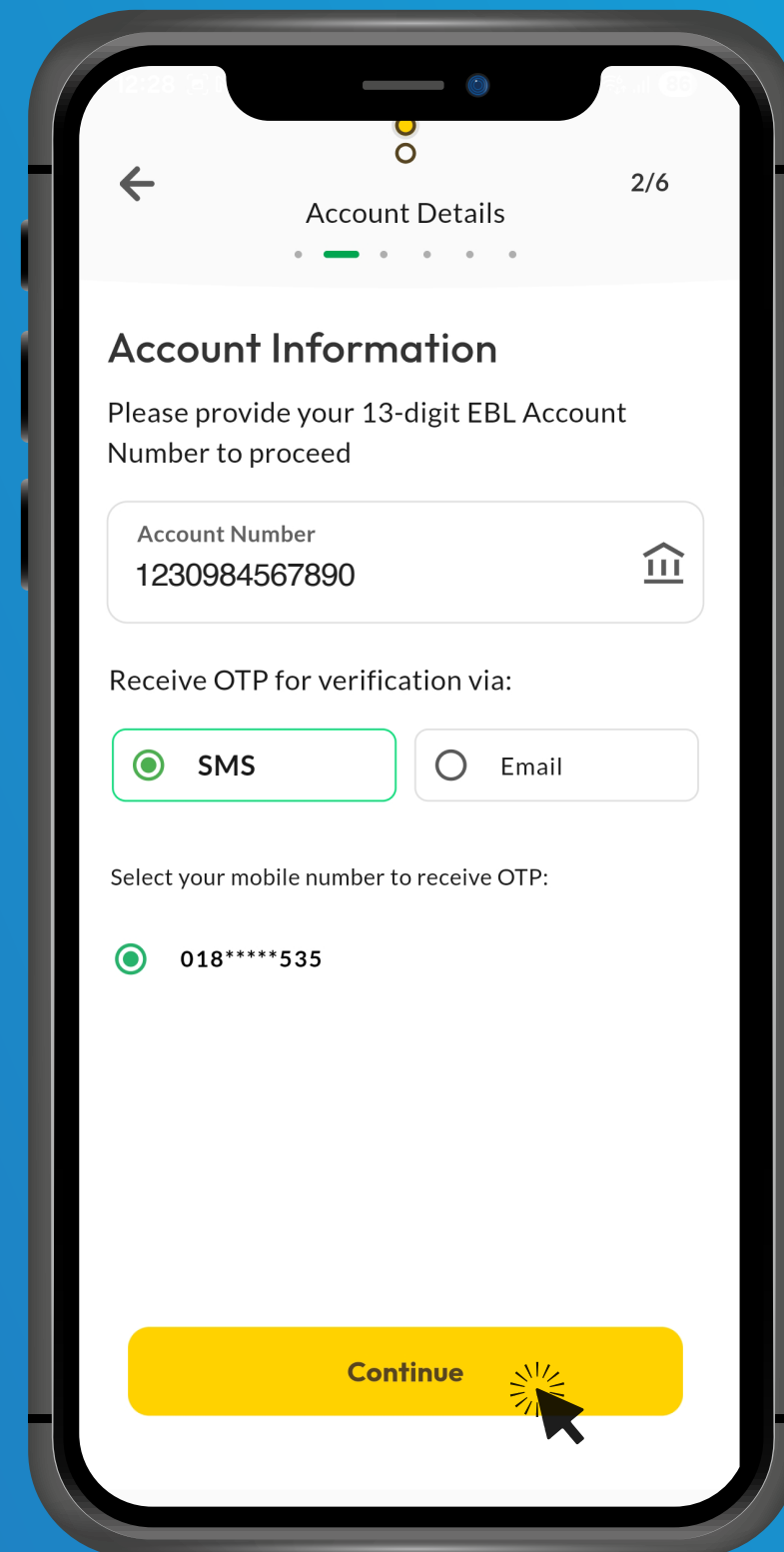


Read the Terms & Conditions and Click
“Agree & Proceed”

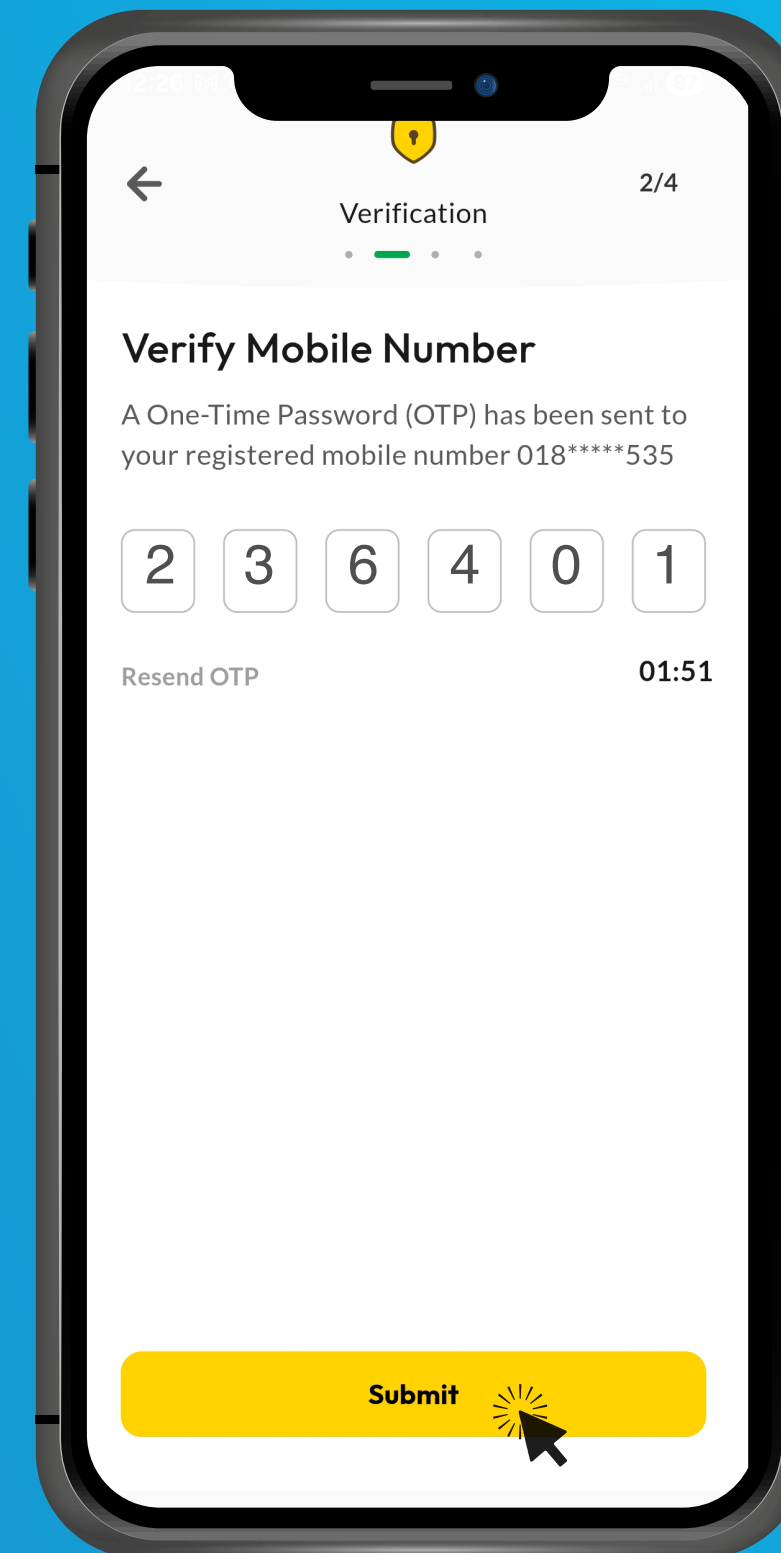
Registration Journey *With Account*



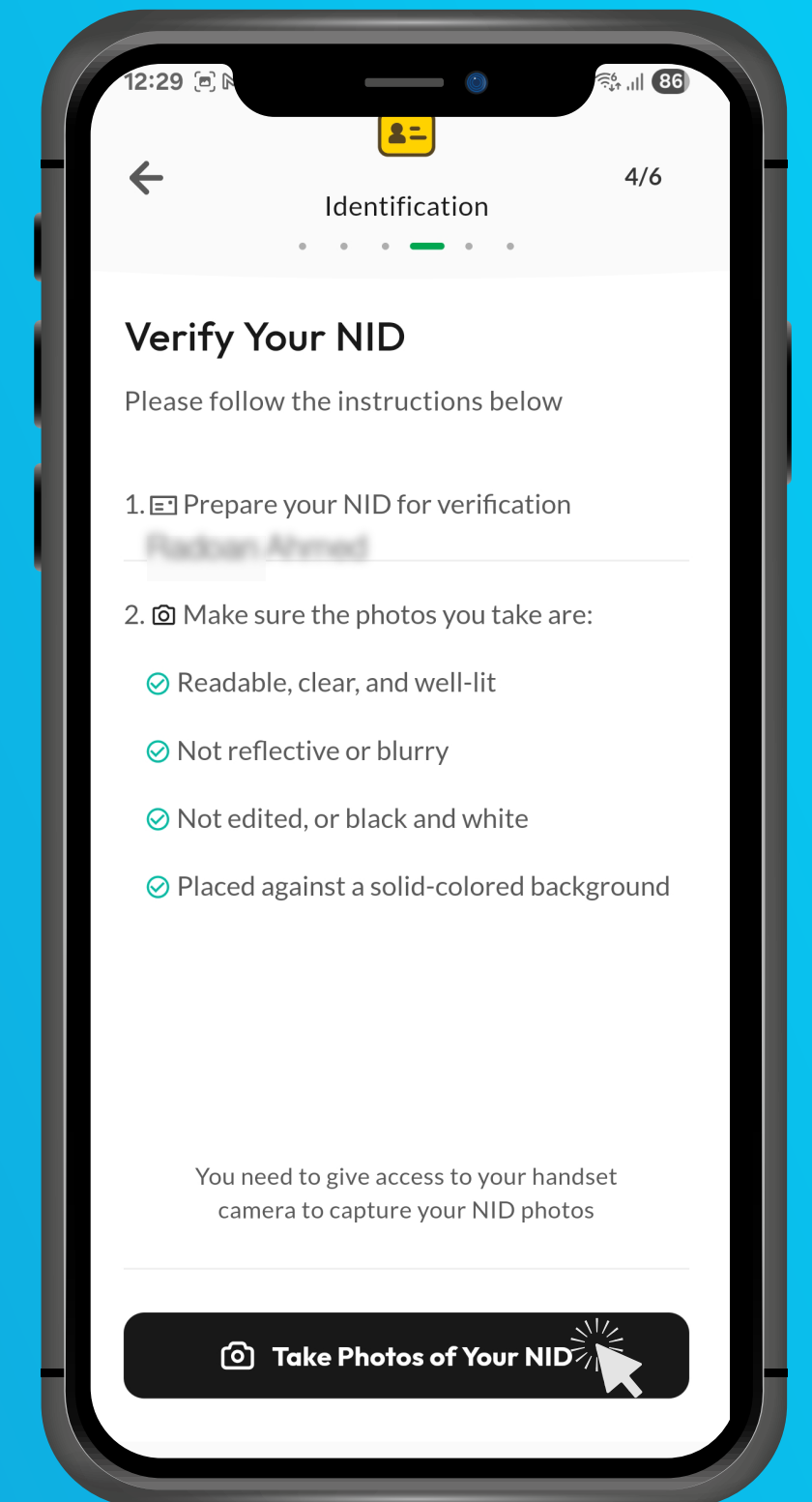
Select **“Account”** & Click **“Continue”**



Fill in the required information select the **OTP channel** and click **“Continue”**



Enter the **OTP number** and click **“Submit”**

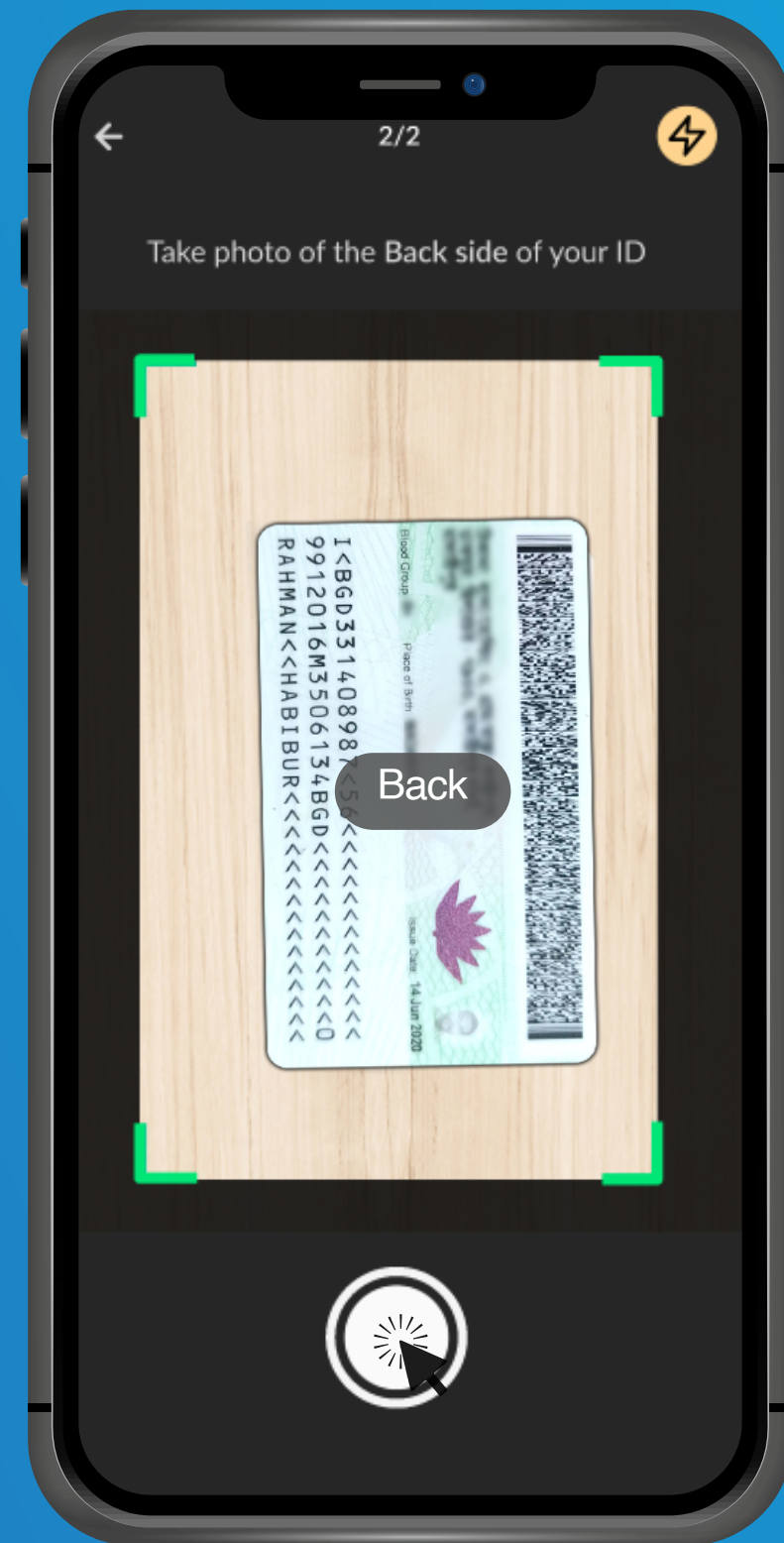


Click **“Take Photos of Your NID”**

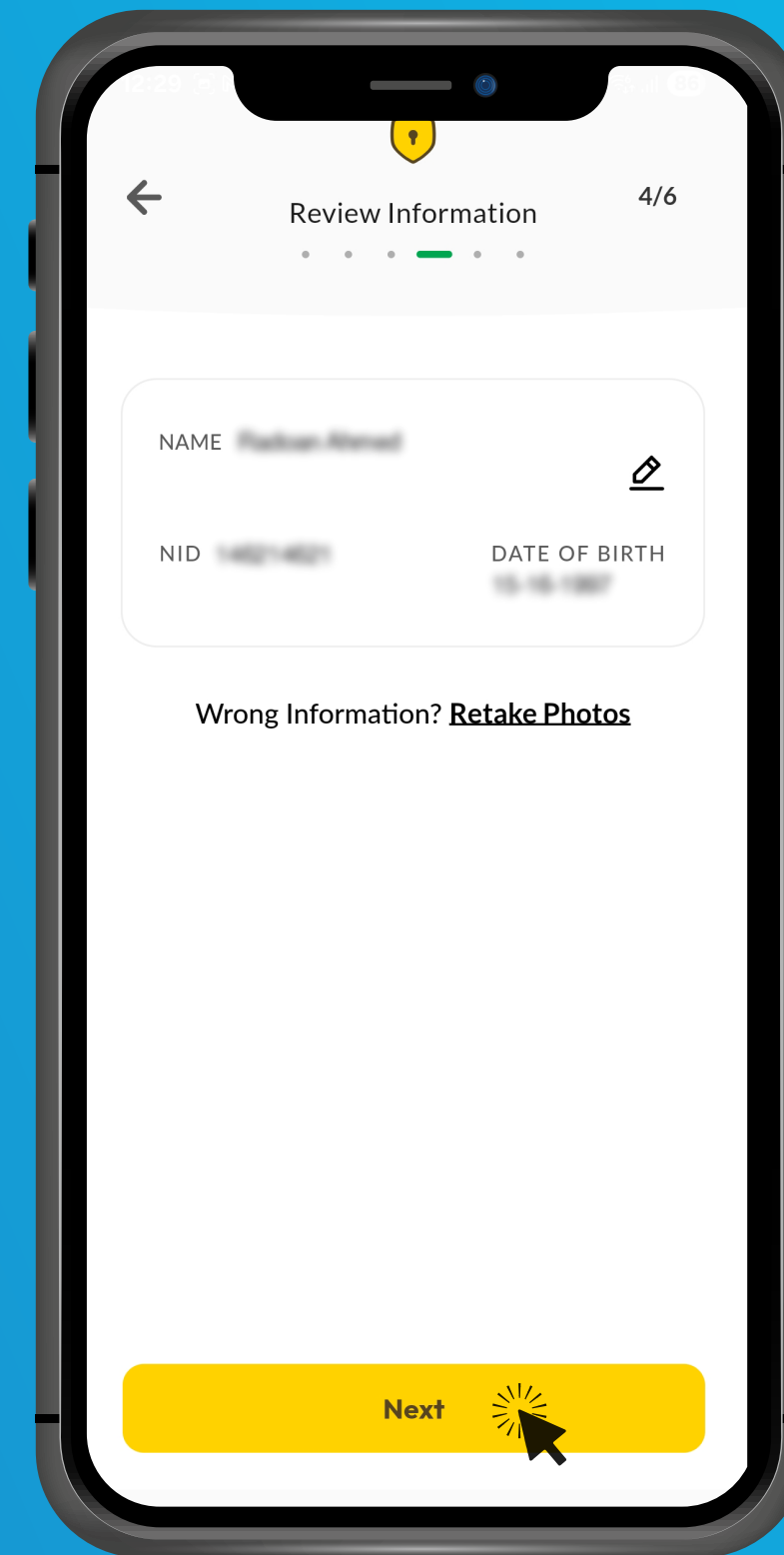
Registration Journey *With Account*



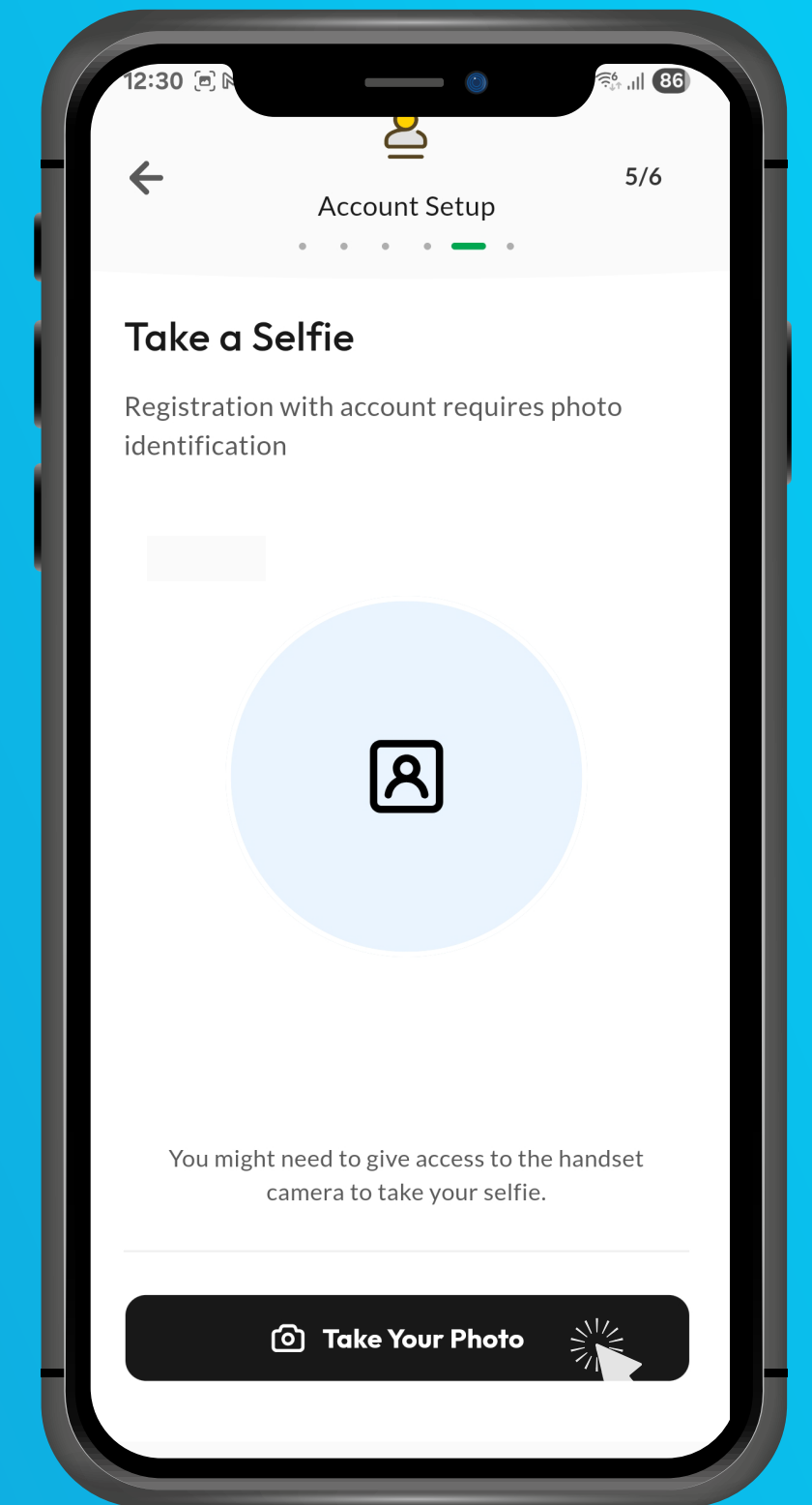
Take a photo of the **Front Side** of your NID



Take a photo of the **Back Side** of your NID

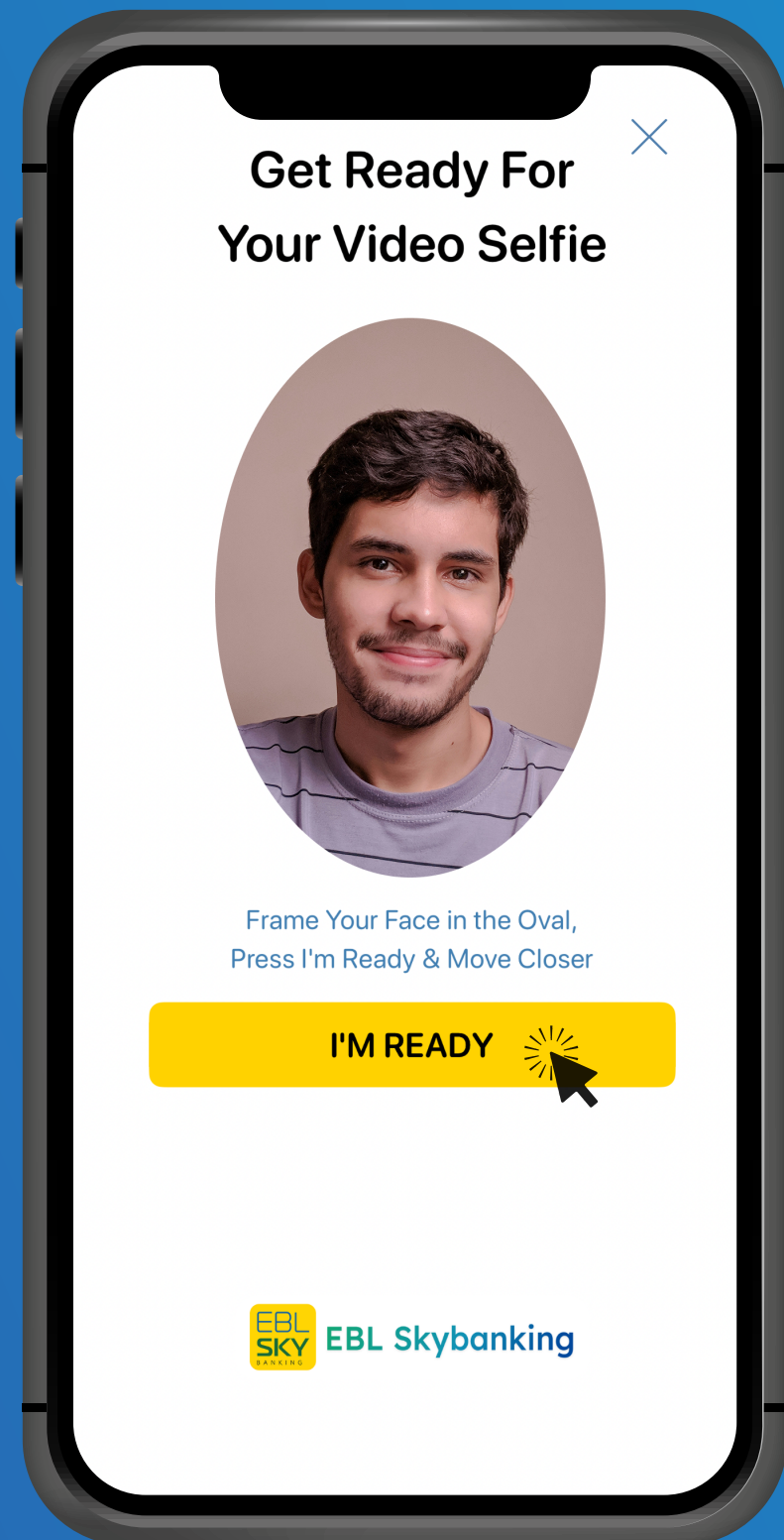


Review Information and Click **“Next”**

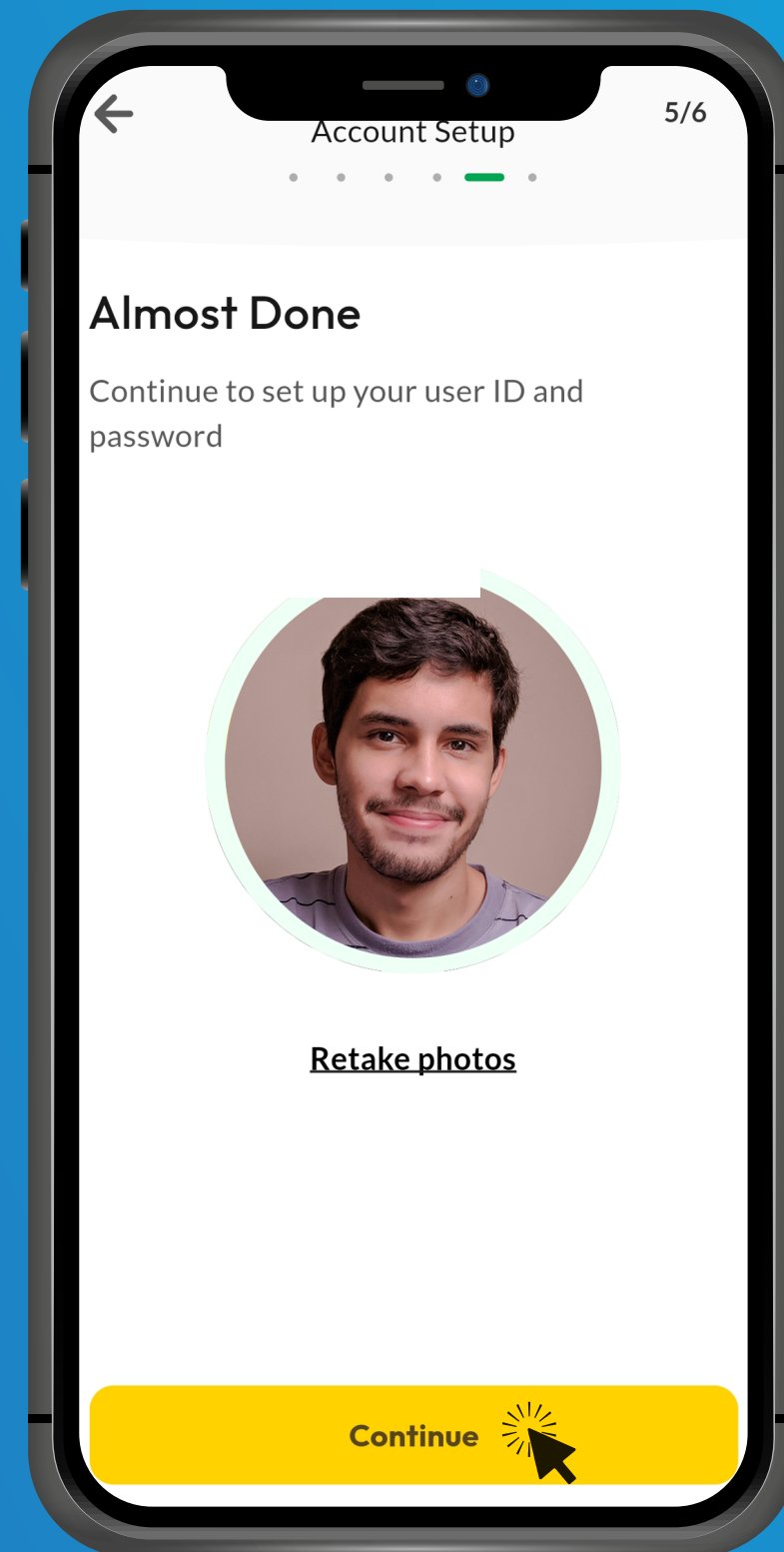


Click **“Take Your Photo”**

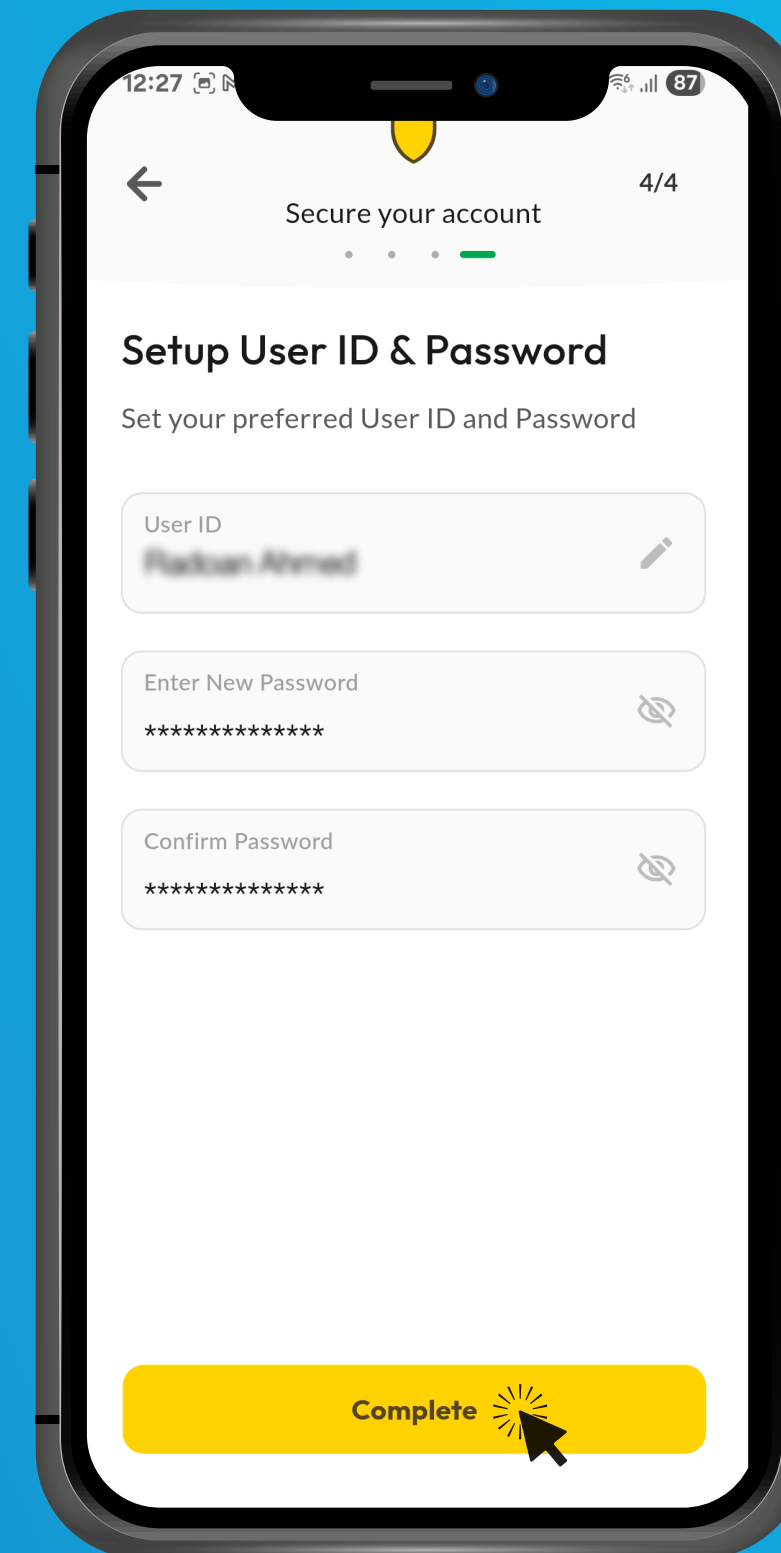
Registration Journey *With Account*



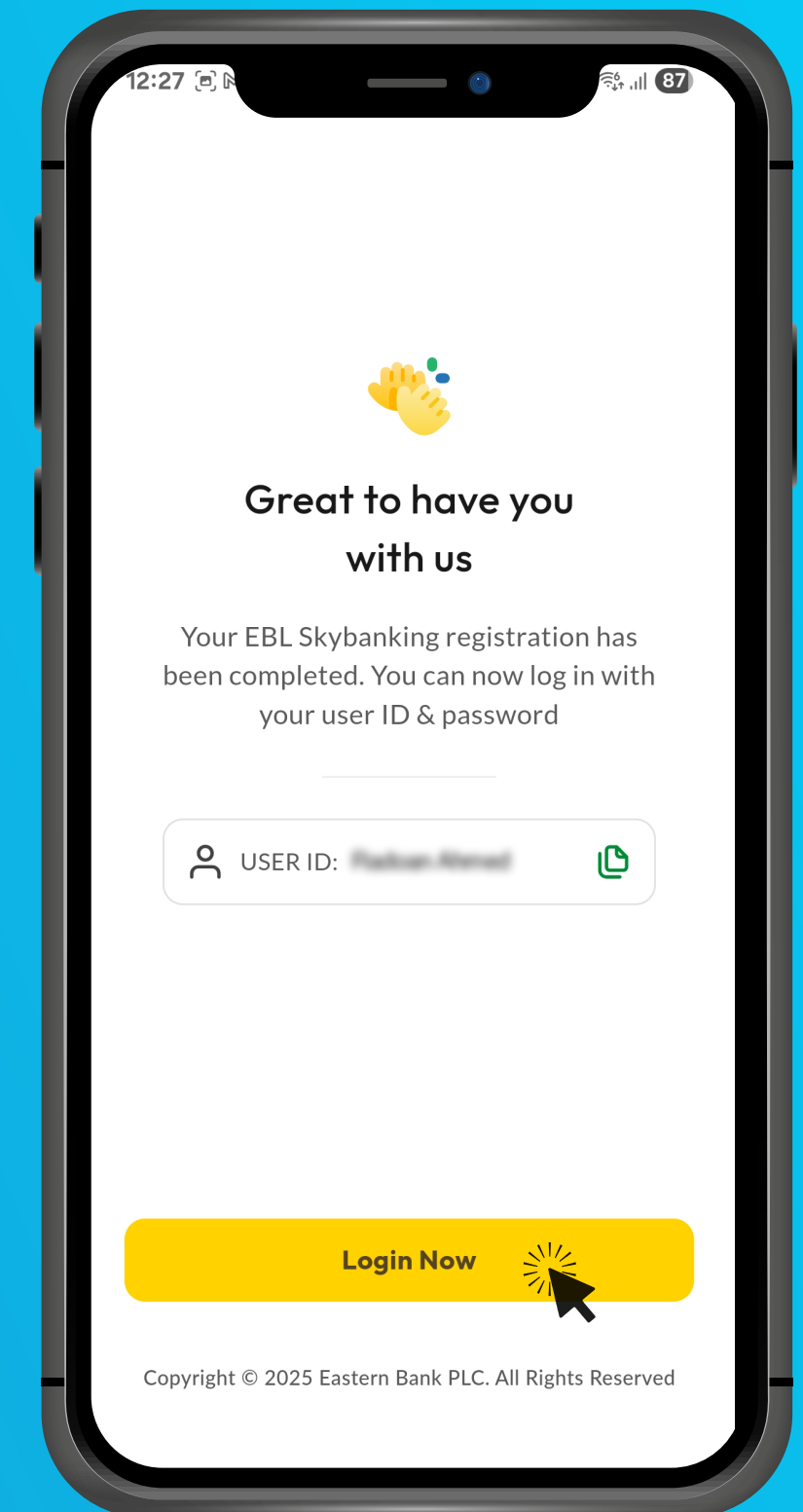
Please position your face within the circle and click **"I'M READY"**



Click **"Continue"**



Set your User ID and Password then click **"Complete"**



Your EBL Skybanking registration is now **complete**

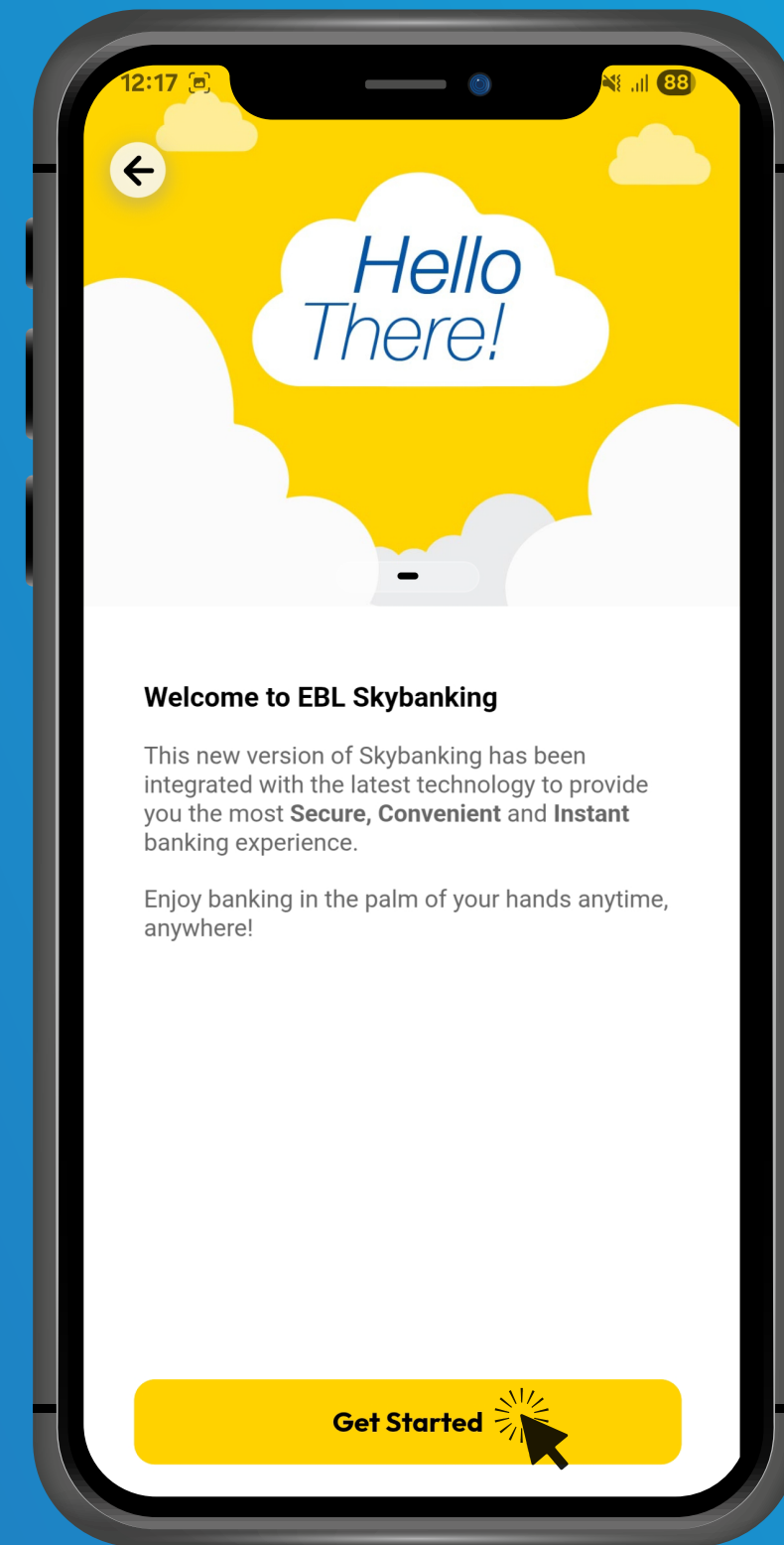


Registration Journey for Non-EBL Customers (With Mobile Number)

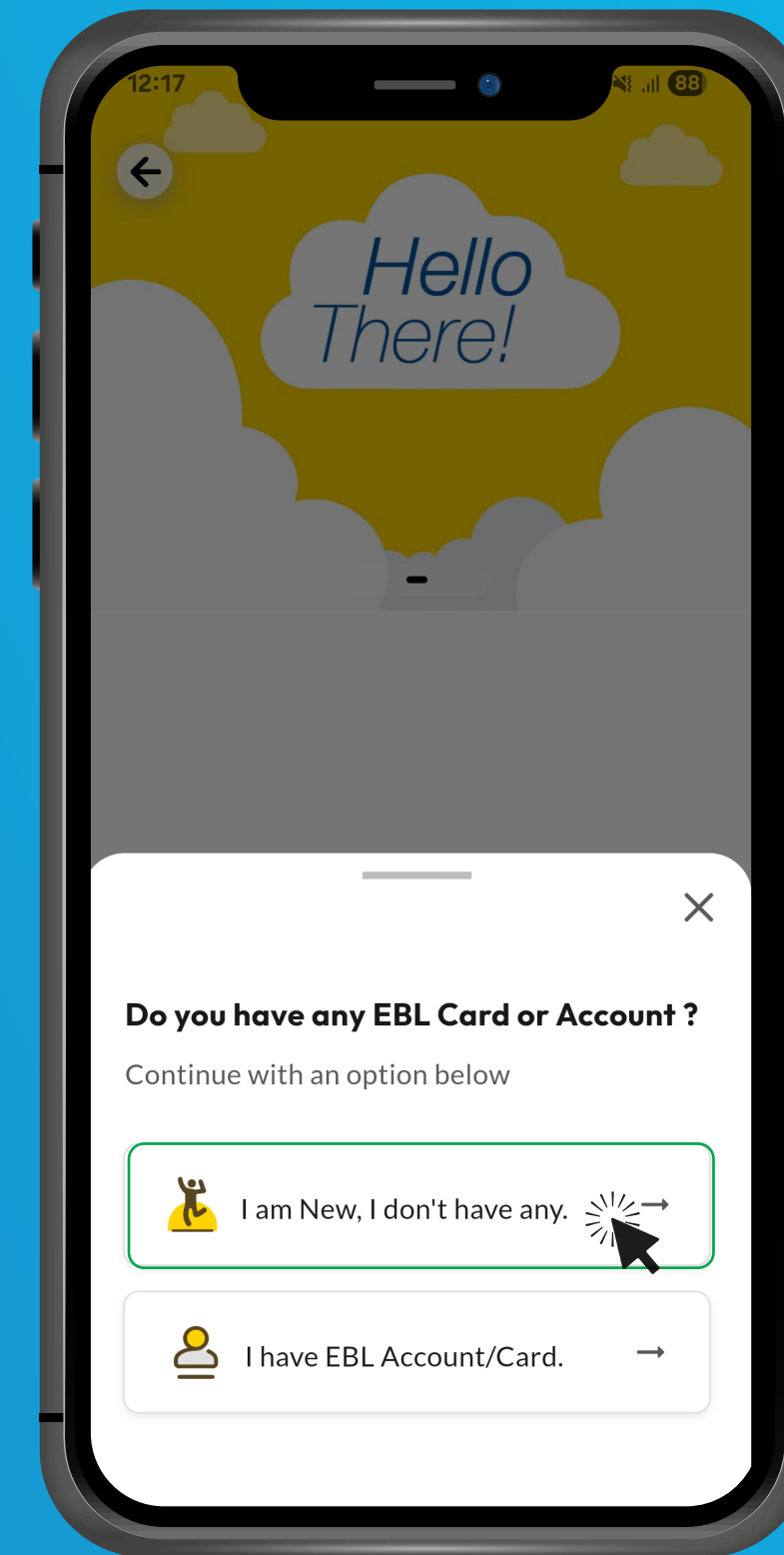
Registration Journey for **Non-EBL Customers (With Mobile Number)**



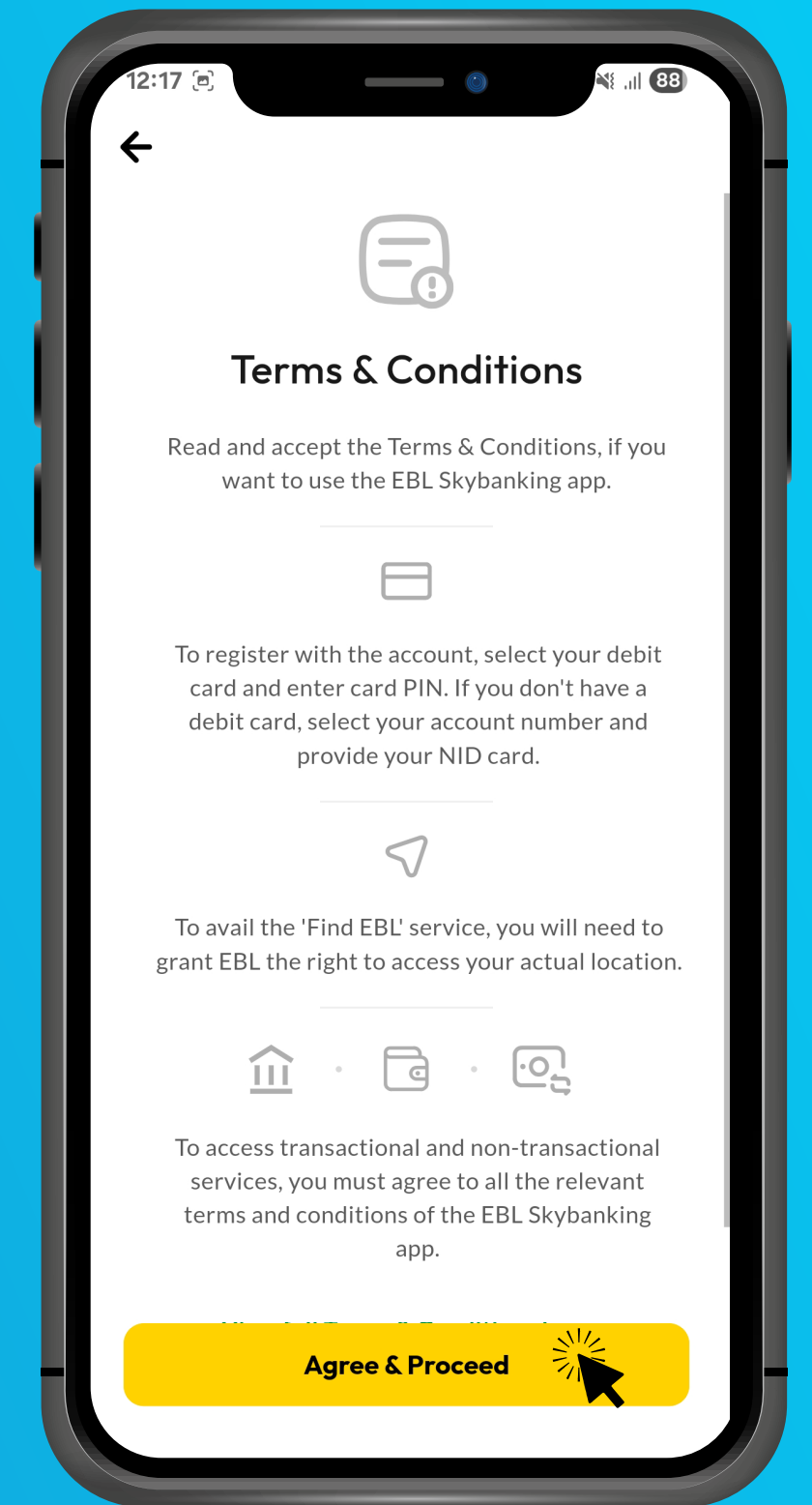
Click **“Sign Up”**



Click **“Get Started”**

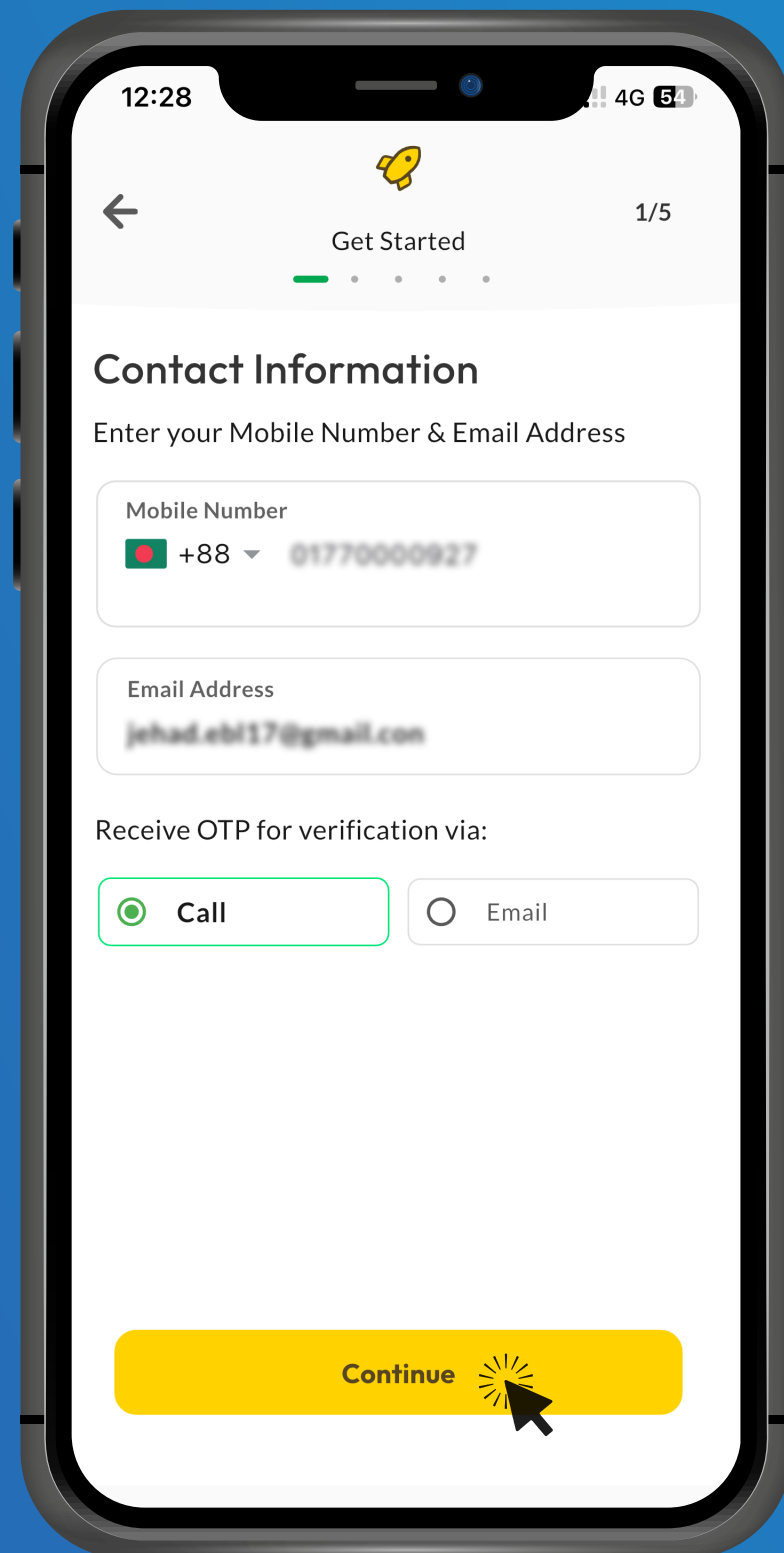


Select **“I am New, I don't have any.”**

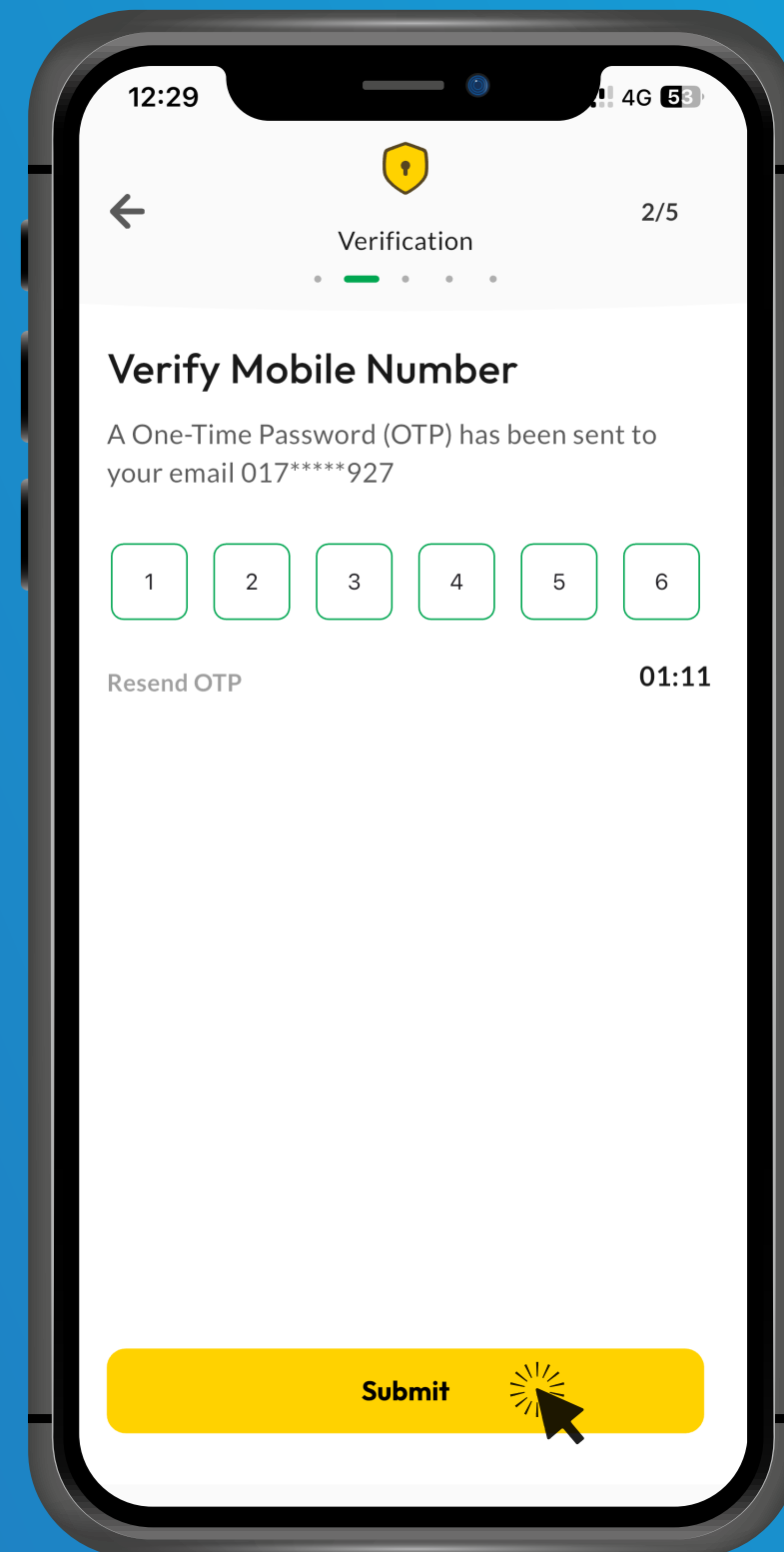


Read the Terms & Conditions and Click **“Agree & Proceed”**

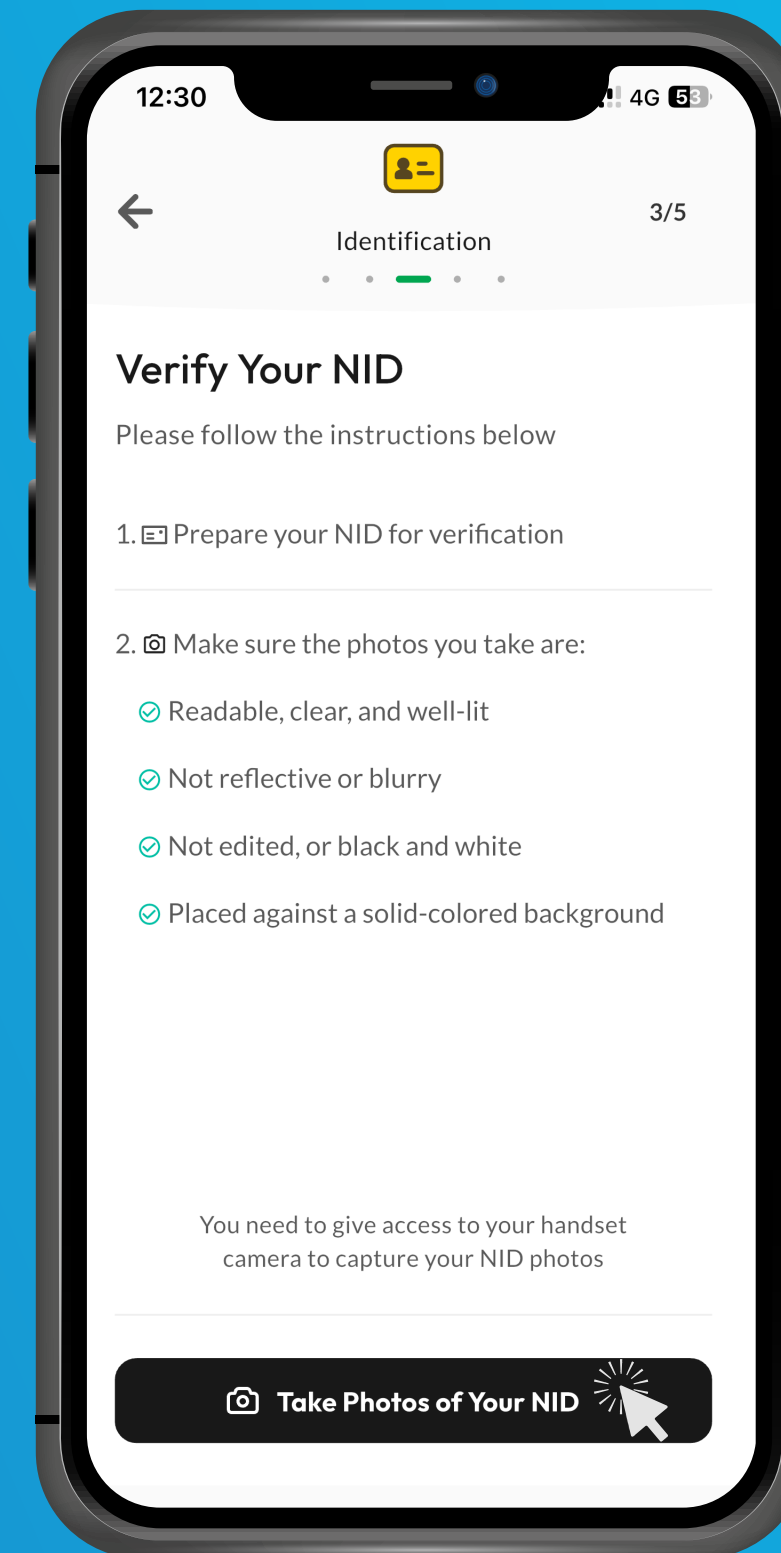
Registration Journey for **Non-EBL Customers (With Mobile Number)**



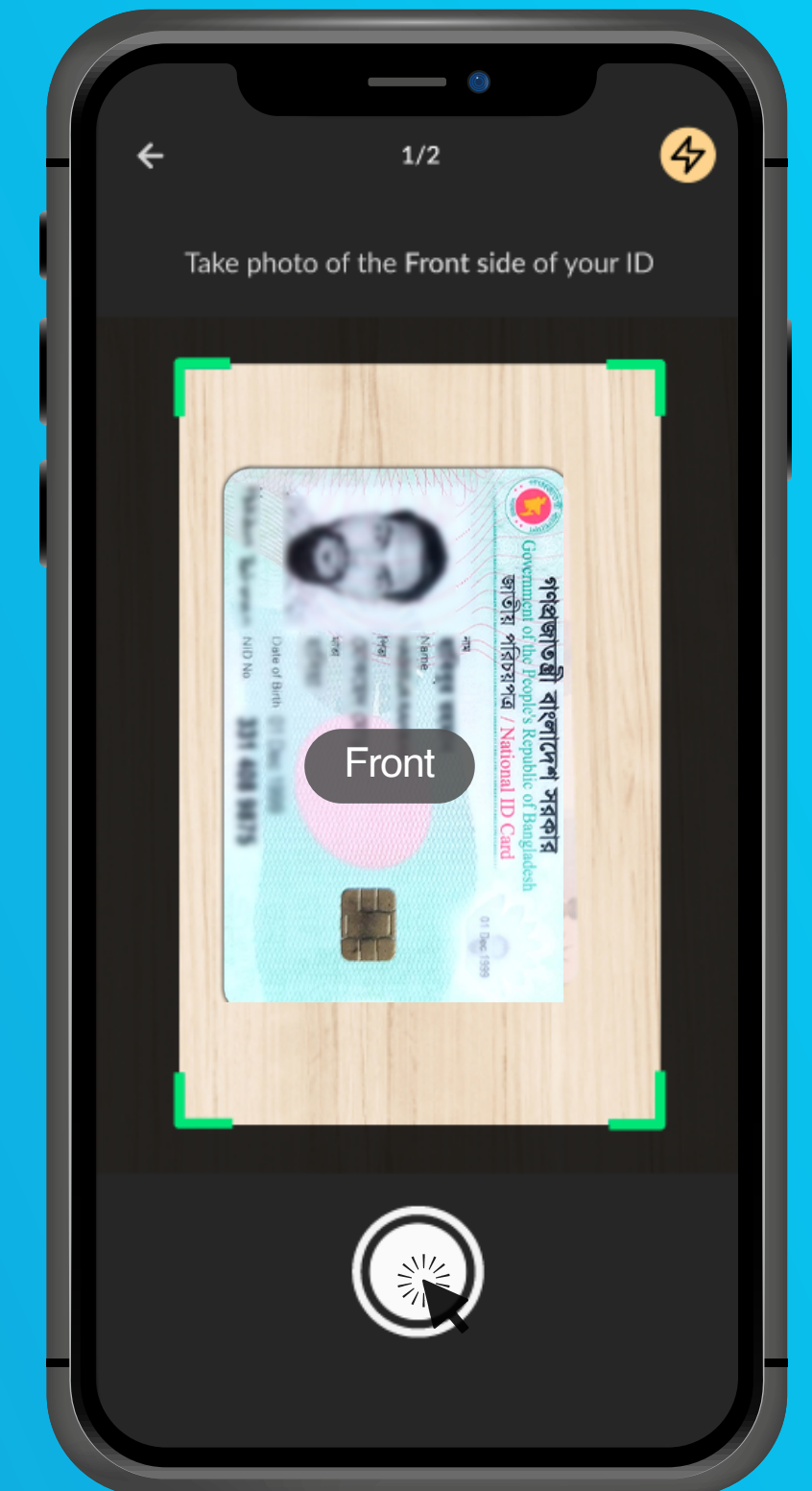
Fill in the required information select the **OTP channel** and click **“Continue”**



Enter the **OTP number** and click **“Submit”**

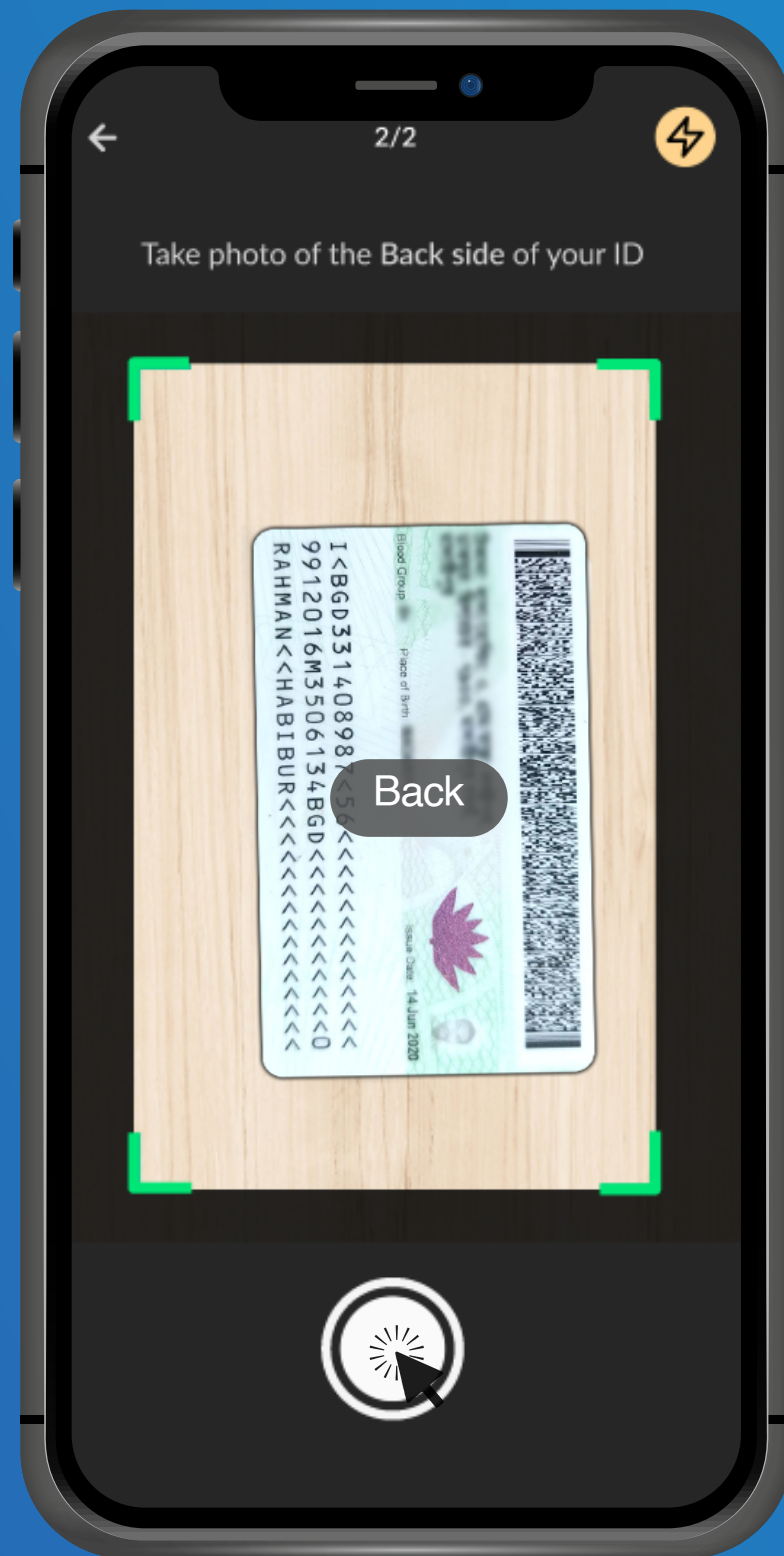


Click **“Take Photos of Your NID”**

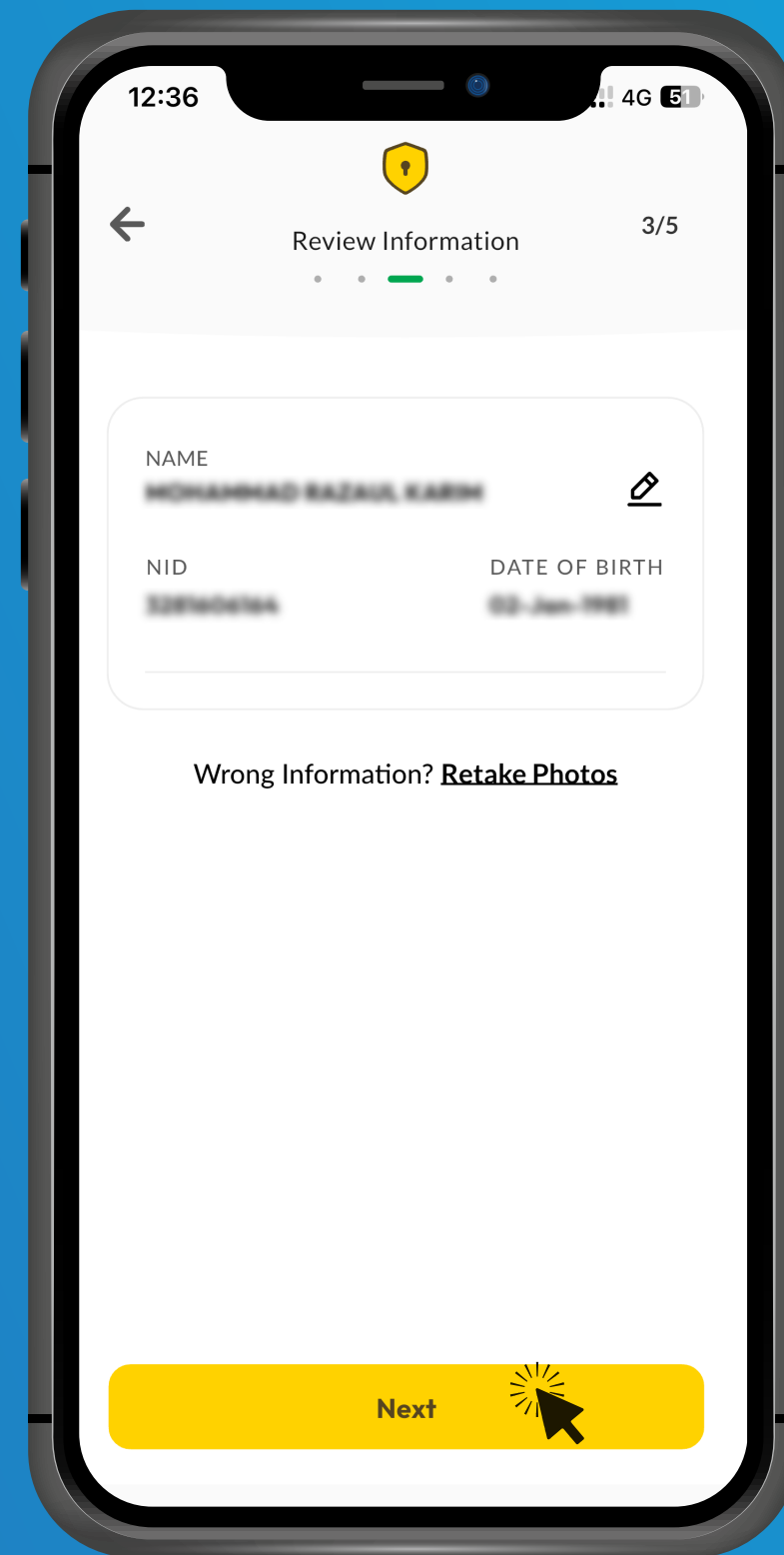


Take photo of the **Front Side** of your NID

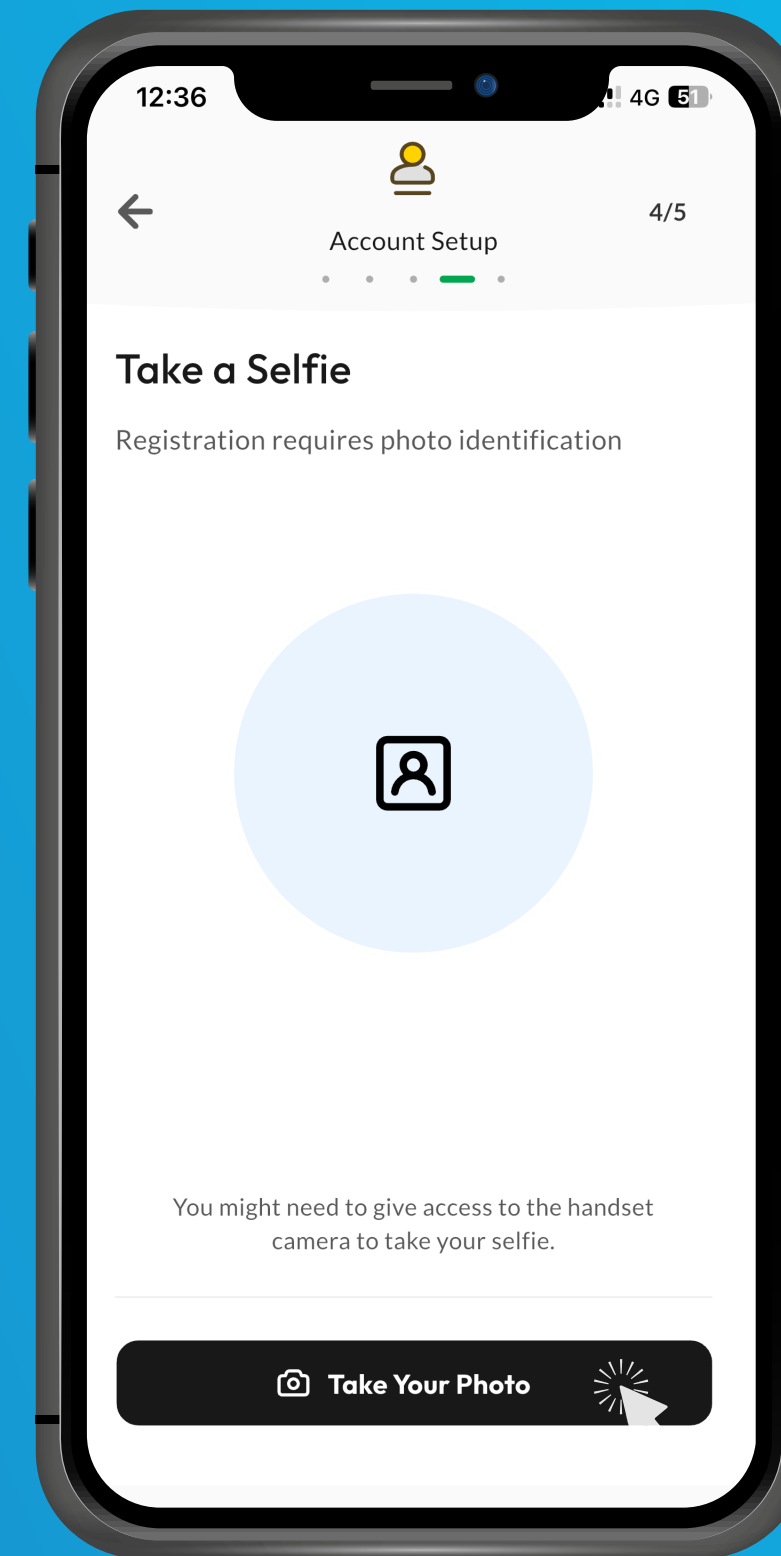
Registration Journey for **Non-EBL Customers (With Mobile Number)**



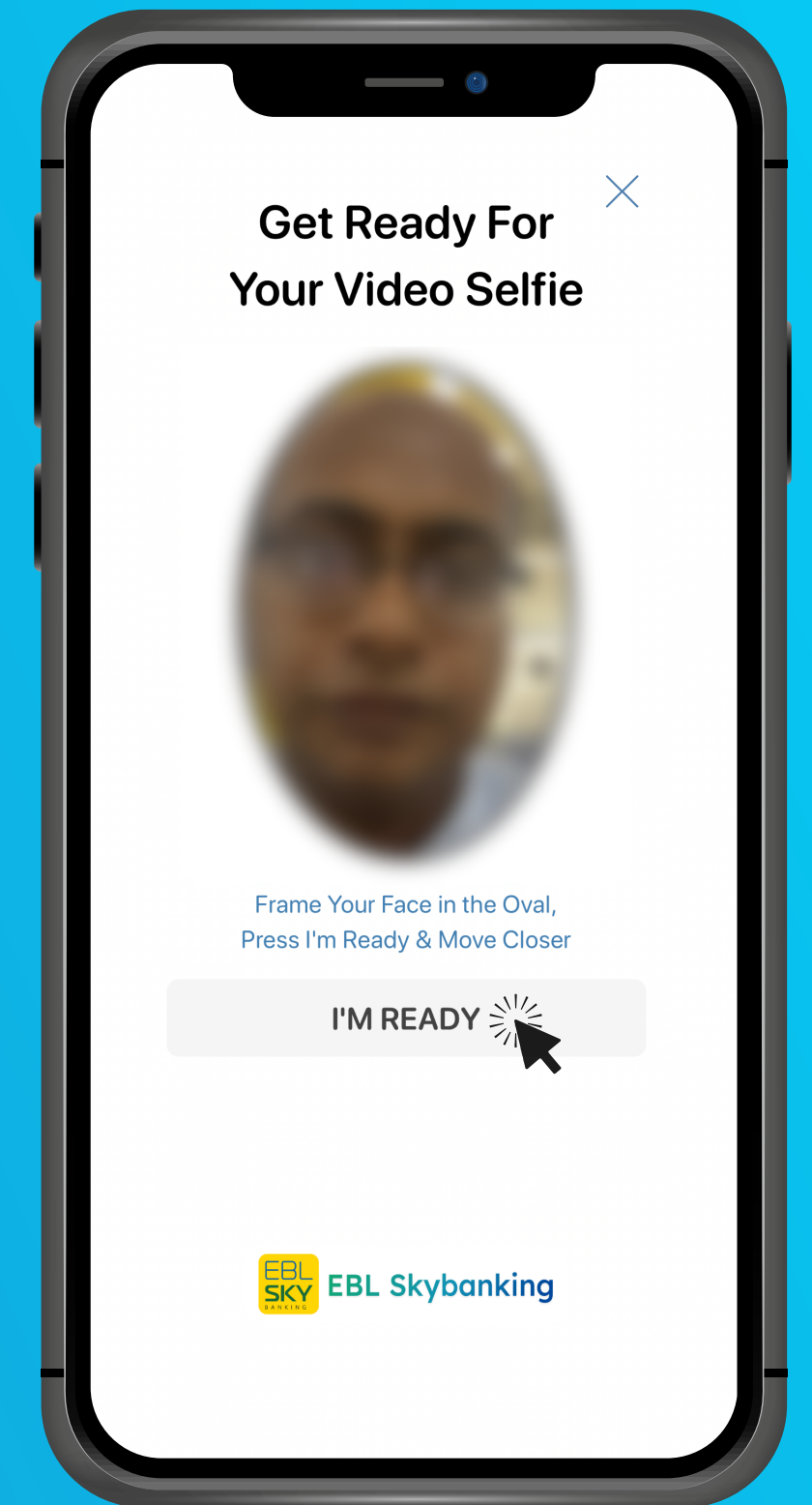
Take photo of the **Back Side** of your NID



Review Information and **Click "Next"**

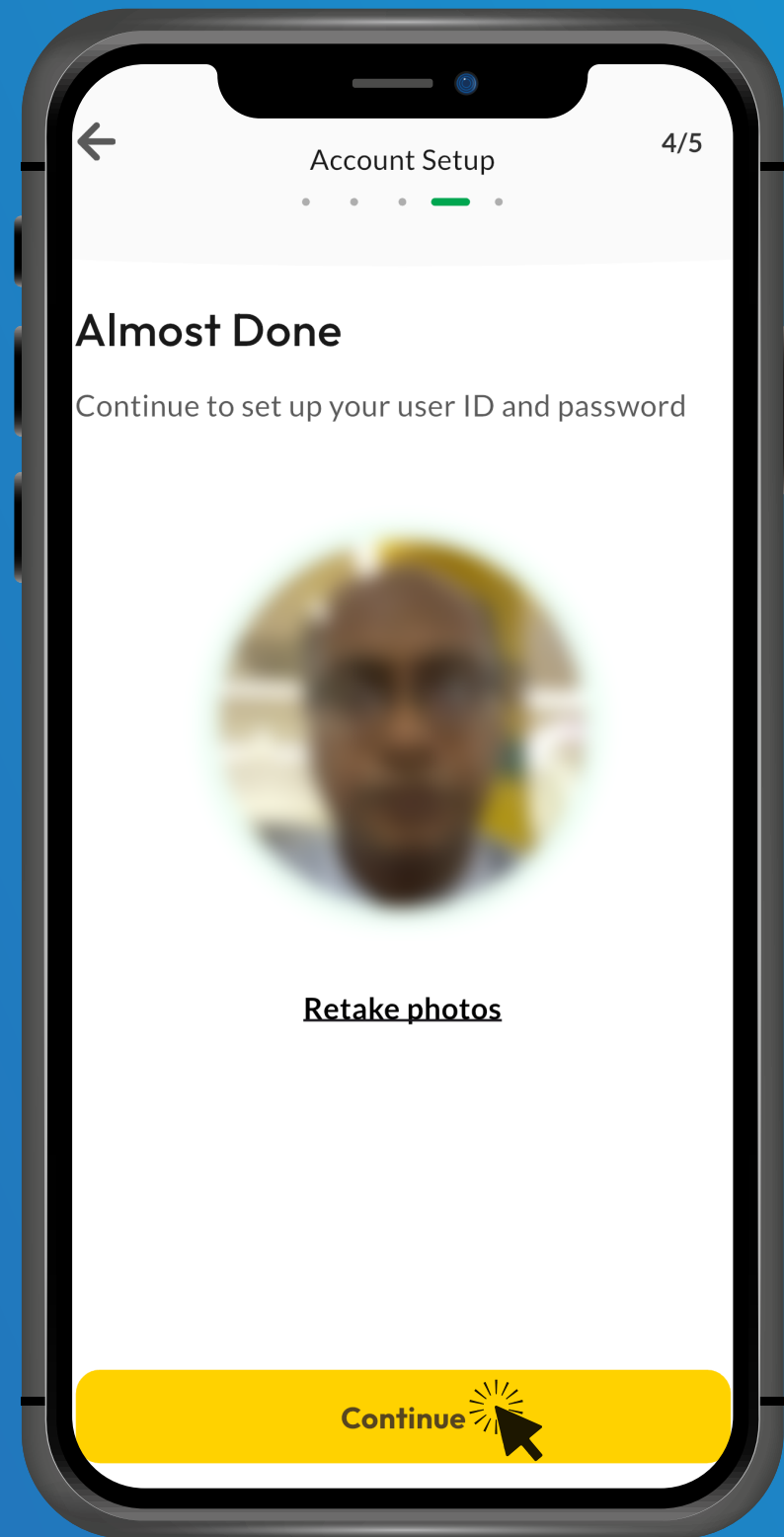


Click **"Take Your Photo"**

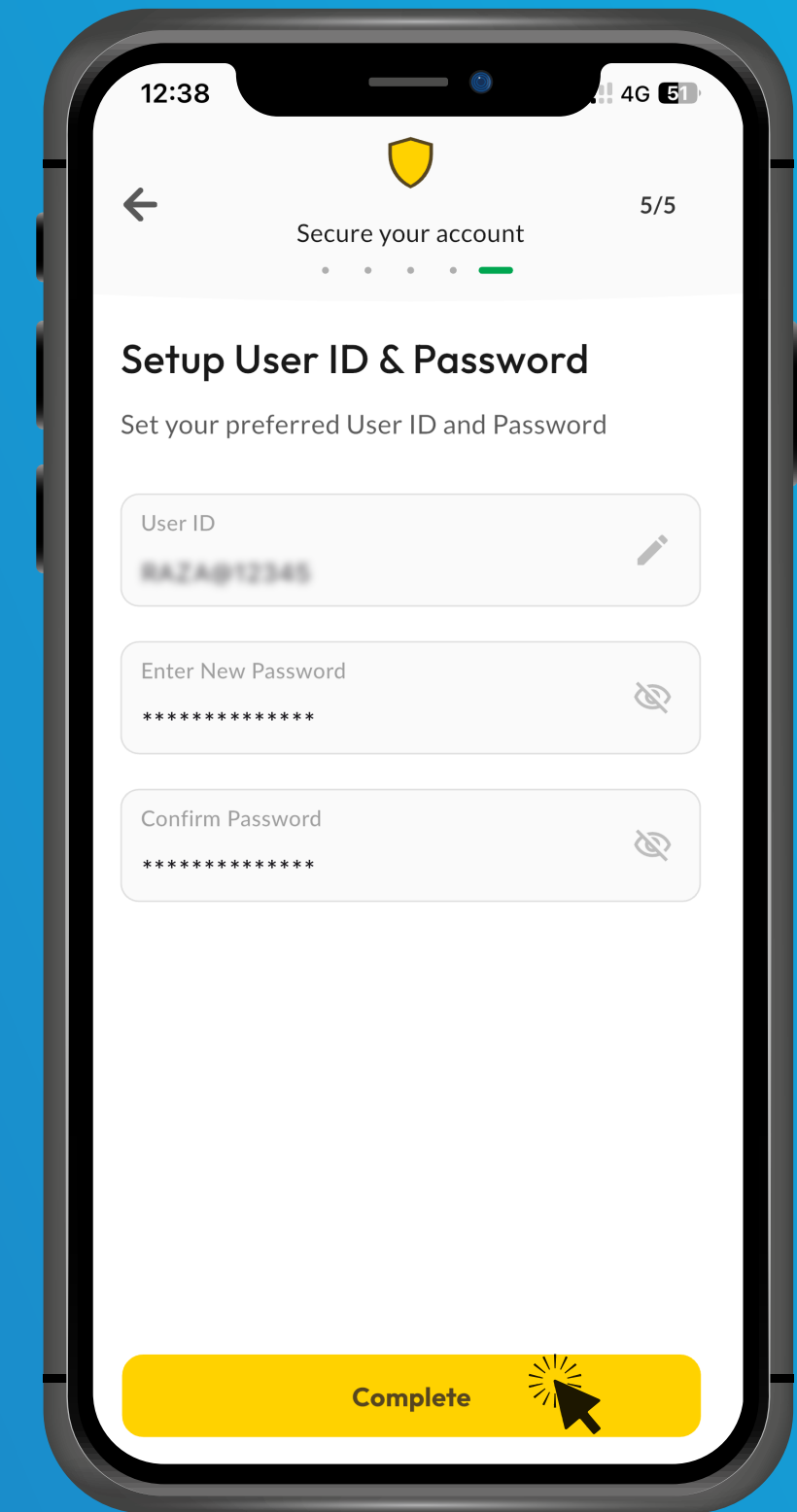


Please position your face within the circle and **Click "I'M READY"**

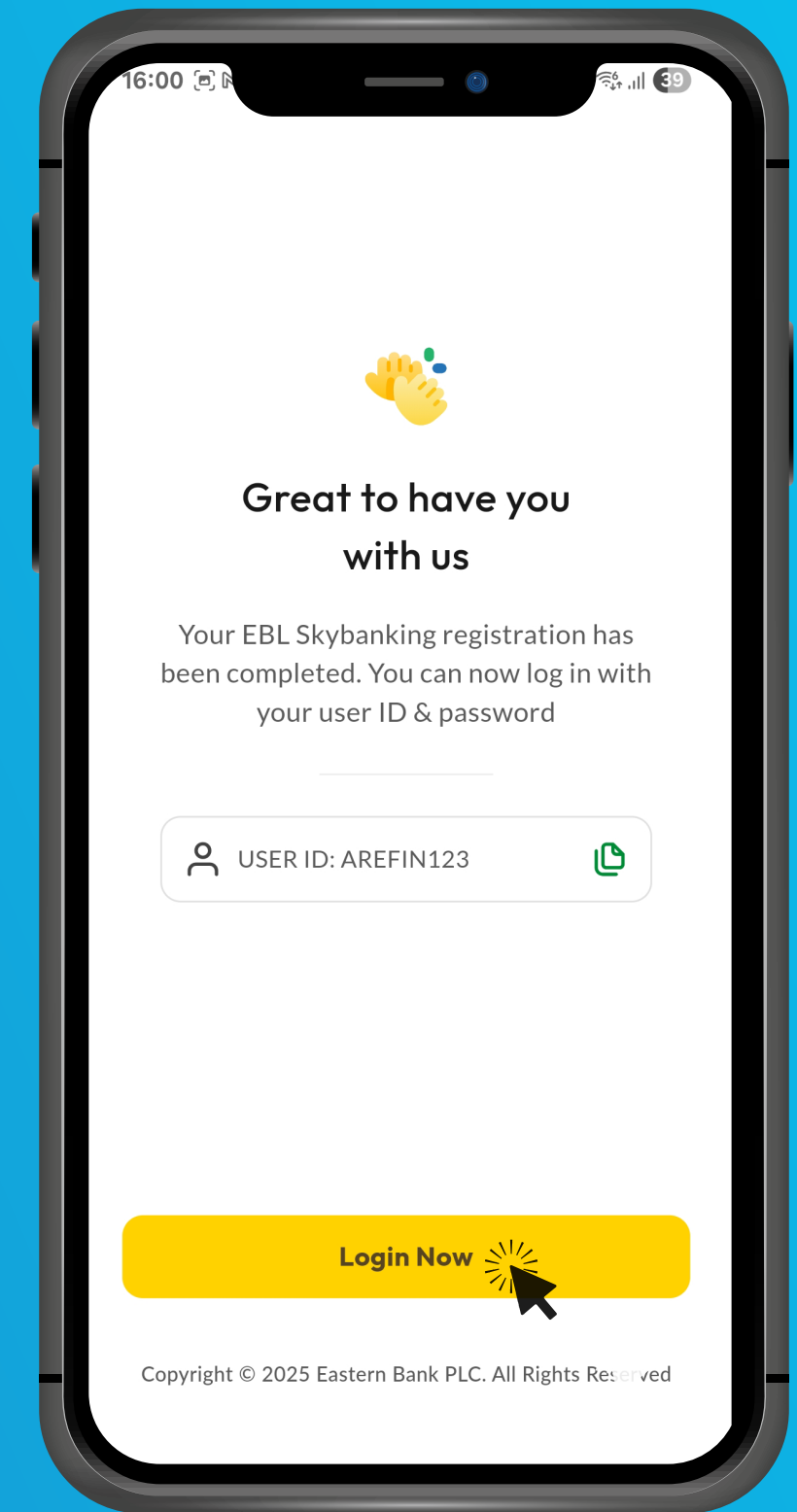
Registration Journey for **Non-EBL Customers (With Mobile Number)**



Click **“Continue”**



Setup User ID & Password and **Click “Complete”**



Your EBL Skybanking registration is now complete.

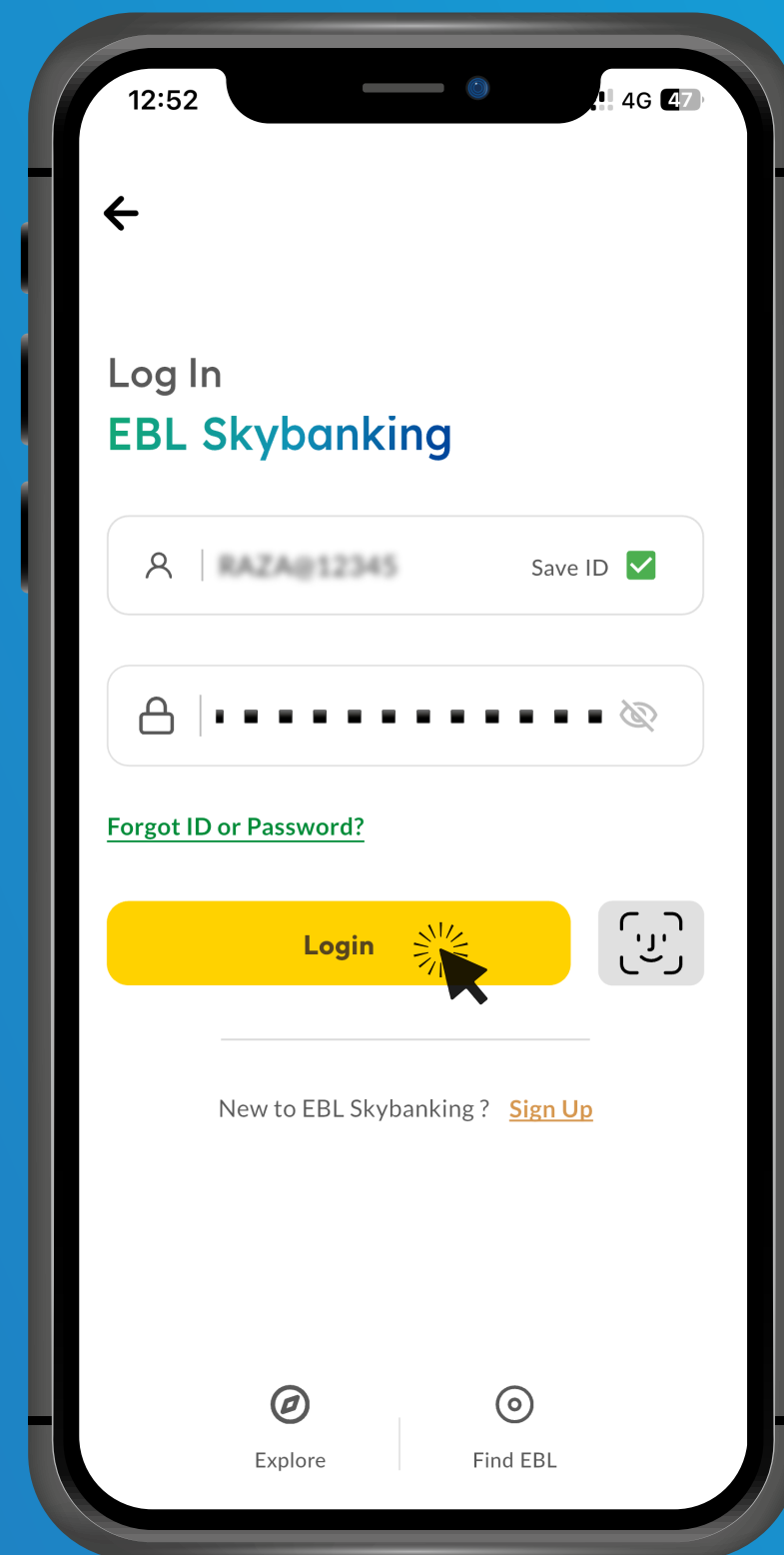


*Device Registration **Journey with Card***

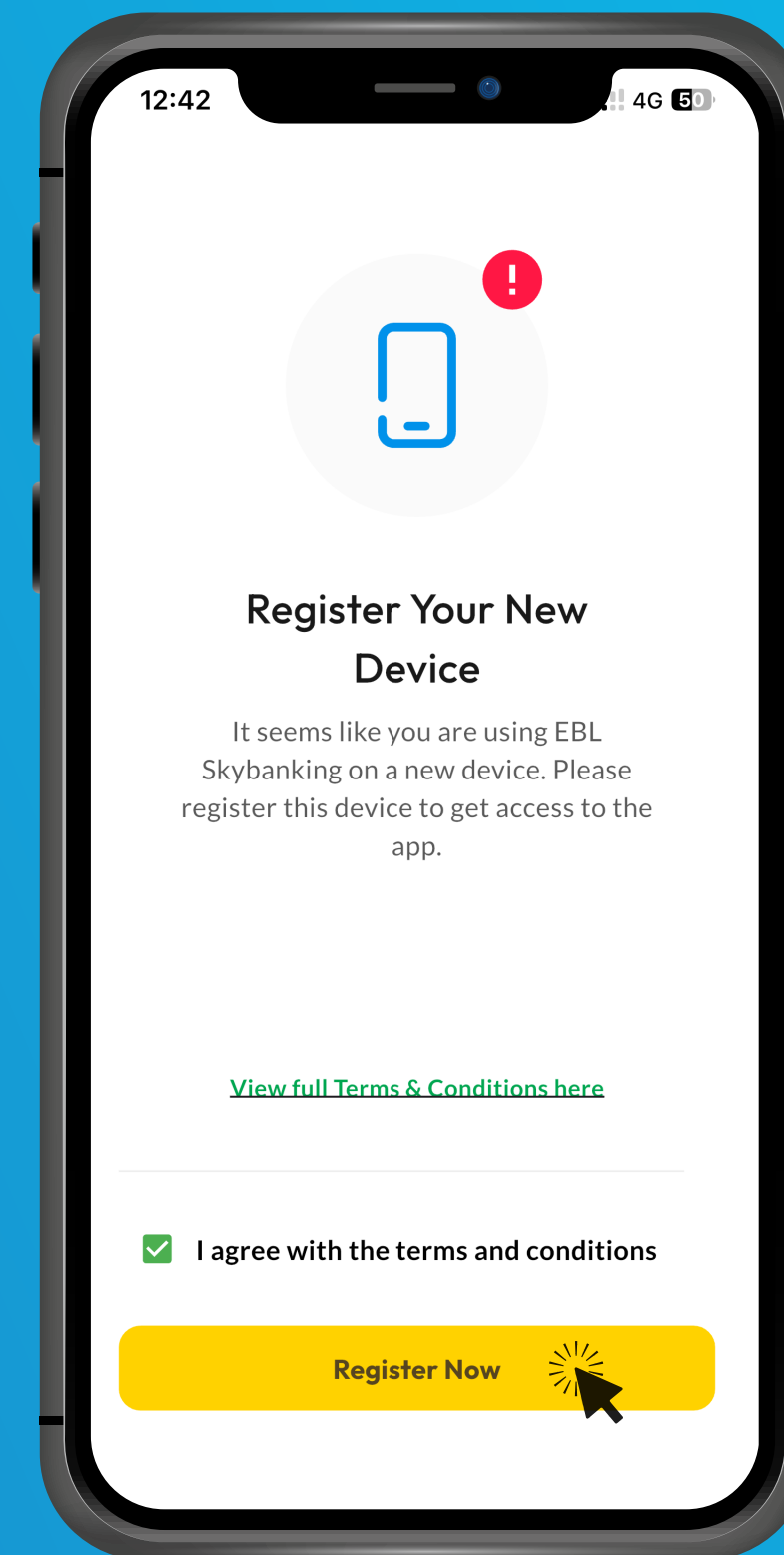
Device Registration *Journey with Card*



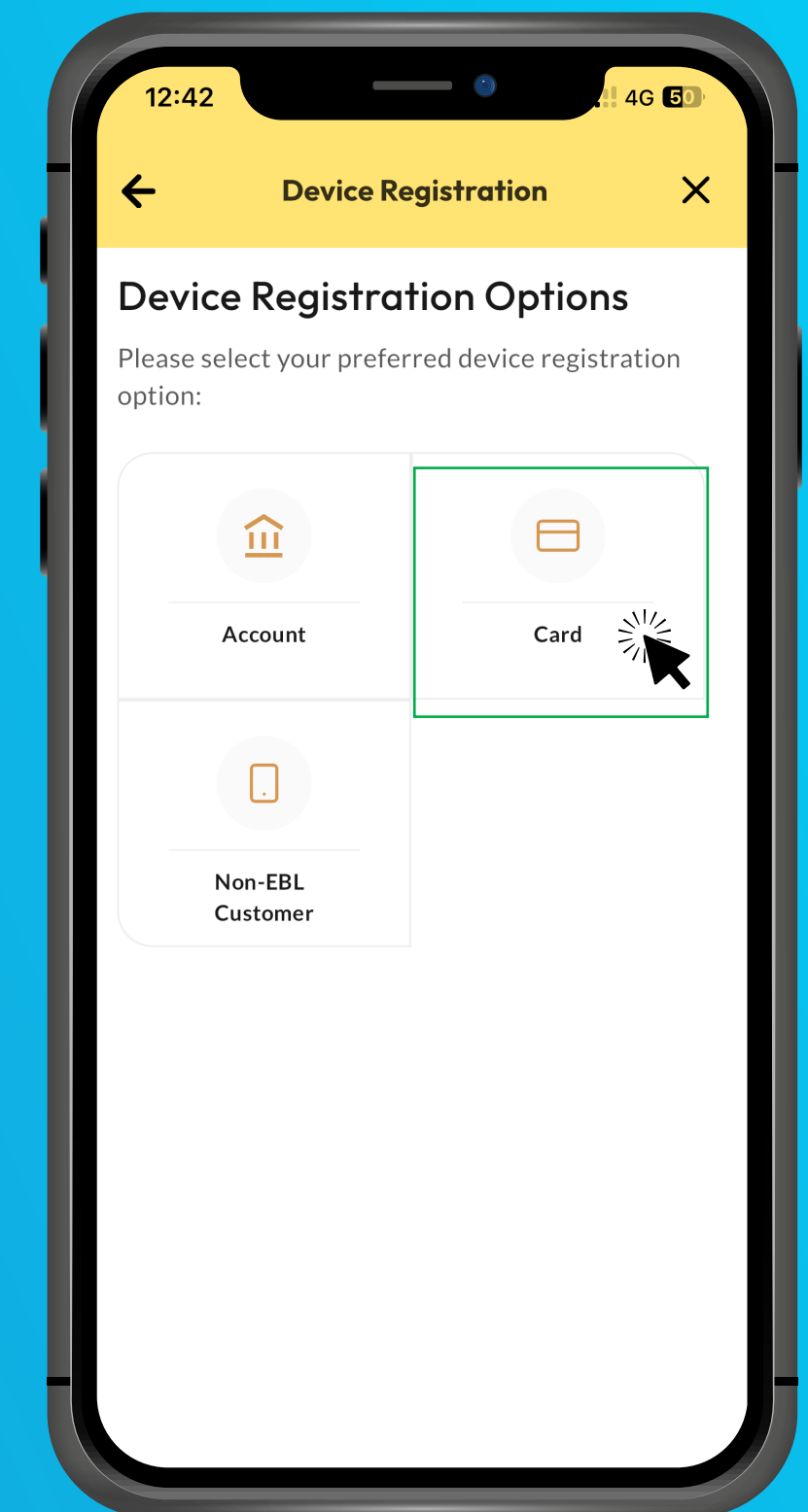
Click **“Login”**



Type Your User ID & Password, then **Click “Login”**

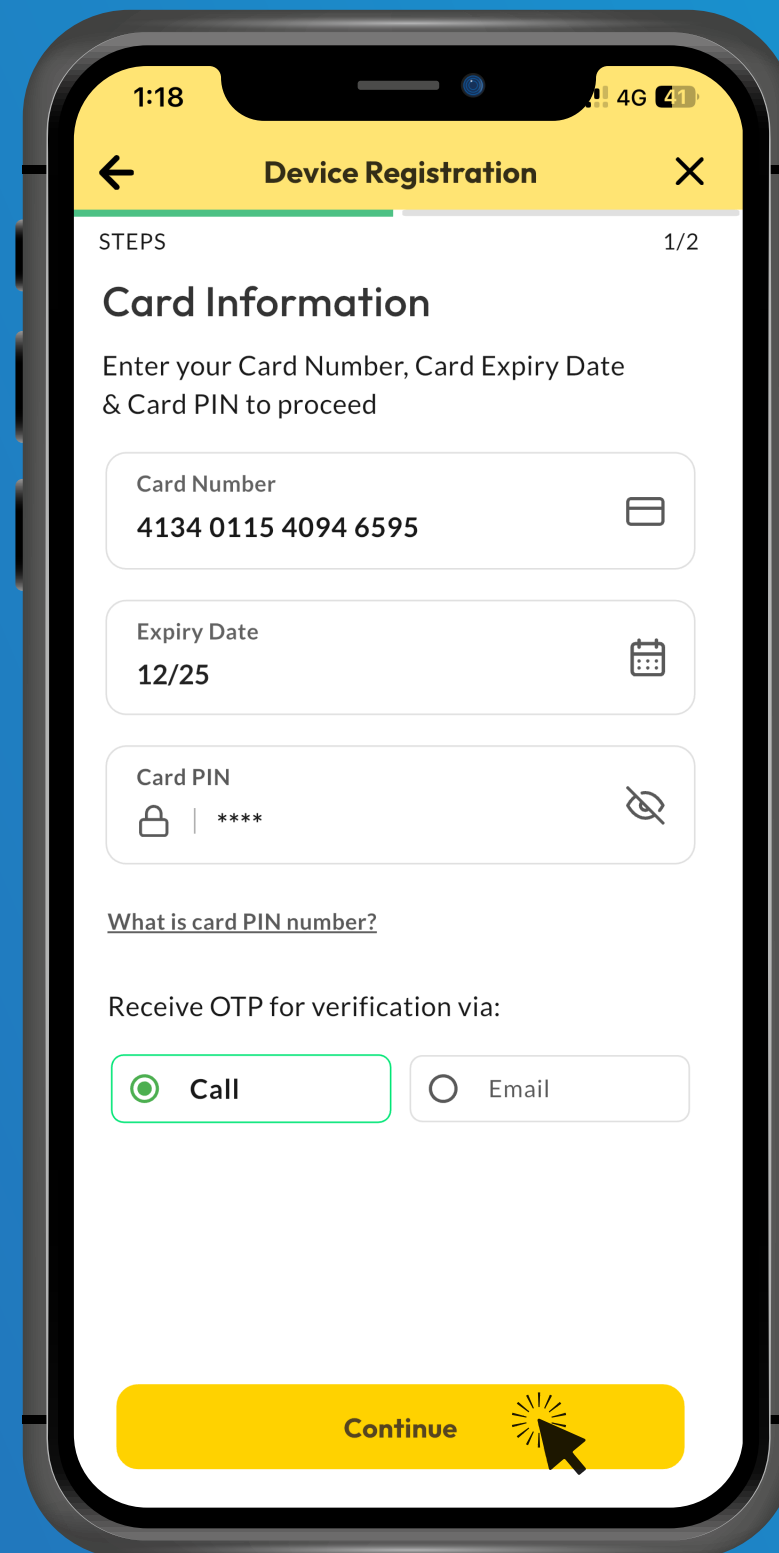


Tap “I agree with the terms and conditions” and Click **“Register Now”**

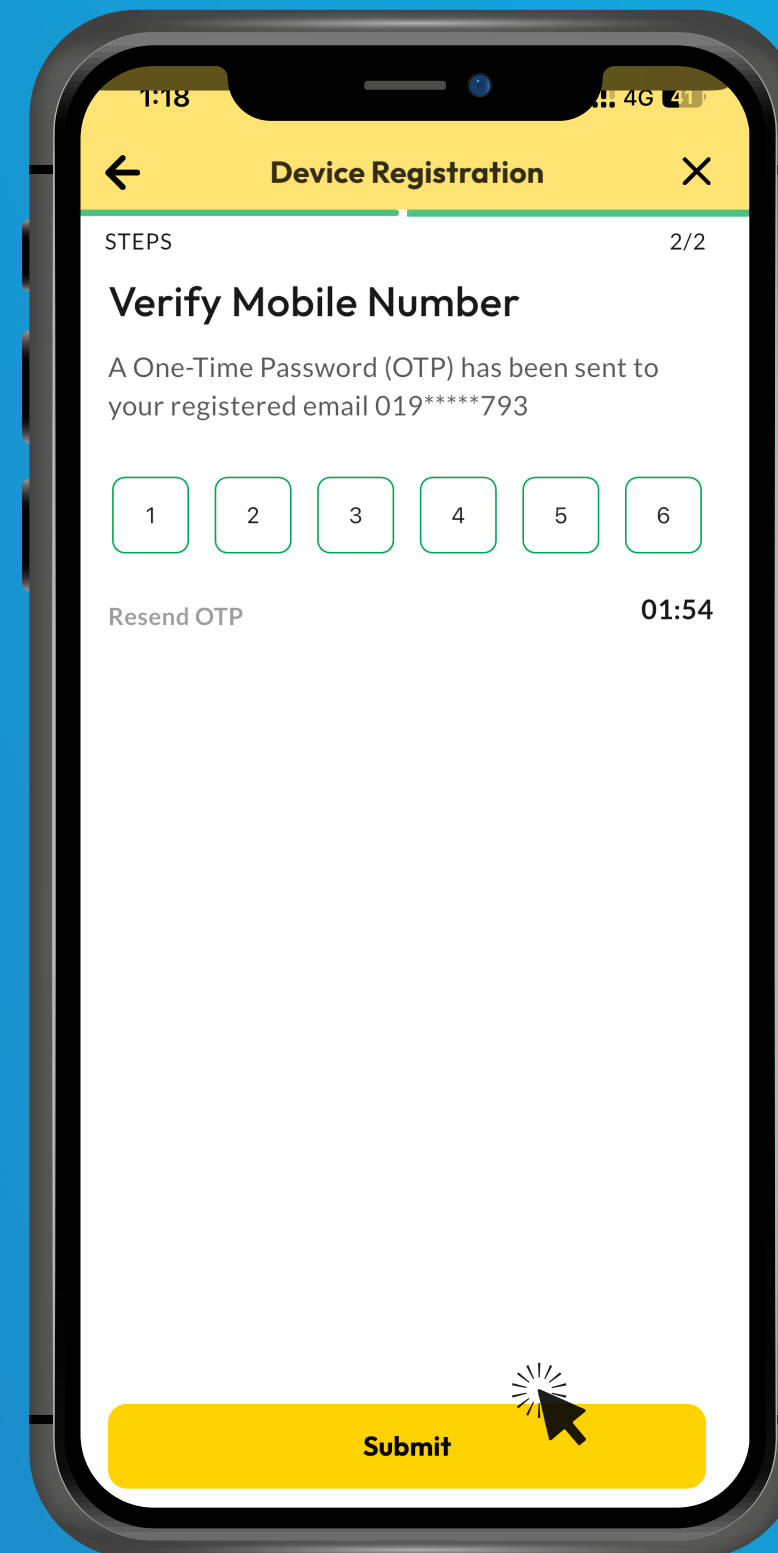


Click **“Card”**

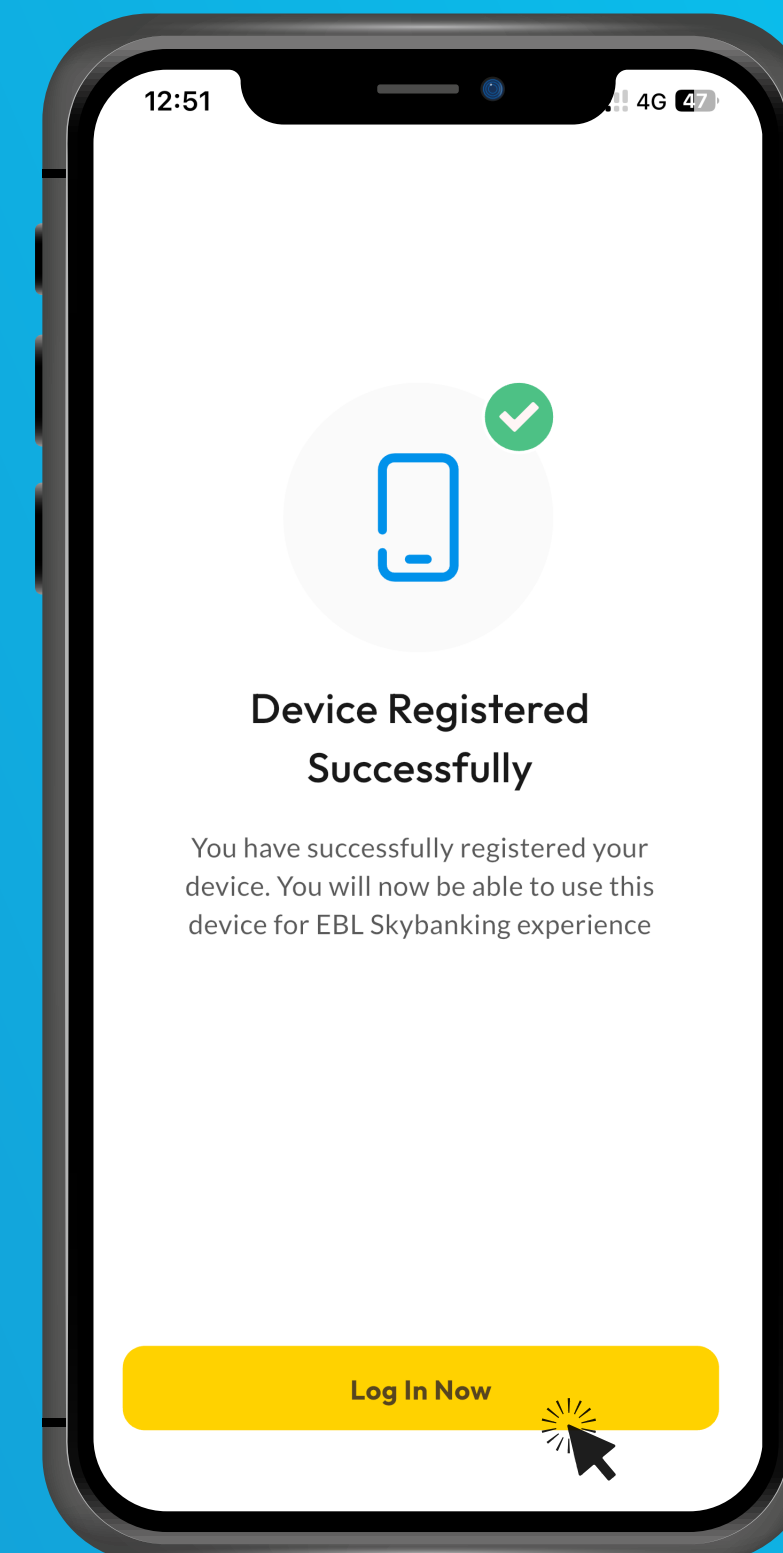
Device Registration *Journey with Card*



Fill in the required information
select the **OTP channel**
and click **“Continue”**



Enter the **OTP number**
and click **“Submit”**



Your Device
Registered Successfully



Device Registration **Journey with Card**



NOTE:

After completing device registration with your EBL Card, the transaction limit remains disabled by default. To enable financial transactions please call the **EBL Contact Center at 16230 or 09677716230** and complete a quick verification.

If you are currently abroad:

To enable financial transactions kindly **visit <https://dgzip.ebl-bd.com/query/>** and share the following details with us:

- The country you are staying in
- Your existing mobile number with the country code **(from which you will call our Contact Center)**
- After submitting your request at **<https://dgzip.ebl-bd.com/query/>** we will respond to your email within **72 hours**

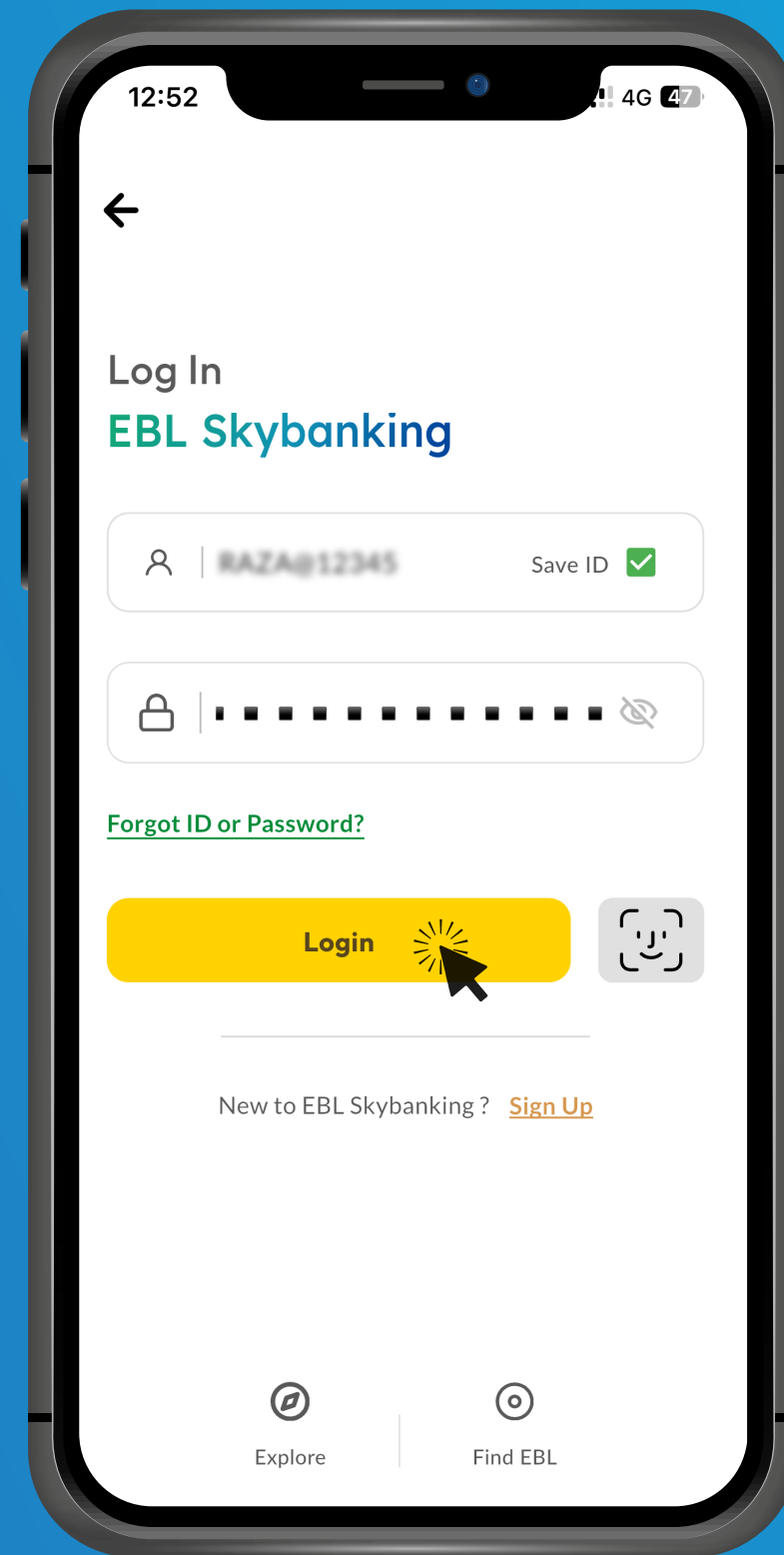


*Device Registration **Journey with Account***

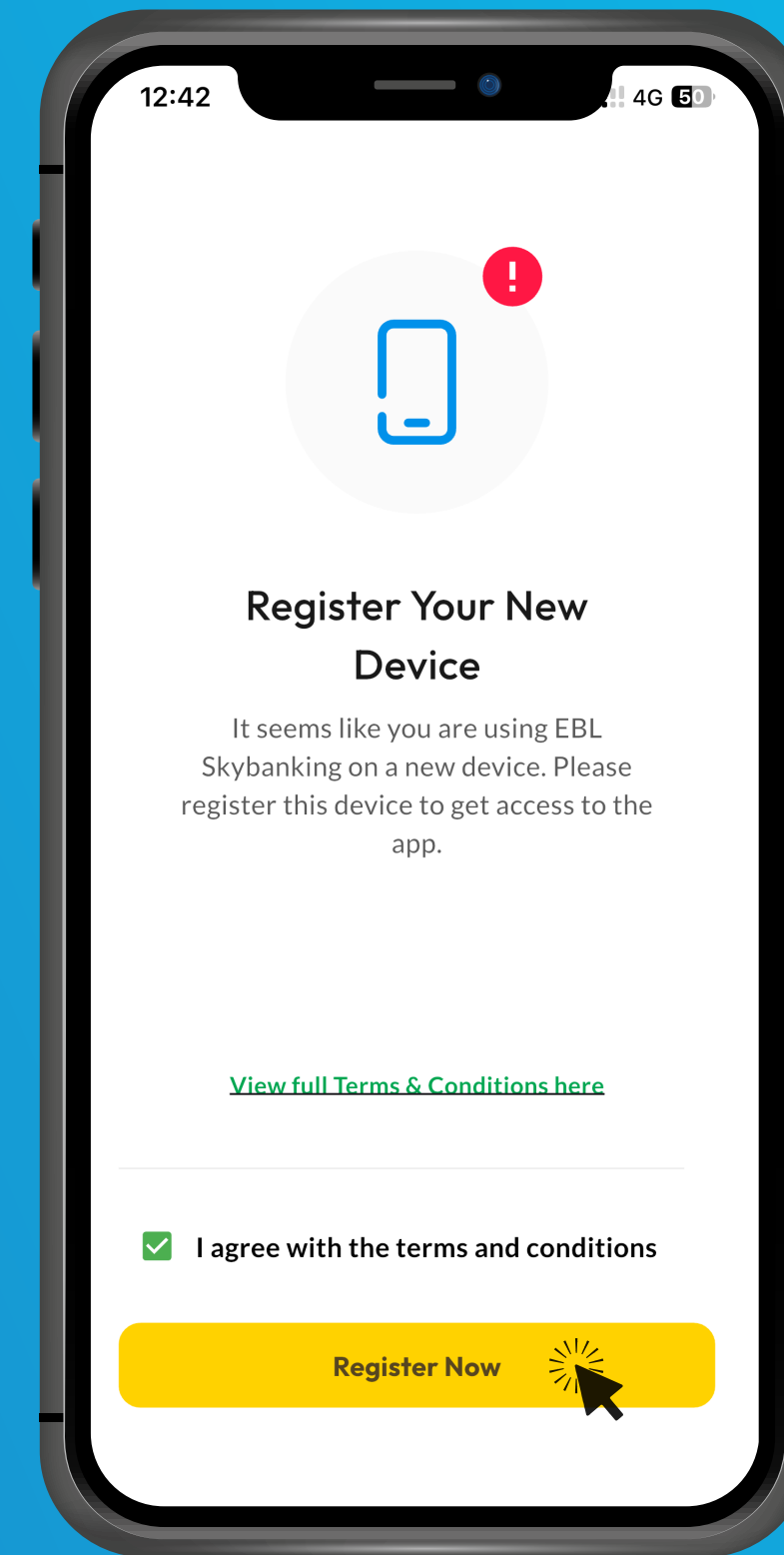
Device Registration *Journey with Account*



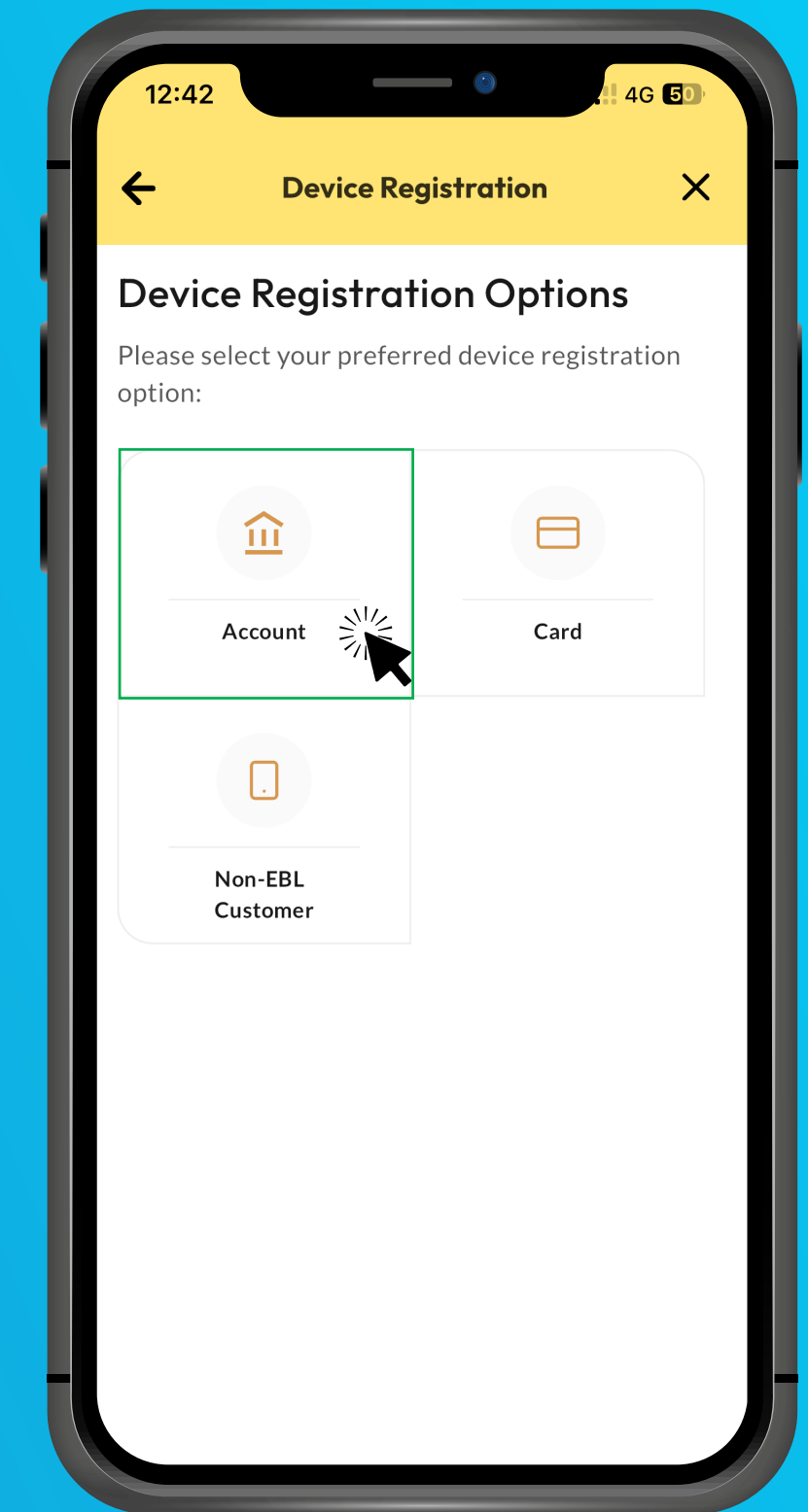
Click **“Login”**



Type Your User ID & Password, then **Click “Login”**

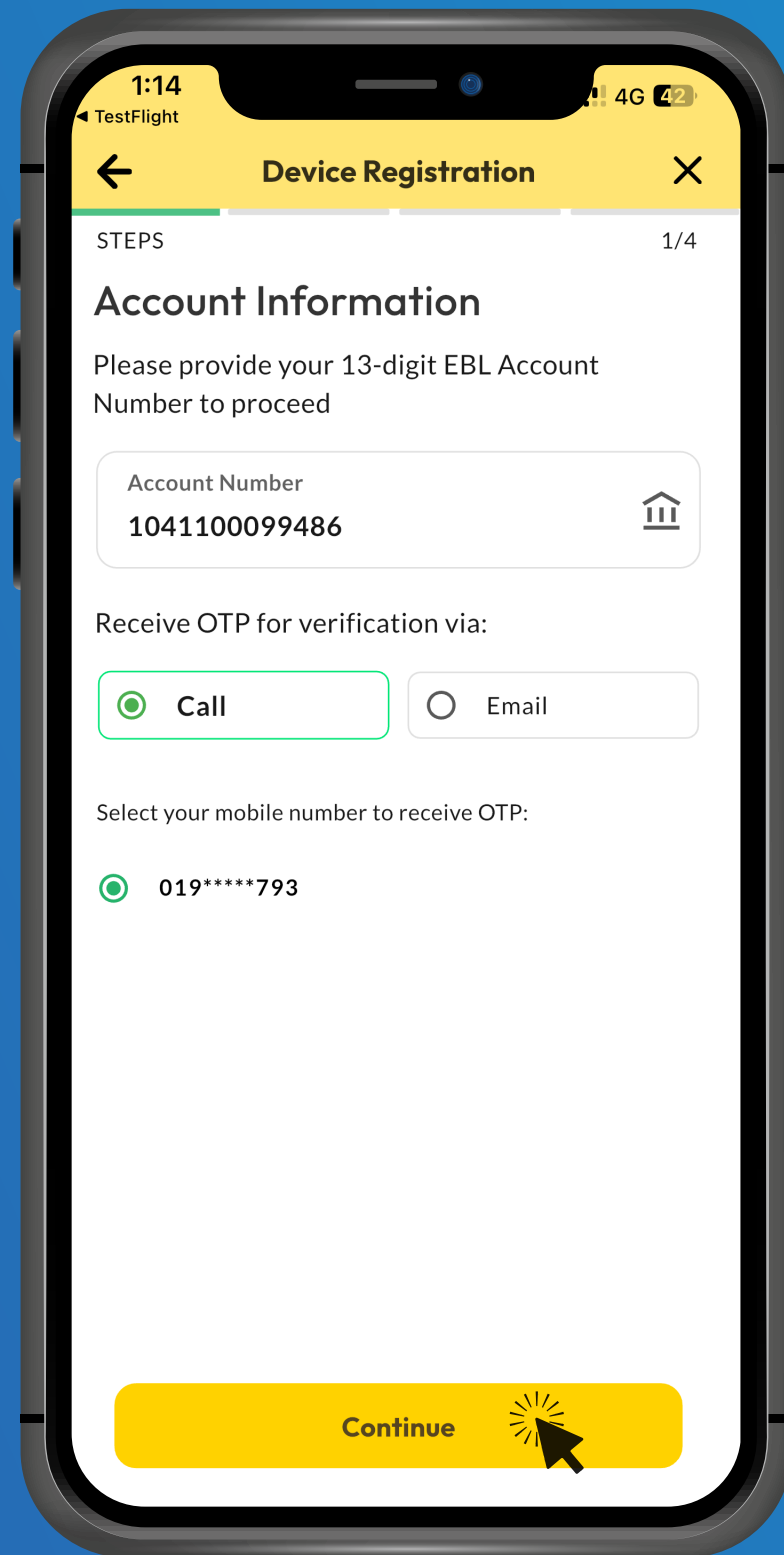


Tap “I agree with the terms and conditions” and Click **“Register Now”**

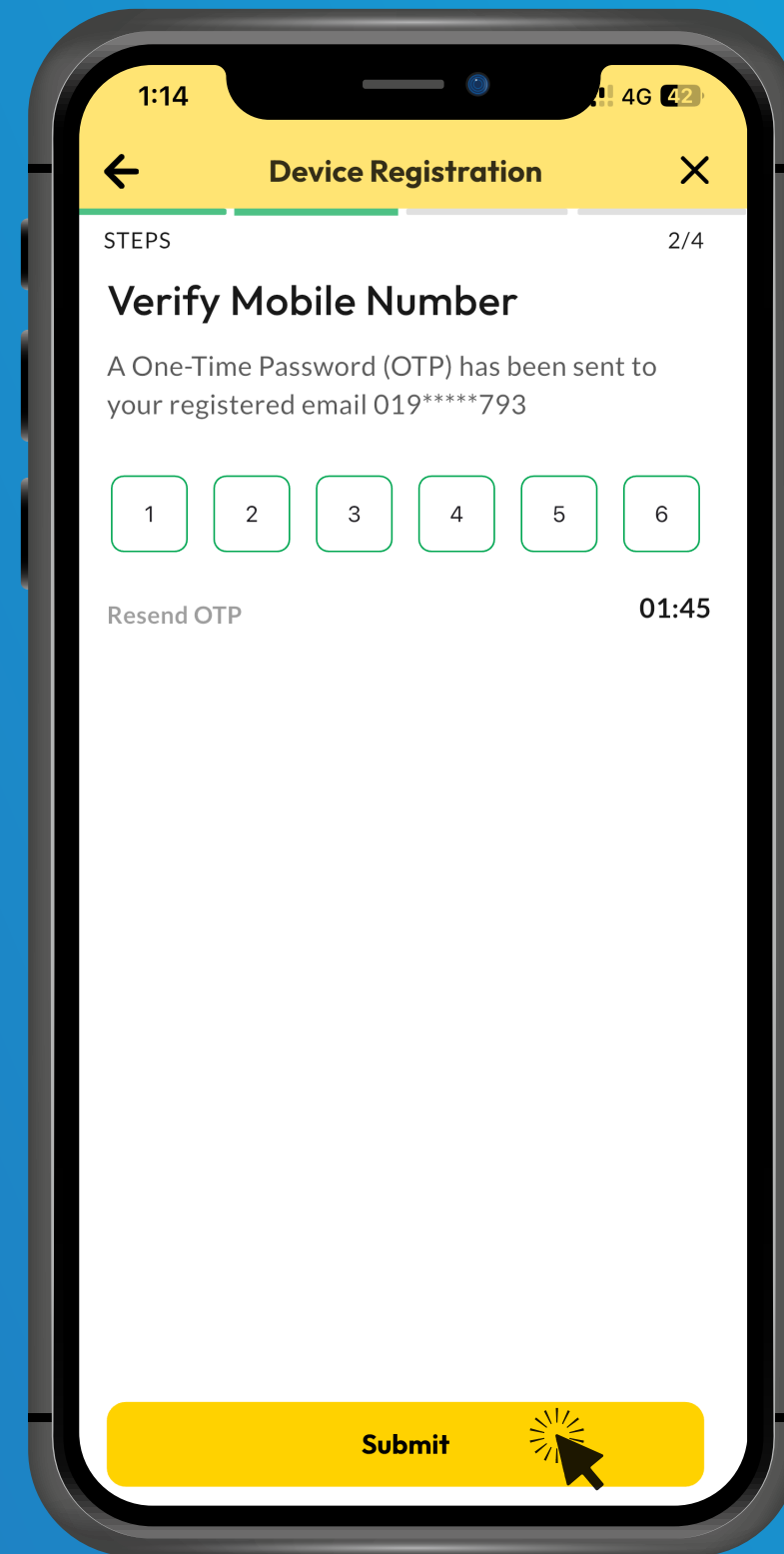


Click **“Account”**

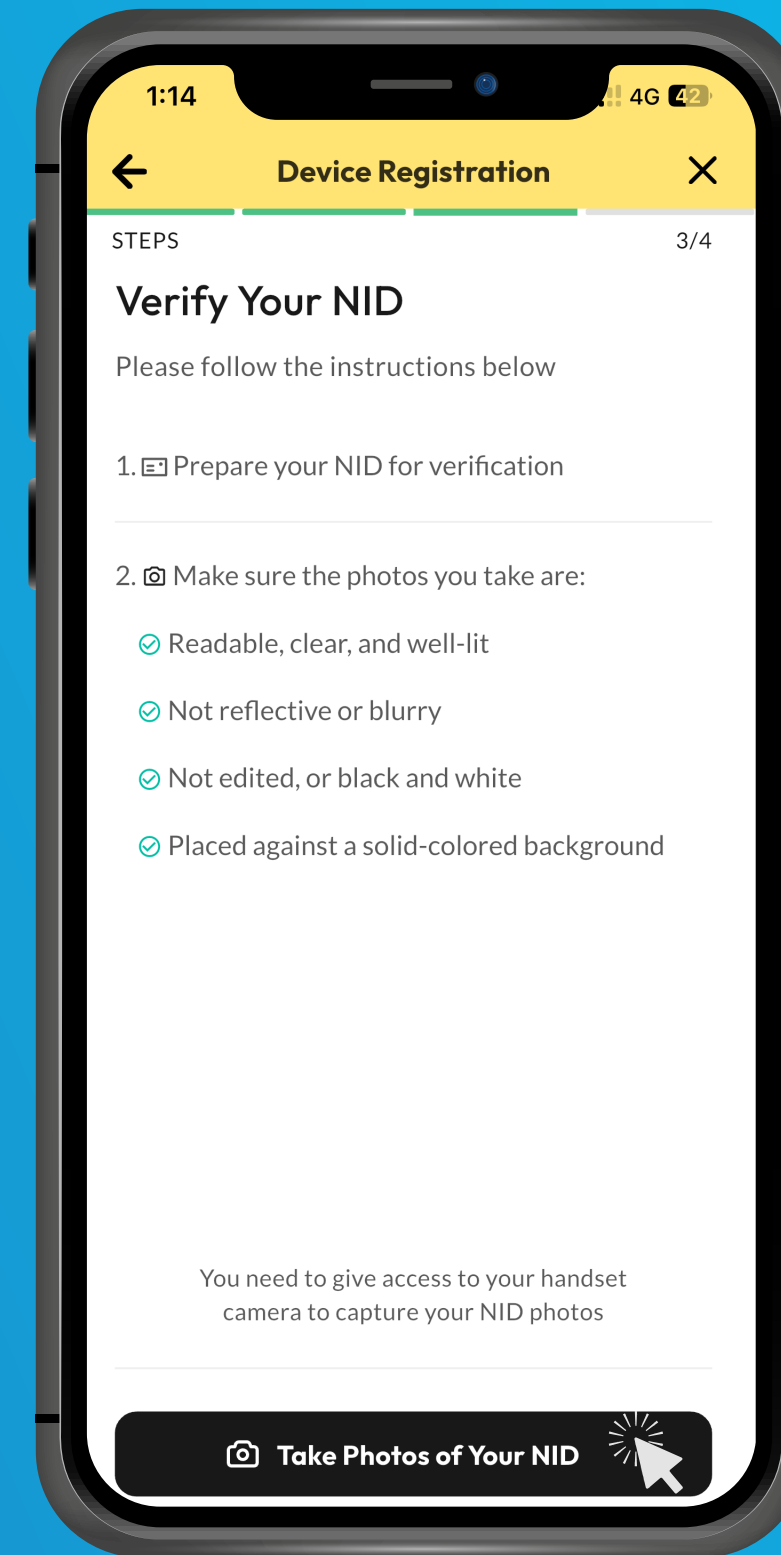
Device Registration *Journey with Account*



Fill in the required information select the **OTP channel** and click **“Continue”**



Enter the **OTP number** and click **“Submit”**

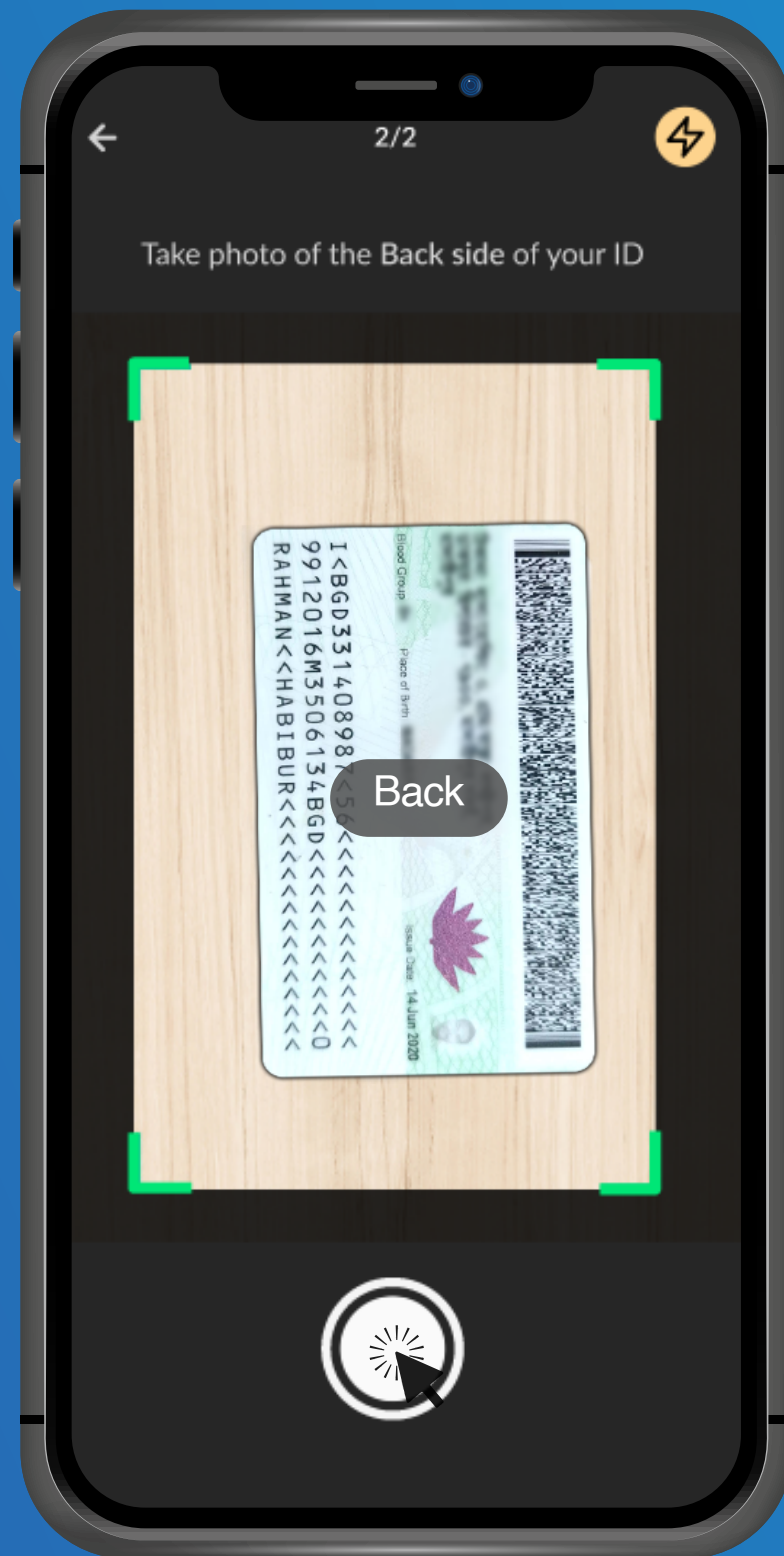


Click **“Take Photos of Your NID”**

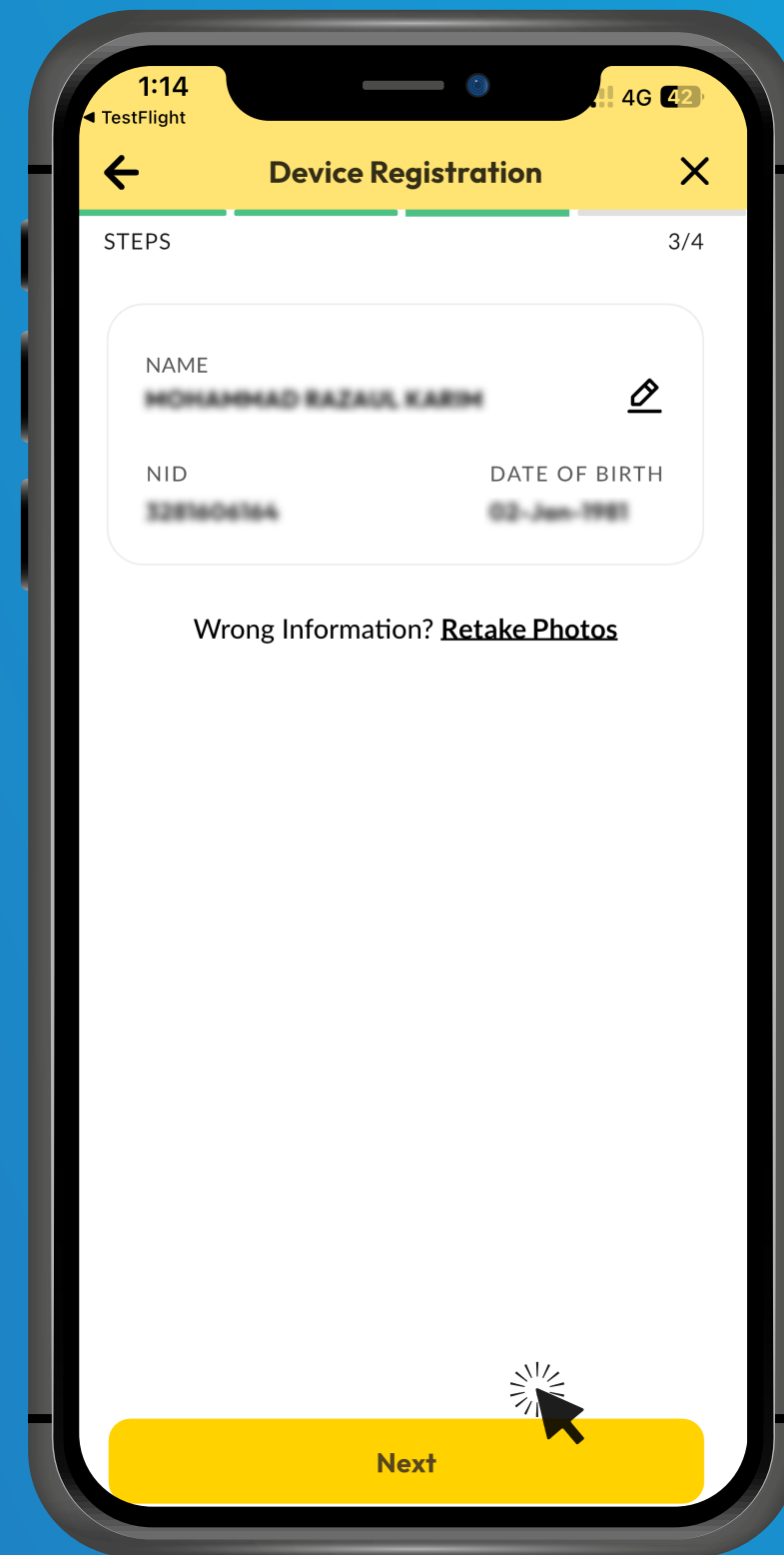


Take photo of the **Front Side** of your NID

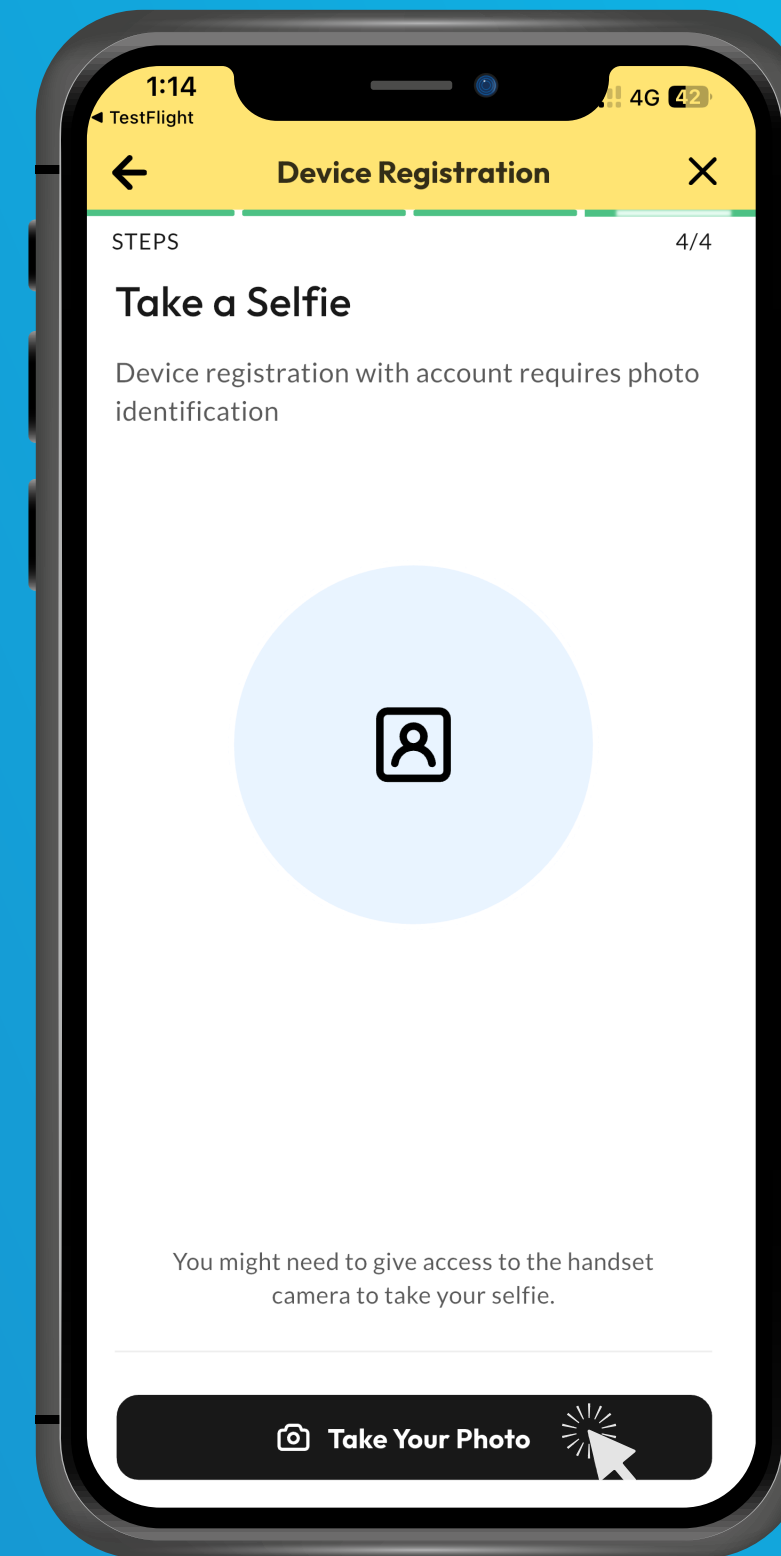
Device Registration *Journey with Account*



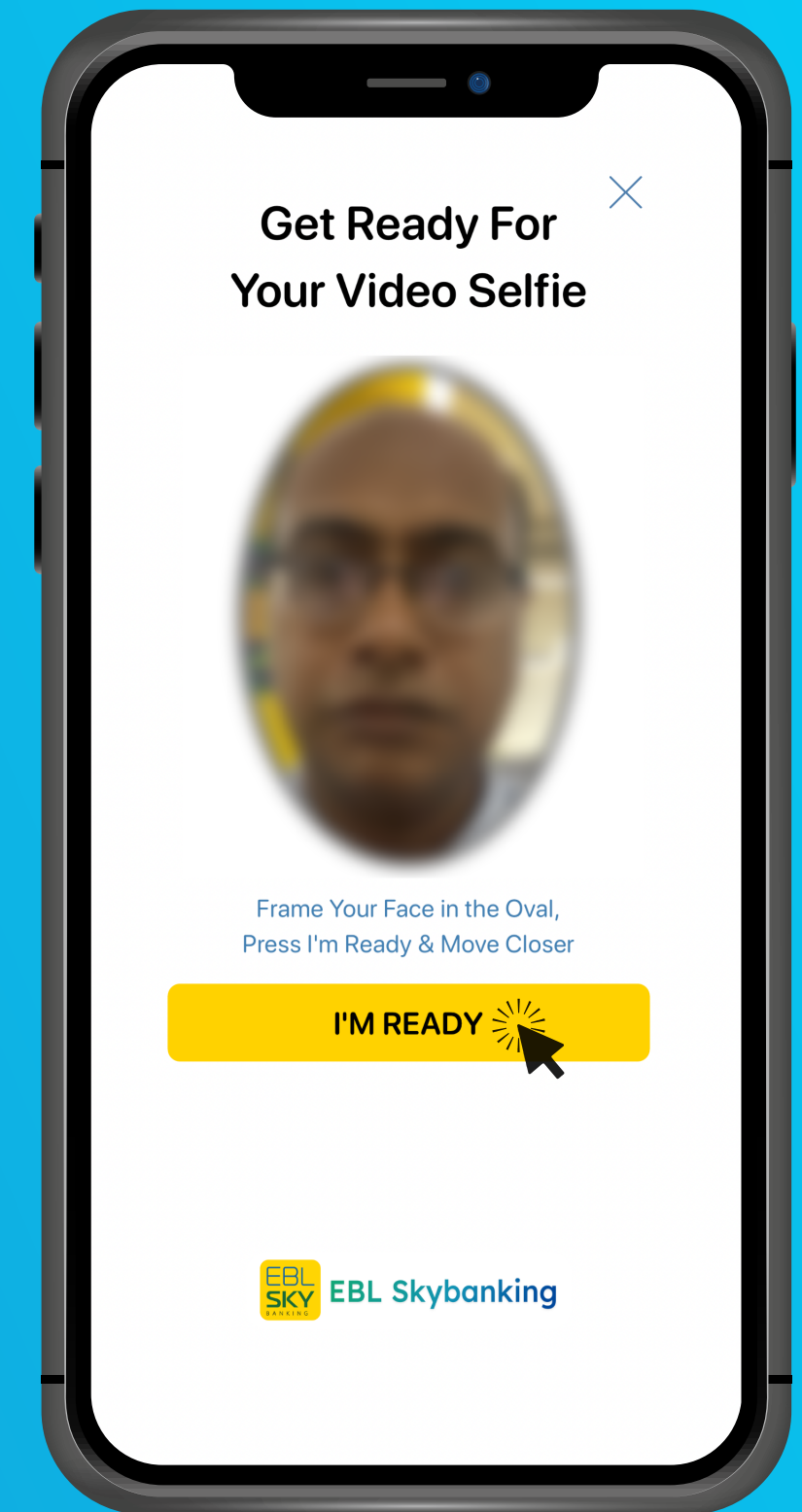
Take photo of the **Back Side** of your NID



Review Information and **Click "Next"**



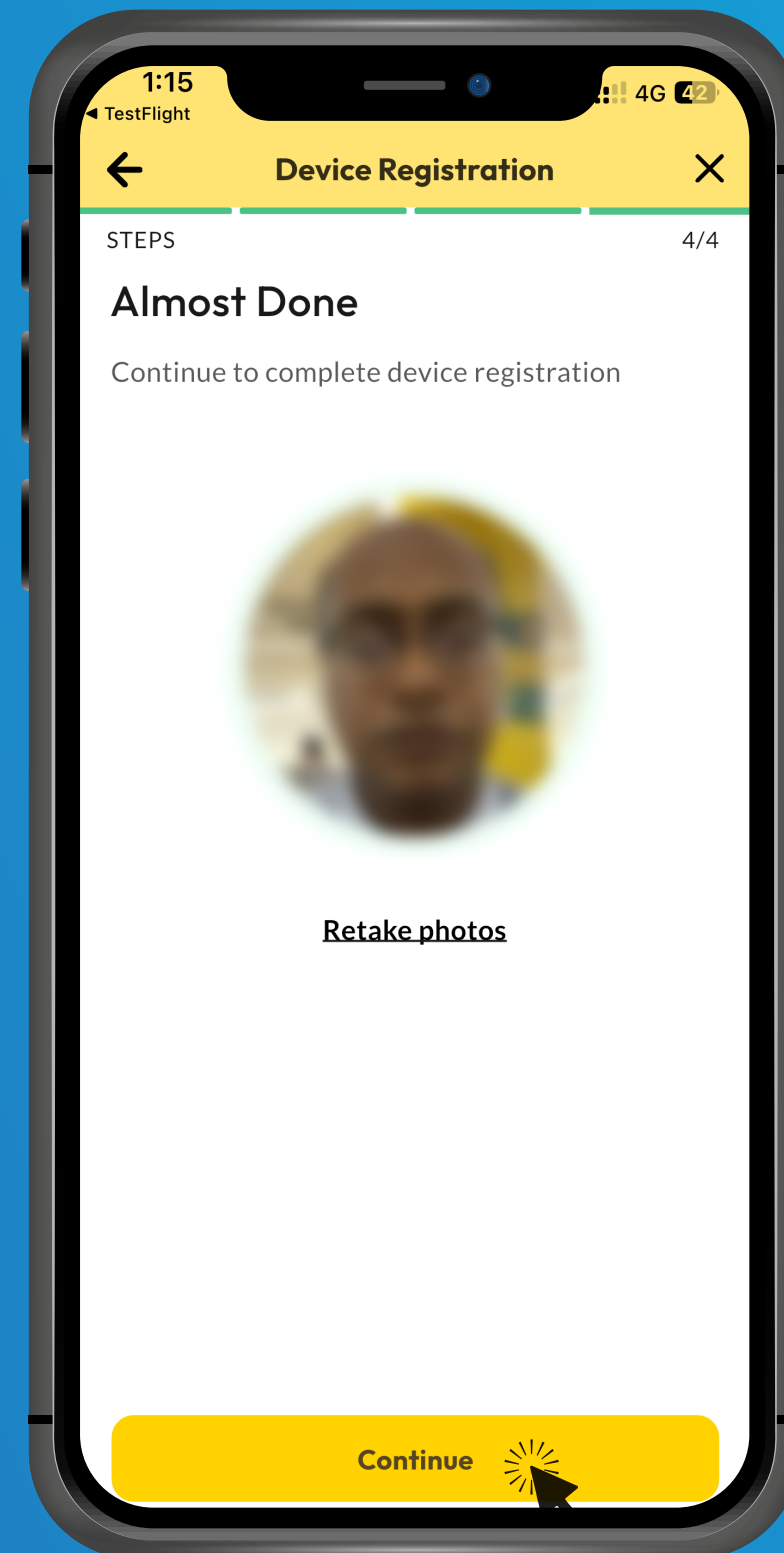
Click **"Take Your Photo"**



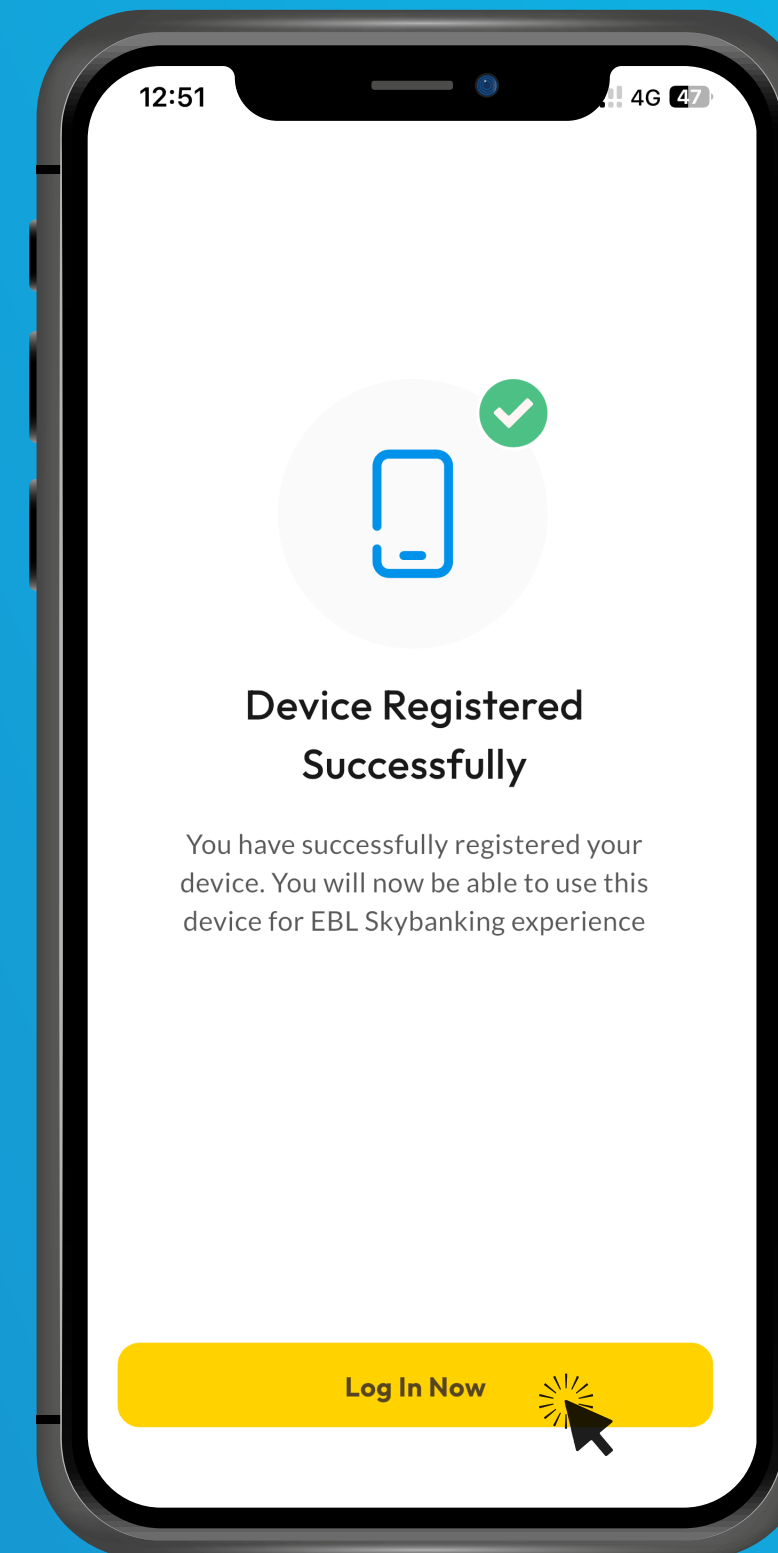
Please position your face within the circle and **Click "I'M READY"**



Device Registration *Journey with Account*



Click
“Continue”



Your Device
Registered Successfully

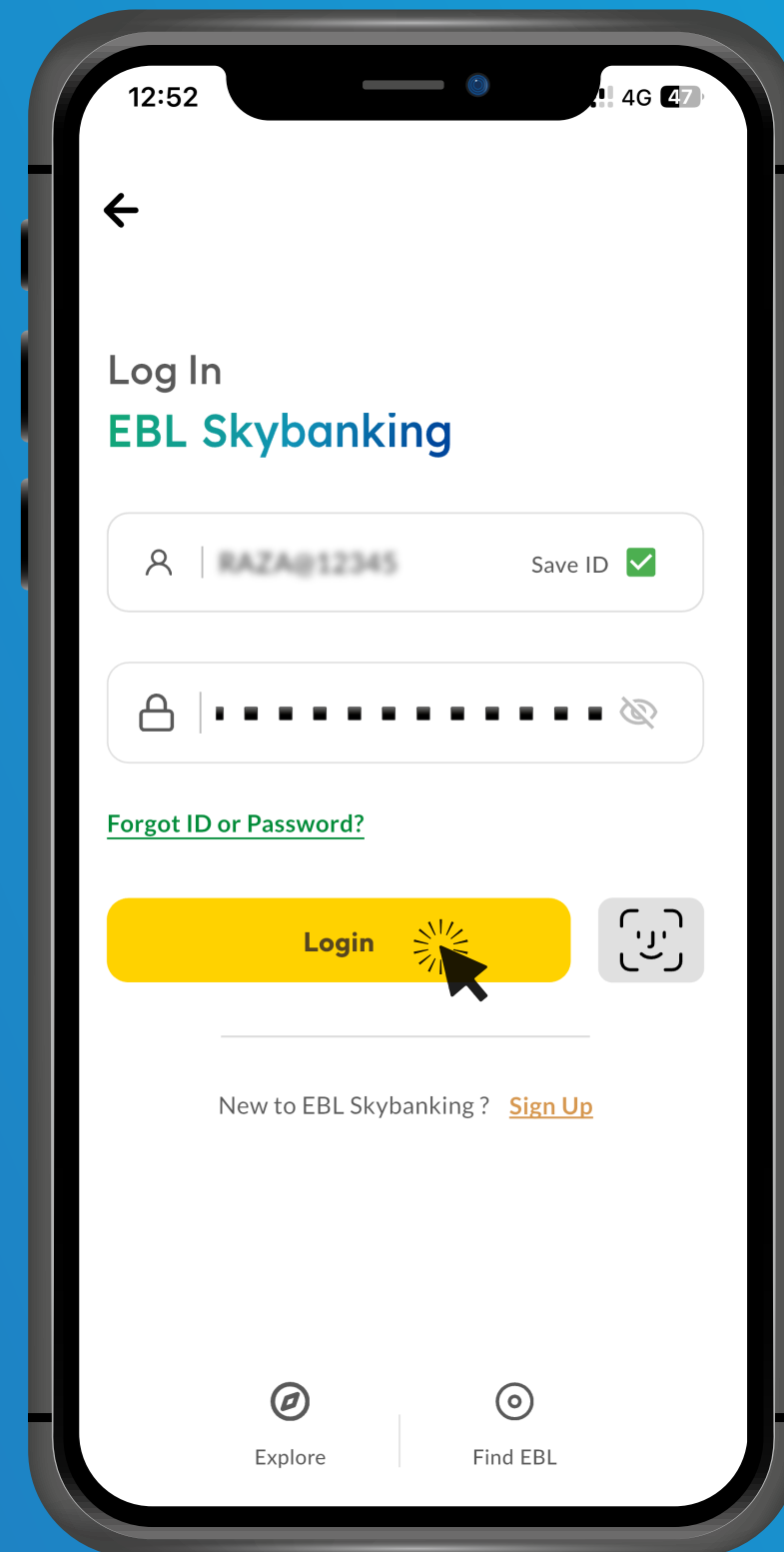


Device Registration Journey for Non-EBL Customers (With Mobile Number)

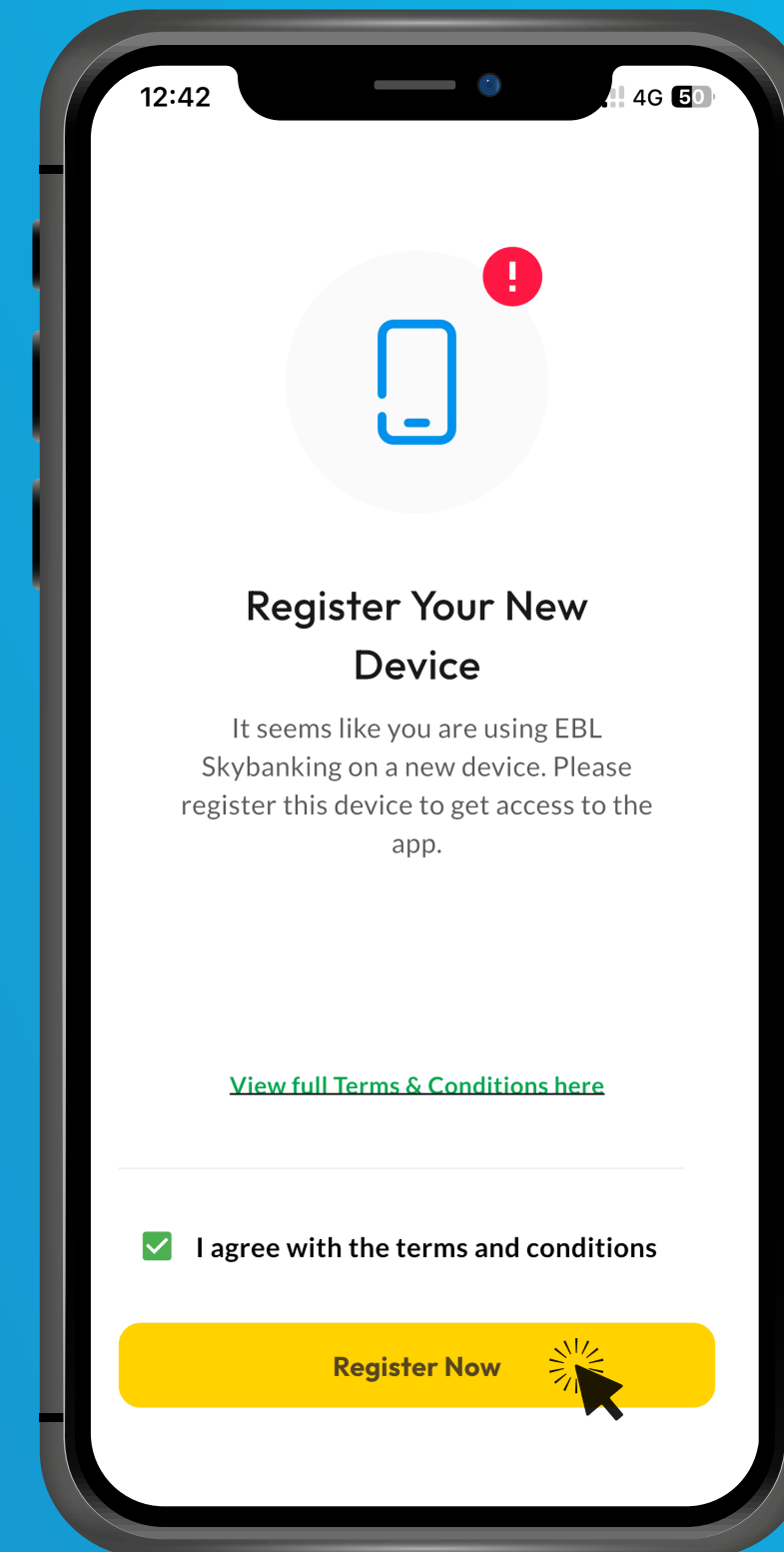
Device Registration Journey for **Non-EBL Customers (With Mobile Number)**



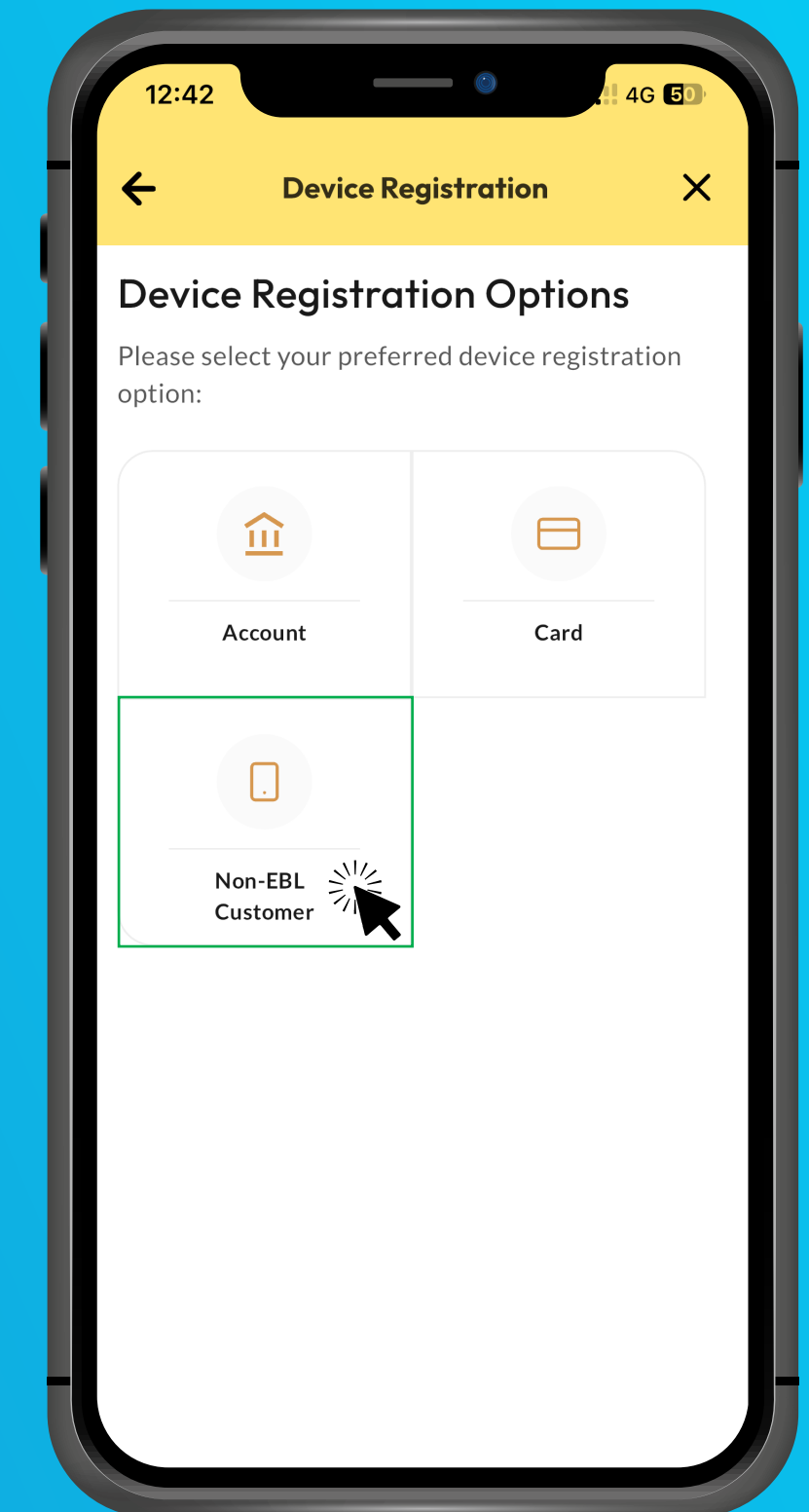
Click **“Login”**



Type Your User ID & Password, then **Click “Login”**

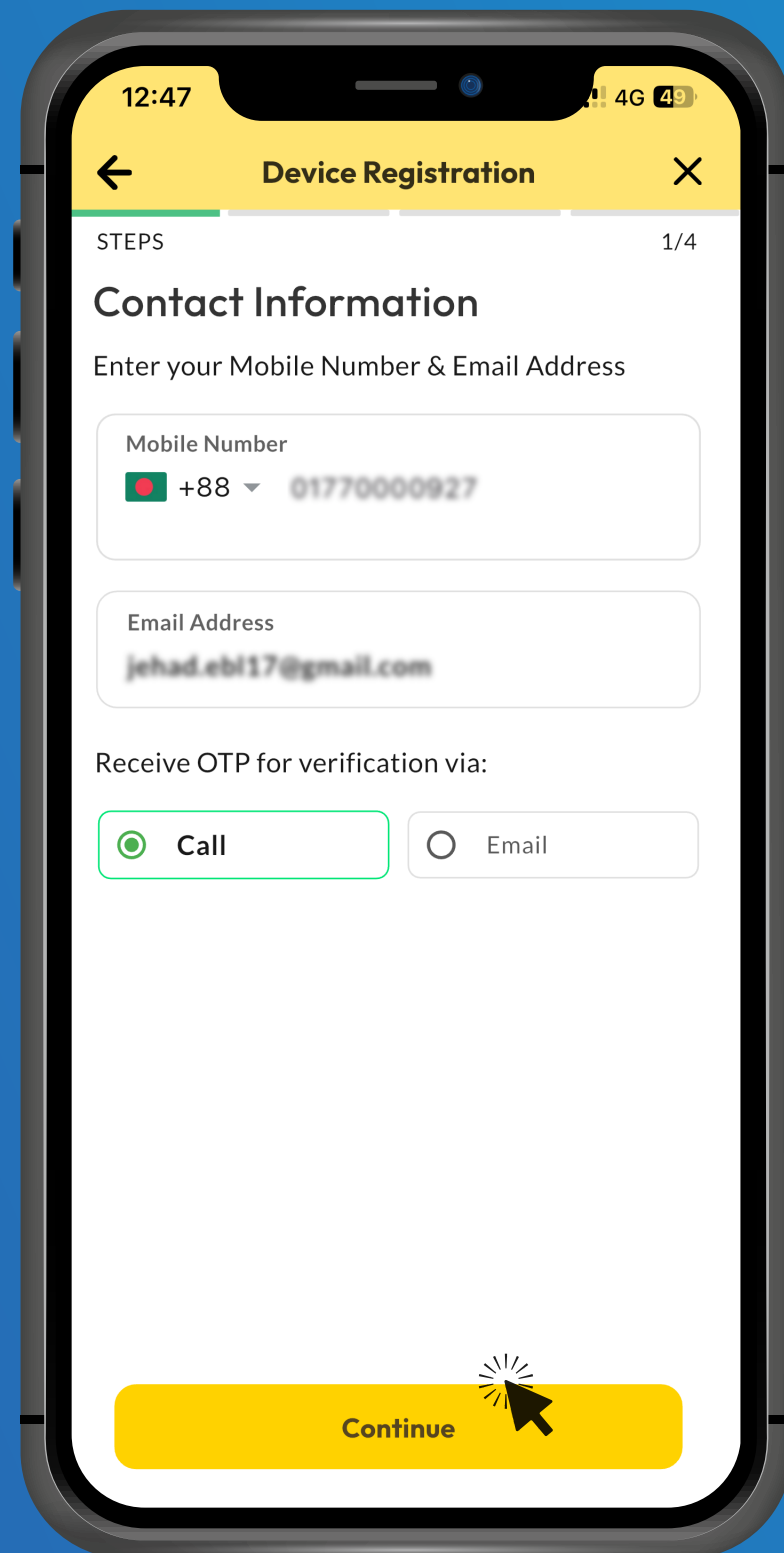


Tap “I agree with the terms and conditions” and Click **“Register Now”**

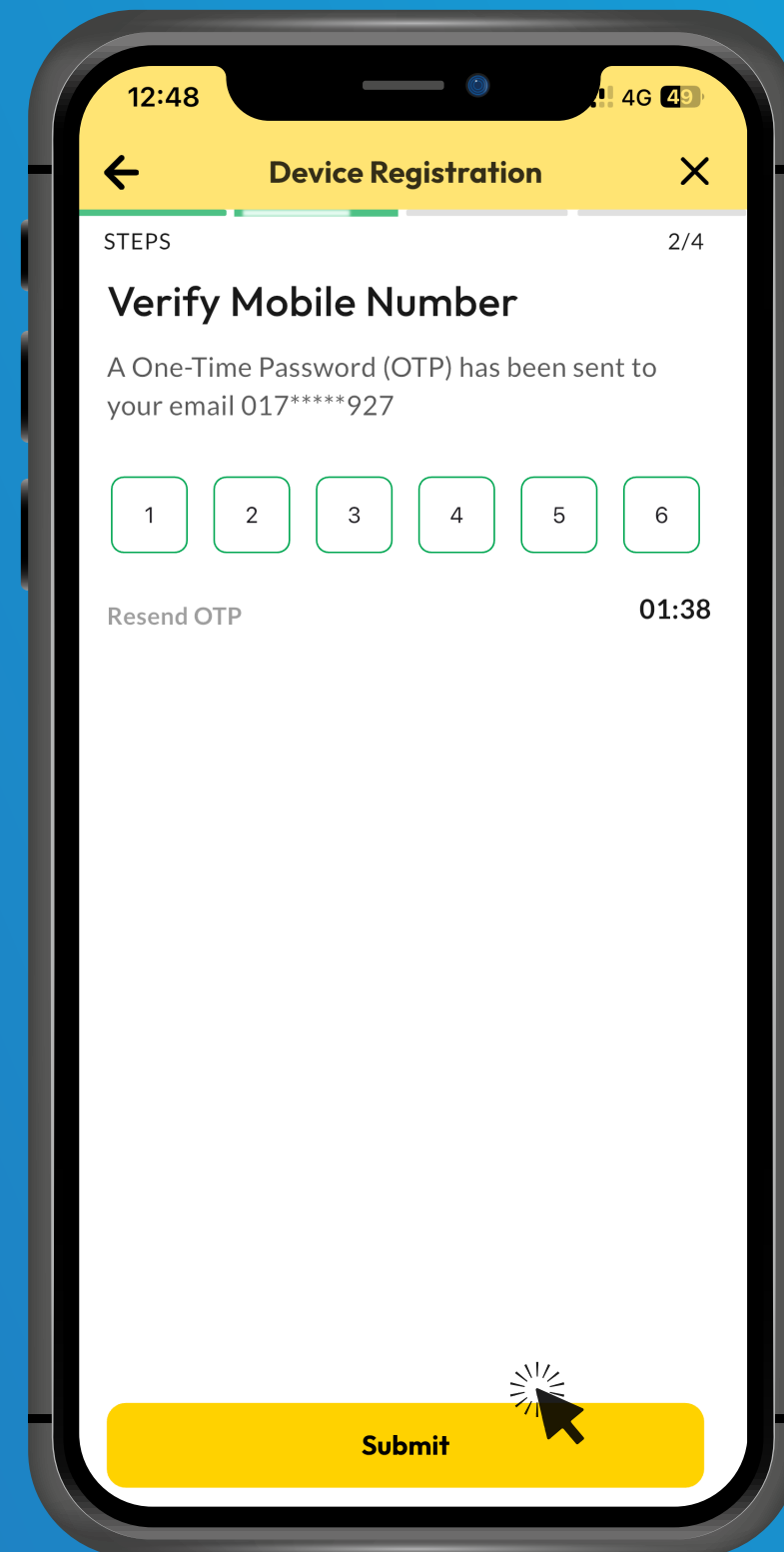


Click **“Non-EBL Customer”**

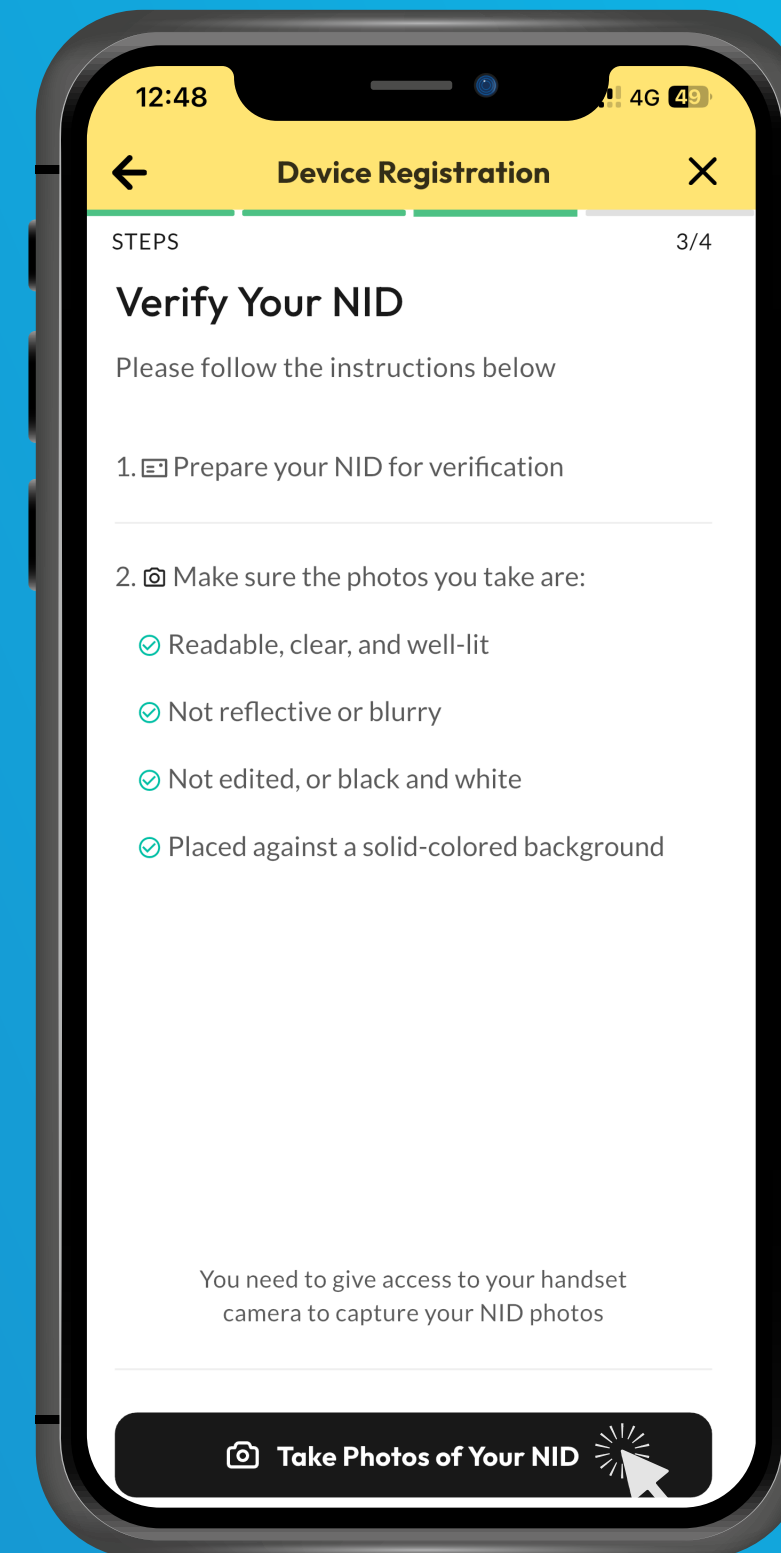
Device Registration Journey for **Non-EBL Customers (With Mobile Number)**



Fill in the required information select the **OTP channel** and click **“Continue”**



Enter the **OTP number** and click **“Submit”**

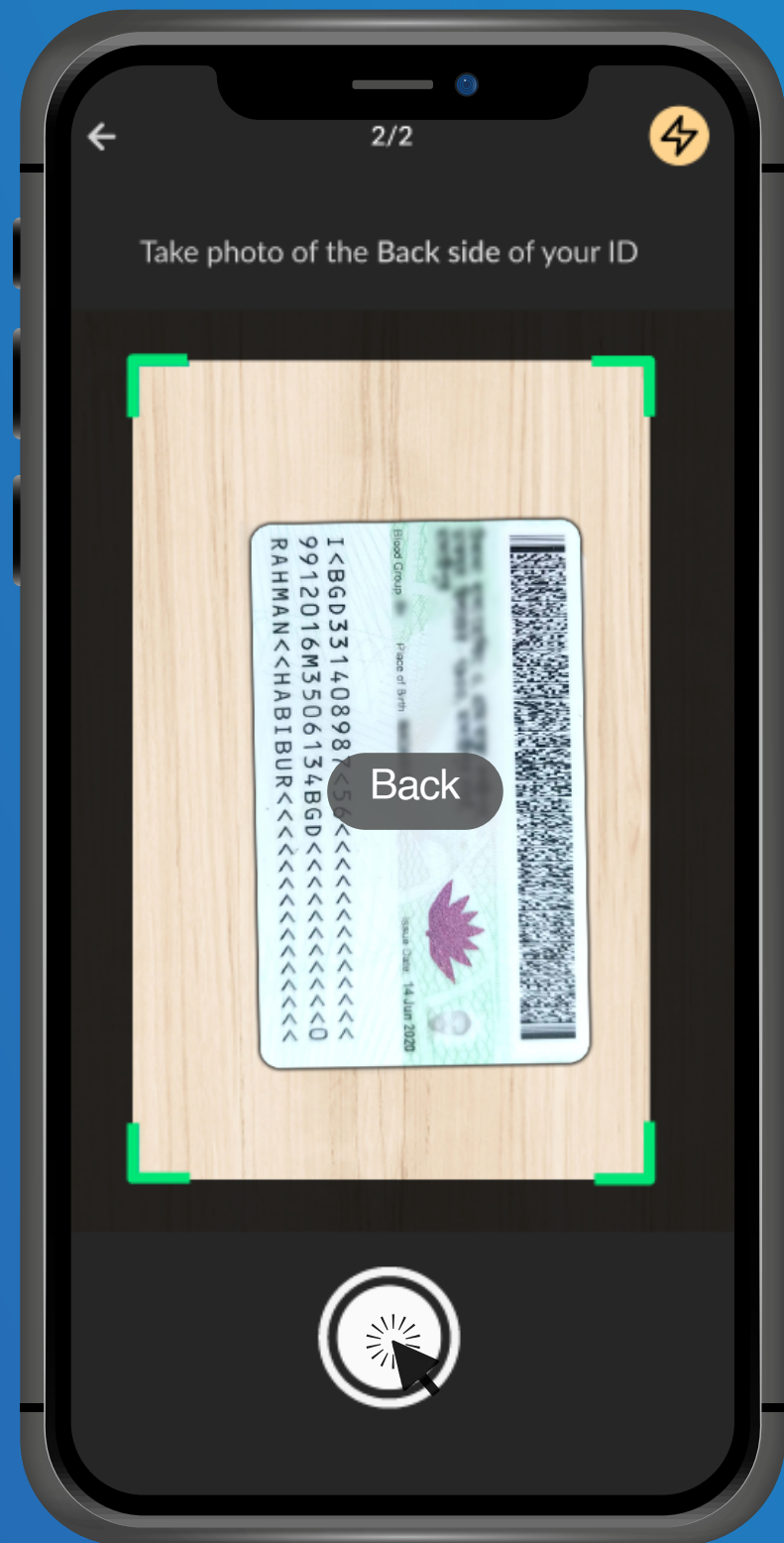


Click **“Take Photos of Your NID”**

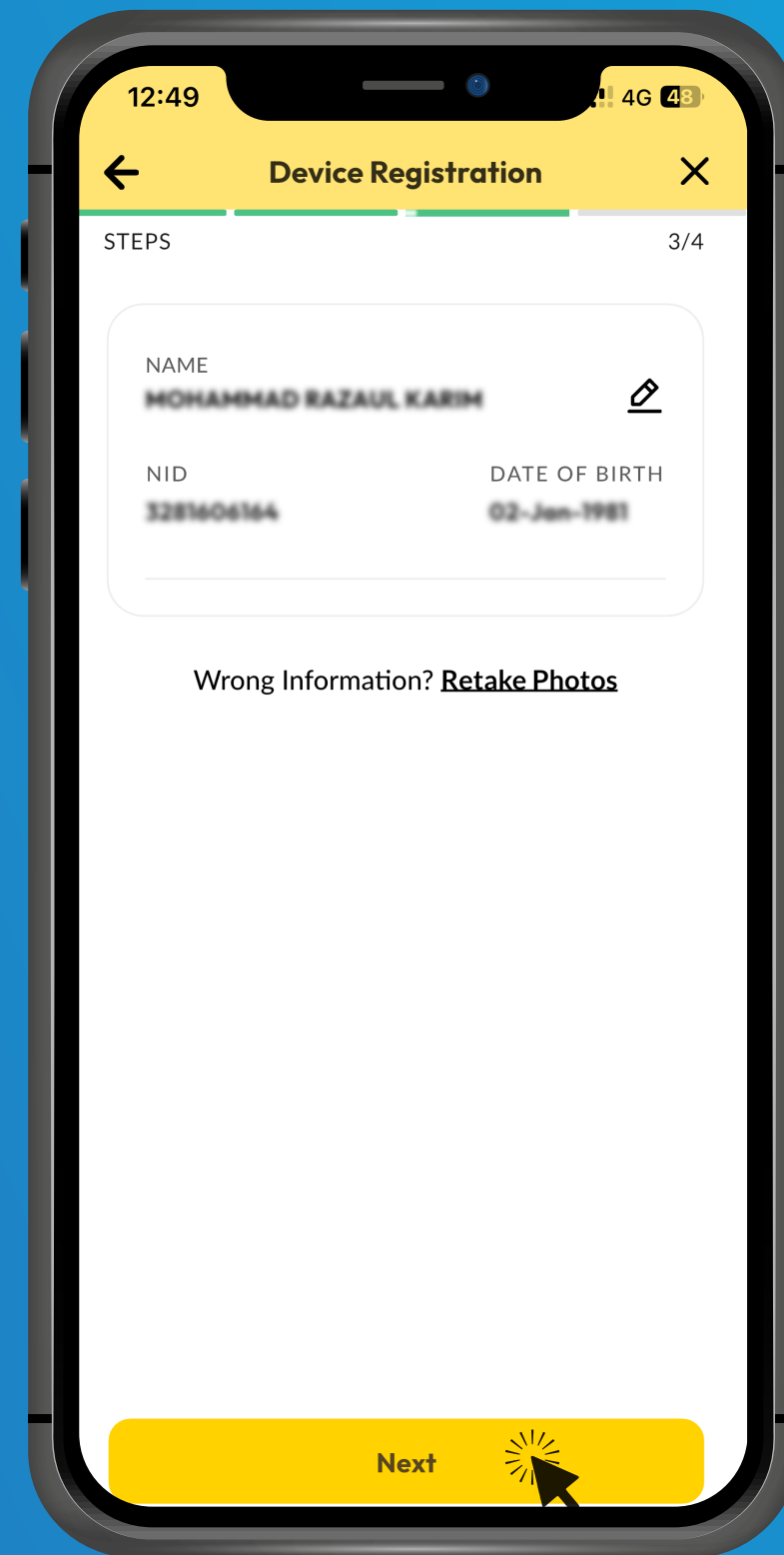


Take photo of the **Front Side** of your NID

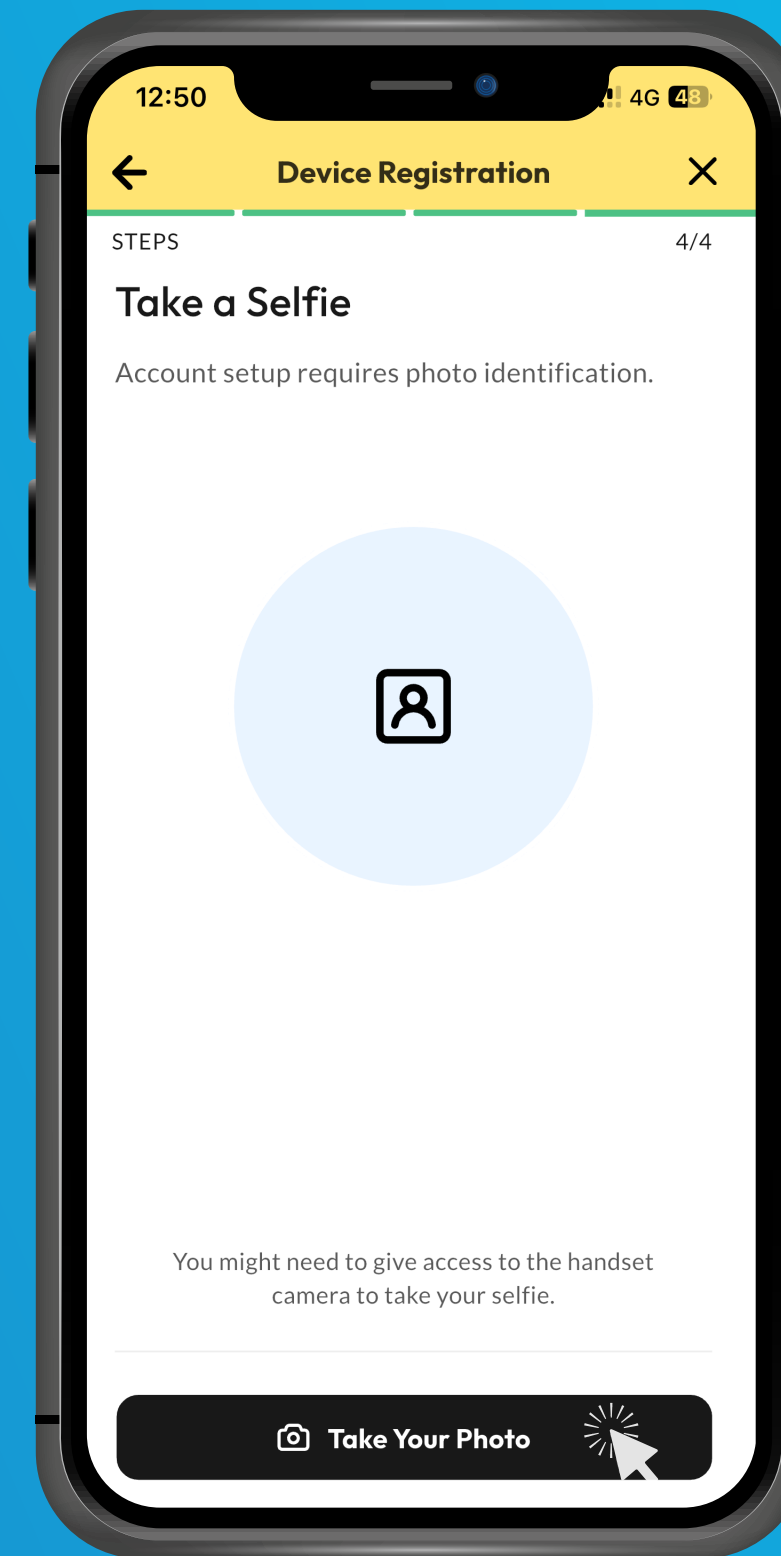
Device Registration Journey for **Non-EBL Customers (With Mobile Number)**



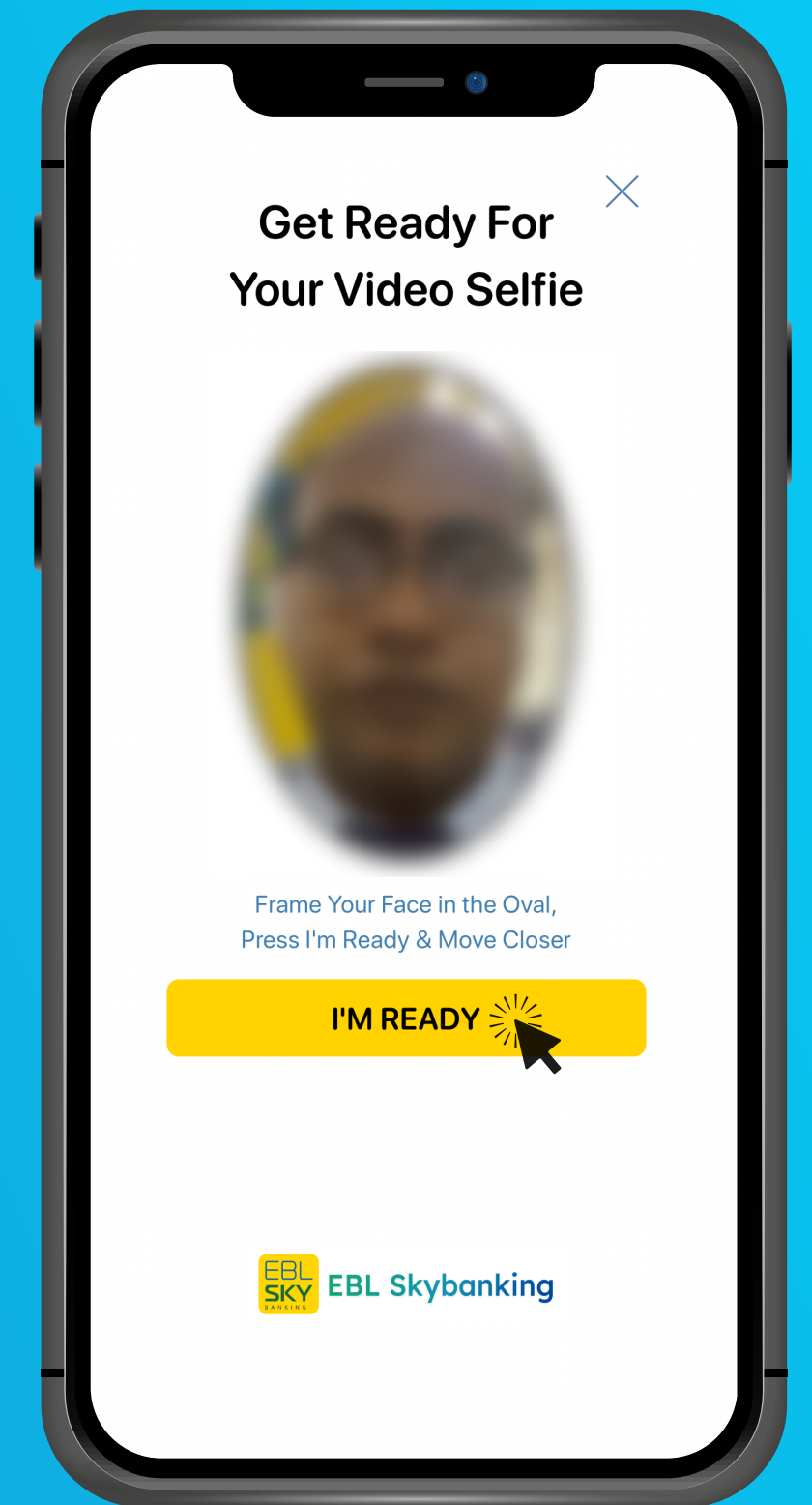
Take photo of the **Back Side** of your NID



Review Information and **Click "Next"**



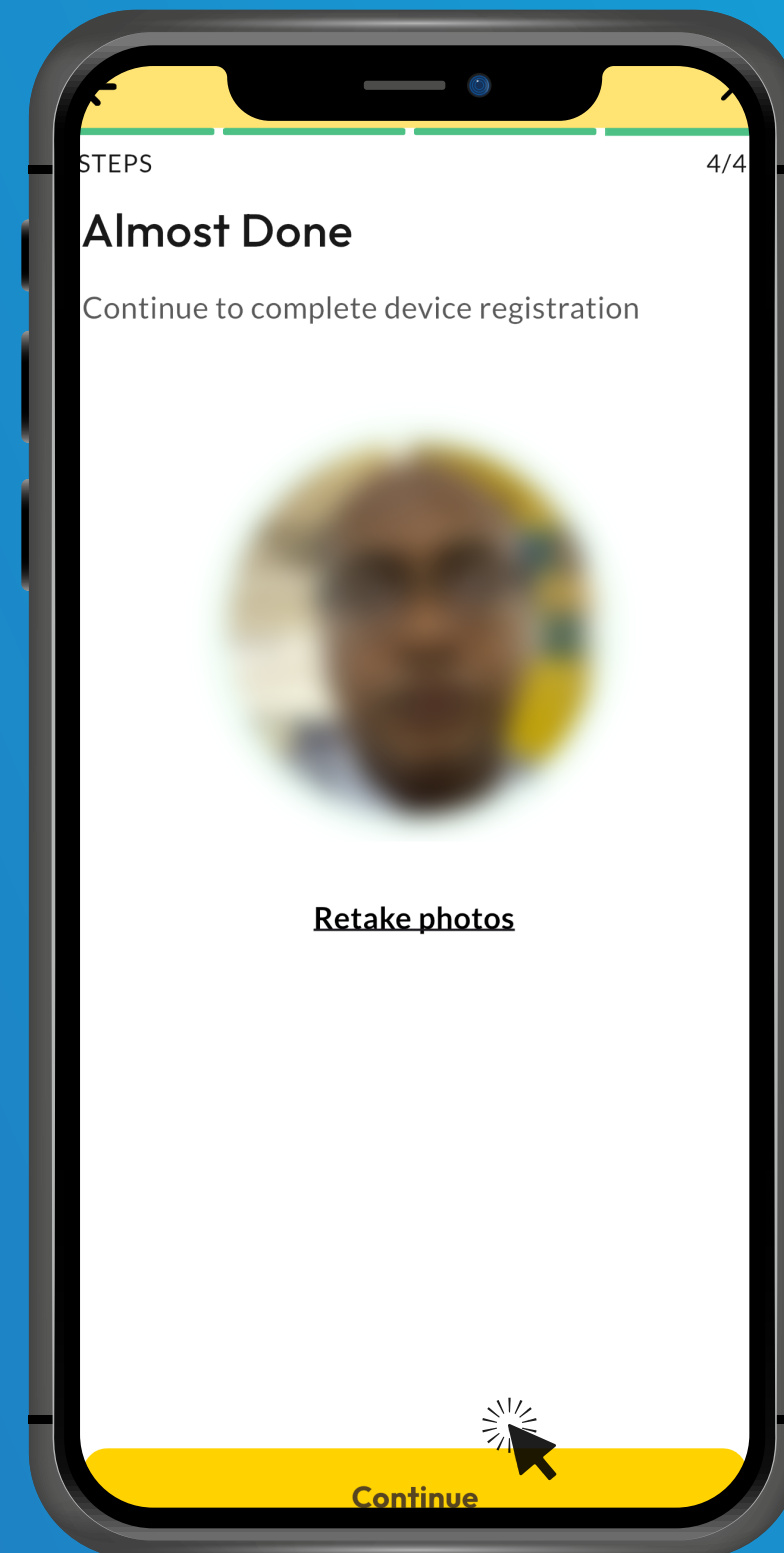
Click **"Take Your Photo"**



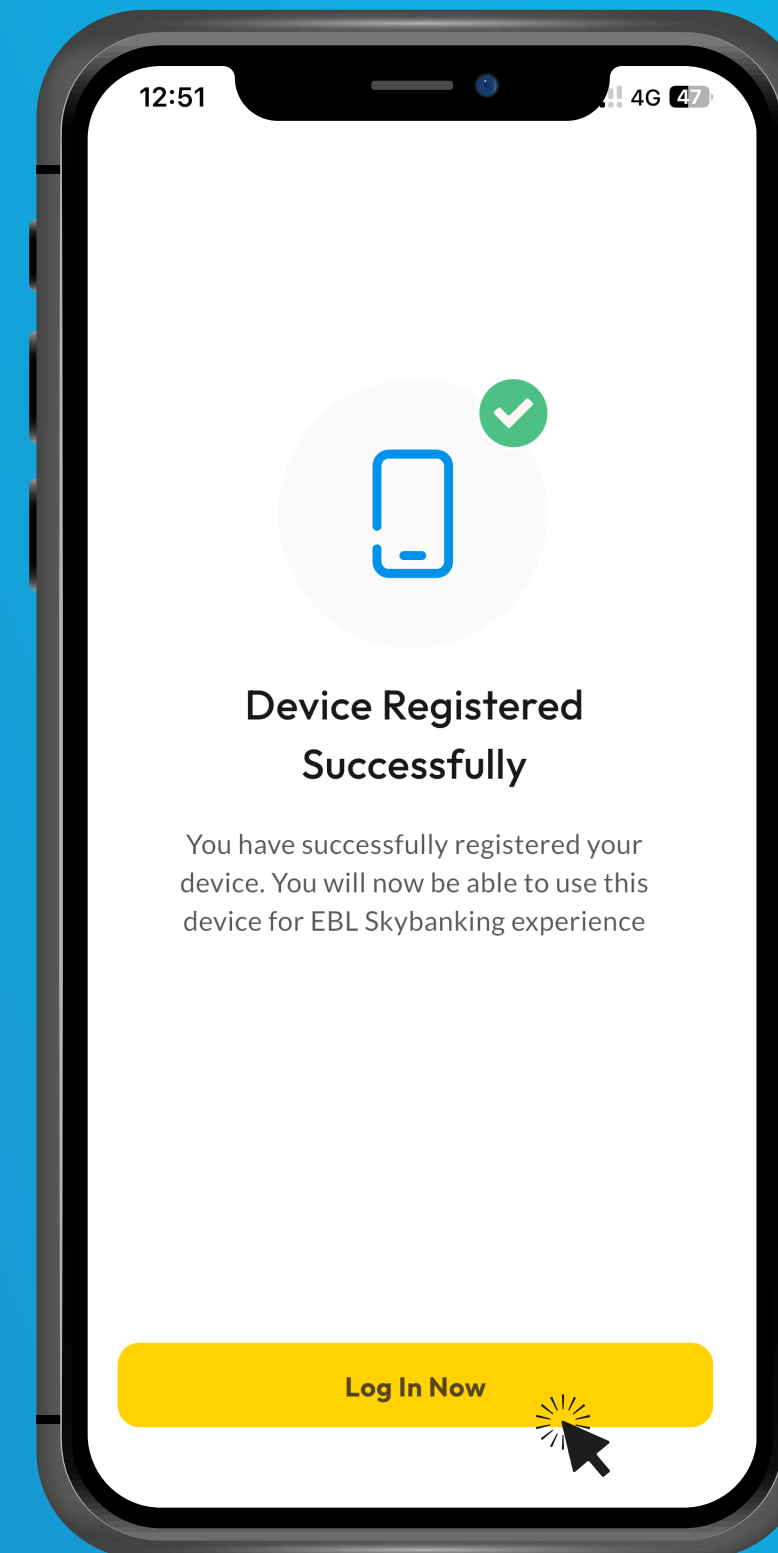
Please position your face within the circle and **Click "I'M READY"**



Device Registration Journey for **Non-EBL Customers (With Mobile Number)**



Click
“Continue”



Your Device
Registered Successfully

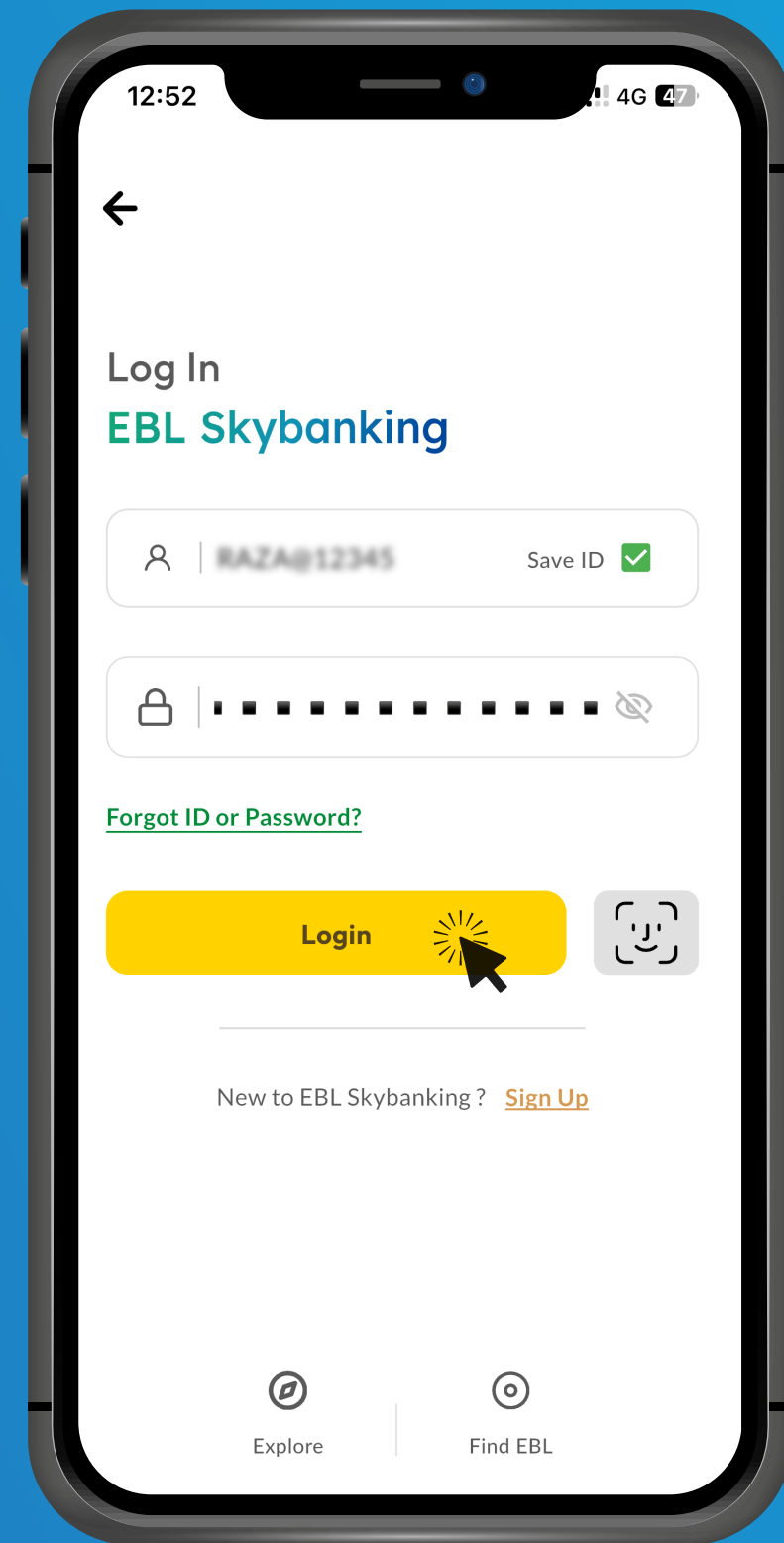


Add Card Journey

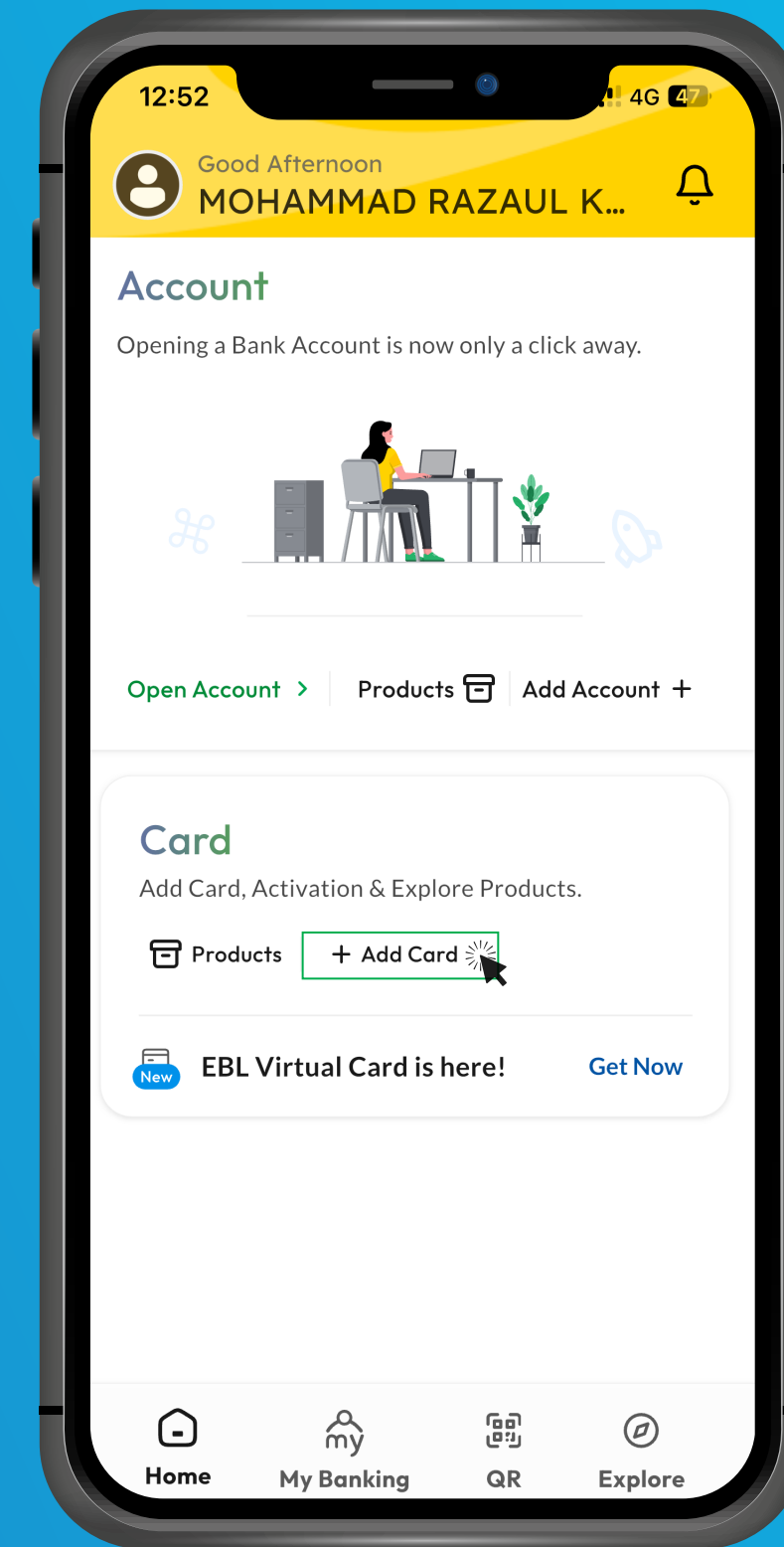
Add Card Journey



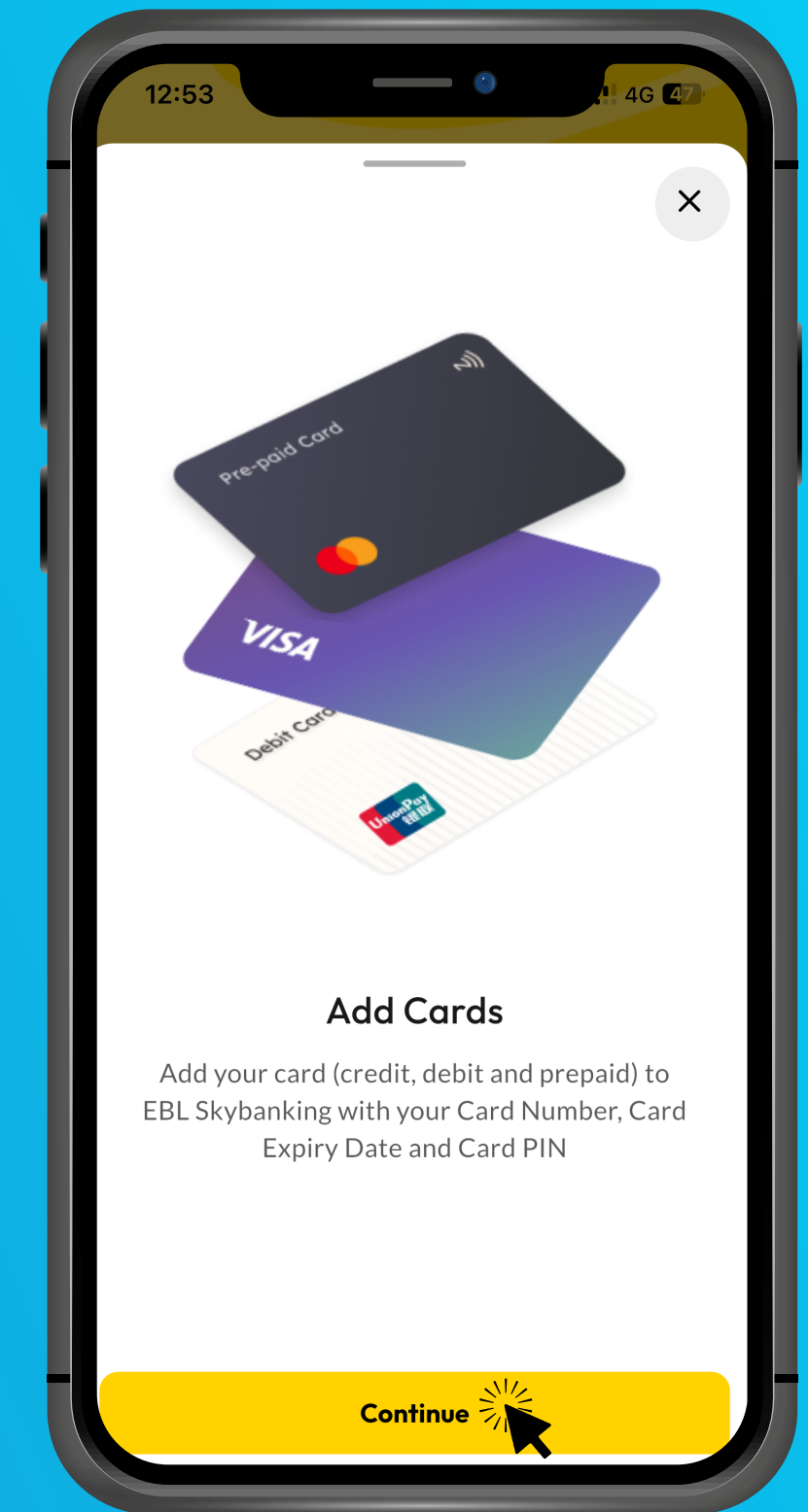
Click
"Login"



Type Your User ID & Password, then Click "Login"

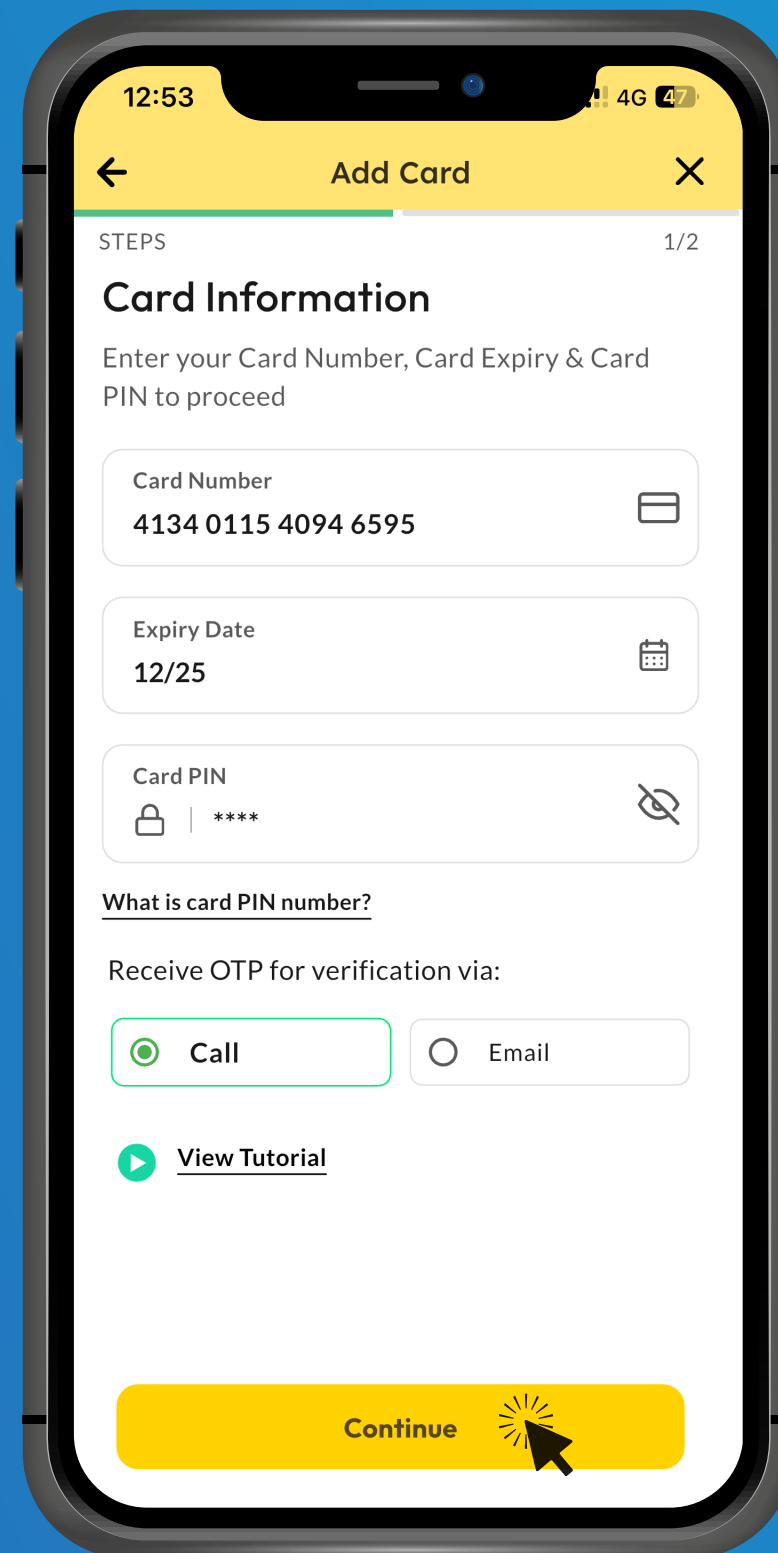


Click
"Add Card"

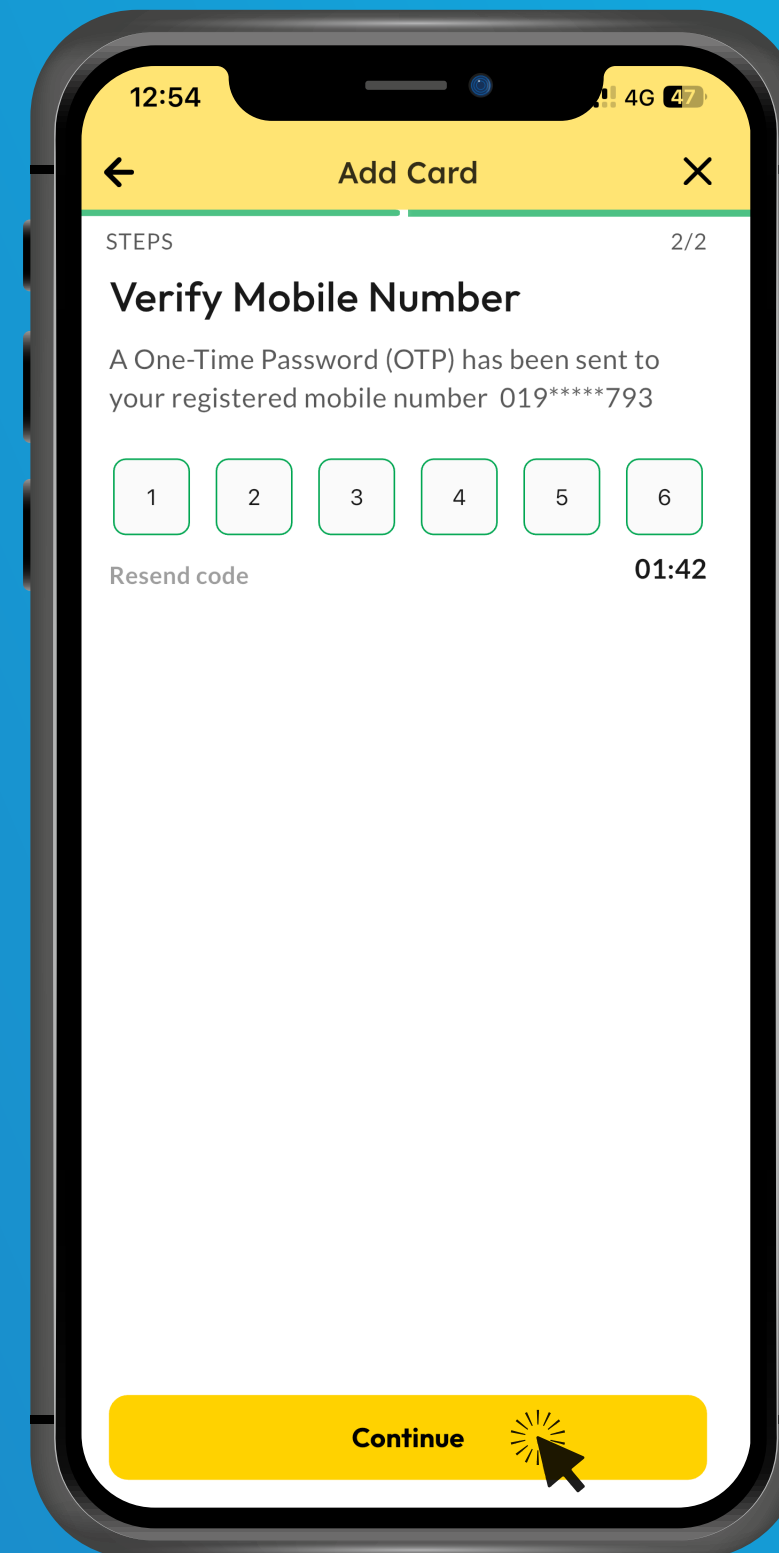


Click
"Continue"

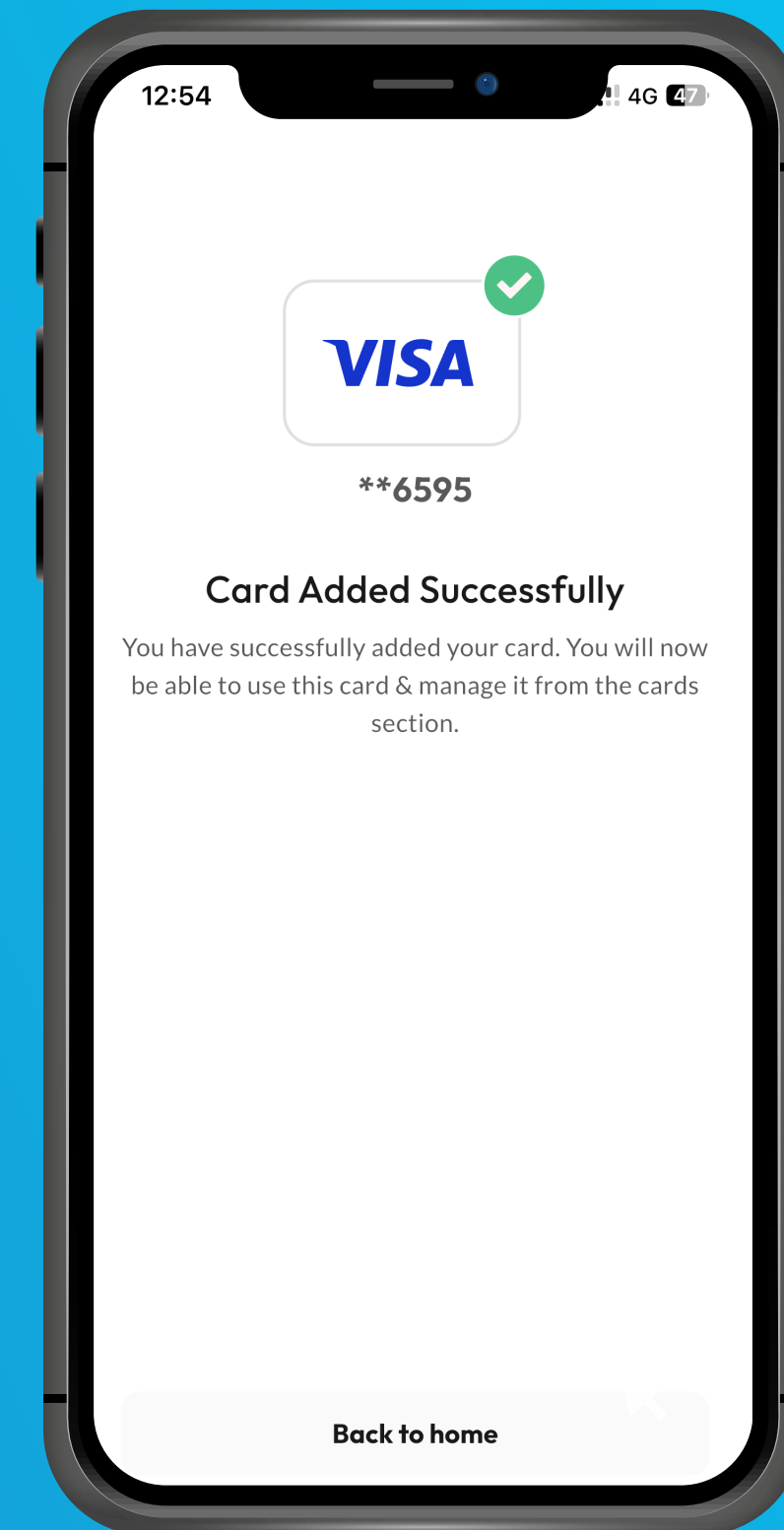
Add Card Journey



Fill in the required information
select the **OTP channel**
and click **“Continue”**



Enter the **OTP number**
and click **“Submit”**



Your Card
Added Successfully



Add **Card Journey**

NOTE:

After adding your EBL card, the transaction limit remains disabled by default. To enable financial transactions please call the **EBL Contact Center at 16230 or 09677716230** and complete a quick verification.

If you are currently abroad:

To enable financial transactions kindly **visit <https://dgzip.ebl-bd.com/query/>** and share the following details with us:

- The country you are staying in
- Your existing mobile number with the country code **(from which you will call our Contact Center)**
- After submitting your request at **<https://dgzip.ebl-bd.com/query/>** we will respond to your email within **72 hours**





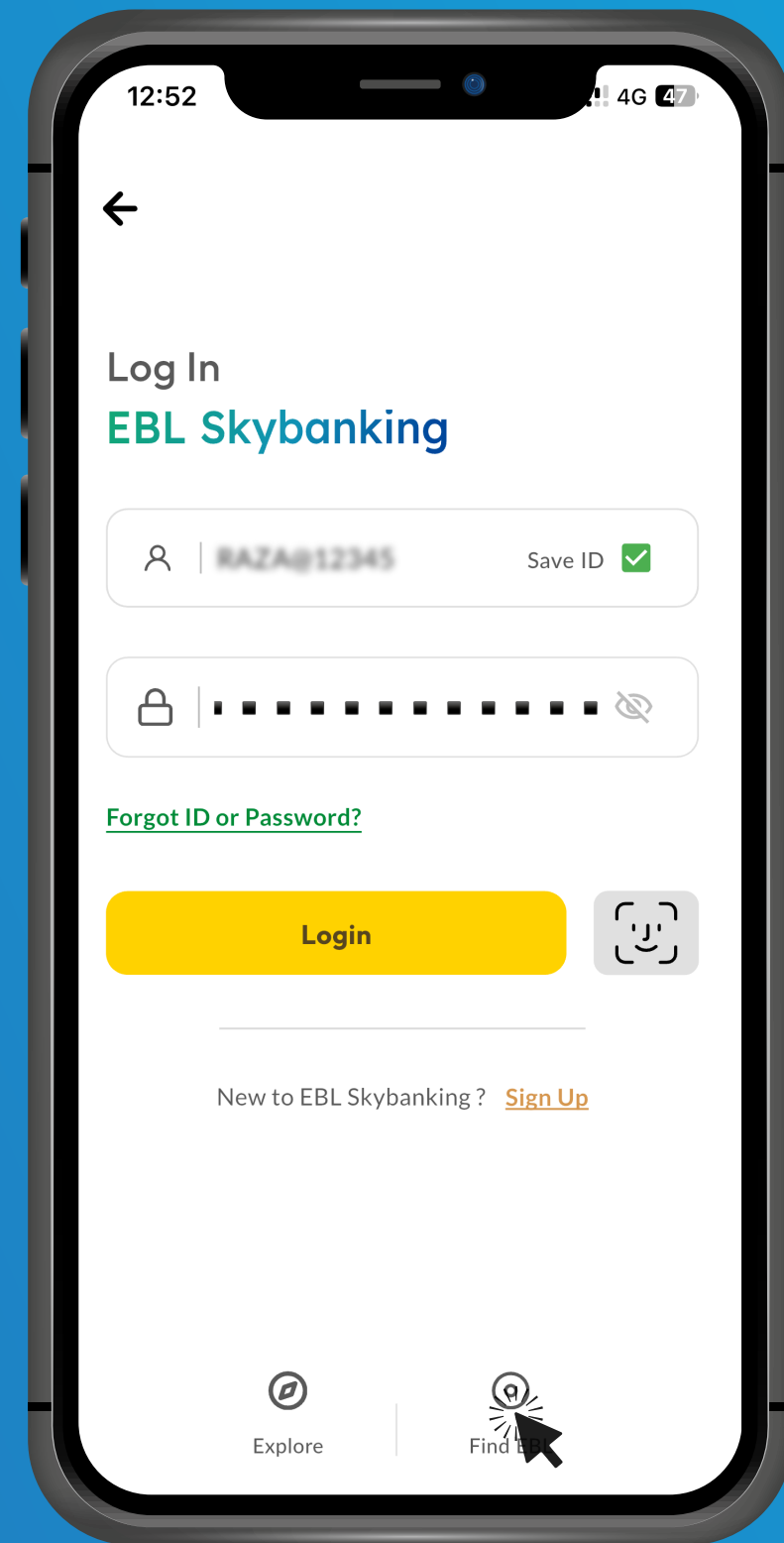
*Add **Account Journey***



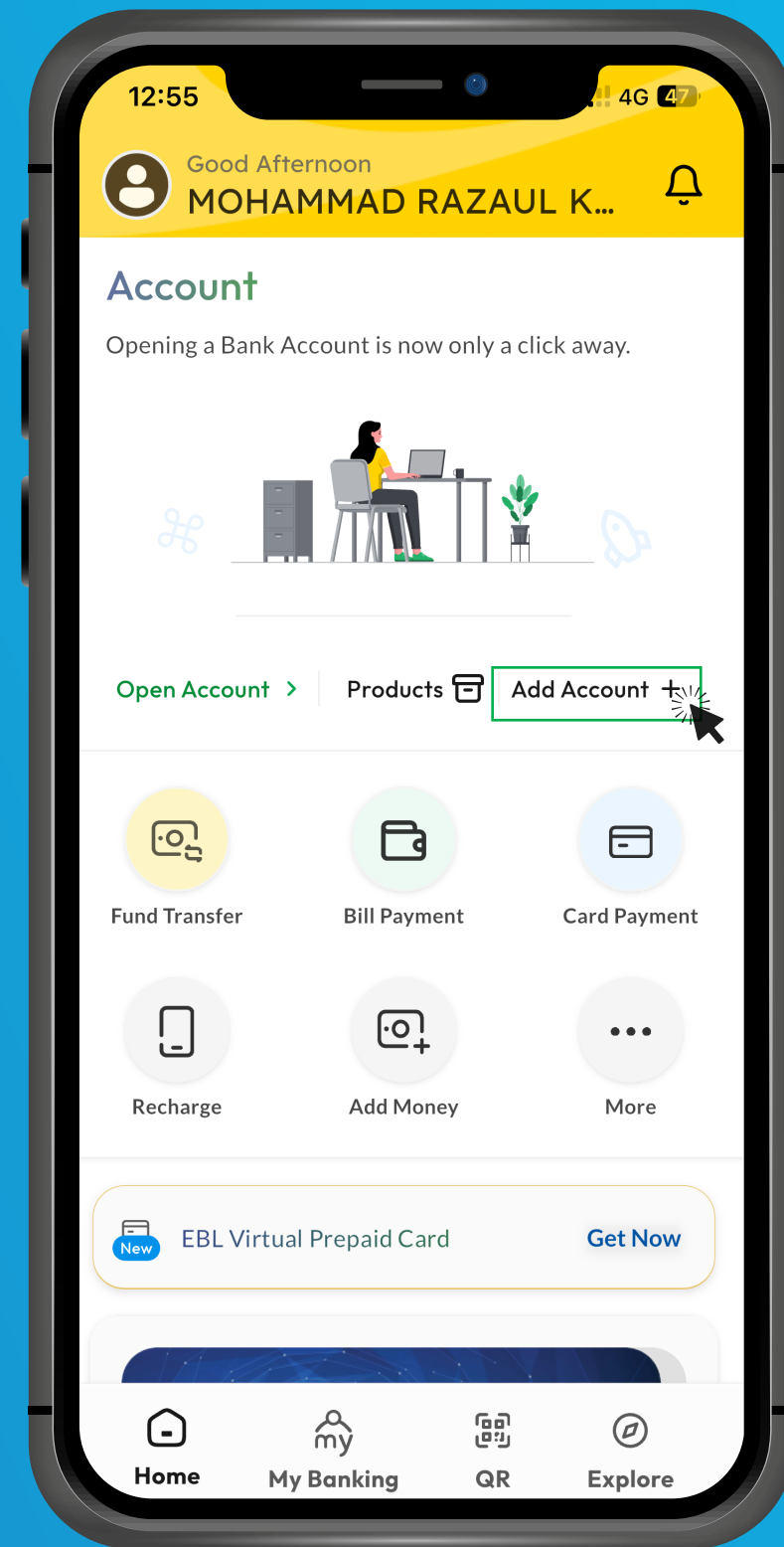
Add Account Journey



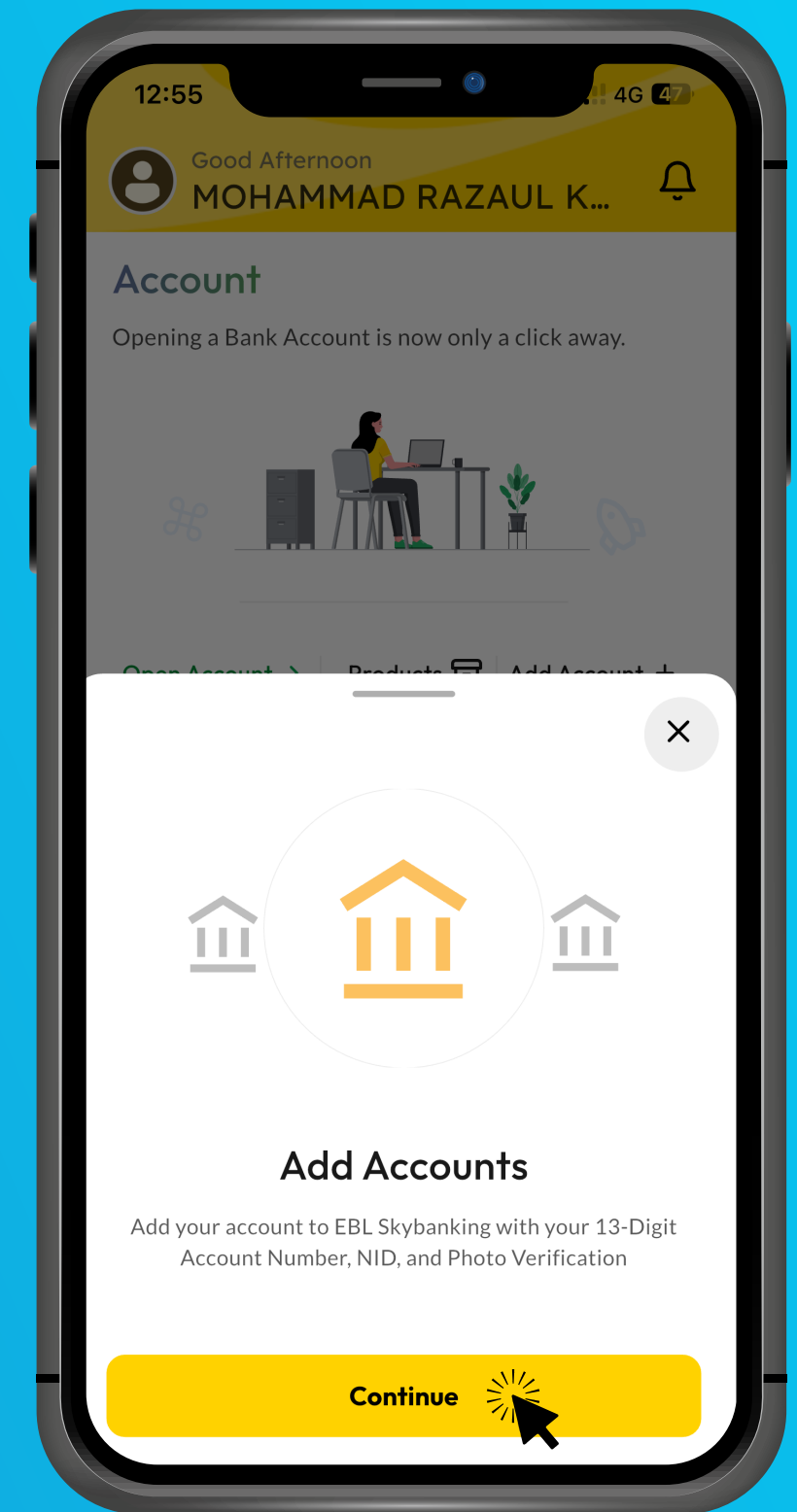
Click
"Sign Up"



Click
"Get Started"

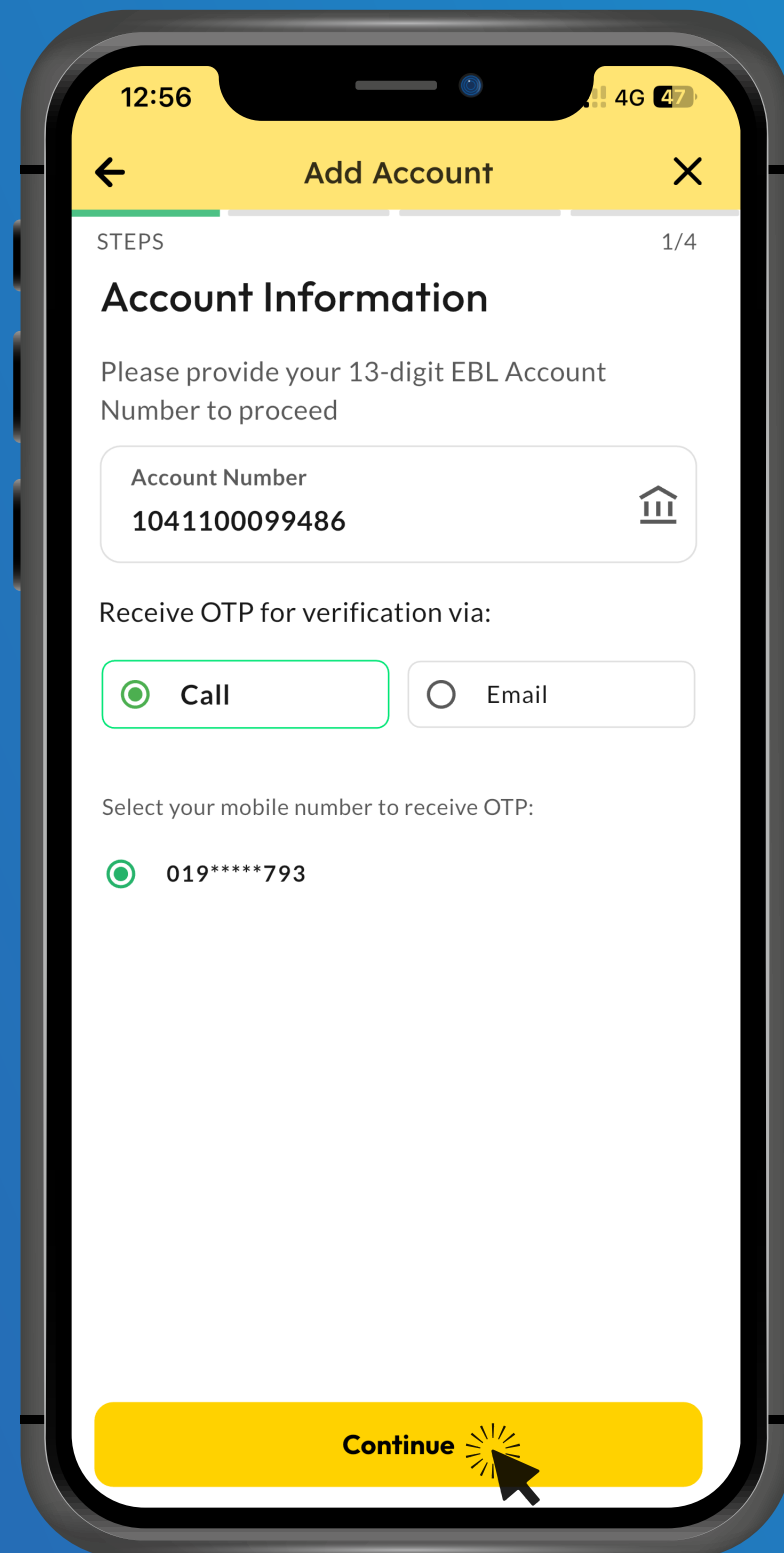


Click
"Add Account"

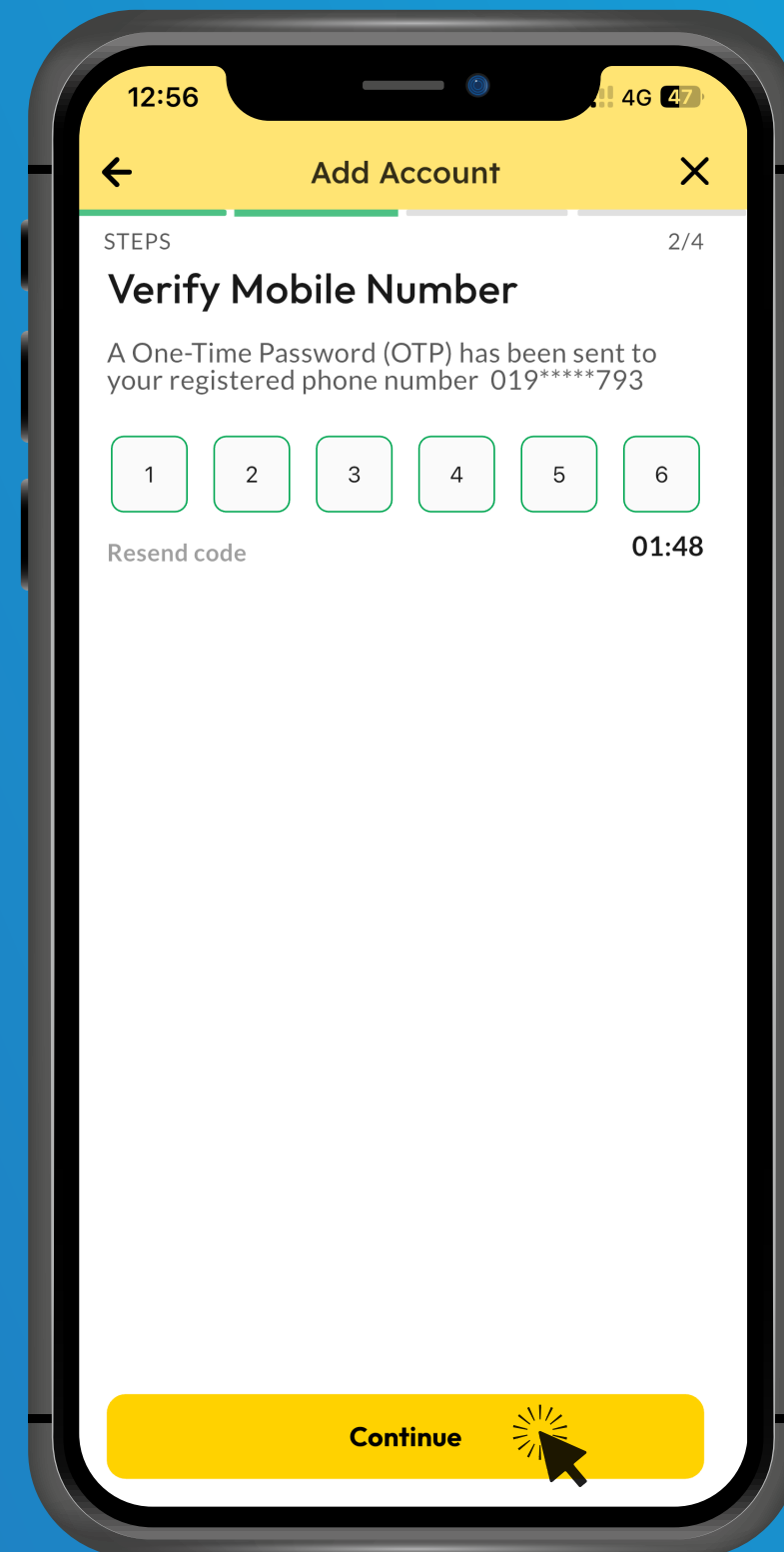


Click
"Continue"

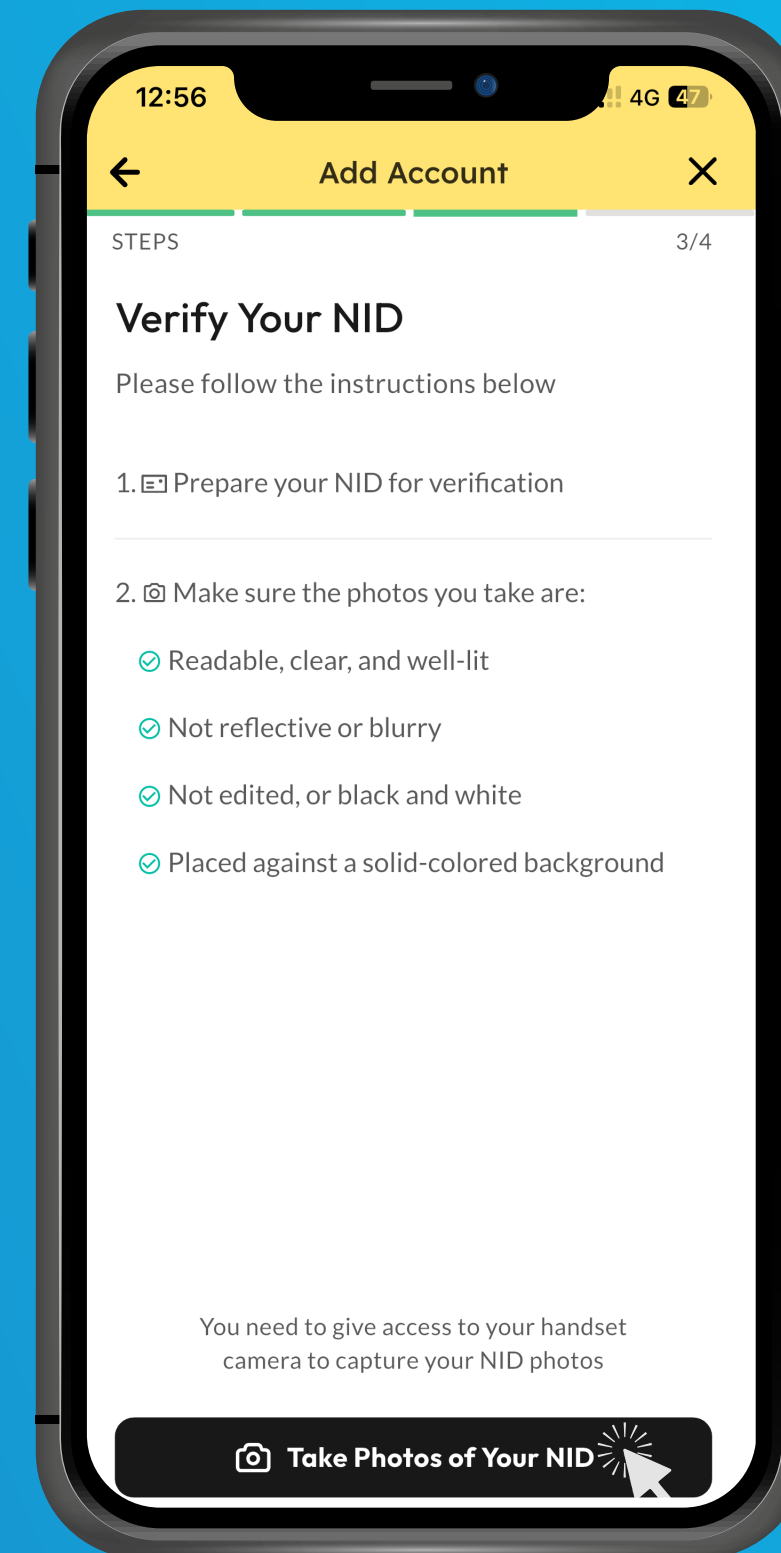
Add Account Journey



Fill in the required information select the **OTP channel** and click **“Continue”**



Enter the **OTP number** and click **“Submit”**

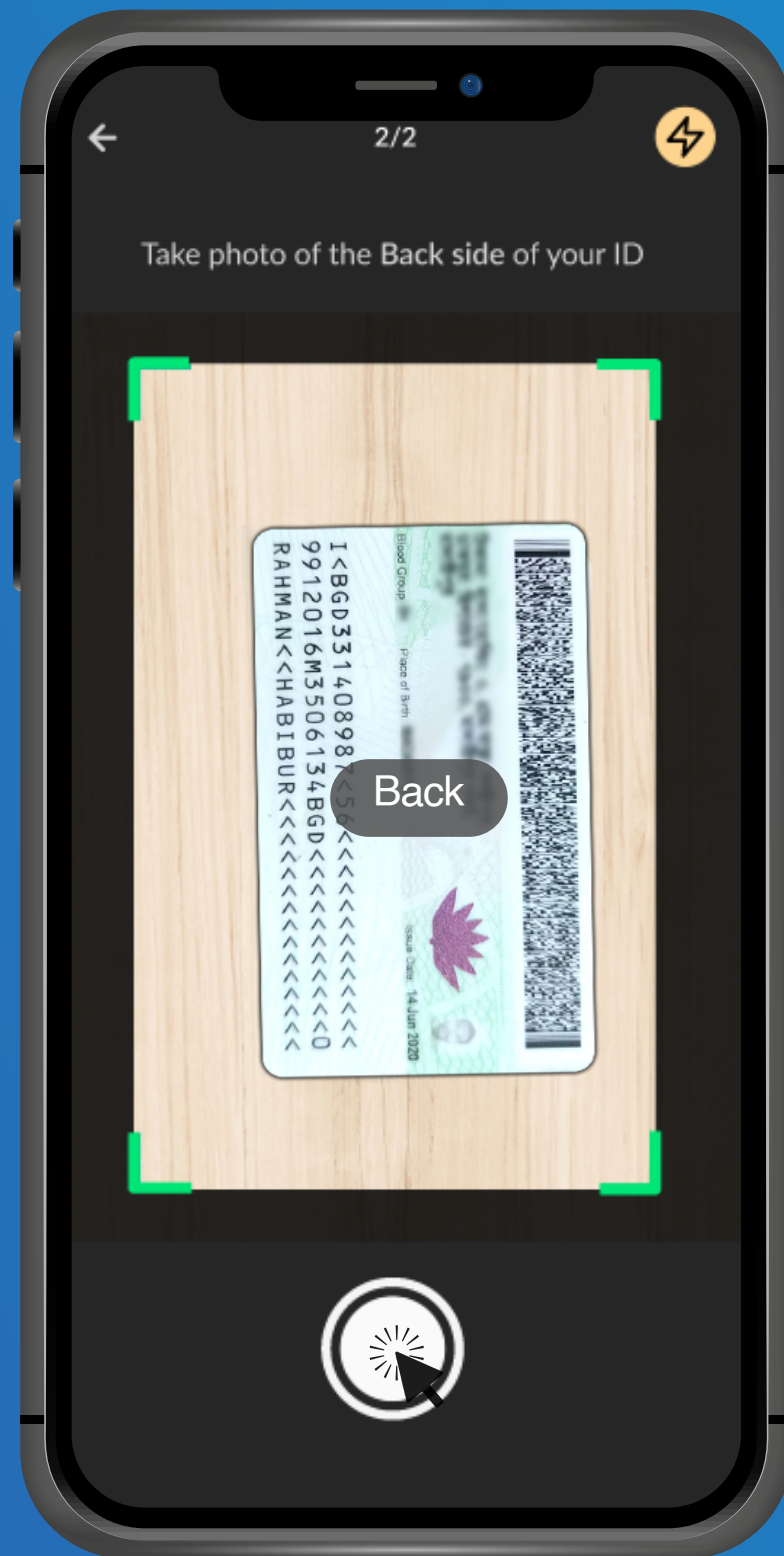


Click **“Take Photos of Your NID”**

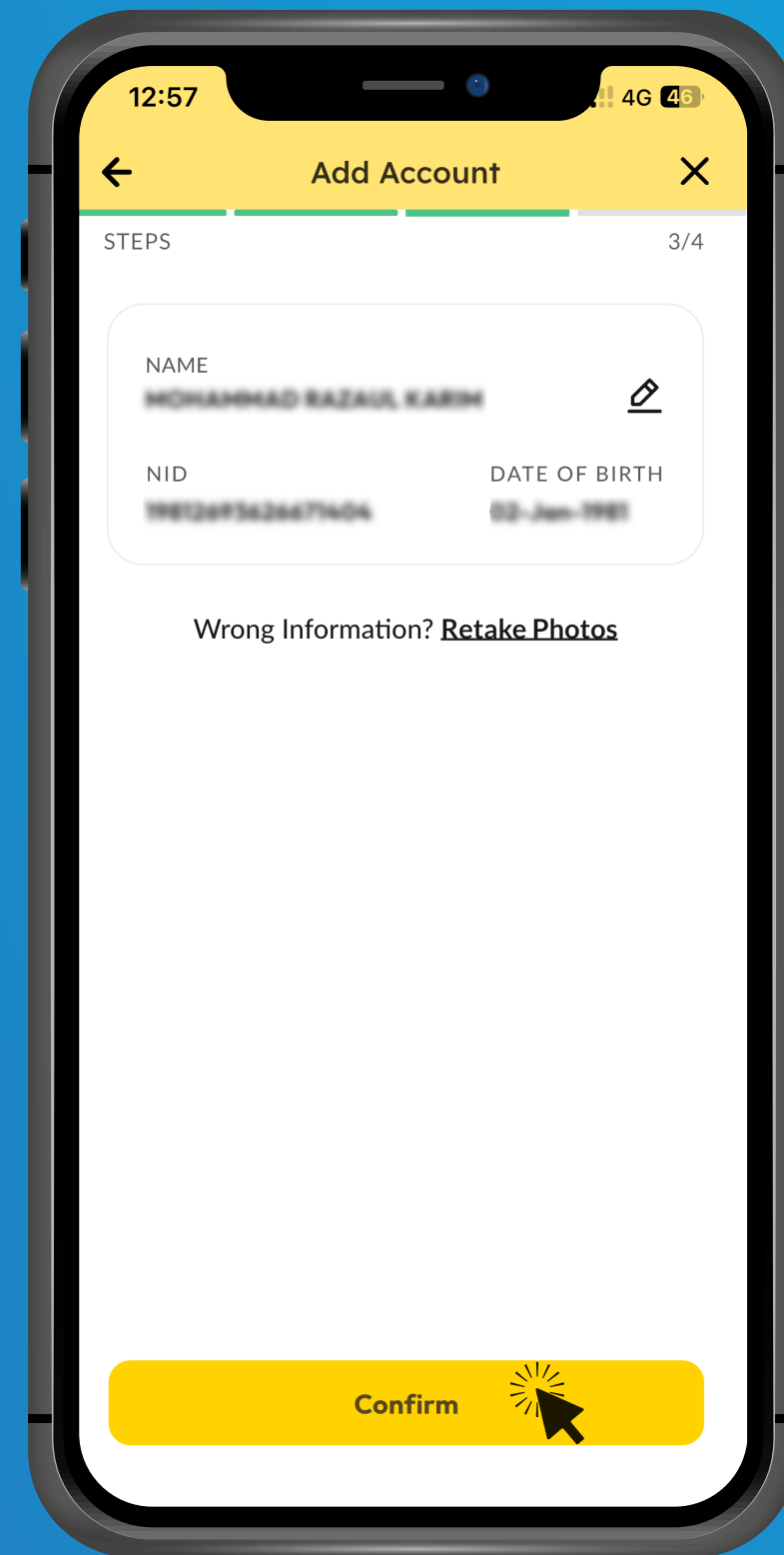


Take photo of the **Front Side** of your NID

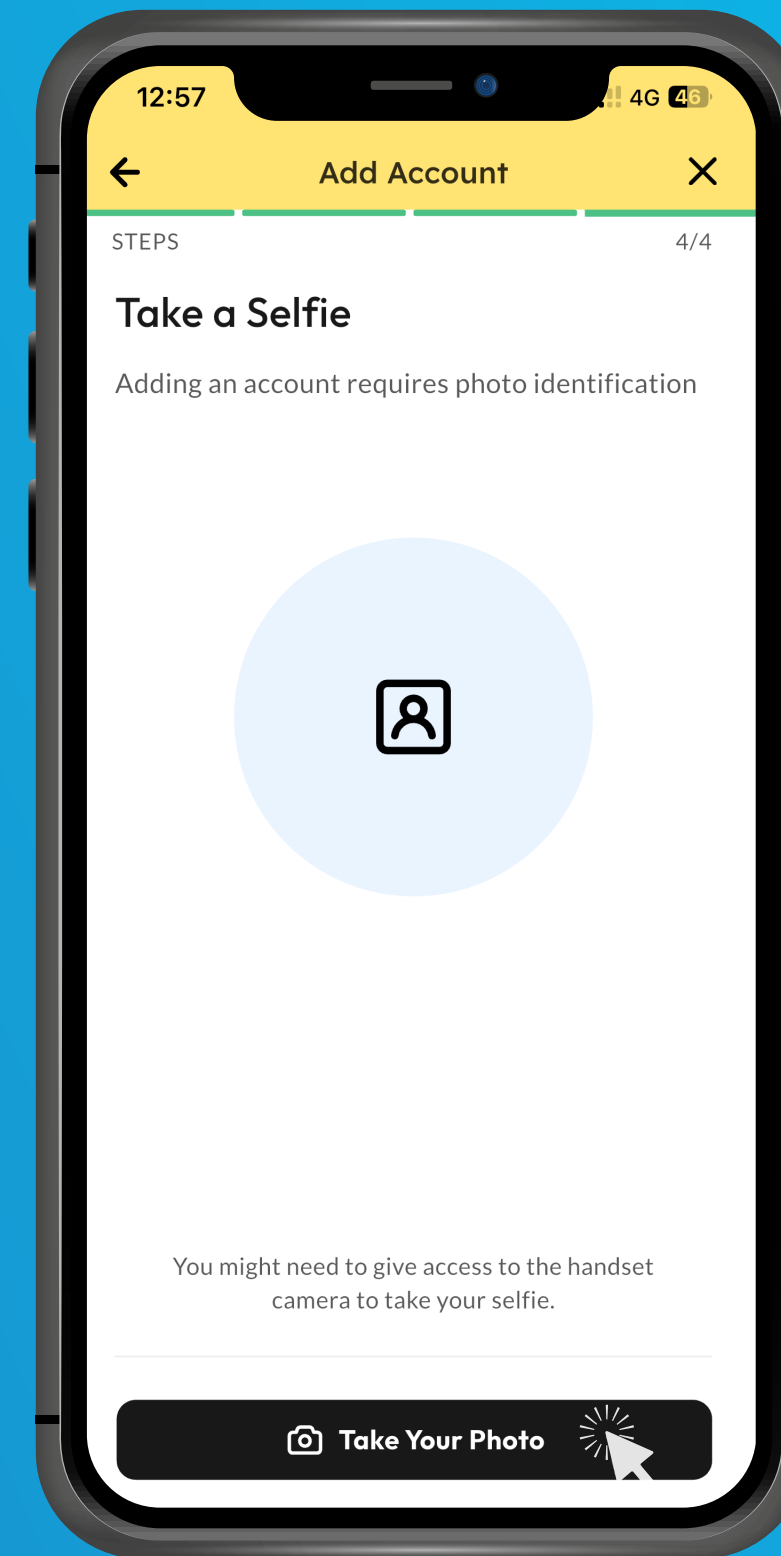
Add Account Journey



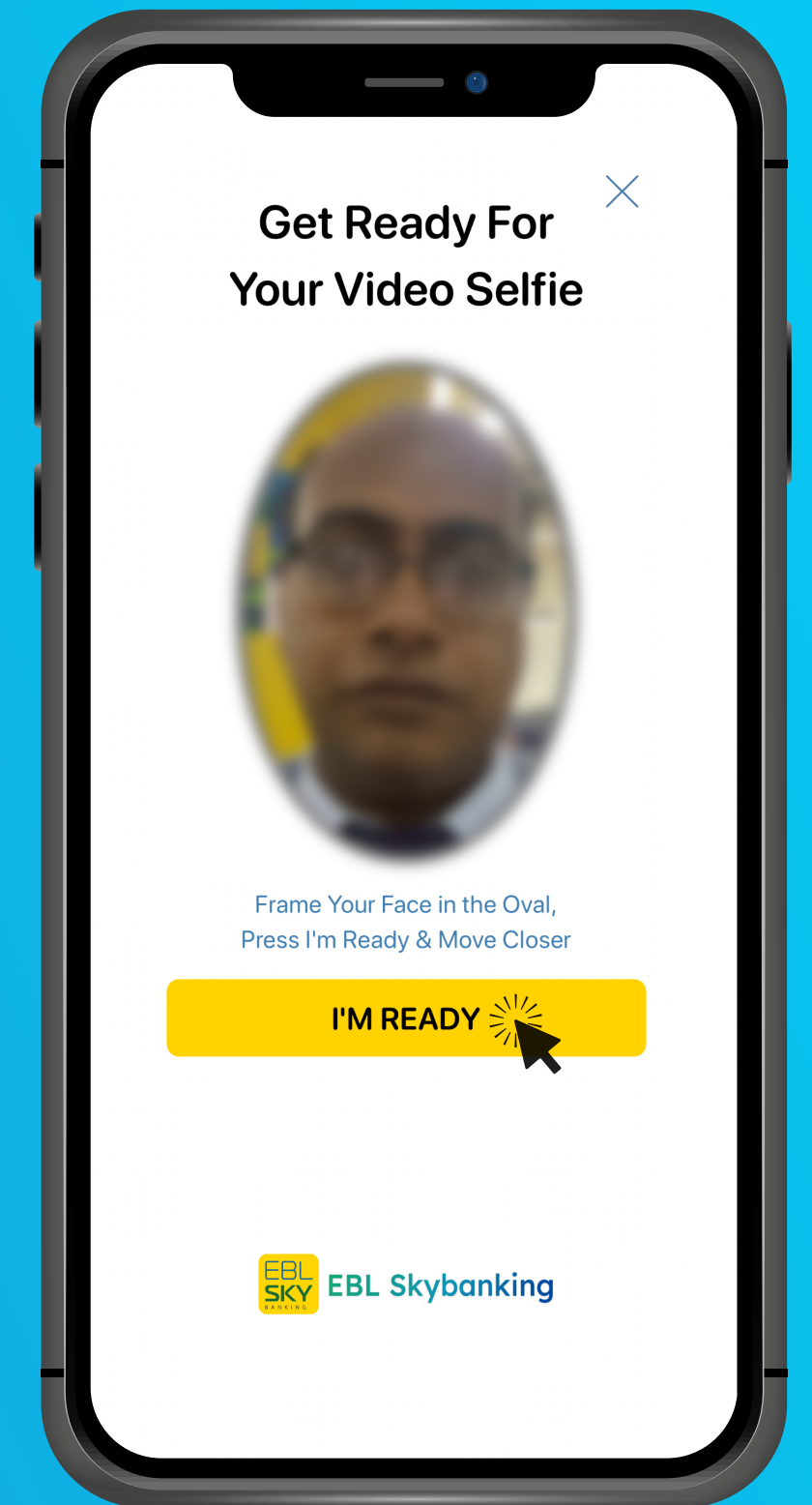
Take photo of the **Back Side** of your NID



Review Information and **Click "Next"**



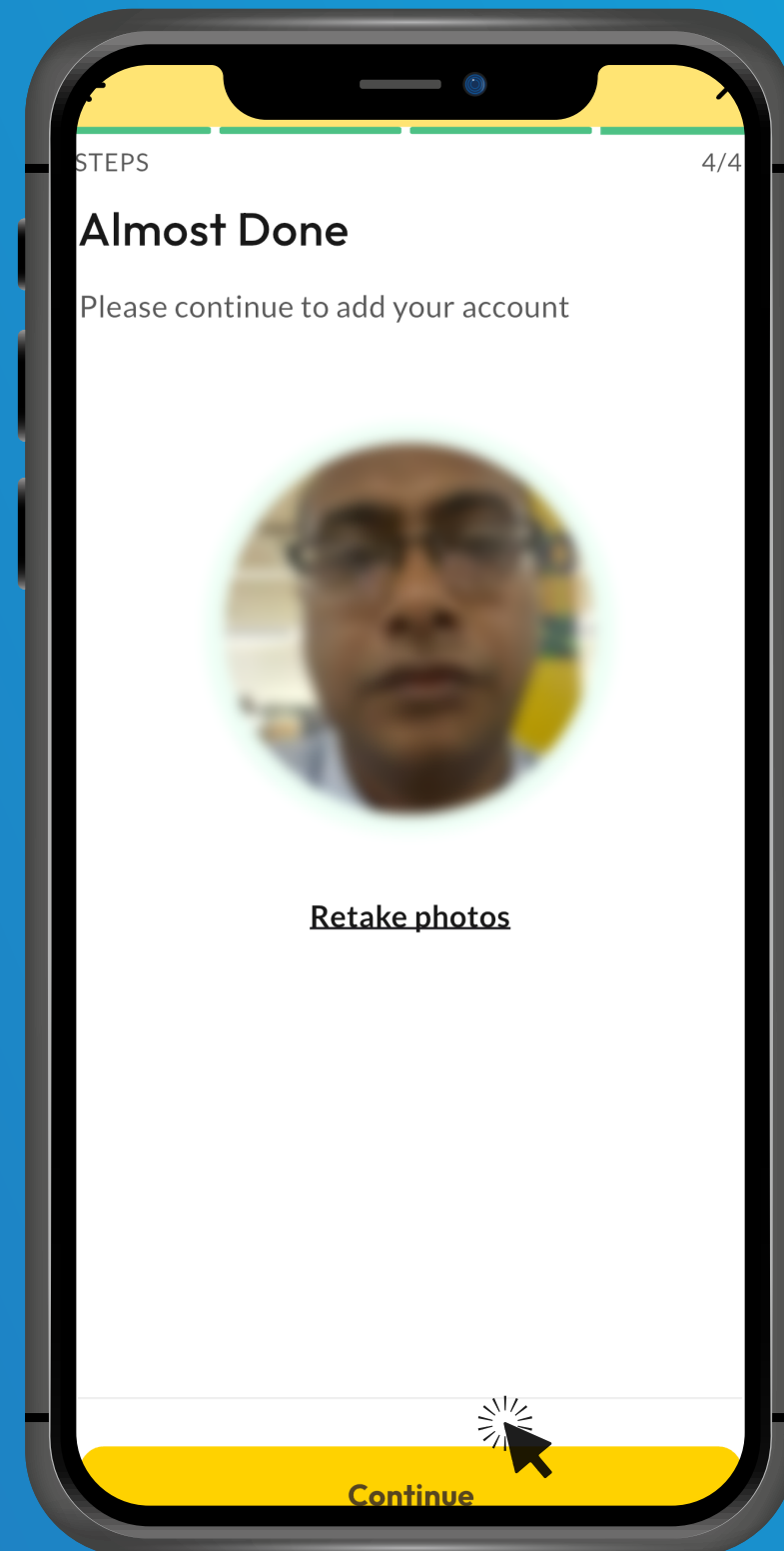
Click **"Take Your Photo"**



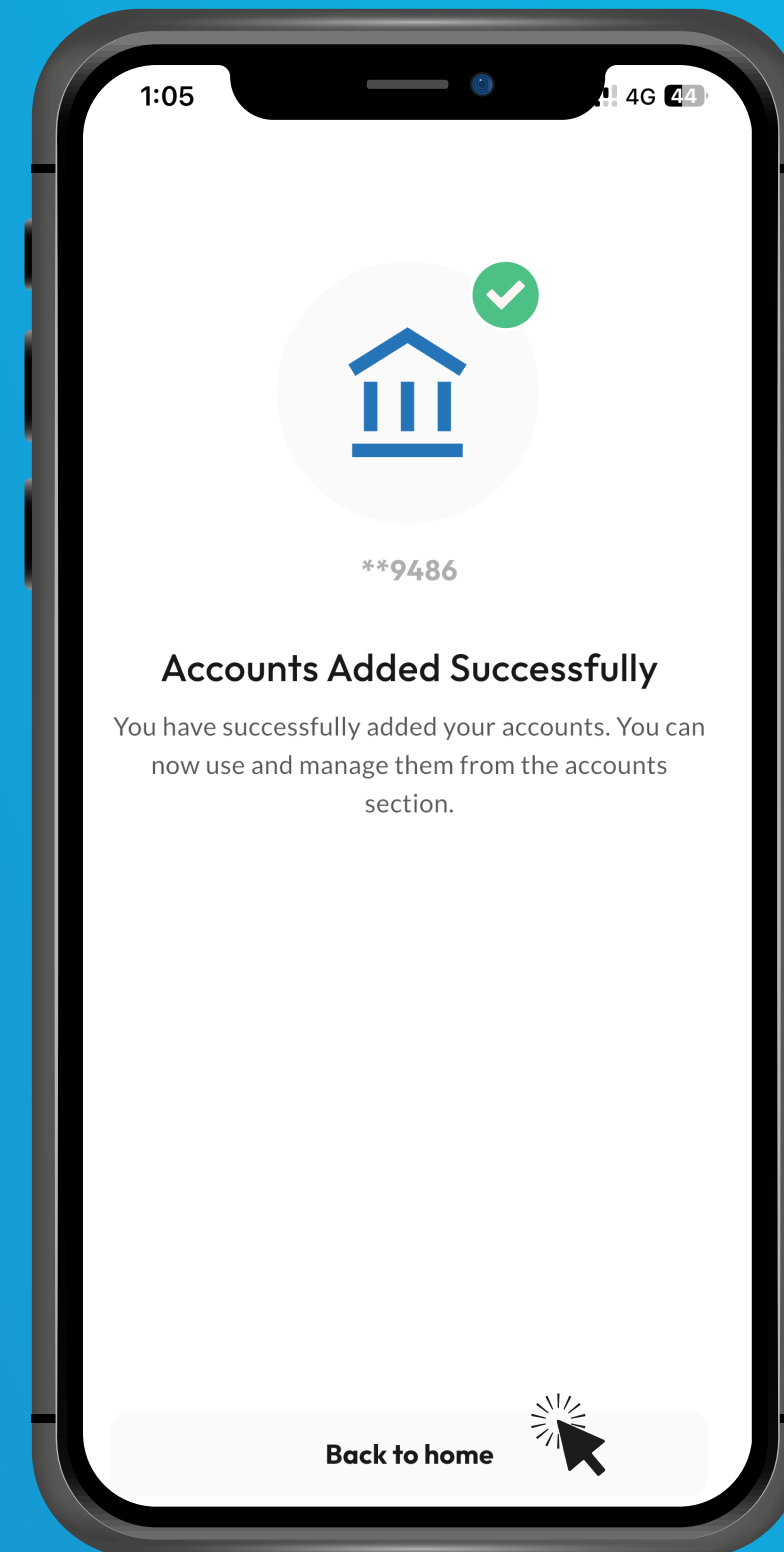
Please position your face within the circle and **Click "I'M READY"**



Add *Account Journey*



Click
“Continue”



Your Account
Added Successfully

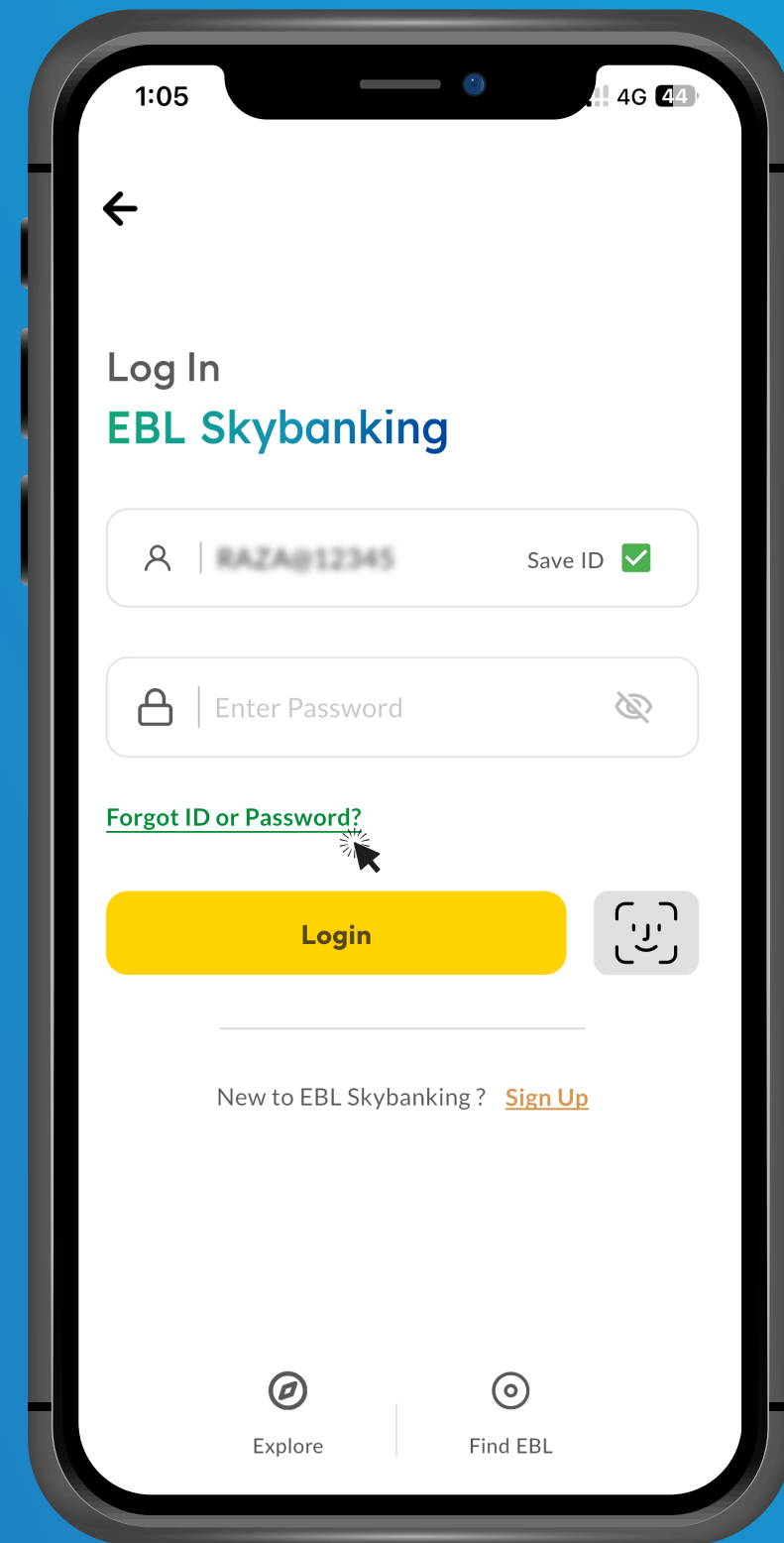


*Reset Password **Journey with Card***

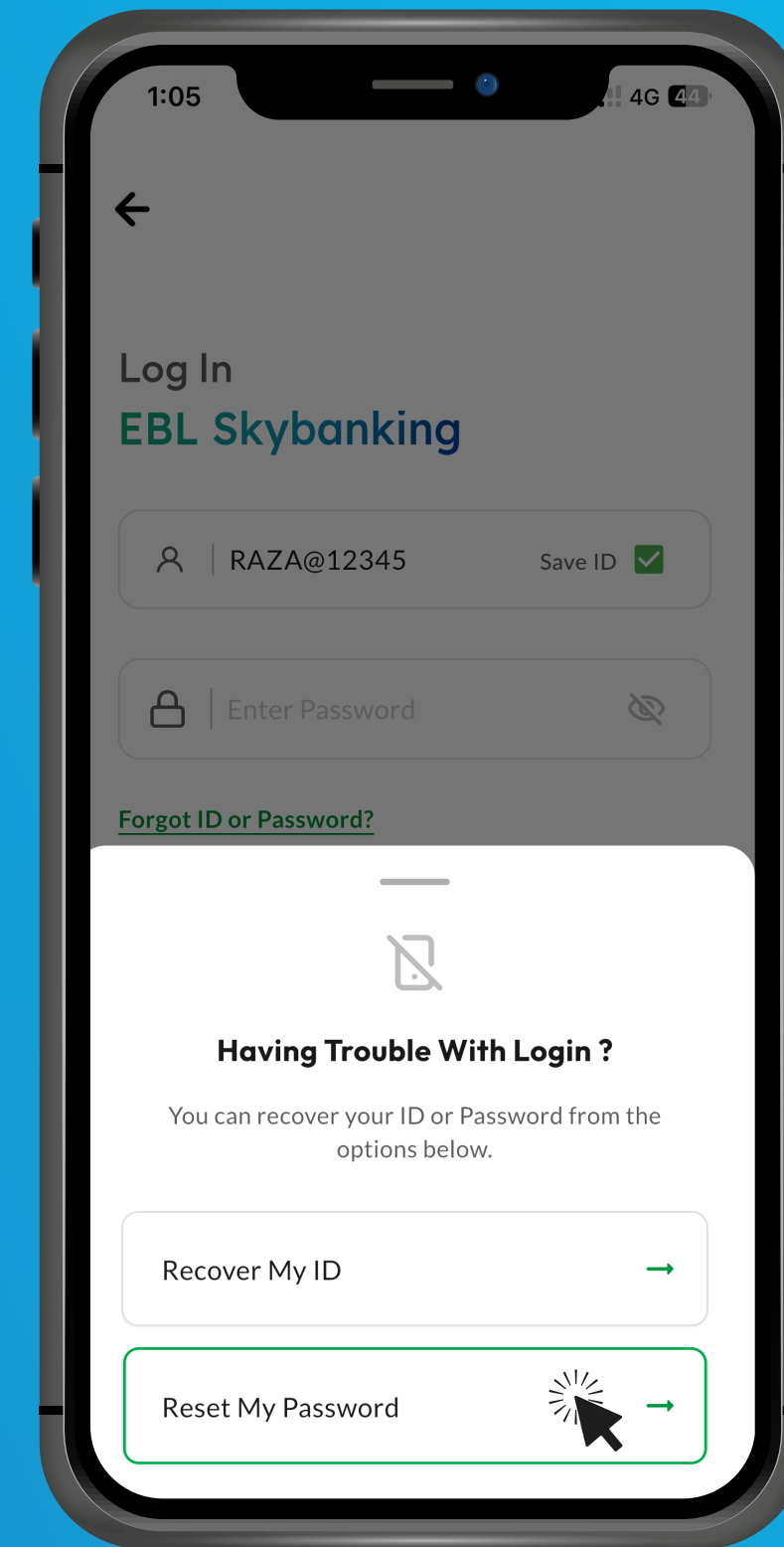
Reset Password *Journey with Card*



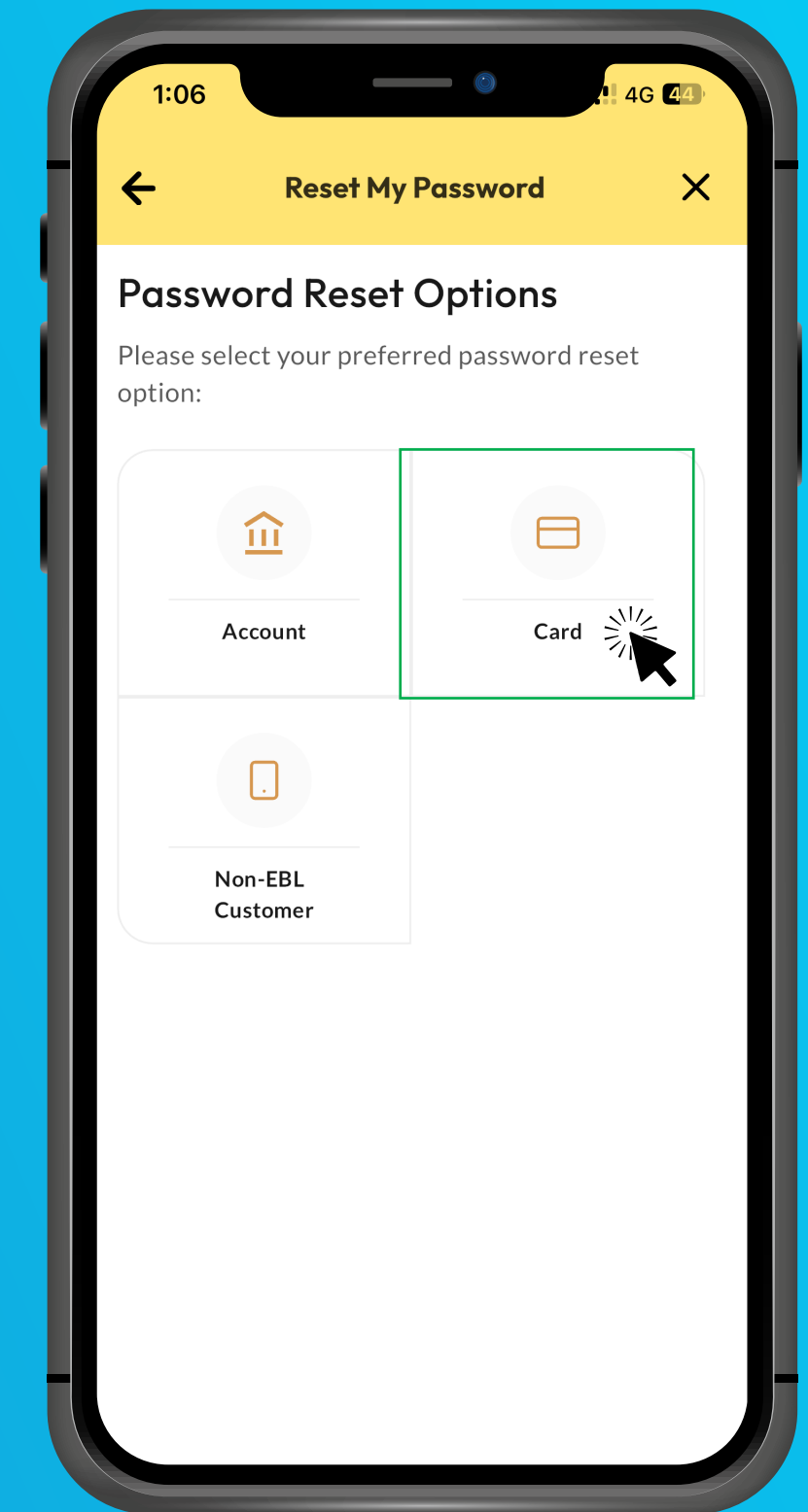
Click "Login"



Click "Forgot ID or Password?"

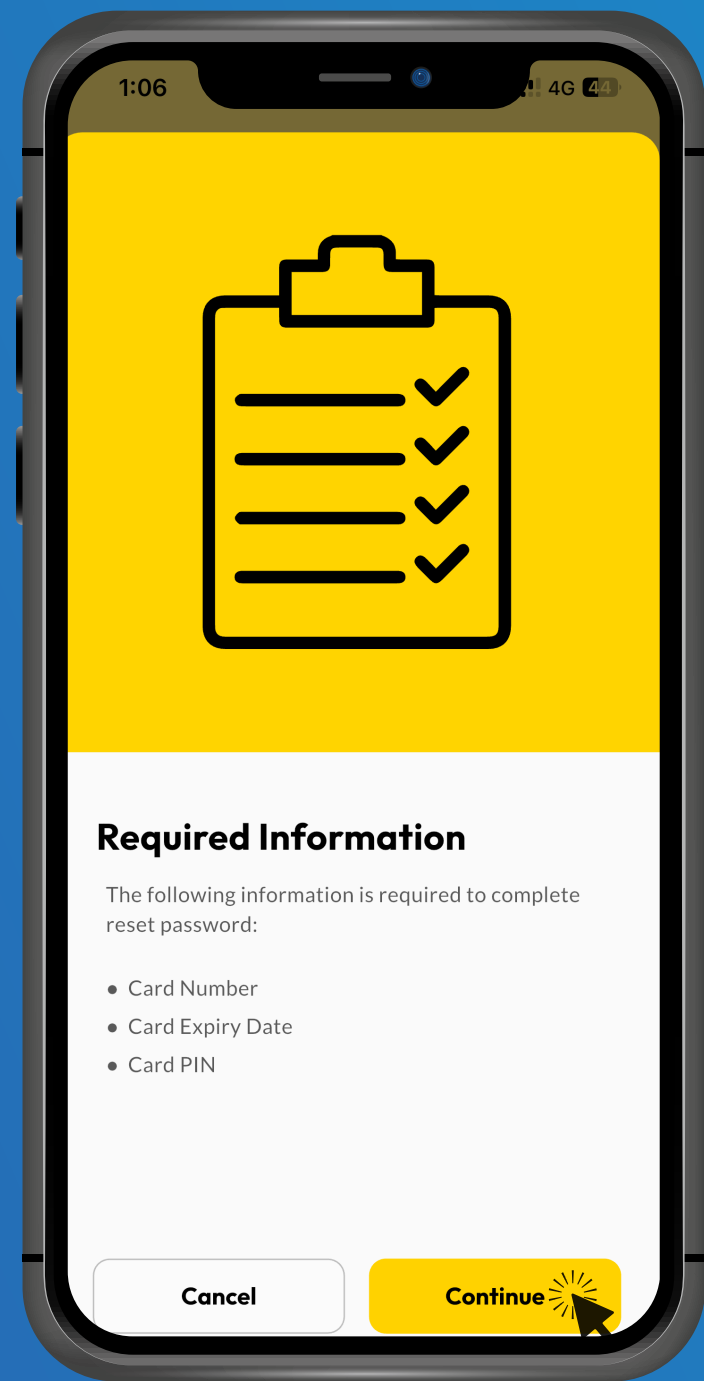


Click "Reset My Password"

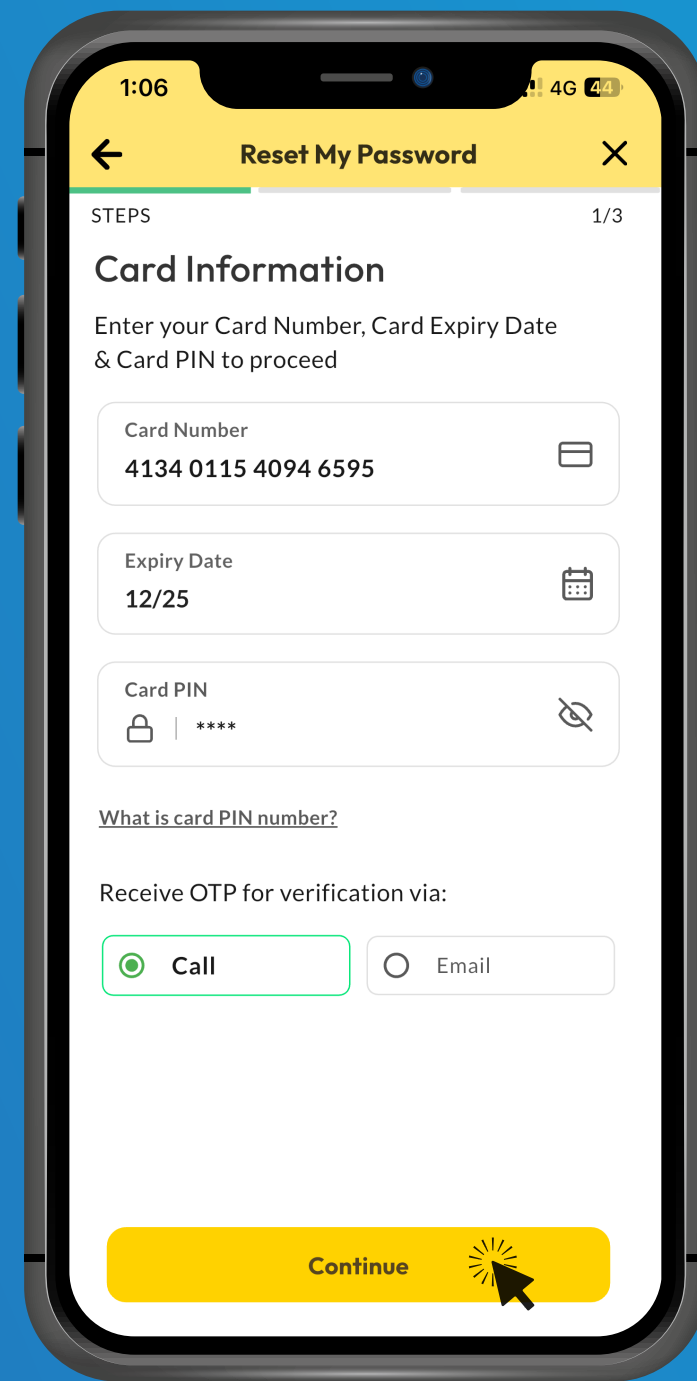


Click "Card"

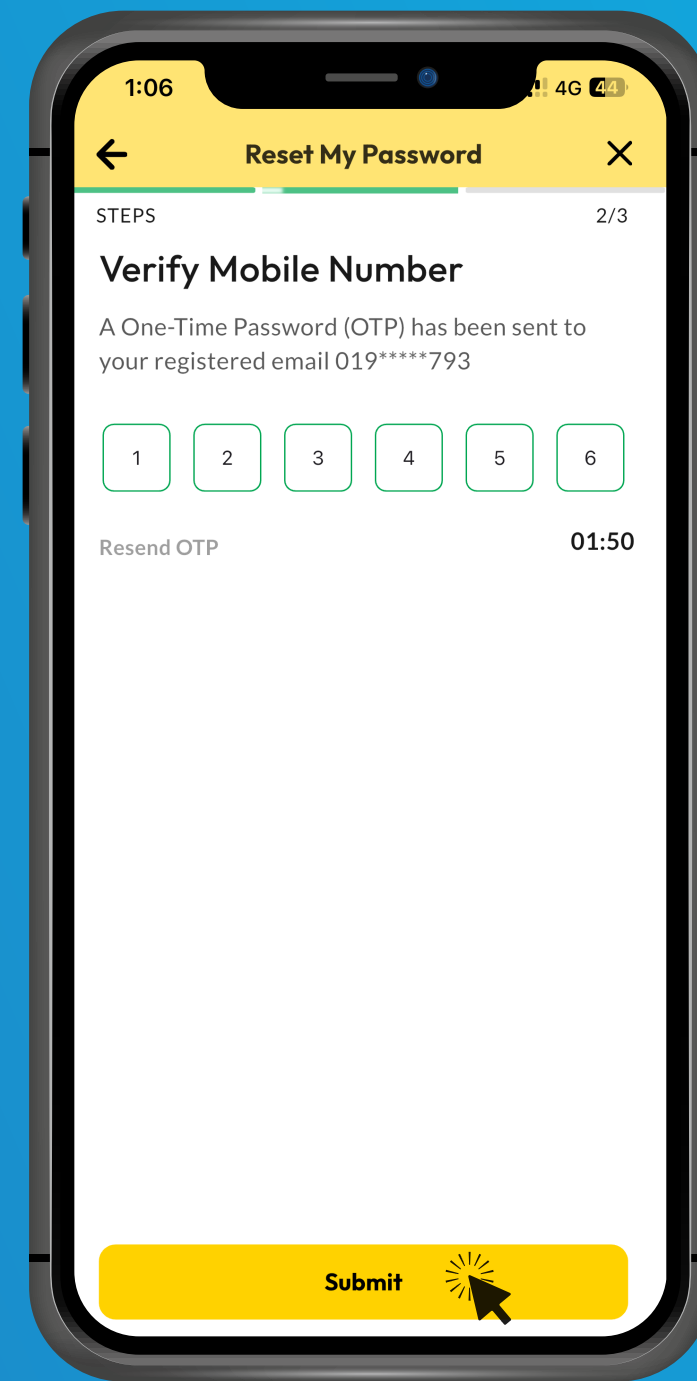
Reset Password *Journey with Card*



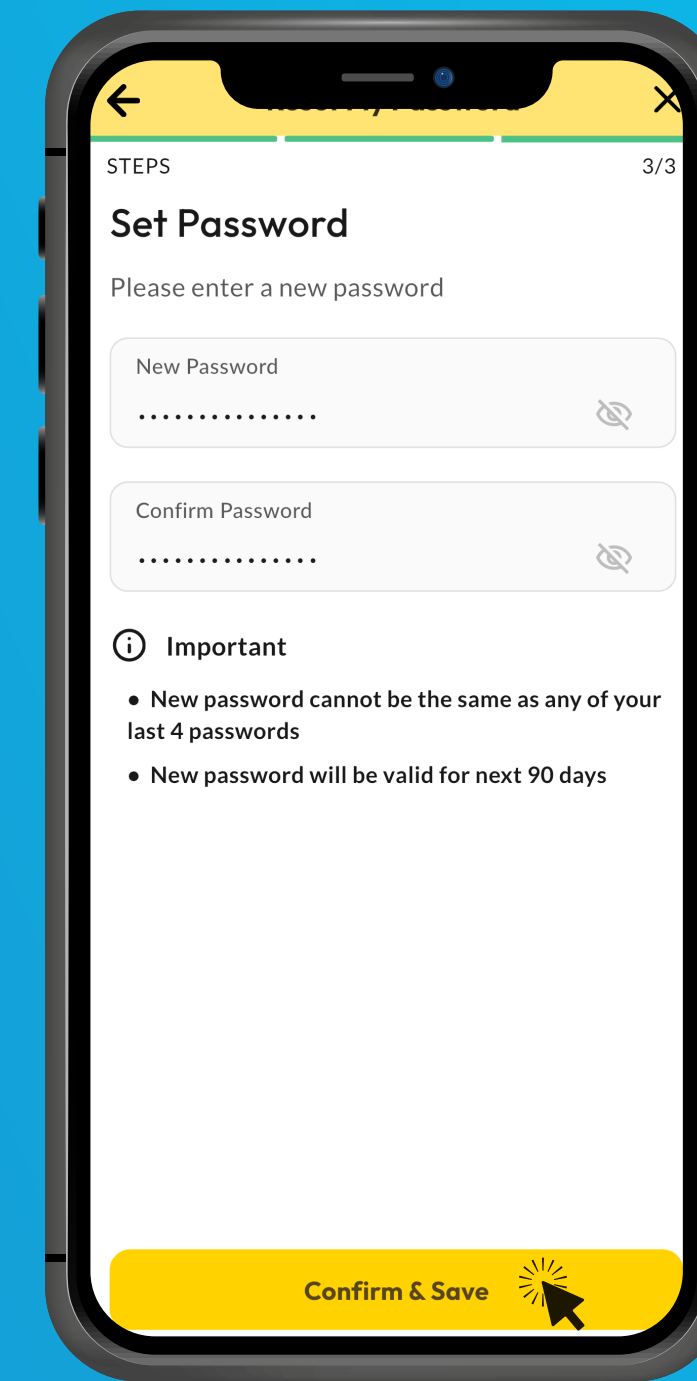
Click **“Continue”**



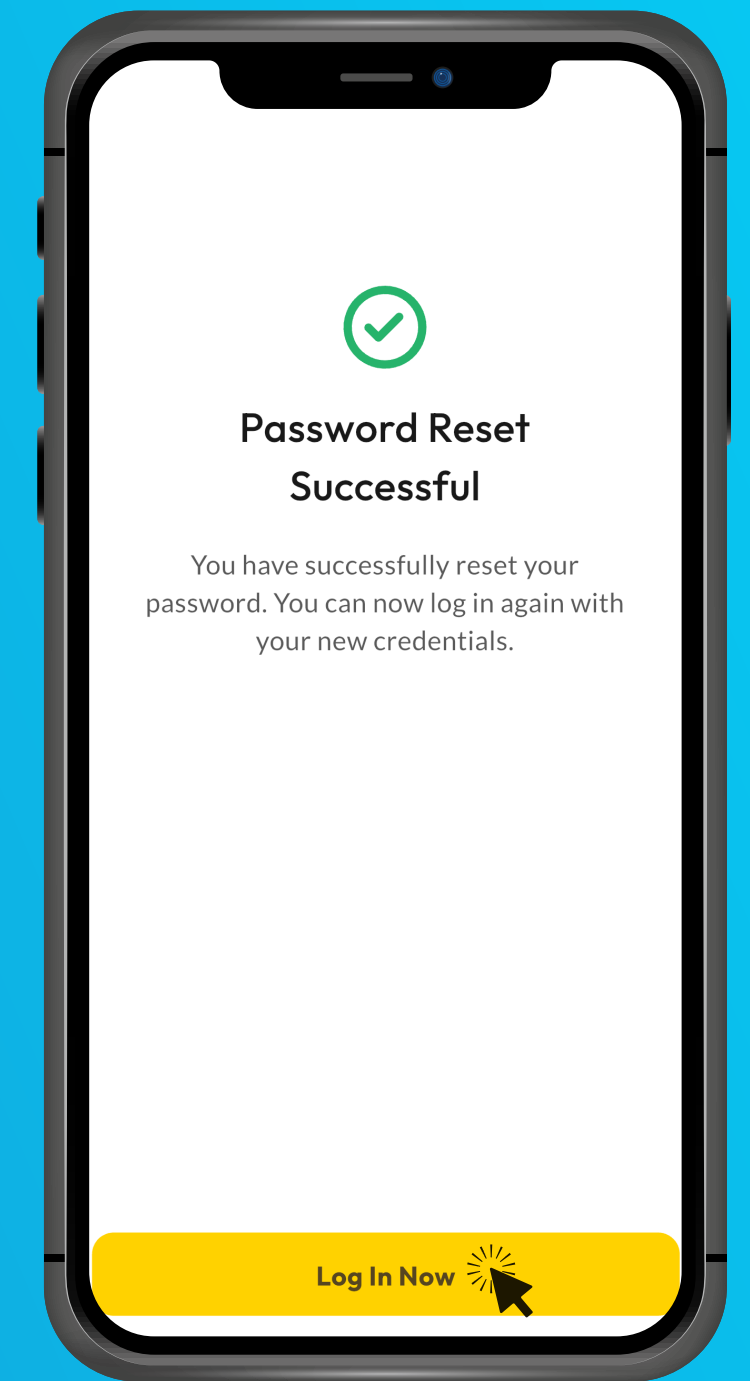
Fill in the required information select the **OTP channel** and click **“Continue”**



Enter the **OTP number** and click **“Submit”**



Enter a new password and Click **“Confirm & Save”**



Your Password Reset Successfully



Reset Password *Journey with Card*

NOTE:

After completing the password reset using your EBL Card, the transaction limit remains disabled by default. To enable financial transactions please call the **EBL Contact Center at 16230 or 09677716230** and complete a quick verification.

If you are currently abroad:

To enable financial transactions kindly **visit <https://dgzip.ebl-bd.com/query/>** and share the following details with us:

- The country you are staying in
- Your existing mobile number with the country code **(from which you will call our Contact Center)**
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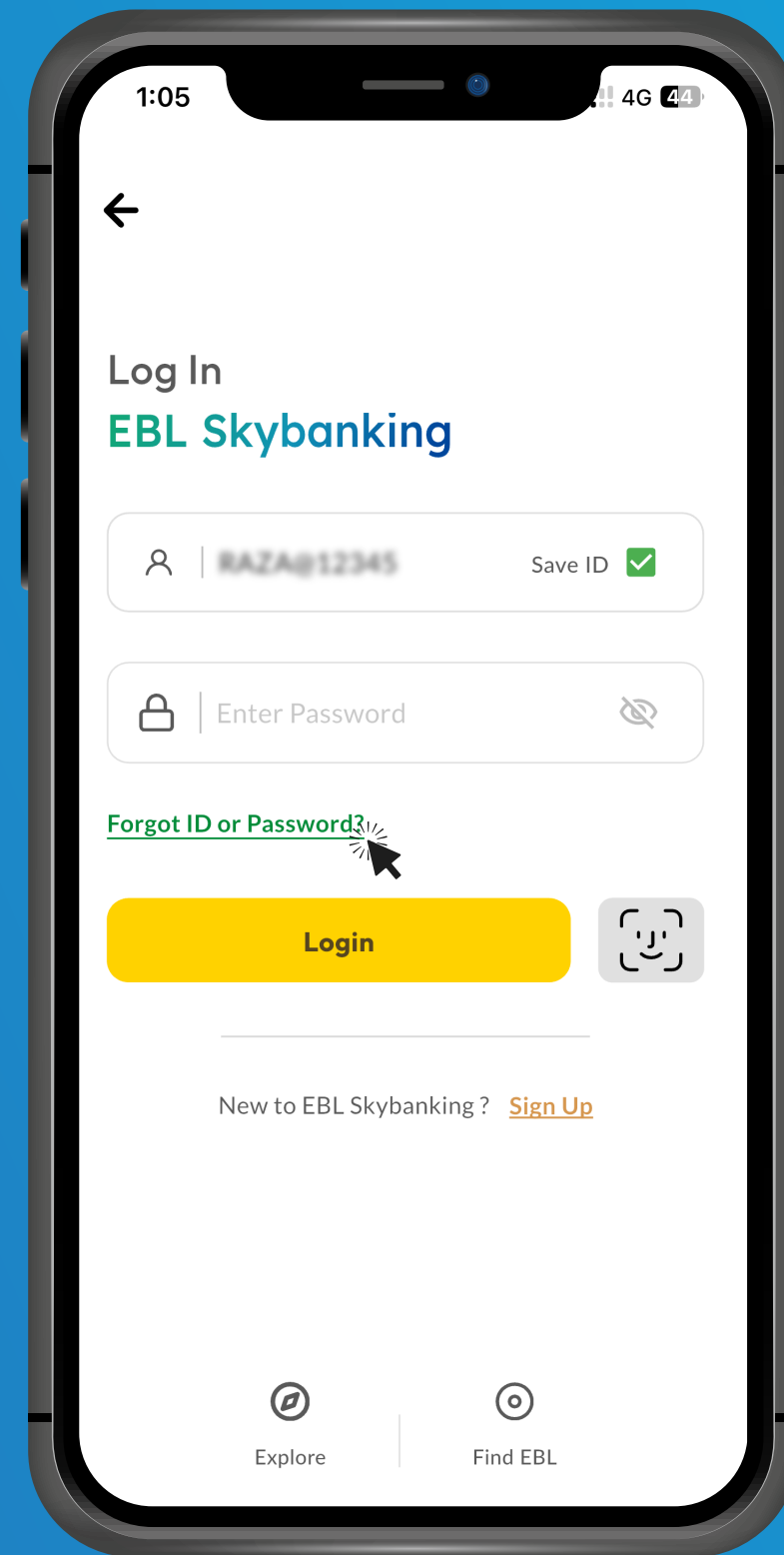


*Reset Password **Journey with Account***

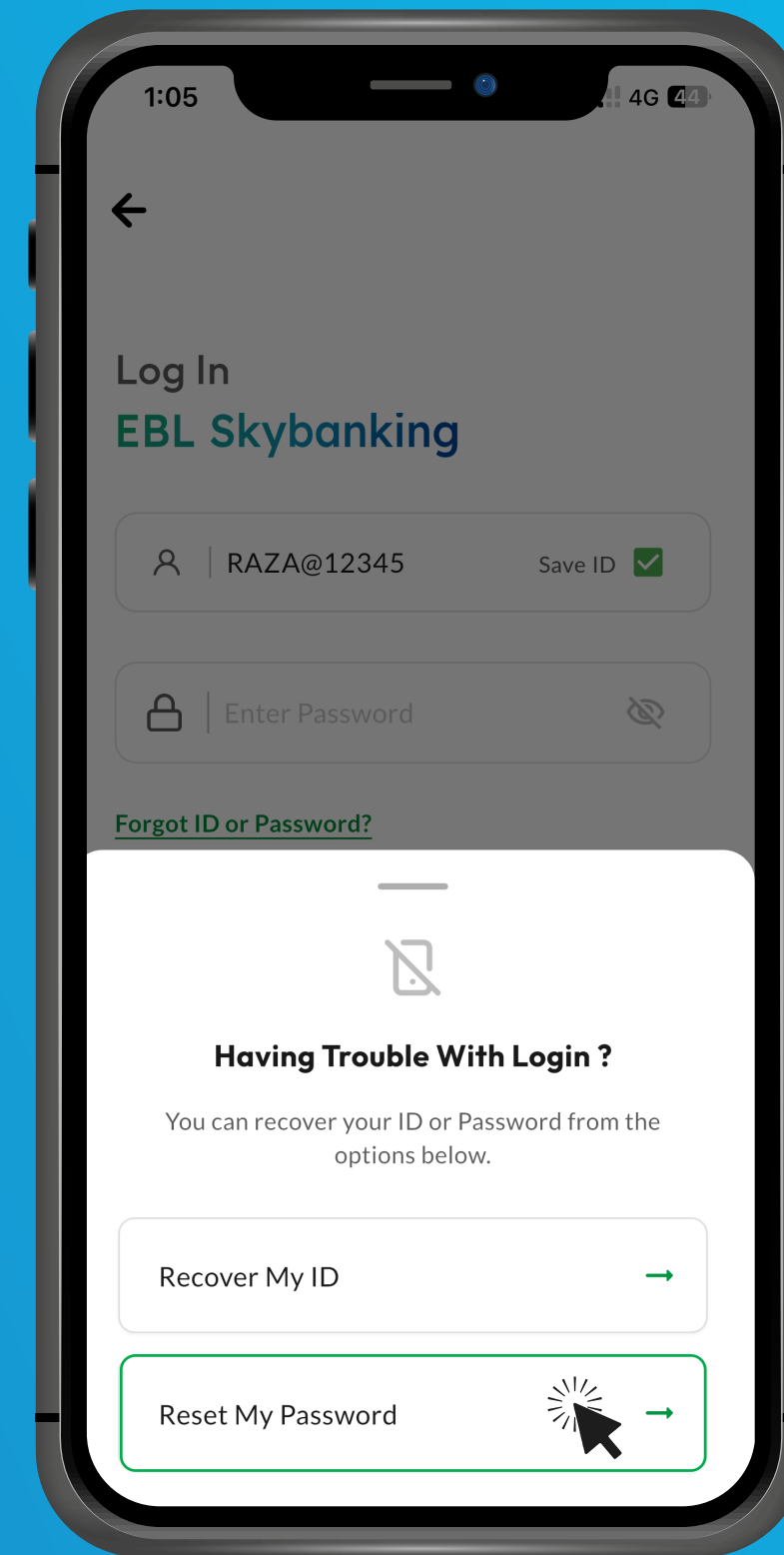
Reset Password *Journey with Account*



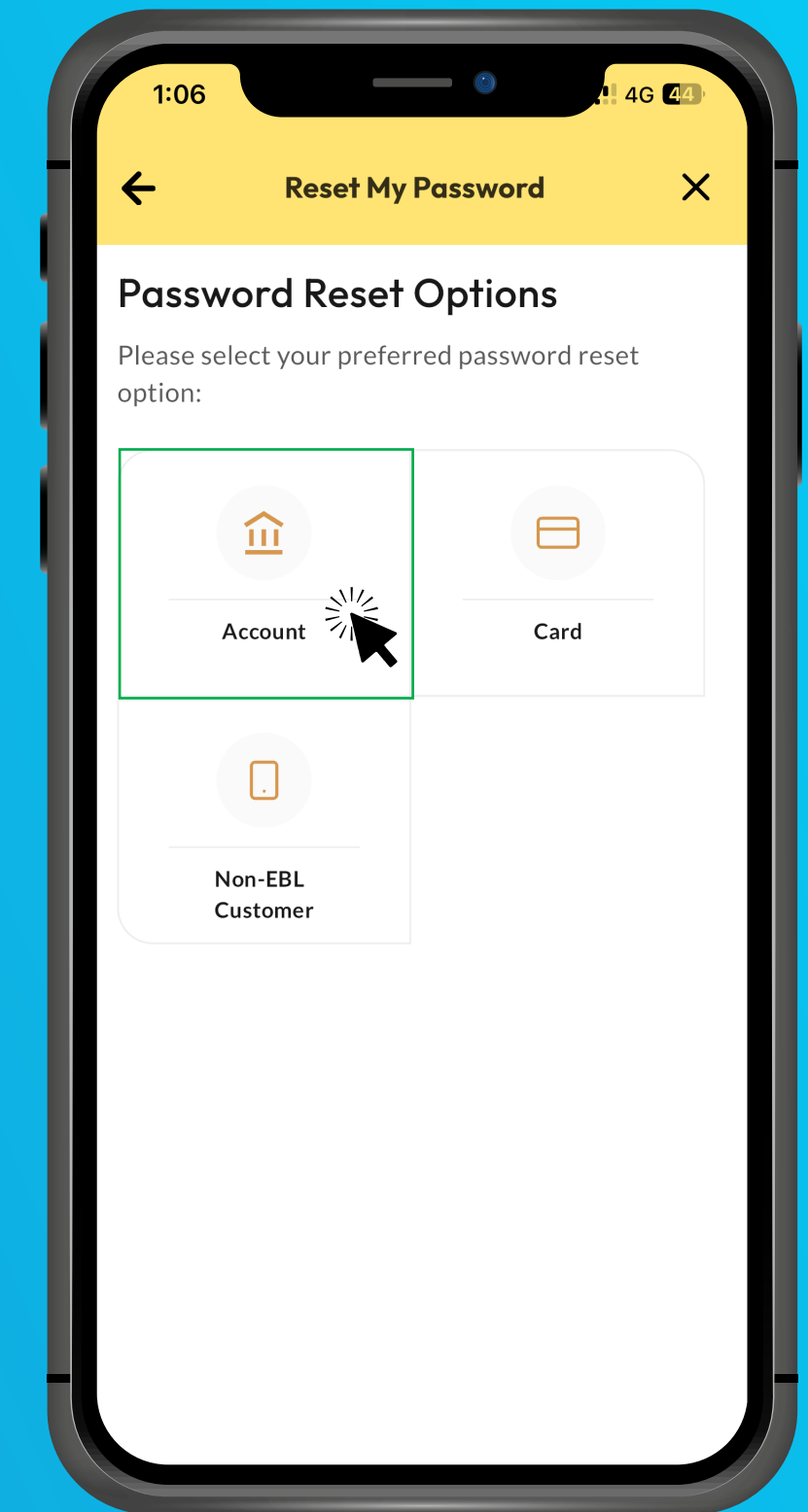
Click **“Login”**



Click **“Forgot ID or Password?”**

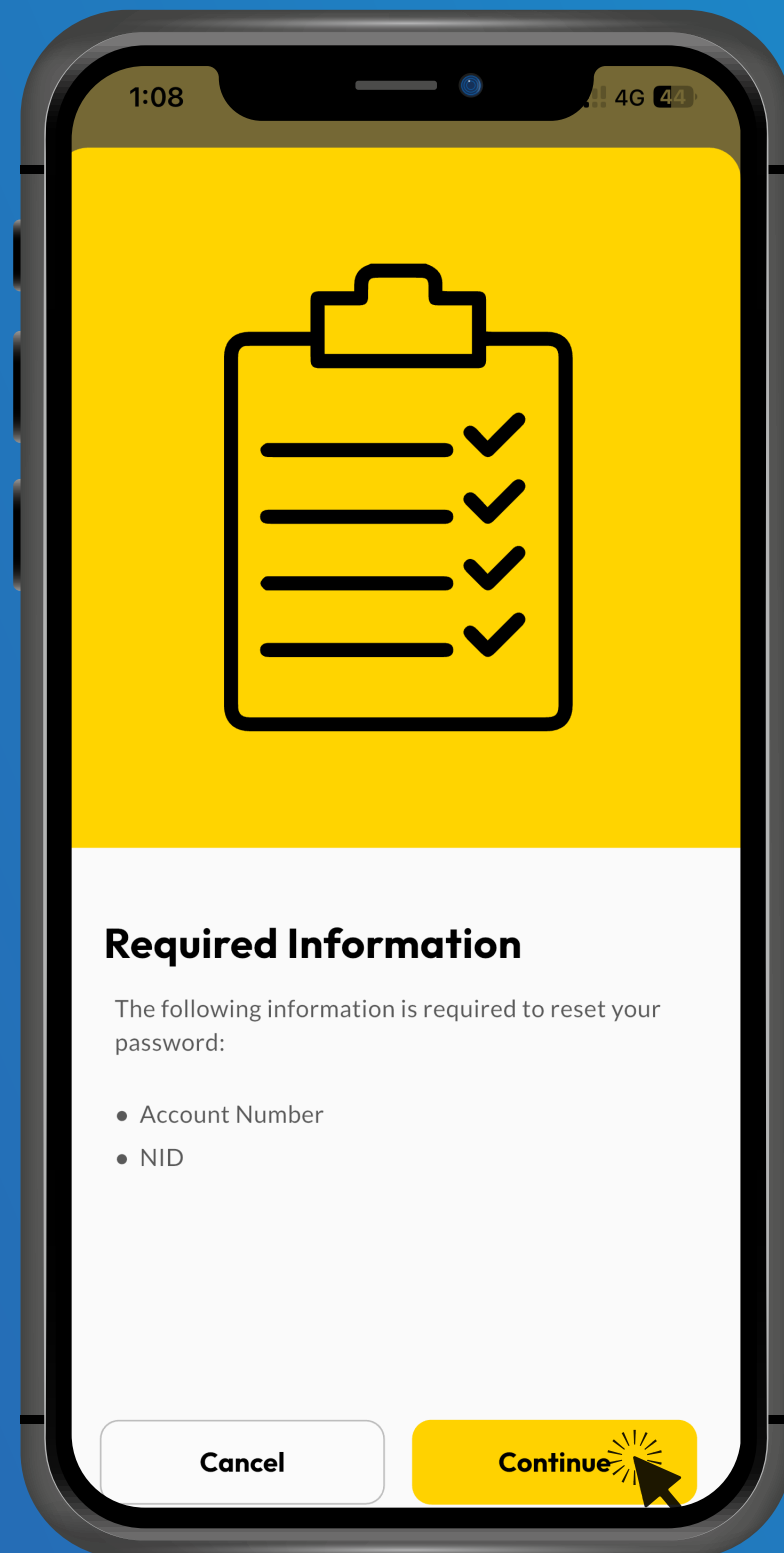


Click **“Reset My Password”**

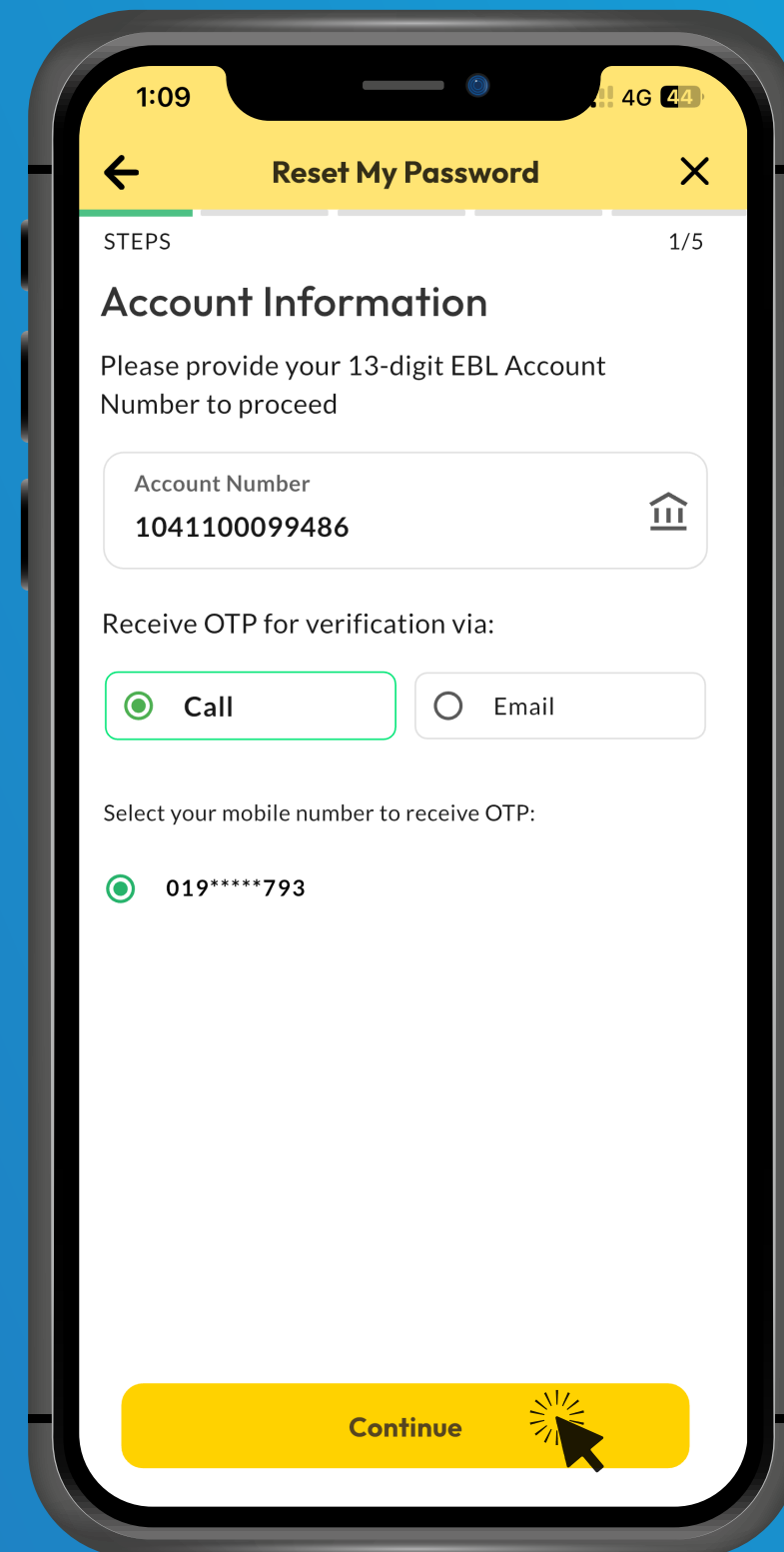


Click **“Account”**

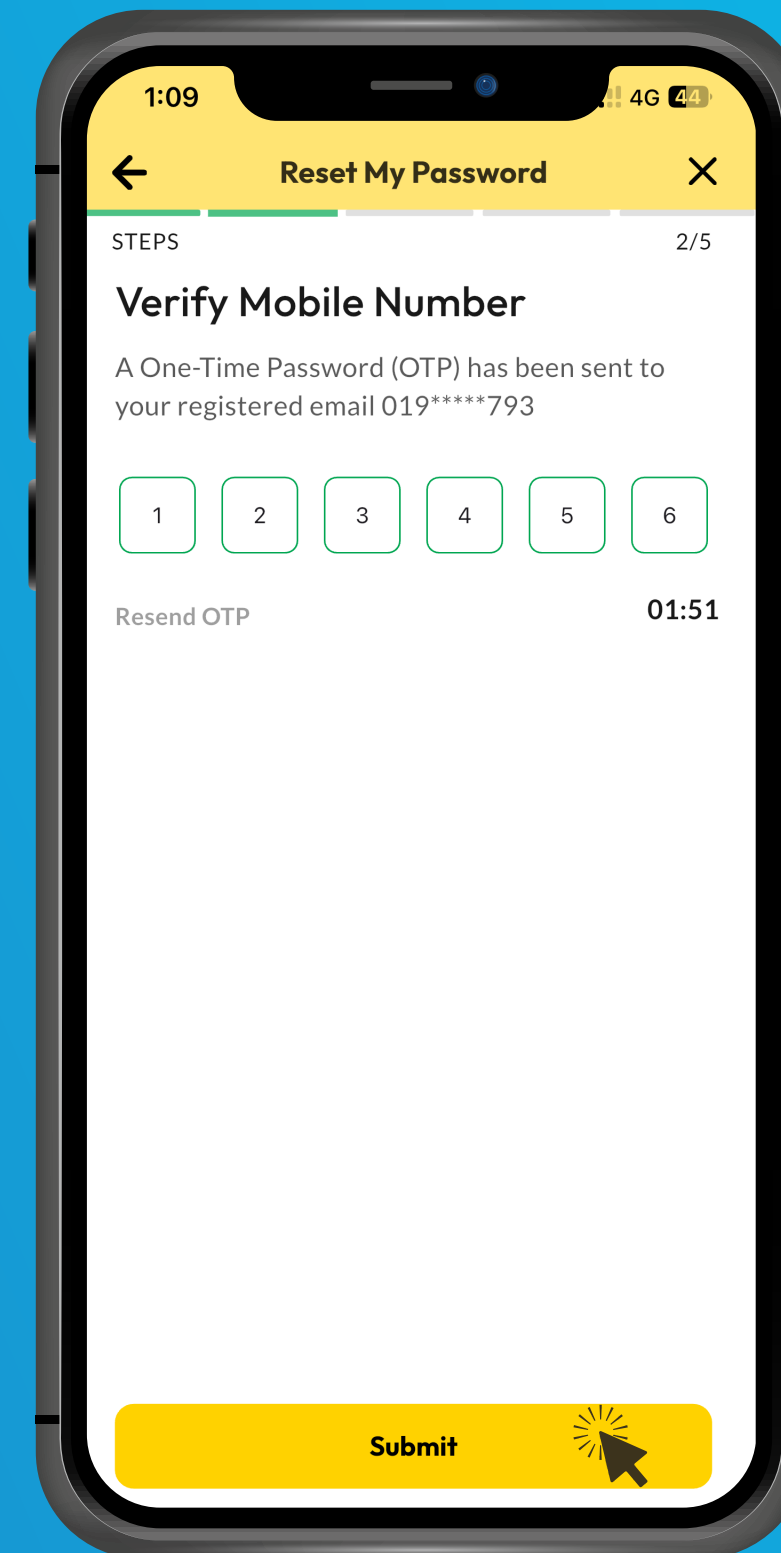
Reset Password *Journey with Account*



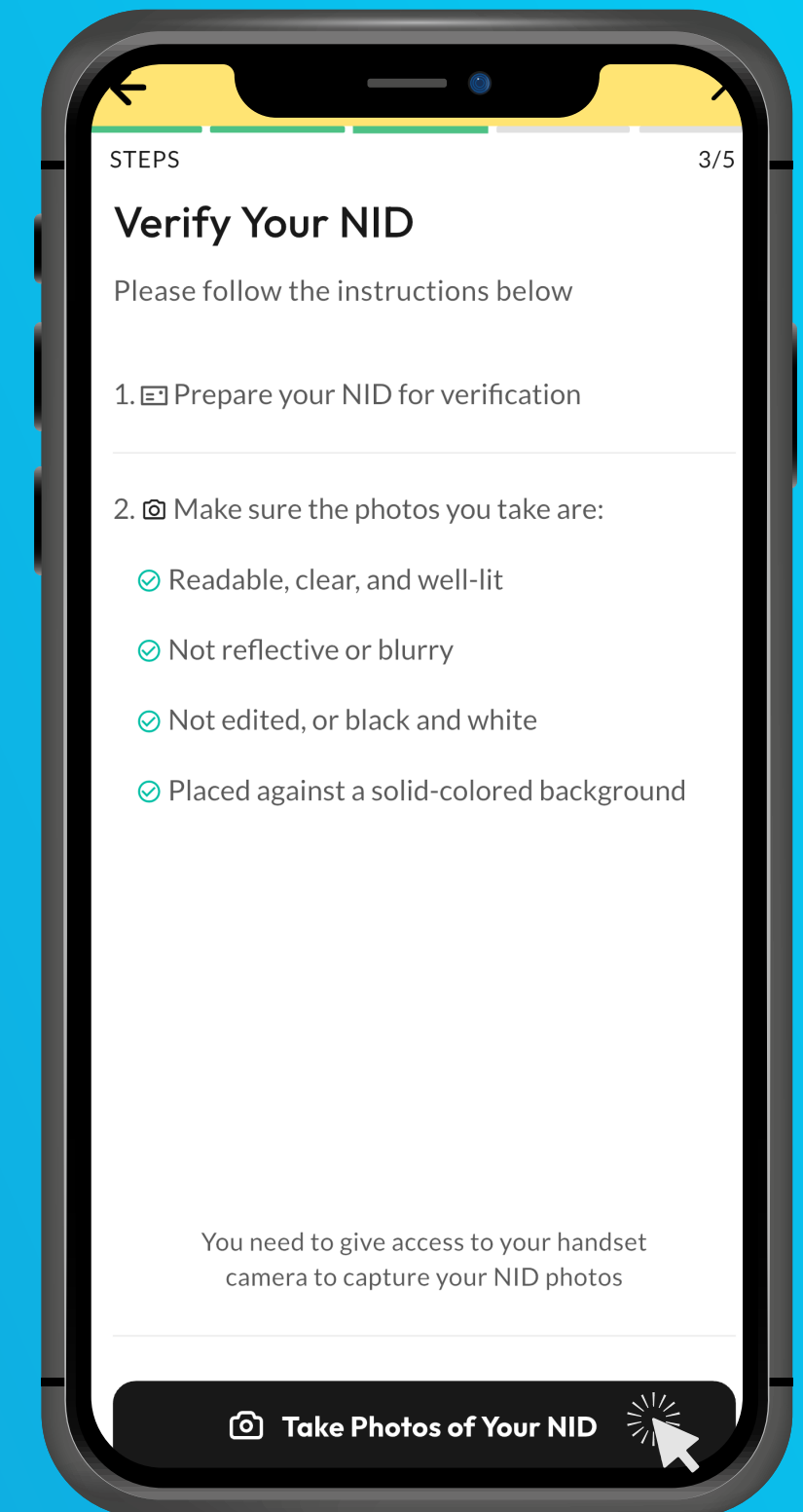
Click
“Continue”



Fill in the required information
select the **OTP channel**
and click **“Continue”**



Enter the OTP number
and click **“Submit”**

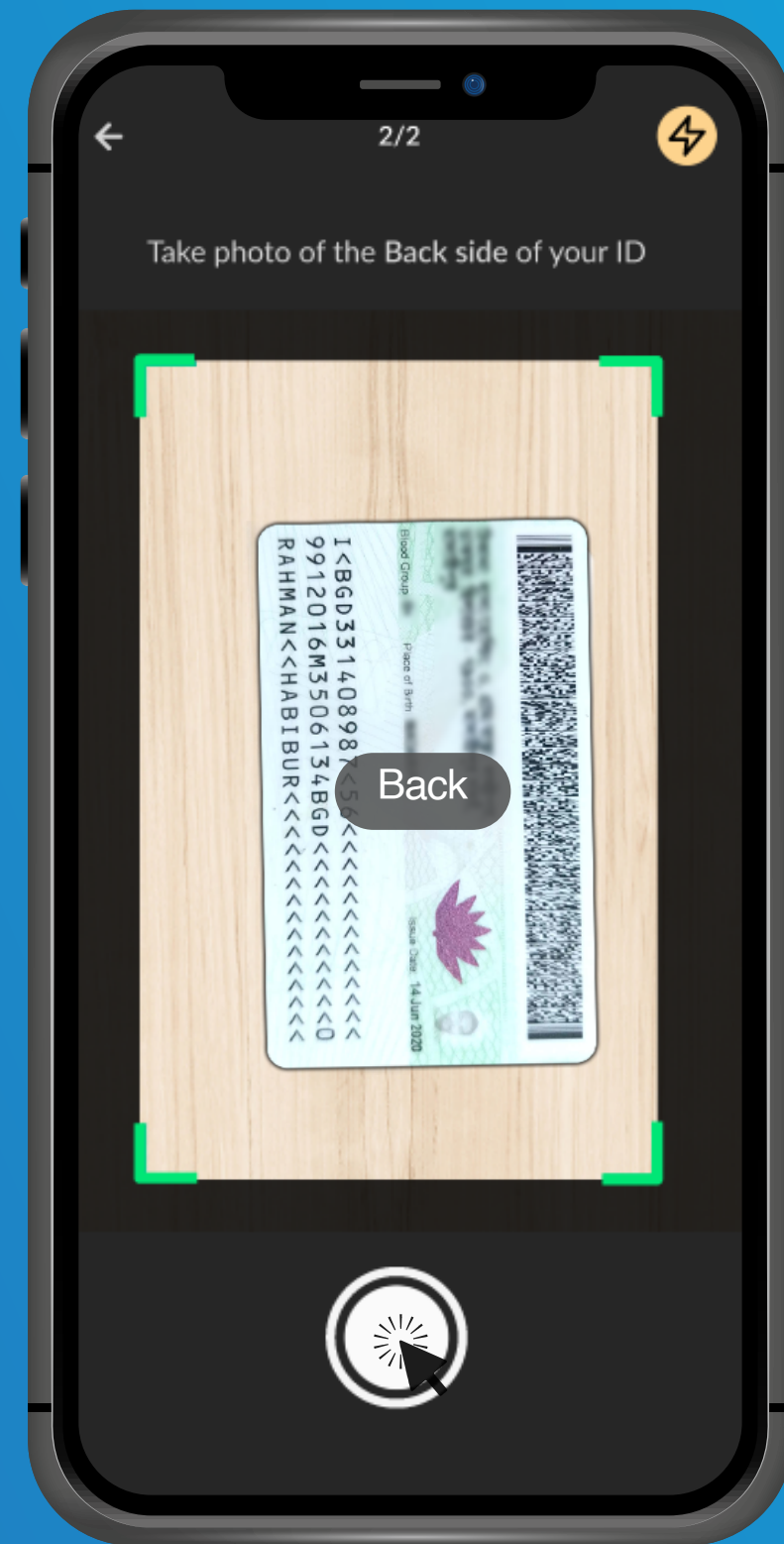


Click **“Take Photos of
Your NID”**

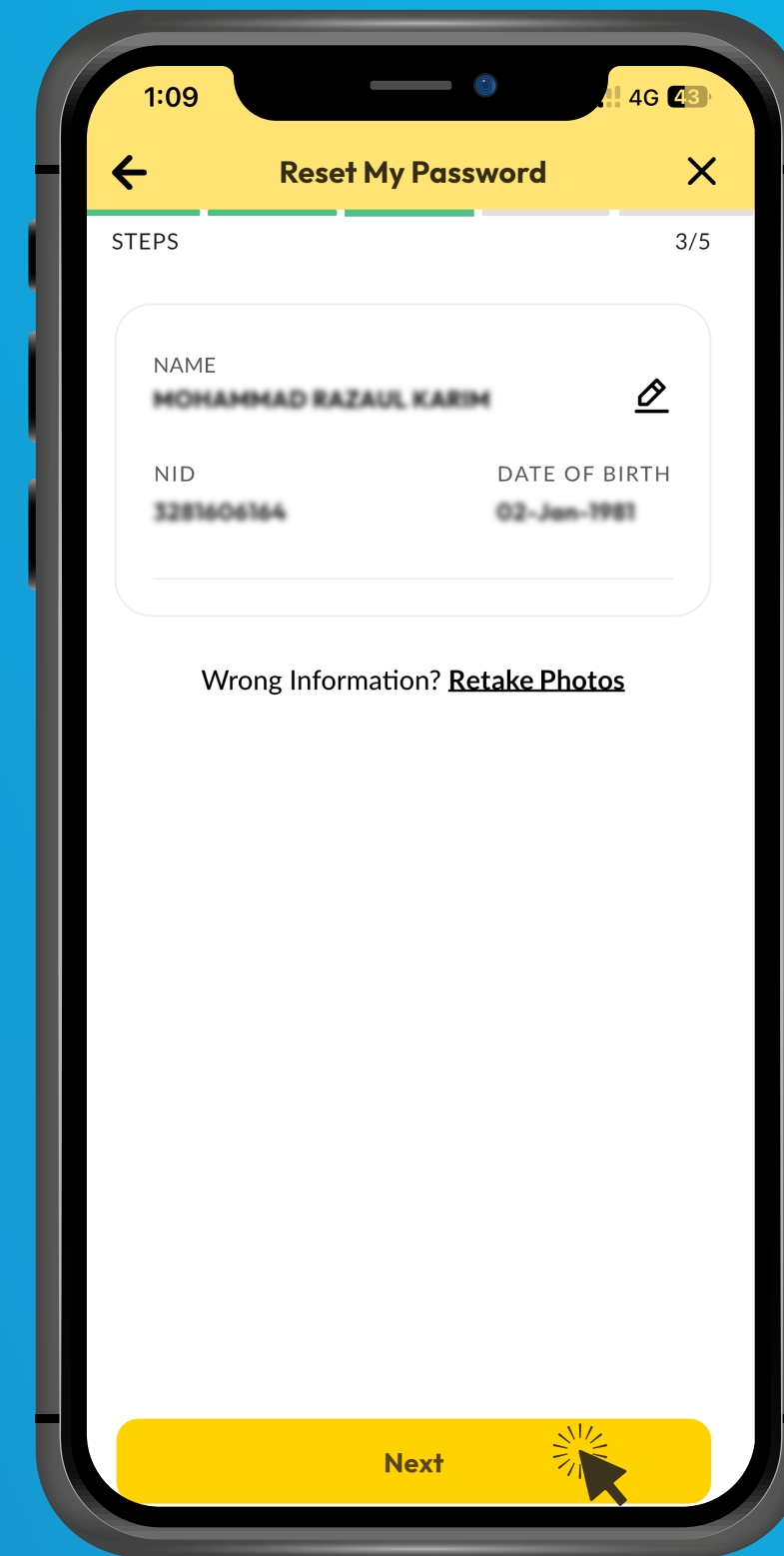
Reset Password *Journey with Account*



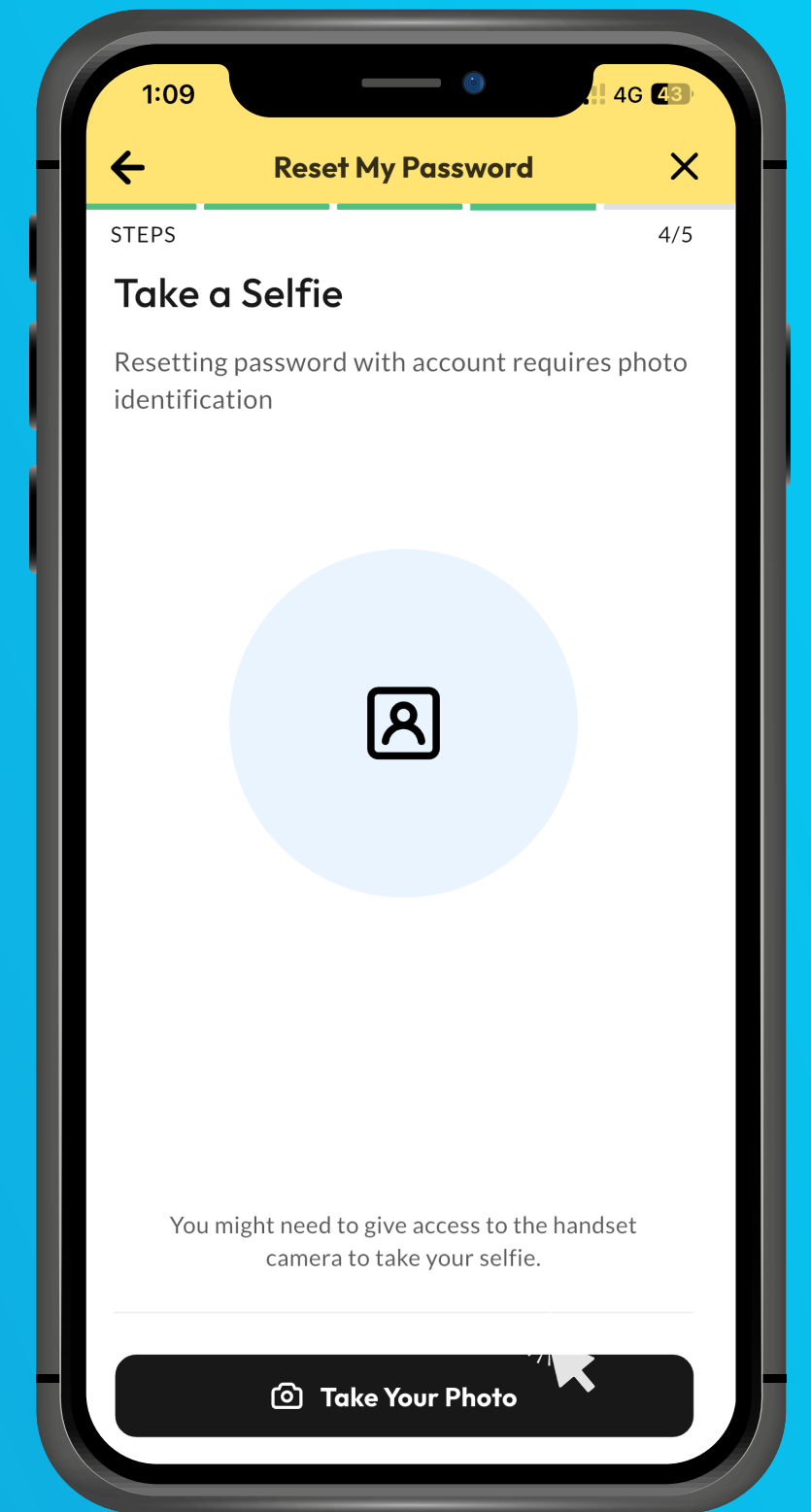
Take photo of the **Front Side** of your NID



Take photo of the **Back Side** of your NID

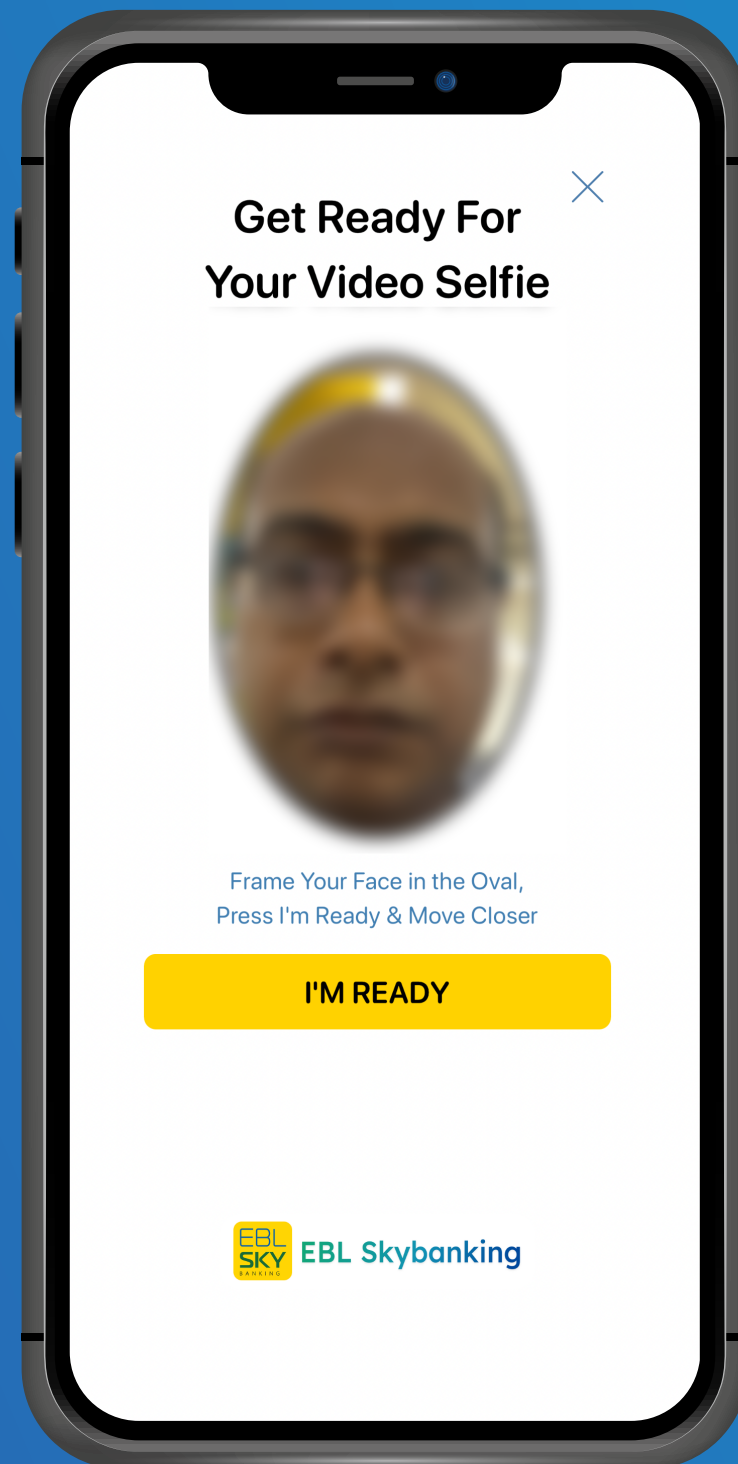


Review Information and **Click "Next"**

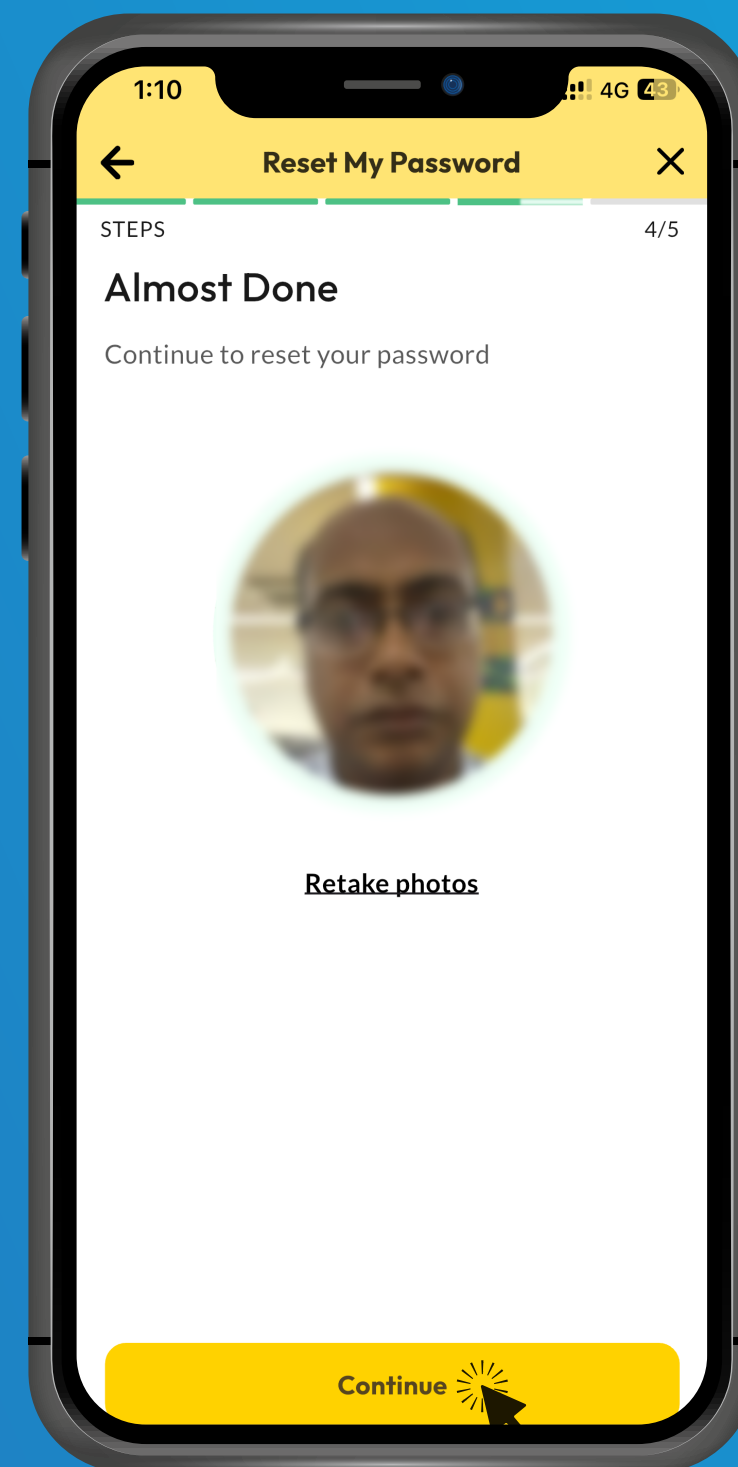


Click **"Take Your Photo"**

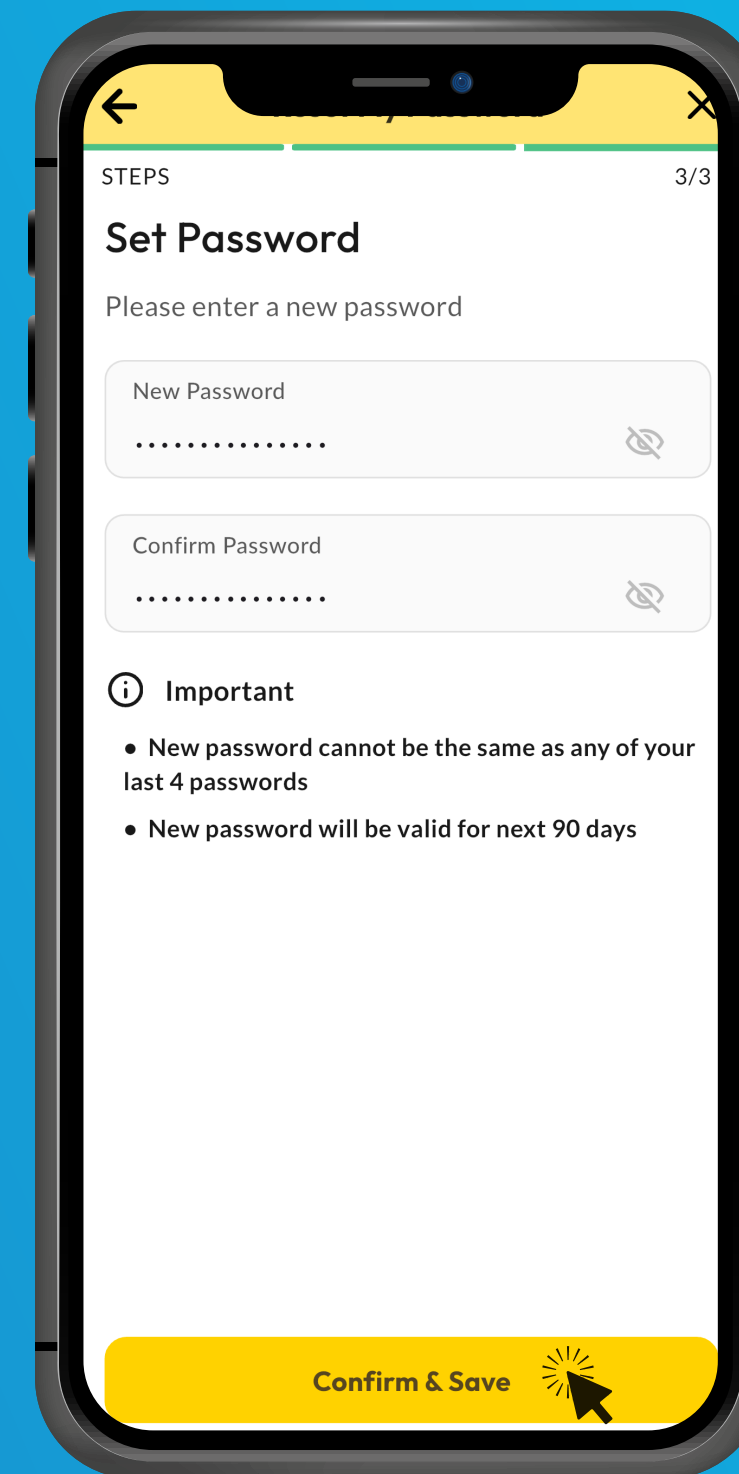
Reset Password *Journey with Account*



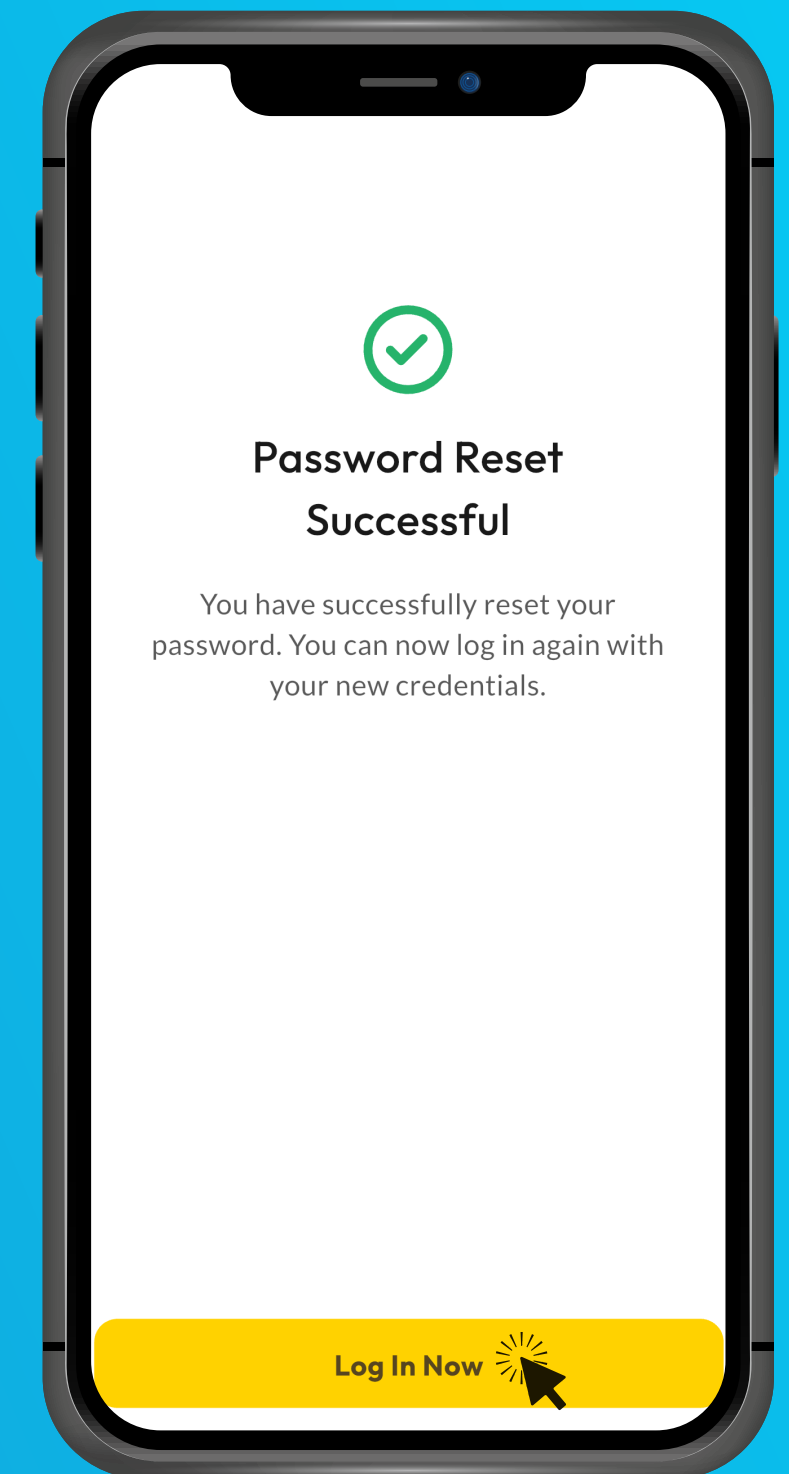
Please position your face within the circle and **Click "I'M READY"**



Click **"Continue"**



Enter a new password and **Click "Confirm & Save"**



Your Password Reset Successfully



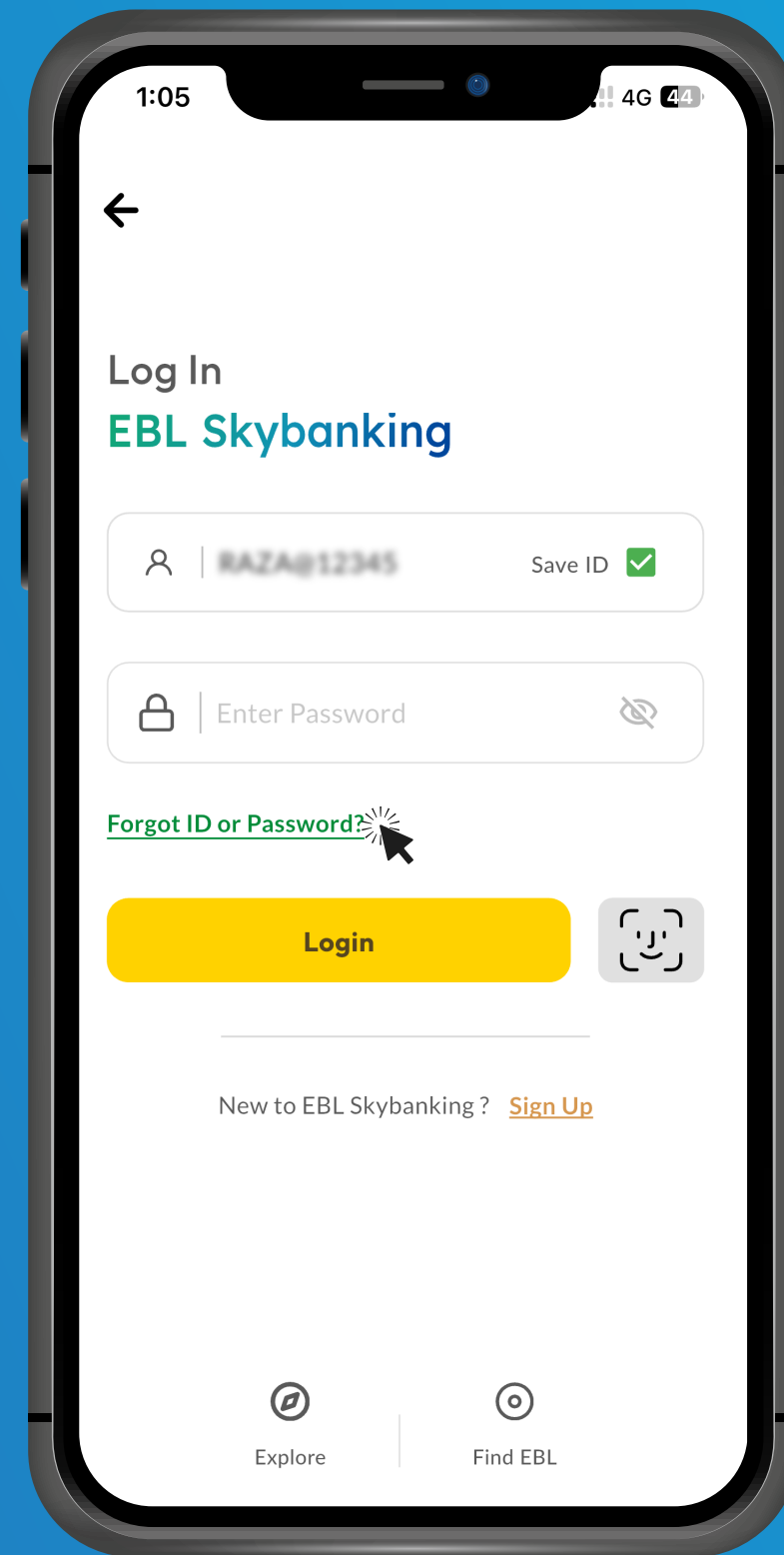
Reset Password Journey for Non-EBL Customers (With Mobile Number)



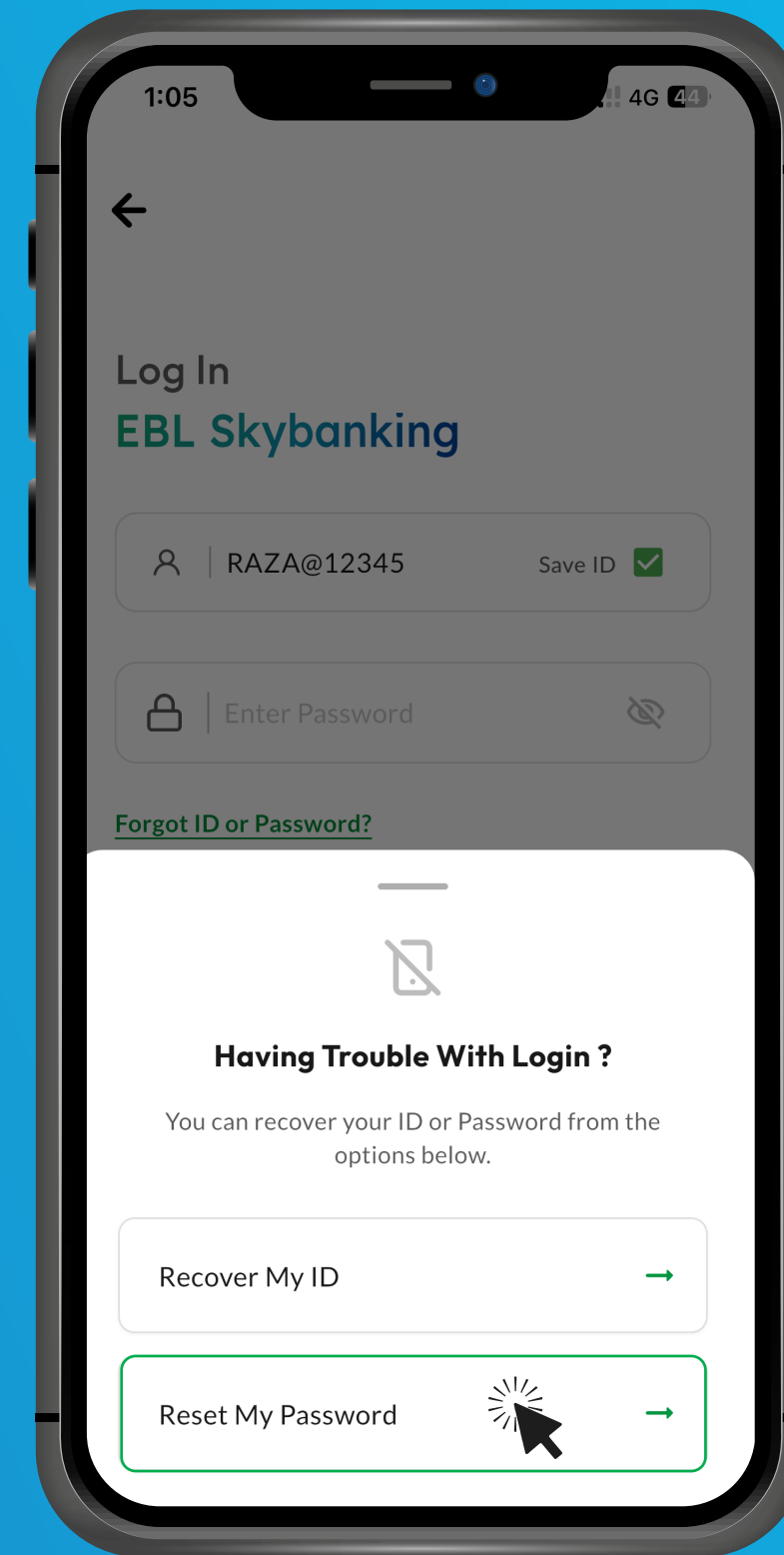
Reset Password Journey for **Non-EBL Customers (With Mobile Number)**



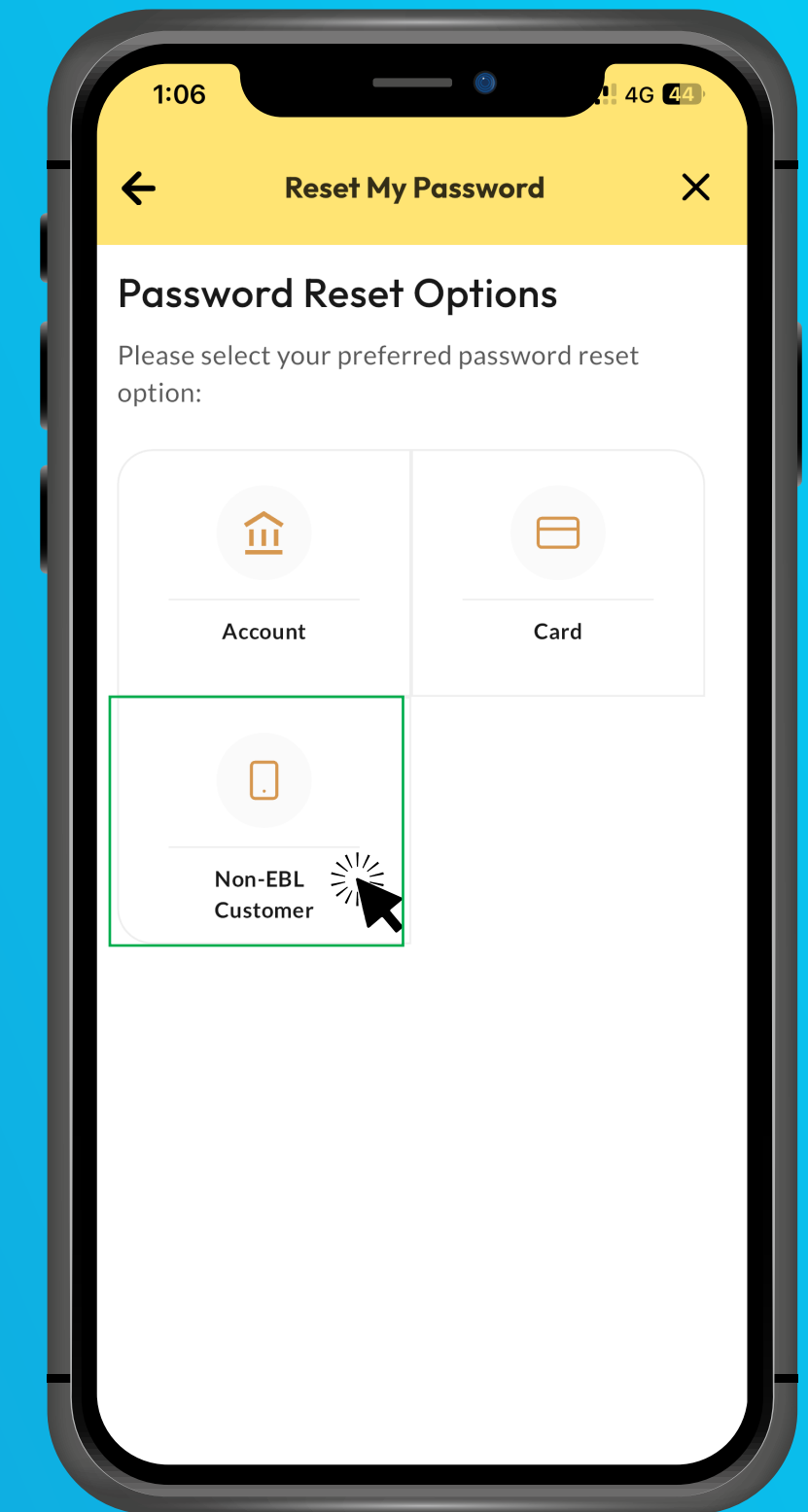
Click
“Login”



Click **“Forgot ID or Password?”**

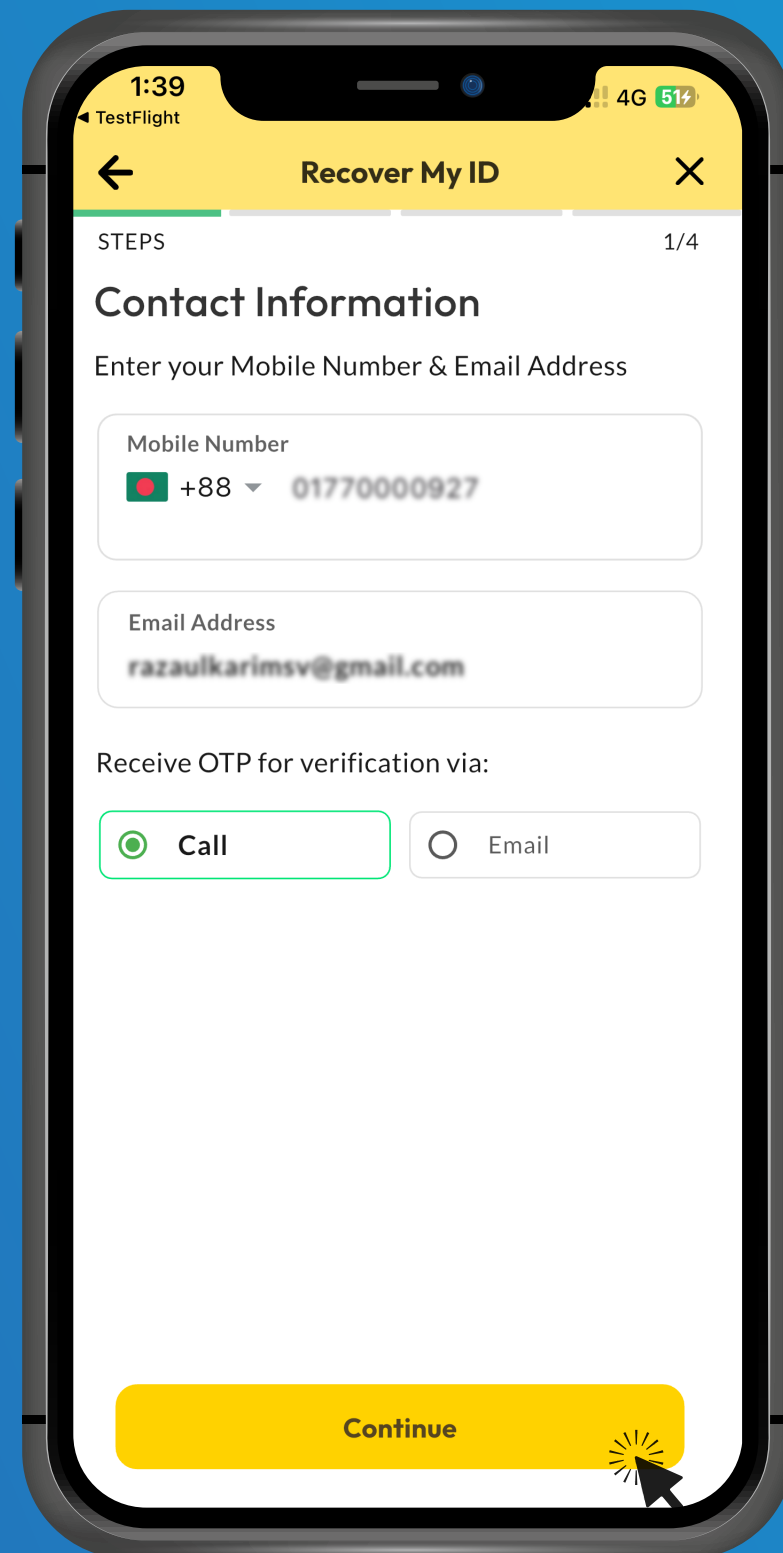


Click
“Reset My Password”

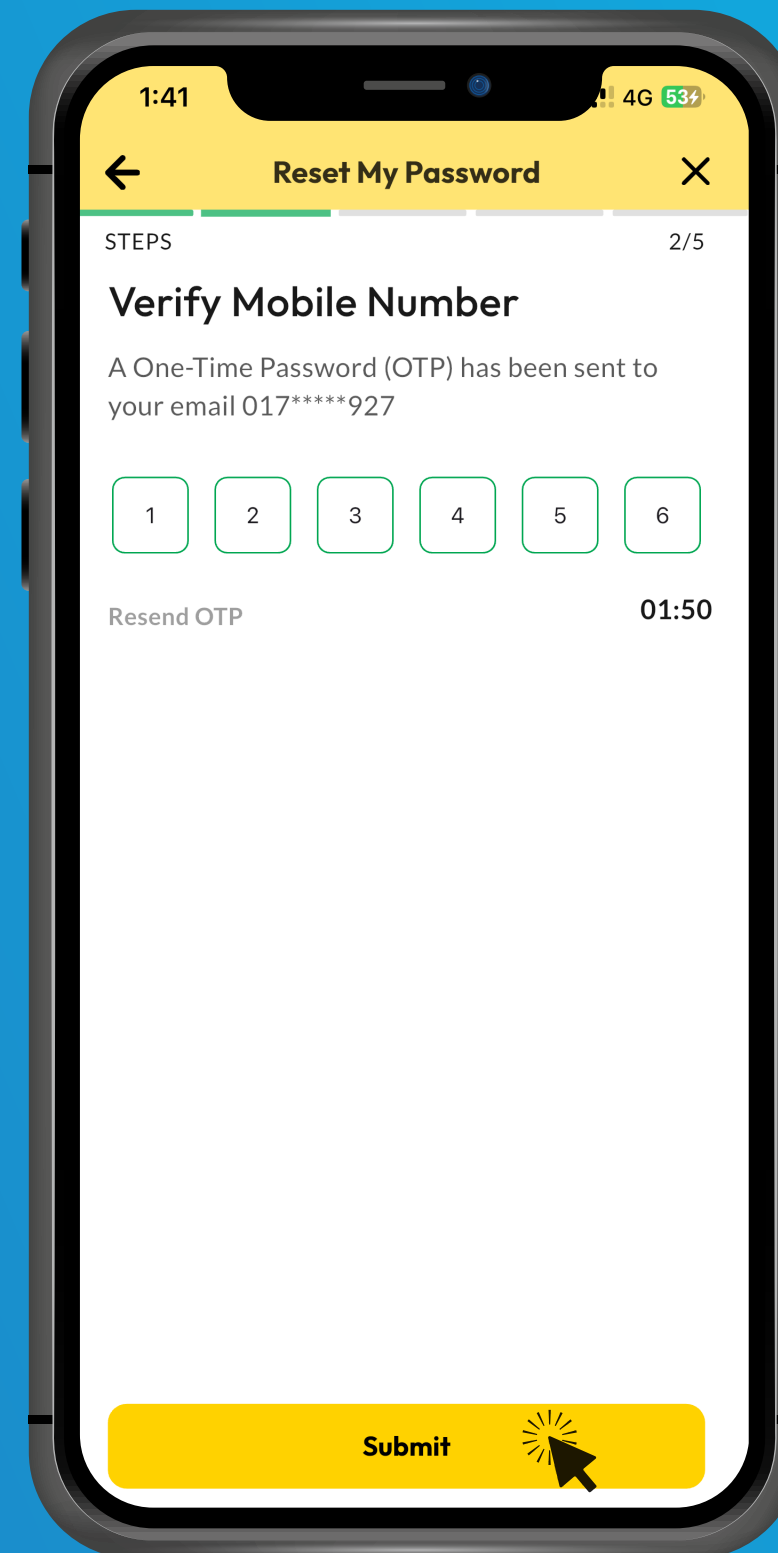


Click
“Non-EBL Customer”

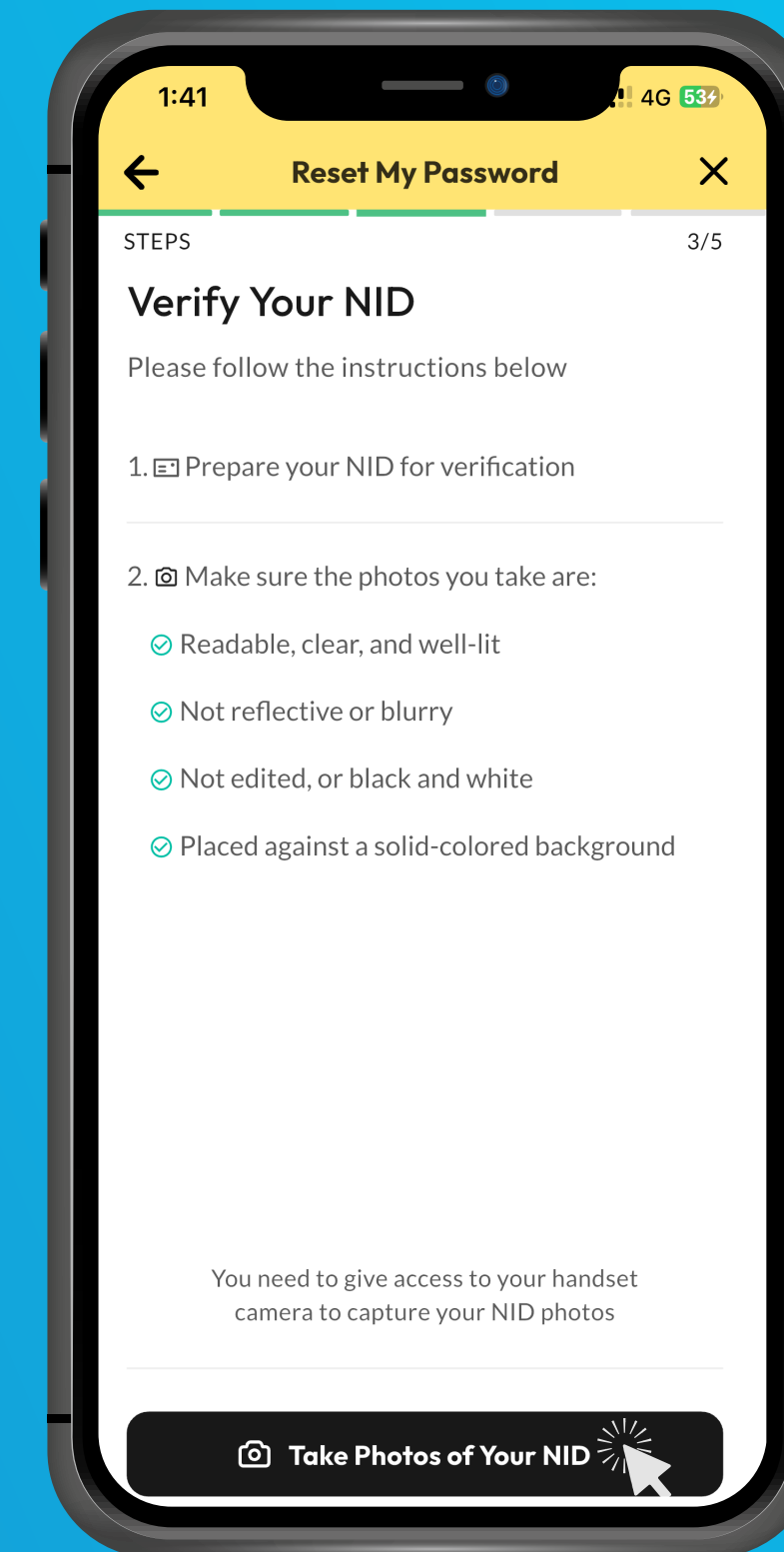
Reset Password Journey for **Non-EBL Customers (With Mobile Number)**



Fill in the required information
select the **OTP channel**
and click **“Continue”**



Enter the OTP number
and click **“Submit”**

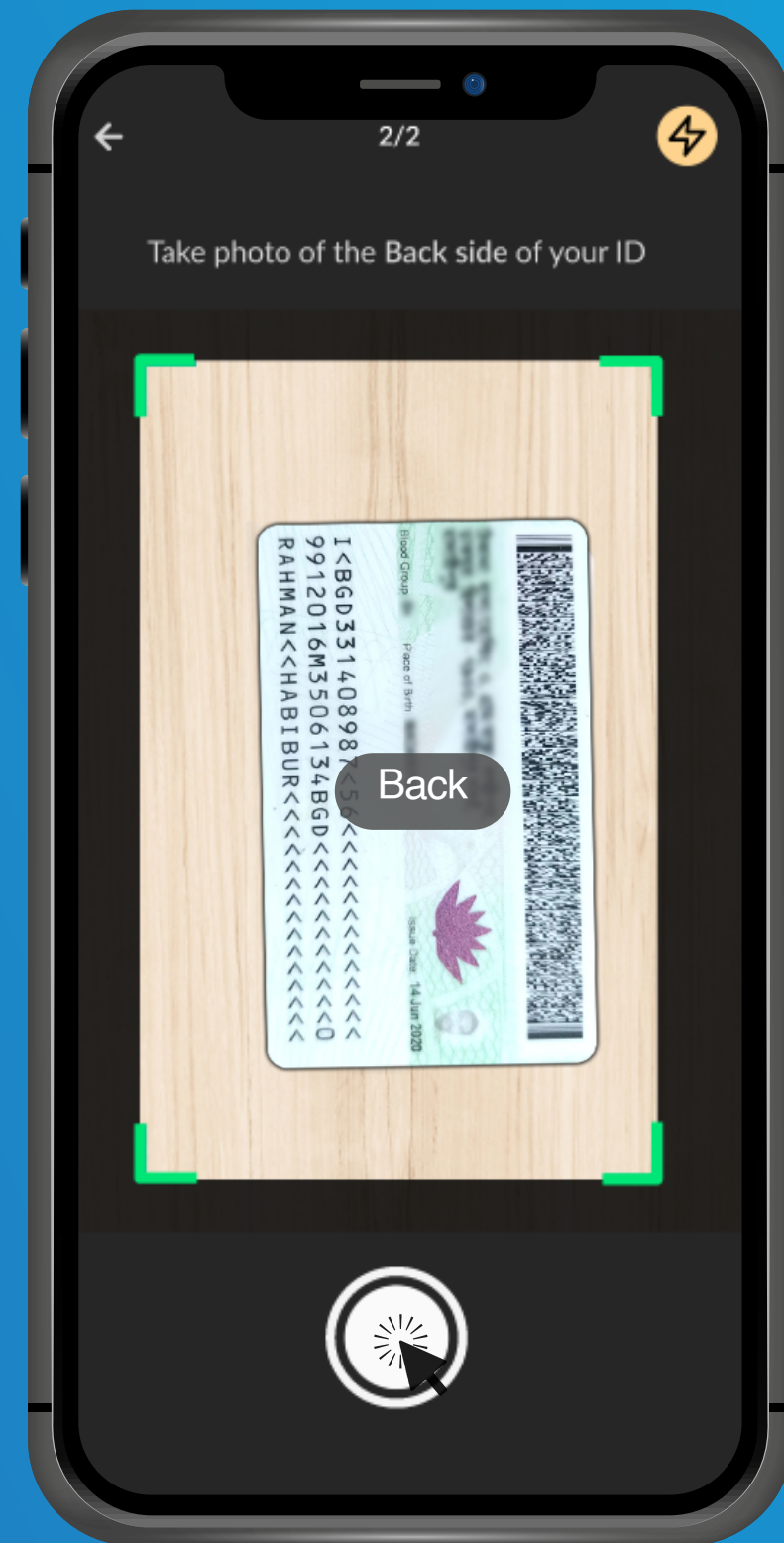


Click **“Take Photos of Your NID”**

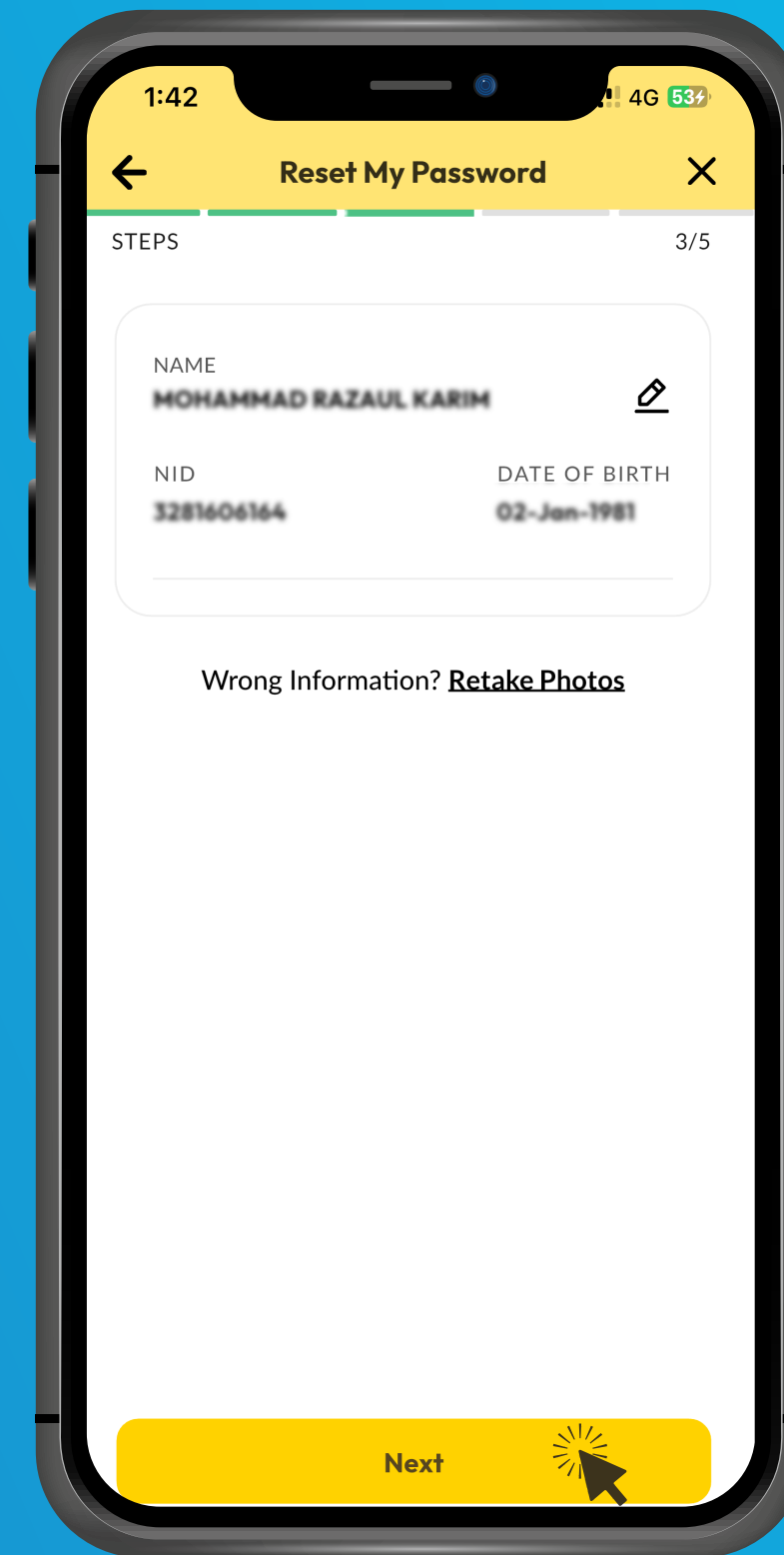
Reset Password Journey for **Non-EBL Customers (With Mobile Number)**



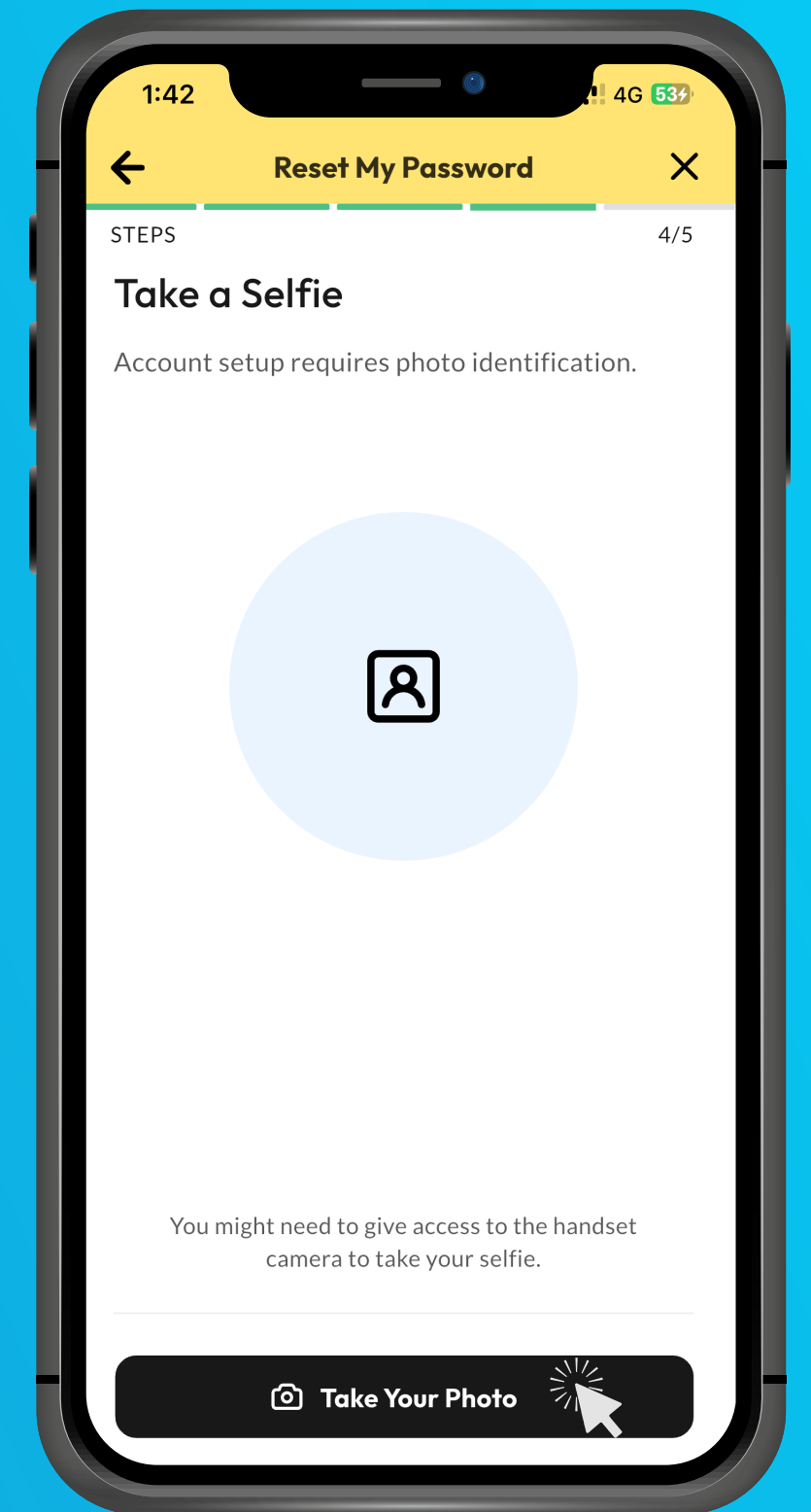
Take photo of the **Front Side** of your NID



Take photo of the **Back Side** of your NID



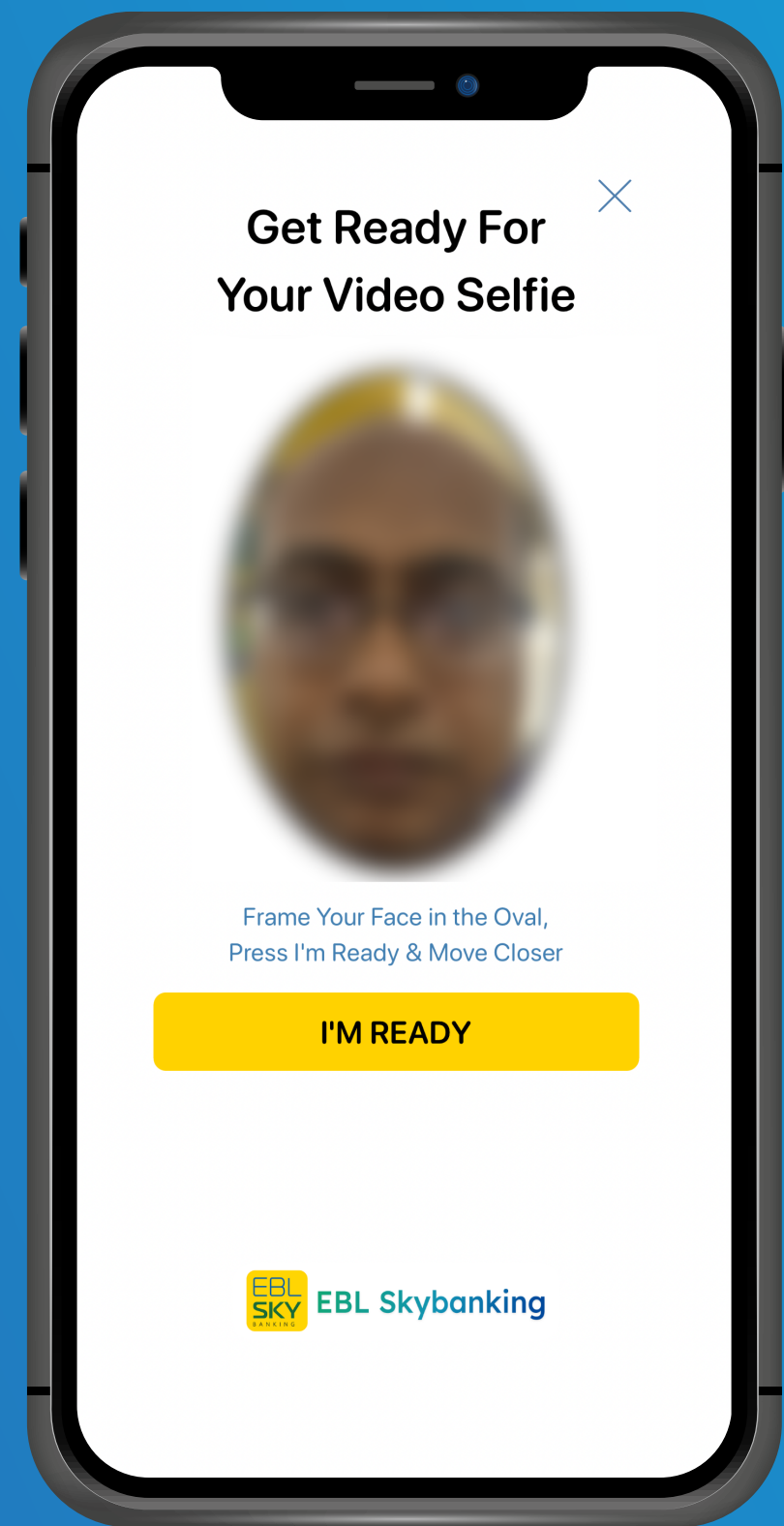
Review Information and **Click "Next"**



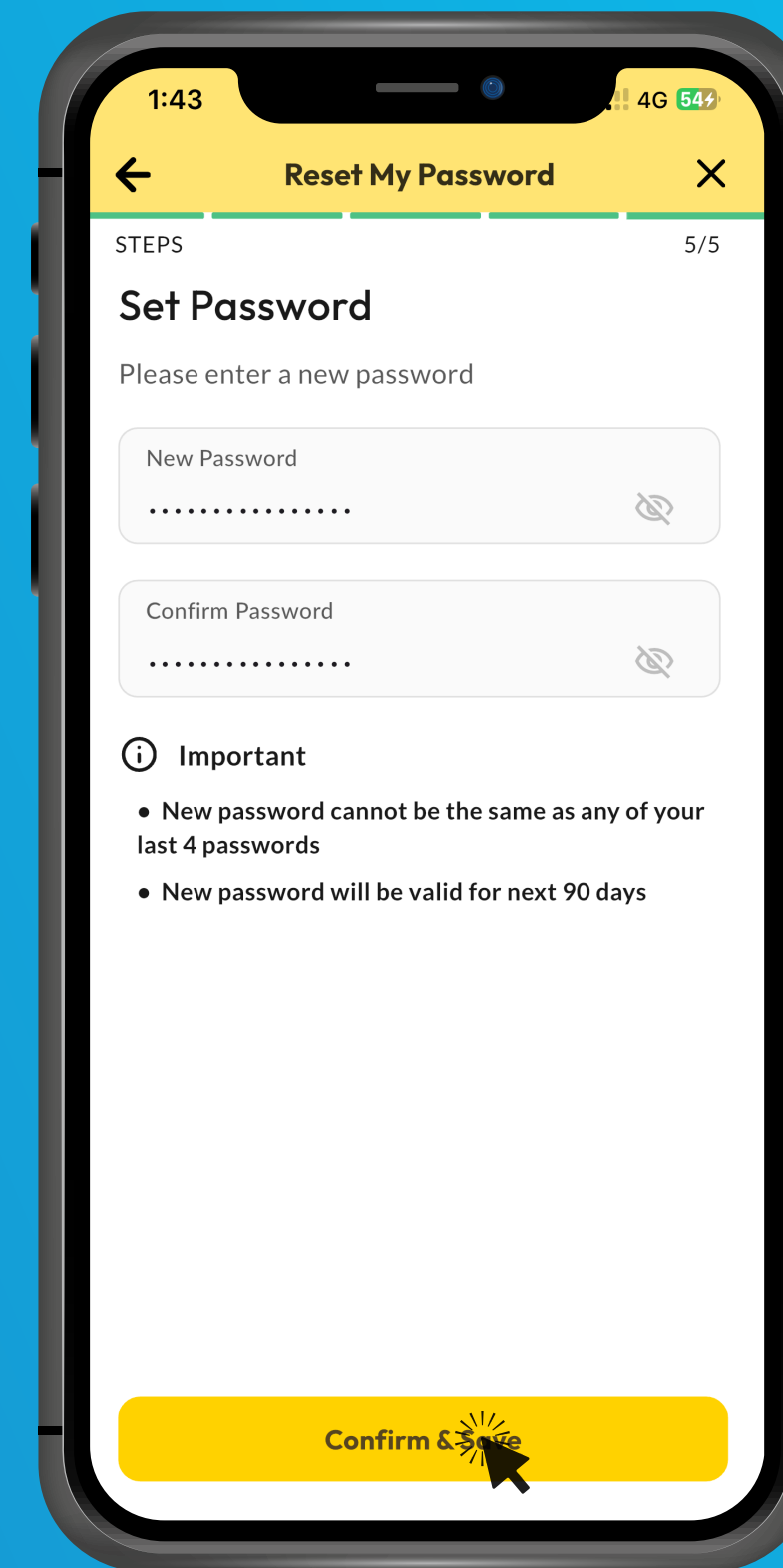
Click **"Take Your Photo"**



Reset Password Journey for **Non-EBL Customers (With Mobile Number)**



Please position your face within the circle and Click **"I'M READY"**



Enter a new password and Click **"Confirm & Save"**

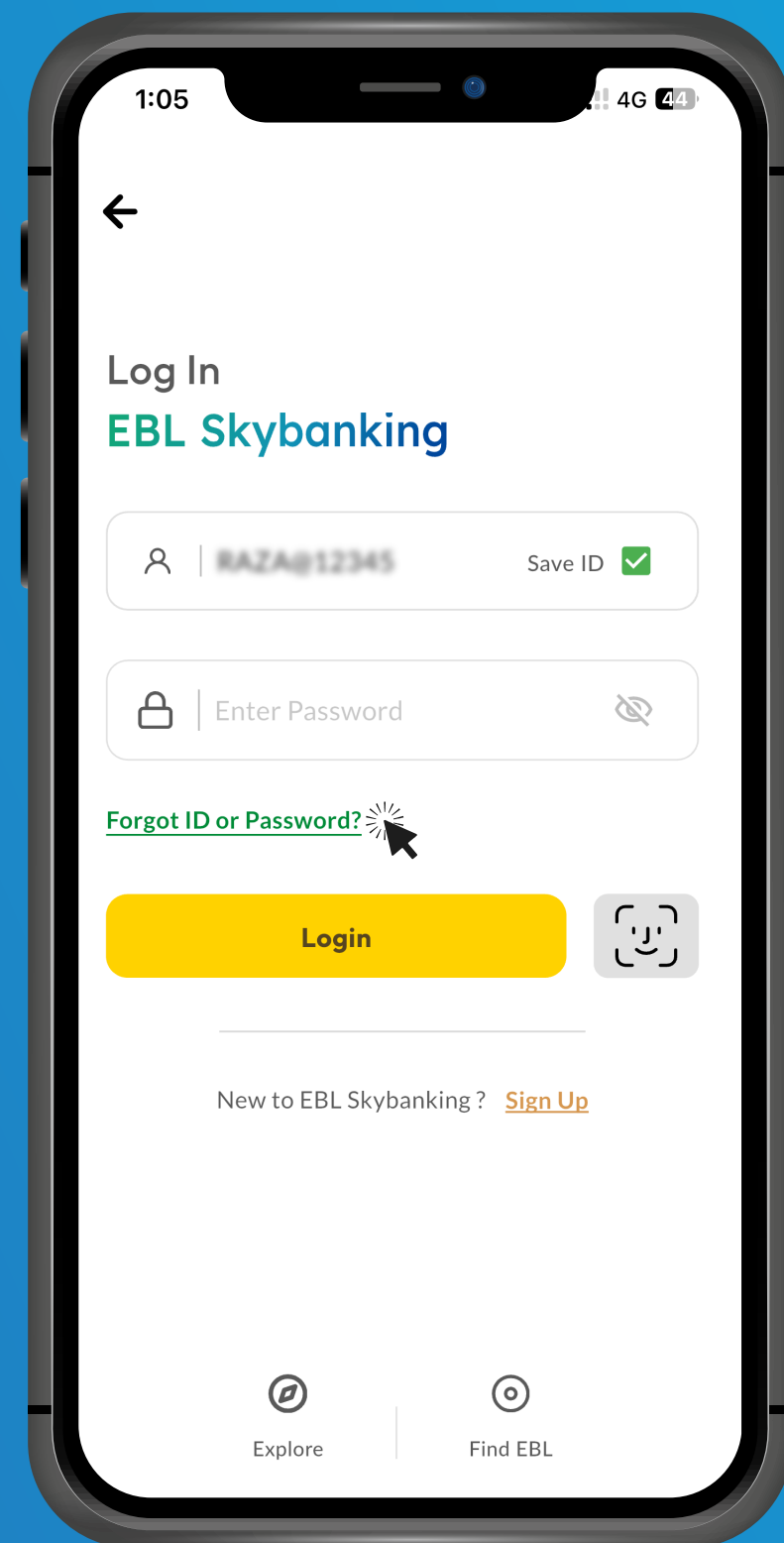


*Recover ID **Journey with Card***

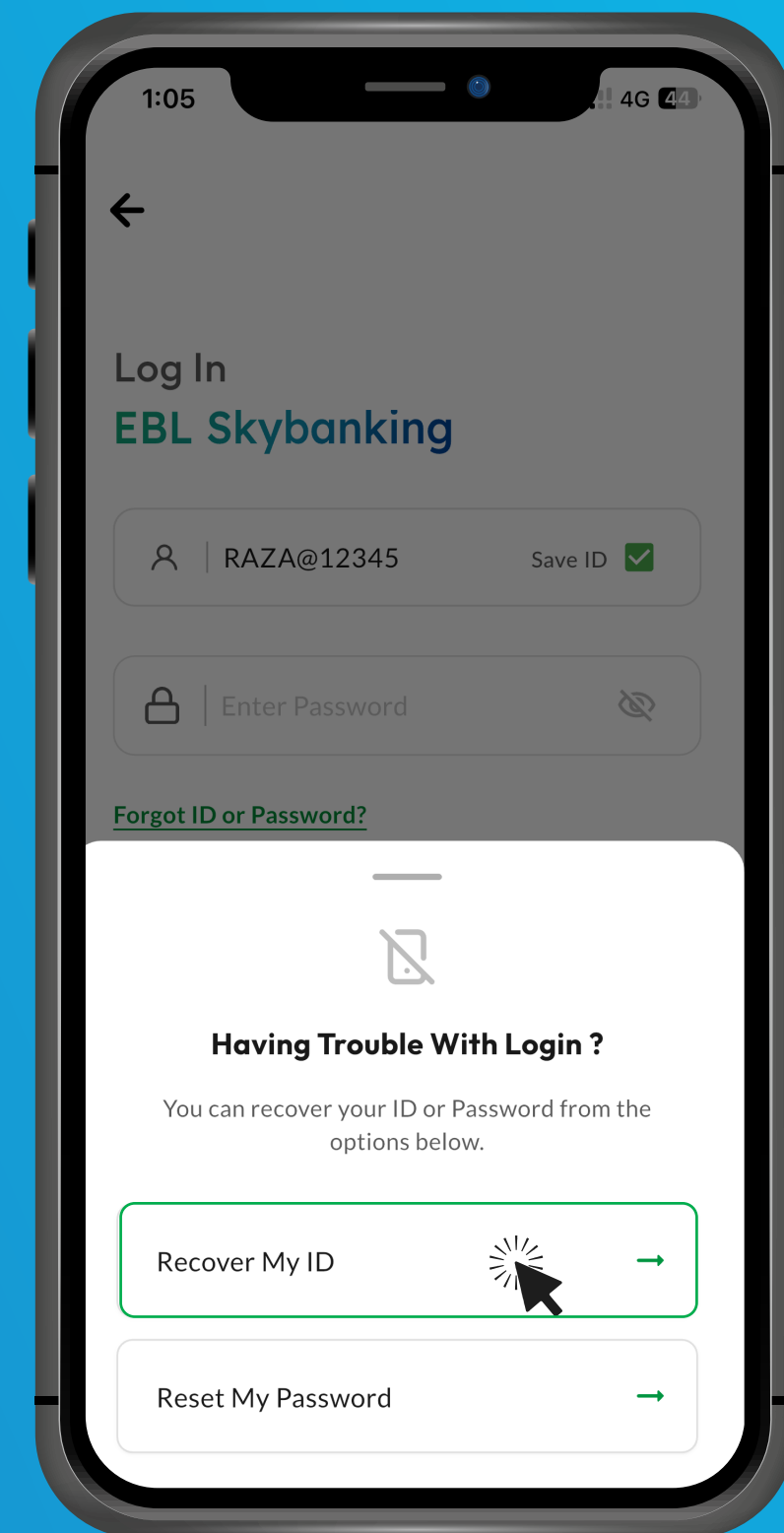
Recover ID Journey *with Card*



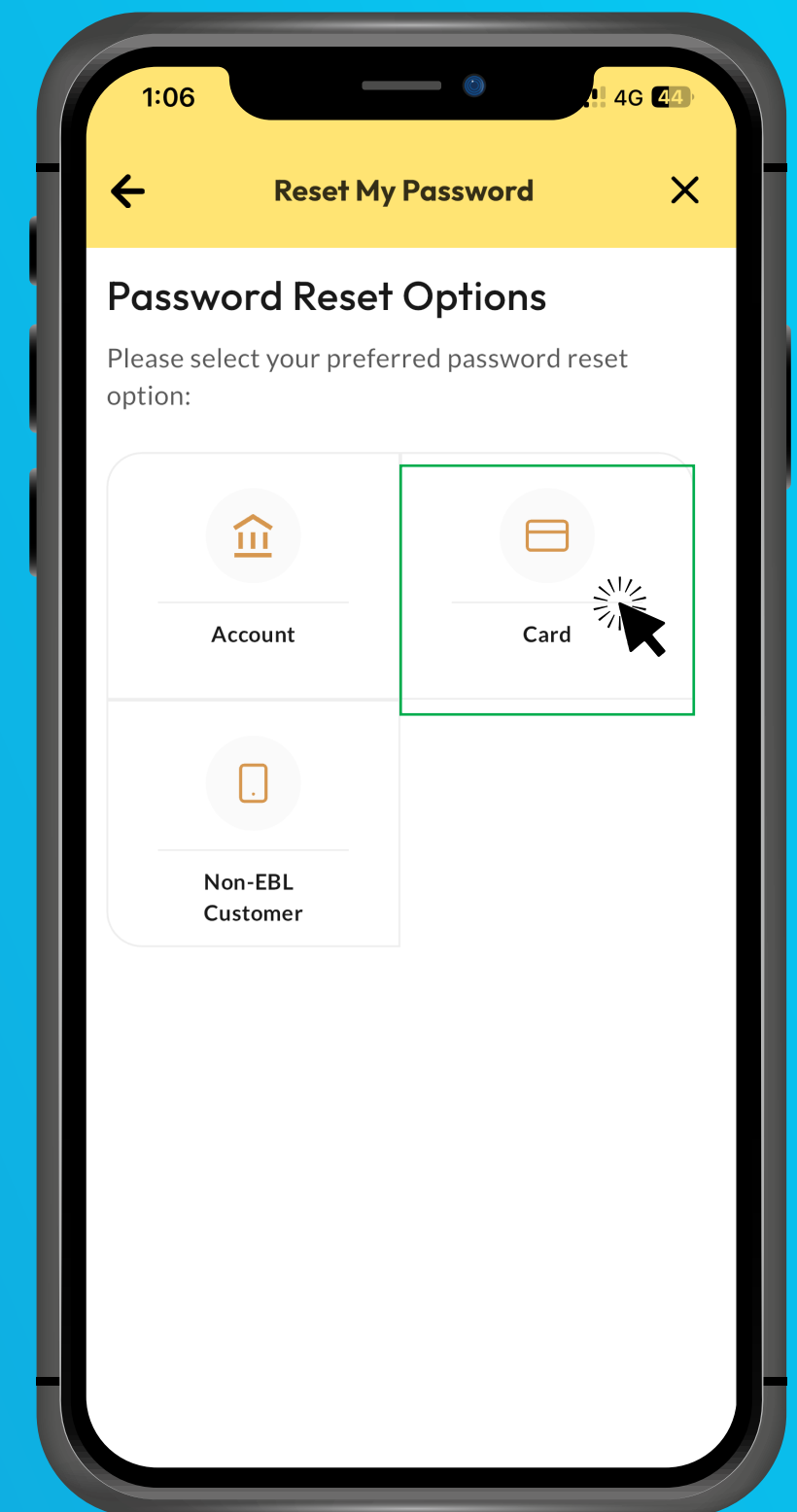
Click
"Login"



Click "Forgot ID
or Password?"

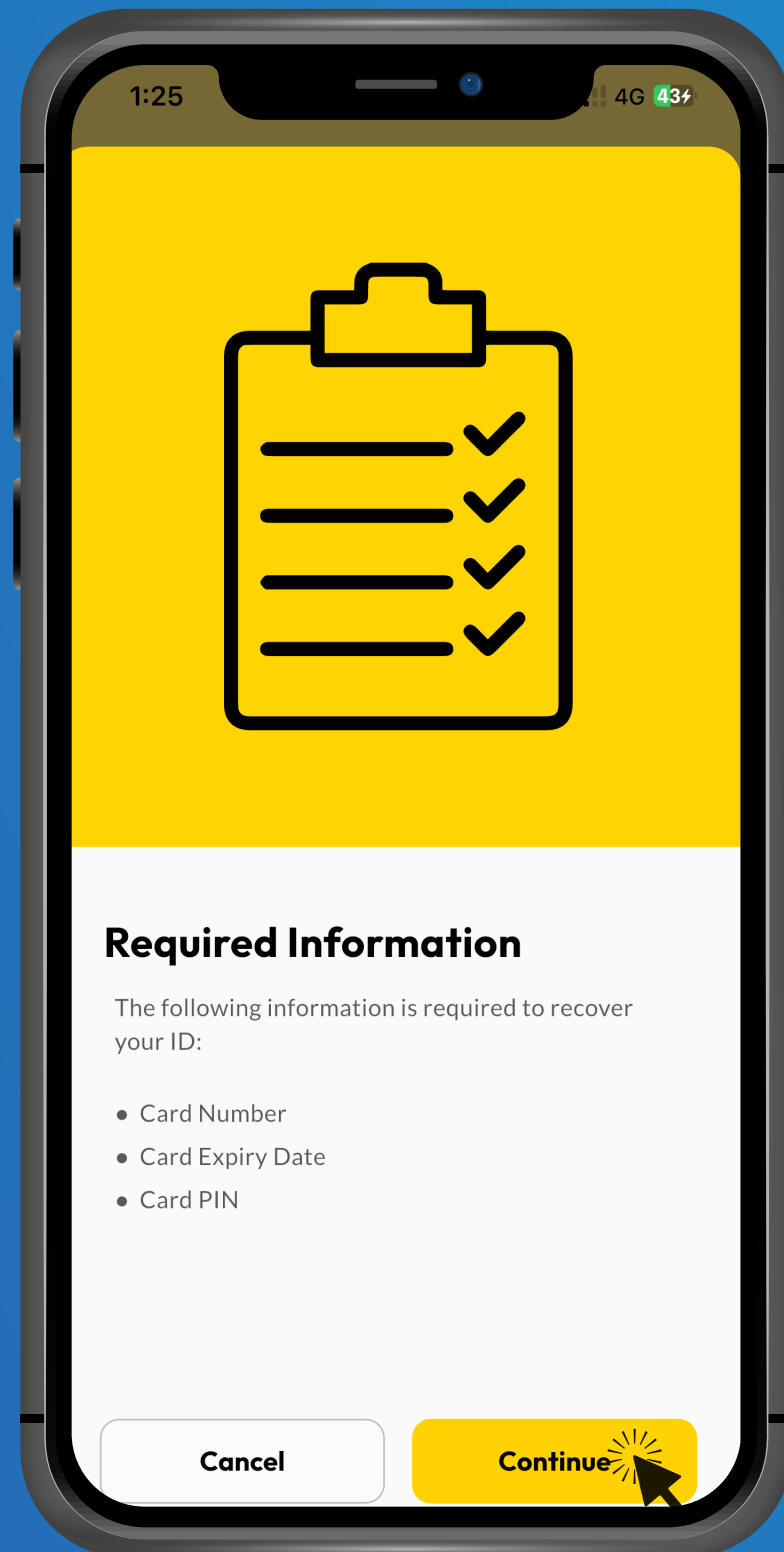


Click
"Recover My ID"

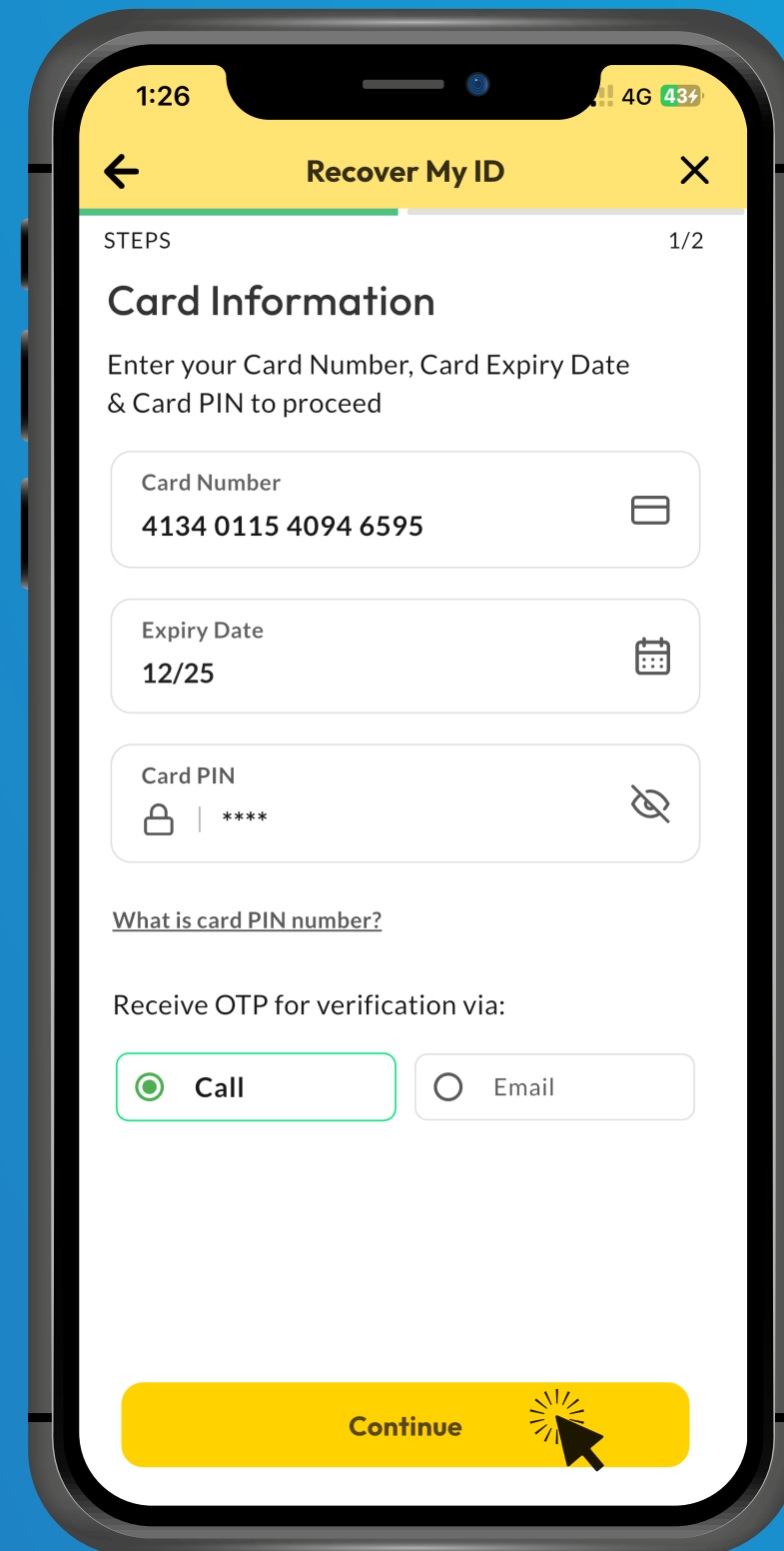


Click
"Card"

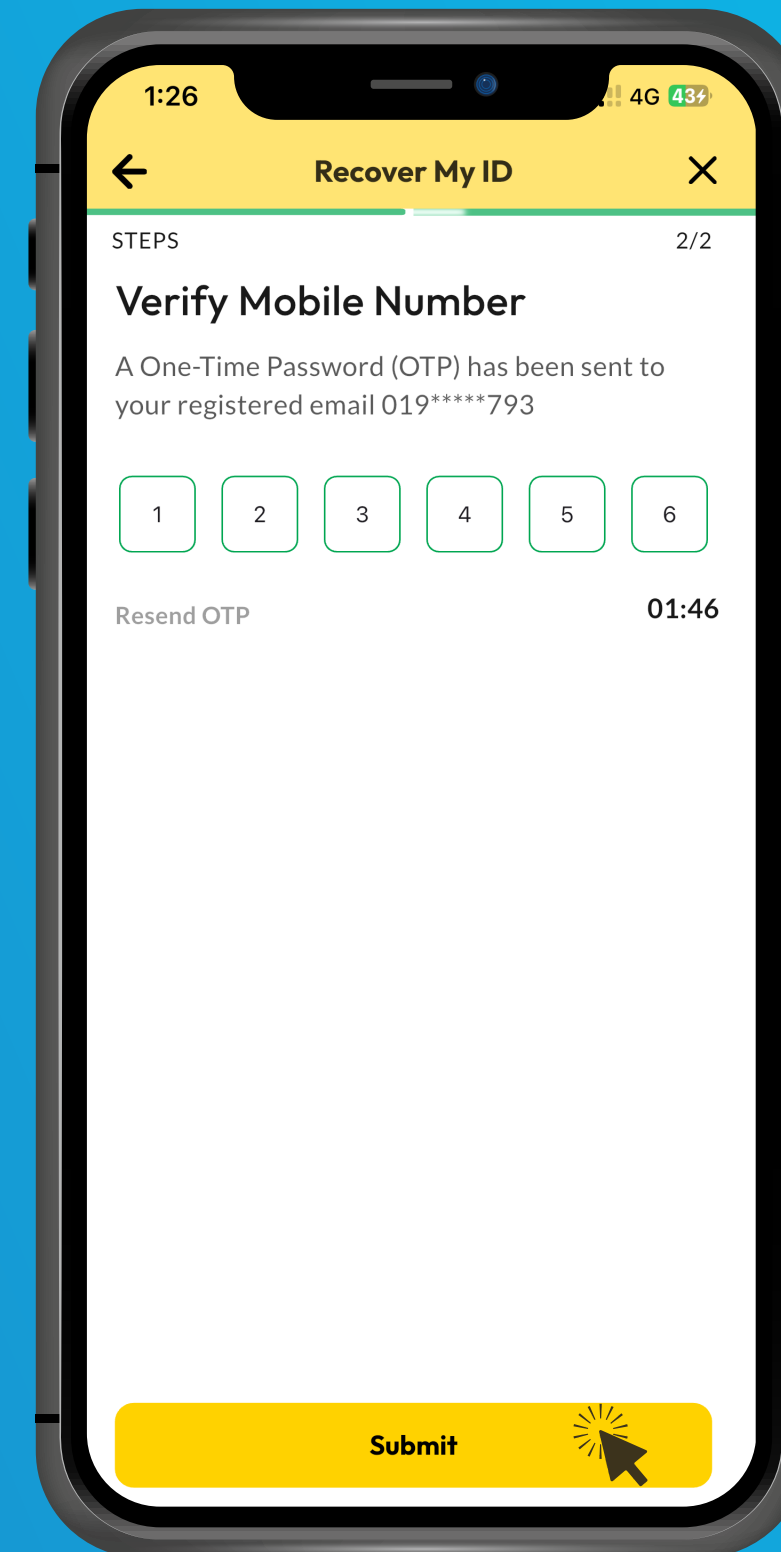
Recover ID Journey *with Card*



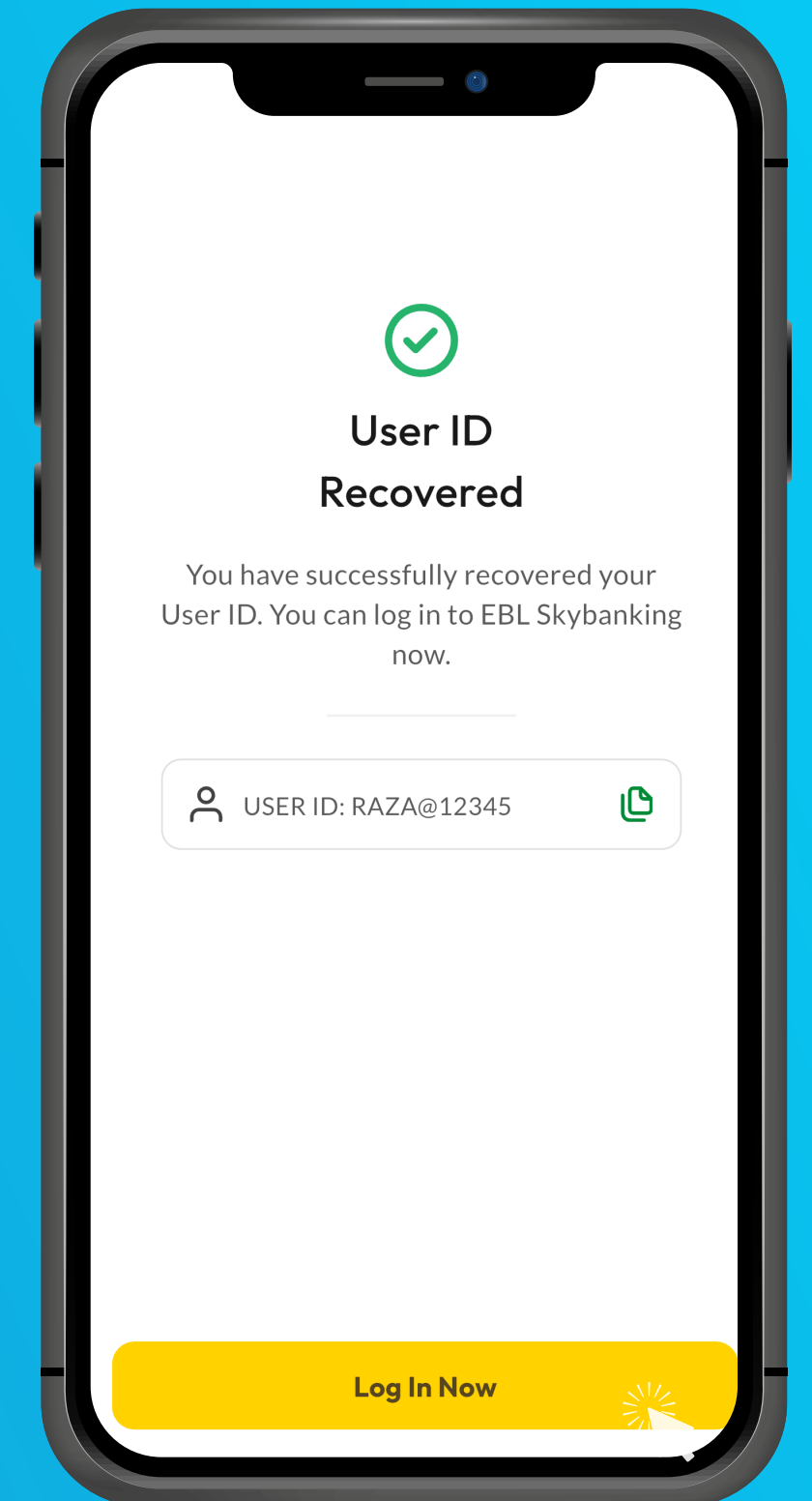
Click
“Continue”



Fill in the required information
select the **OTP channel**
and click **“Continue”**



Enter the **OTP number**
and click **“Submit”**



Your **User ID**
Recovered Successfully



Recover ID Journey *with Card*

NOTE:

After completing the password reset using your EBL Card, the transaction limit remains disabled by default. To enable financial transactions please call the **EBL Contact Center at 16230 or 09677716230** and complete a quick verification.

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To enable financial transactions kindly **visit <https://dgzip.ebl-bd.com/query/>** and share the following details with us:

- The country you are staying in
- Your existing mobile number with the country code **(from which you will call our Contact Center)**
- After submitting your request at **<https://dgzip.ebl-bd.com/query/>** we will respond to your email within **72 hours**



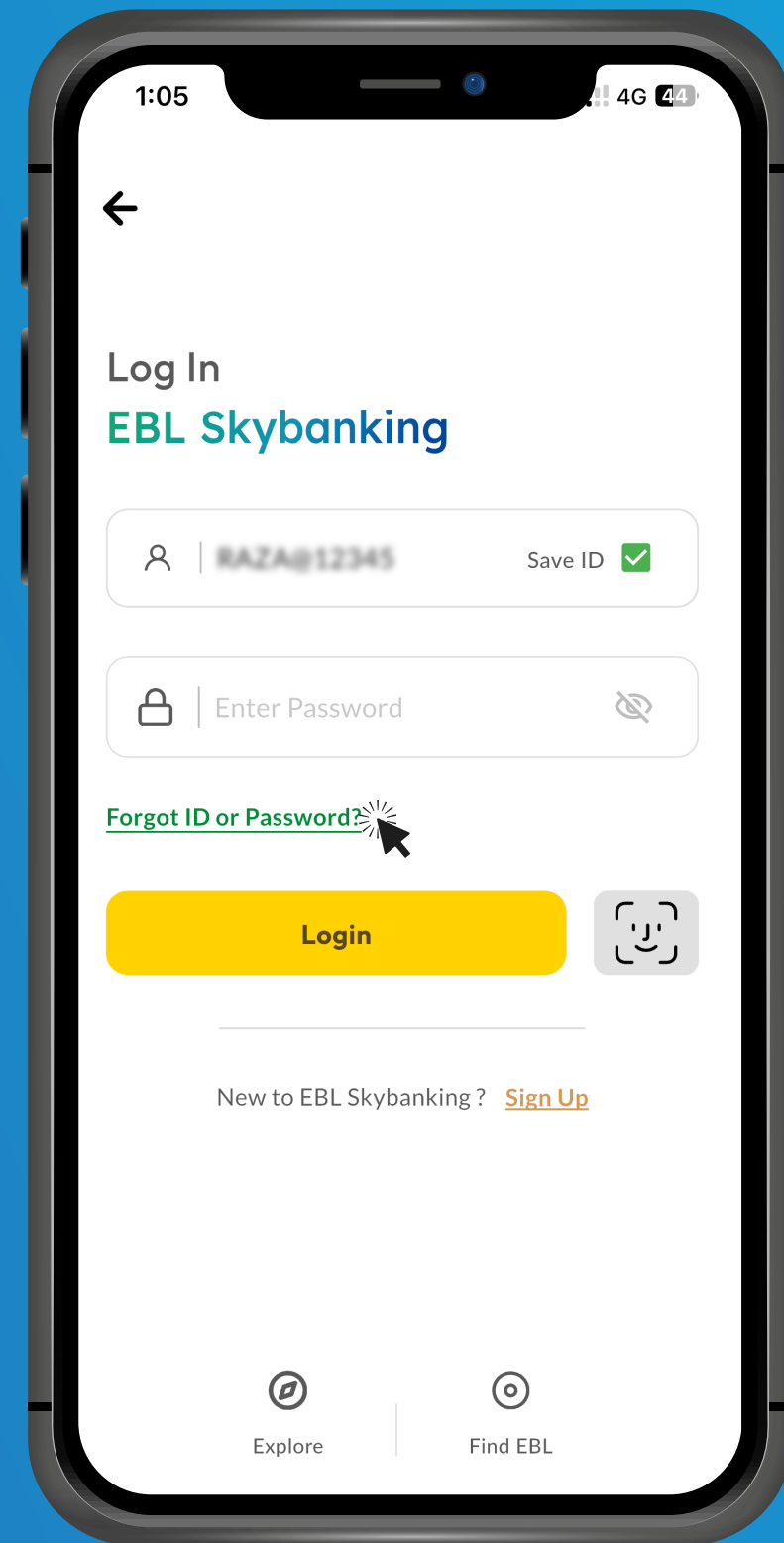


*Recover ID **Journey with Account***

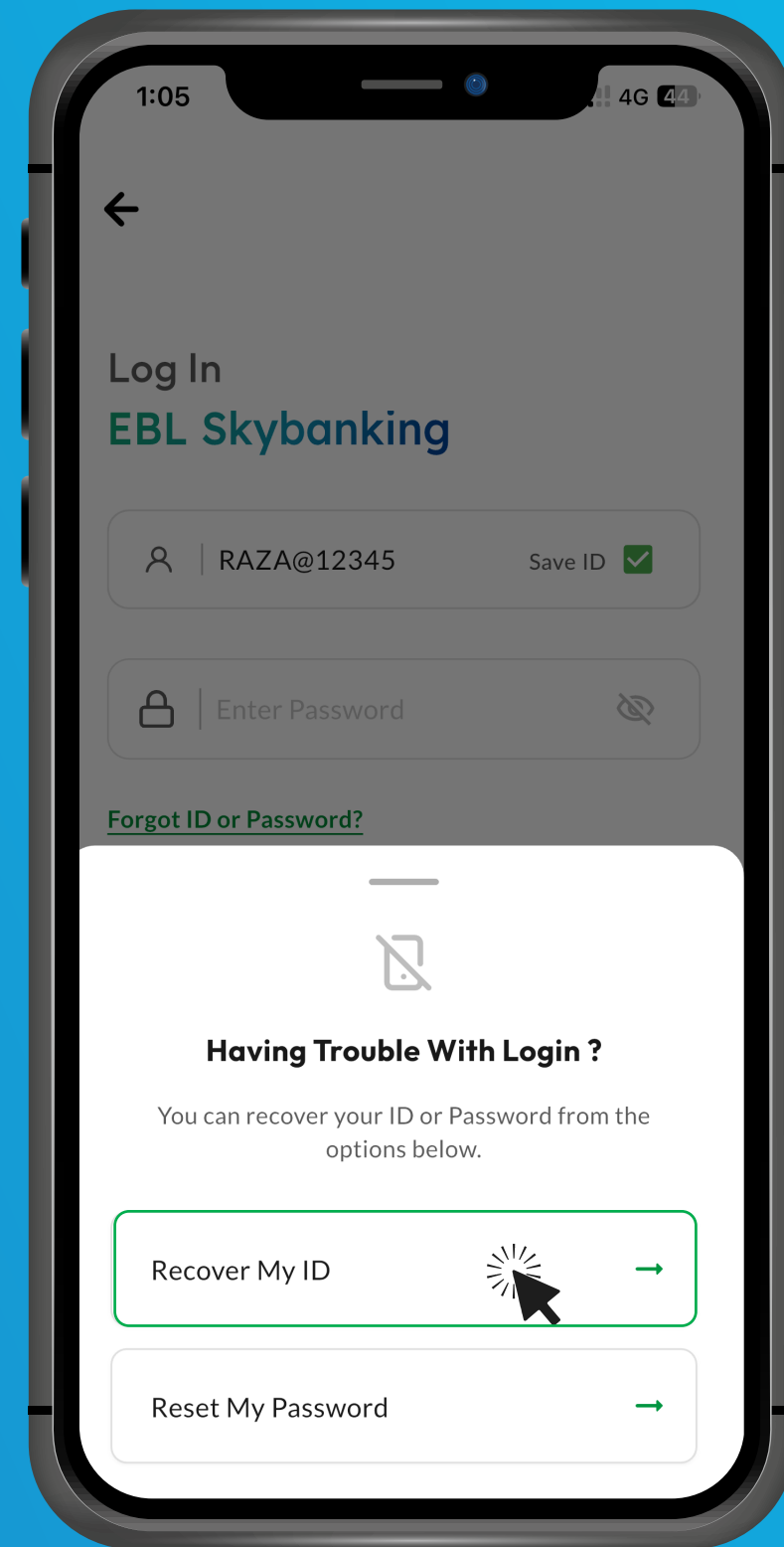
Recover ID Journey *with Account*



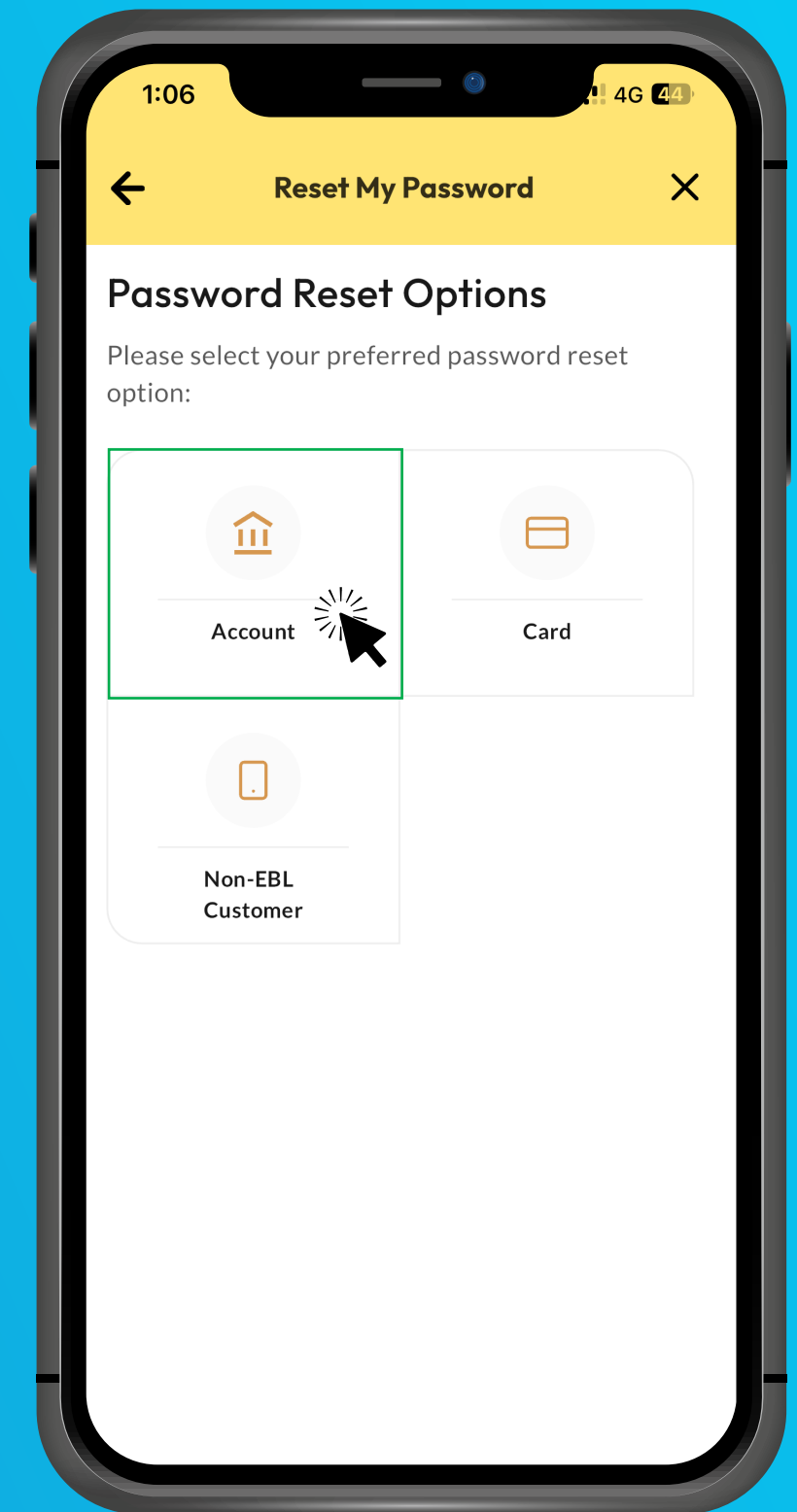
Click "Login"



Click "Forgot ID or Password?"

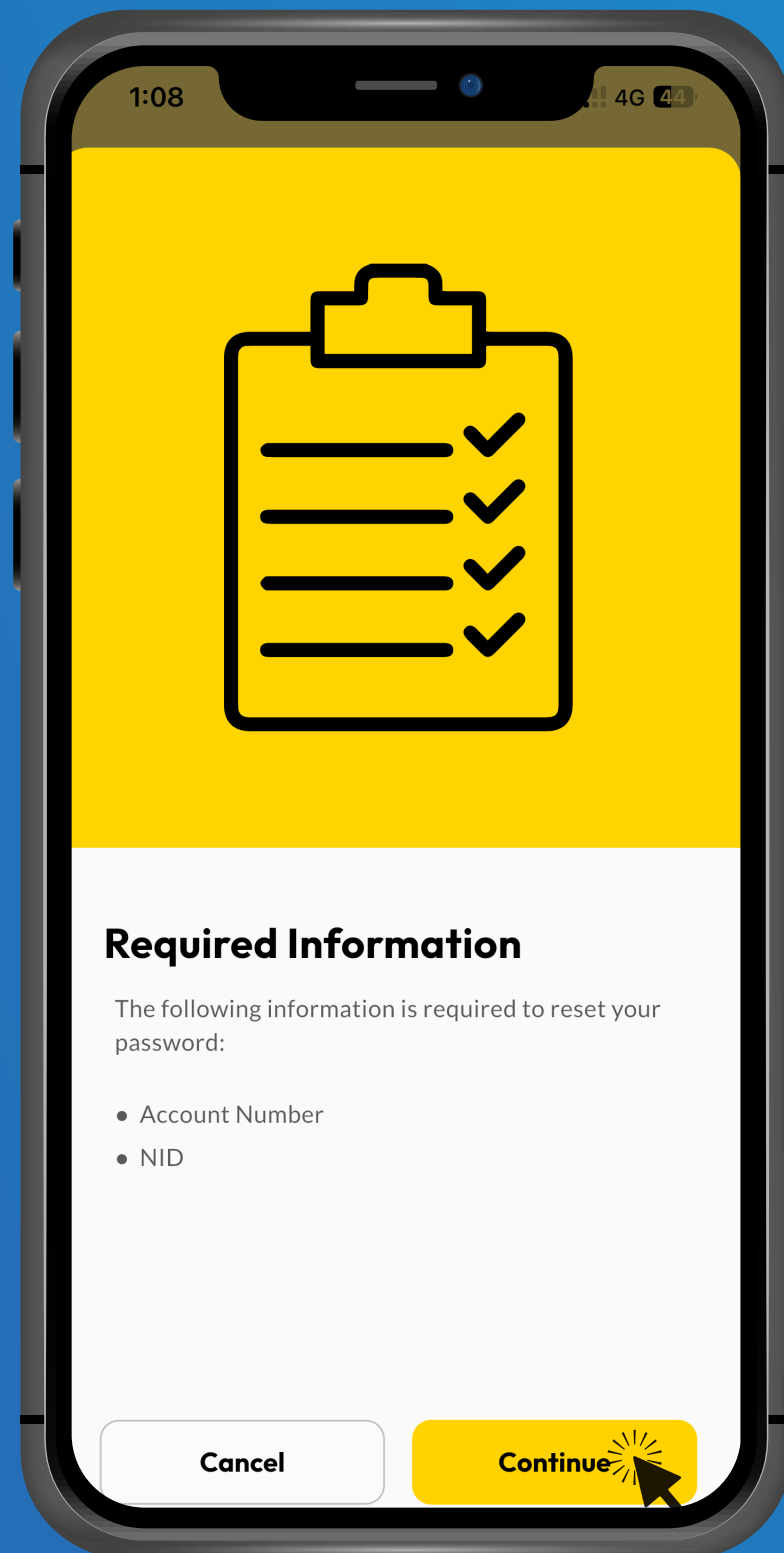


Click "Recover My ID"

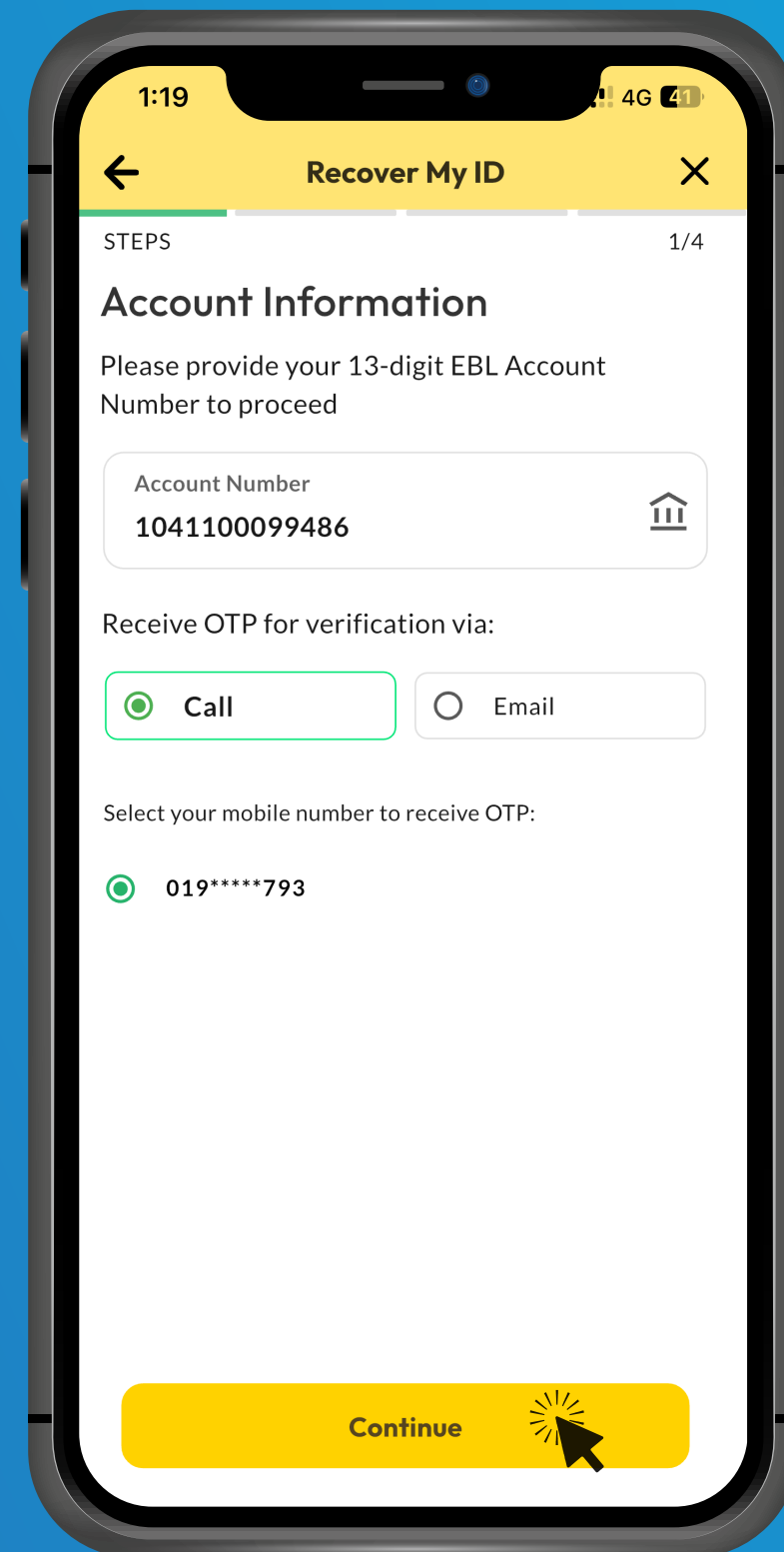


Click "Account"

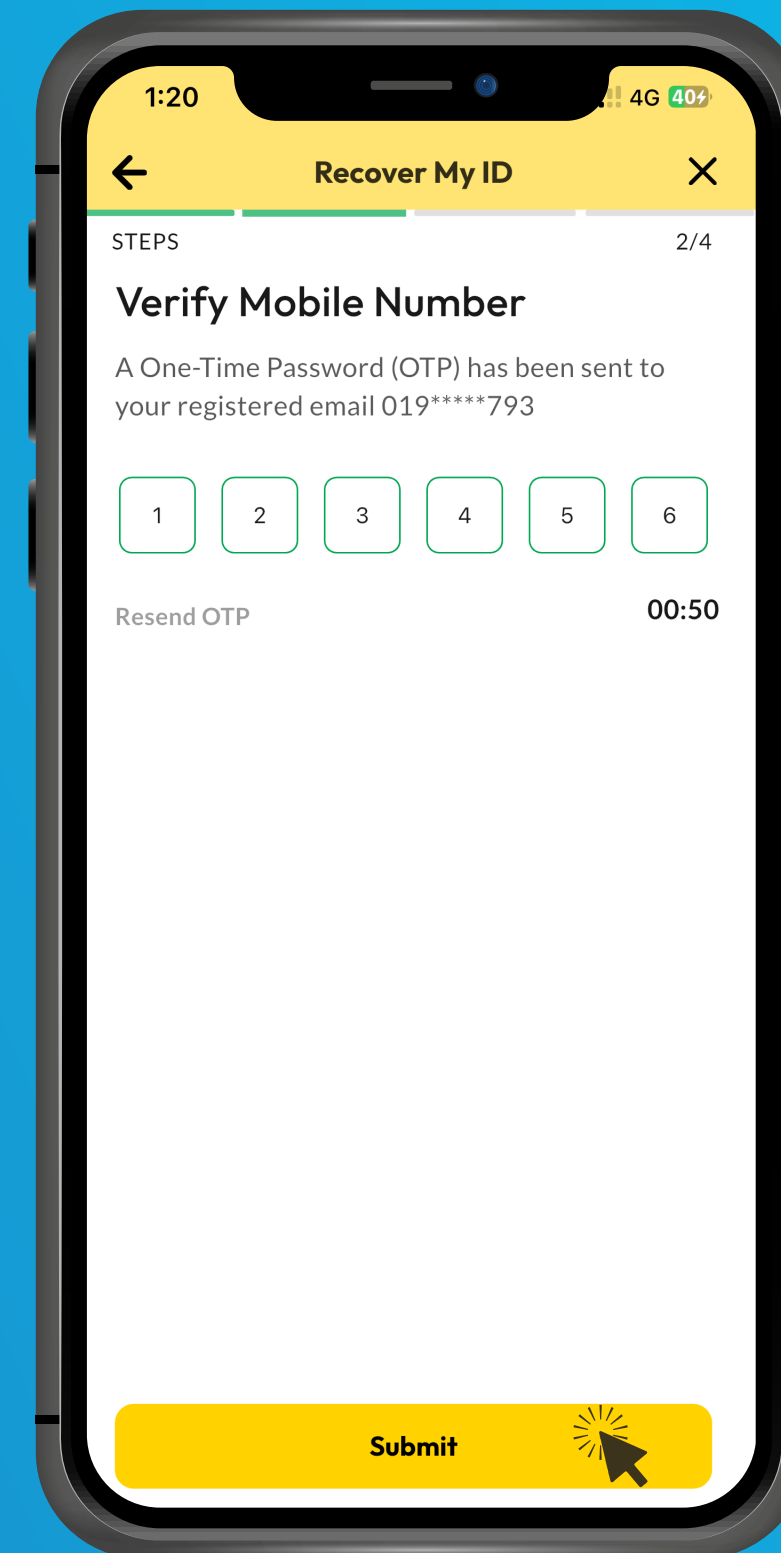
Recover ID Journey *with Account*



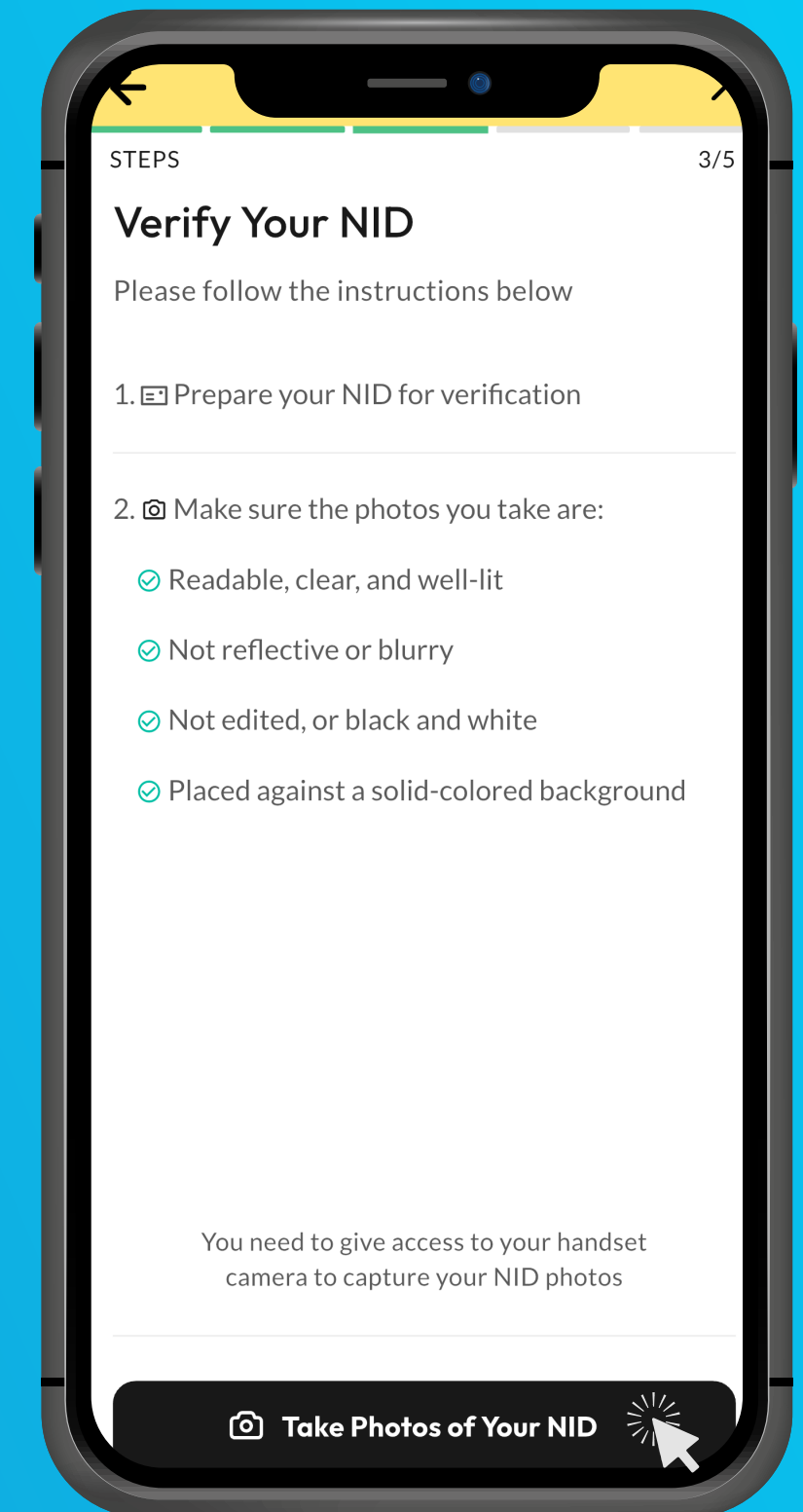
Click
“Continue”



Fill in the required information
select the **OTP channel**
and click **“Continue”**

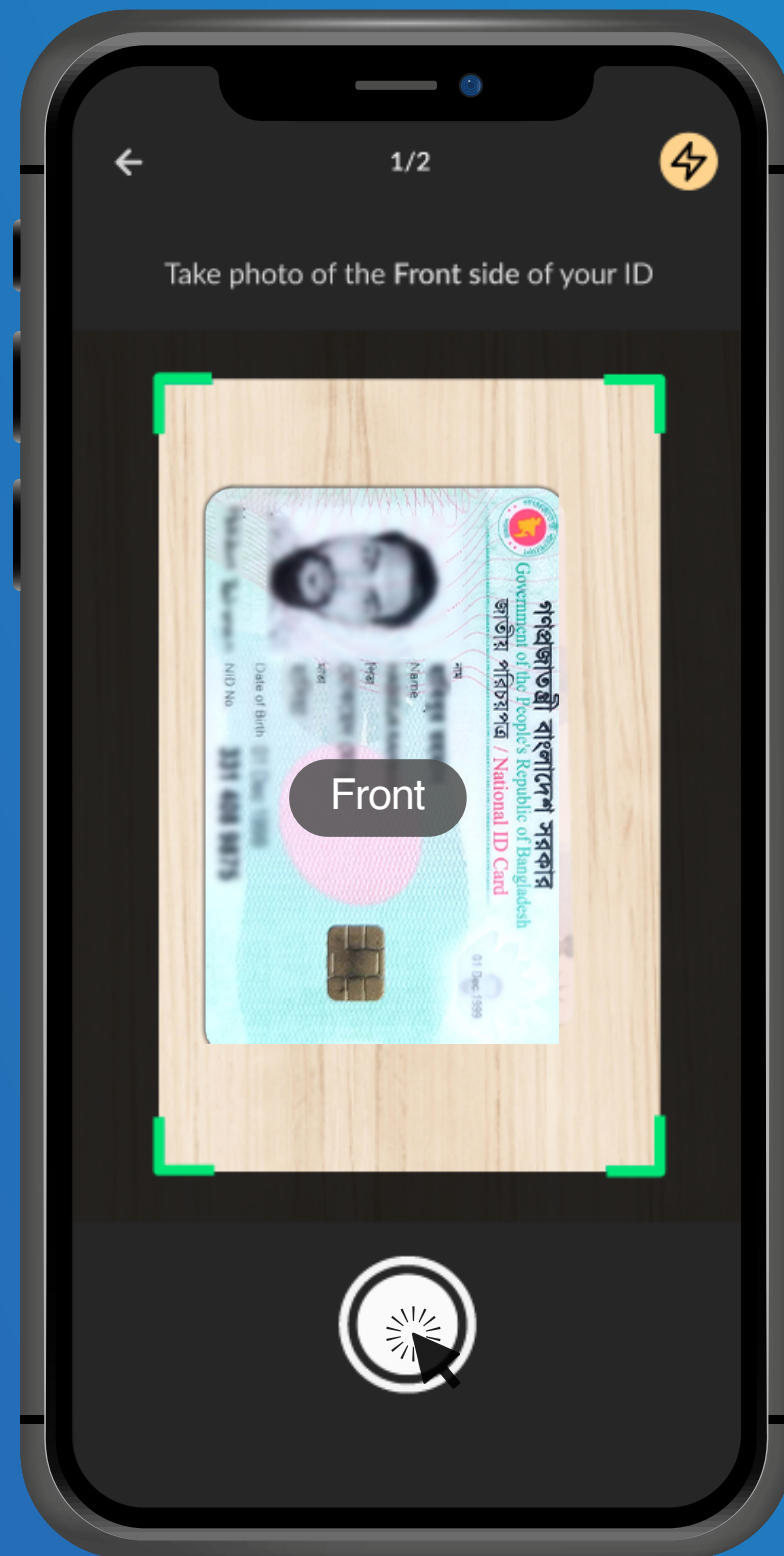


Enter the OTP number
and click **“Submit”**

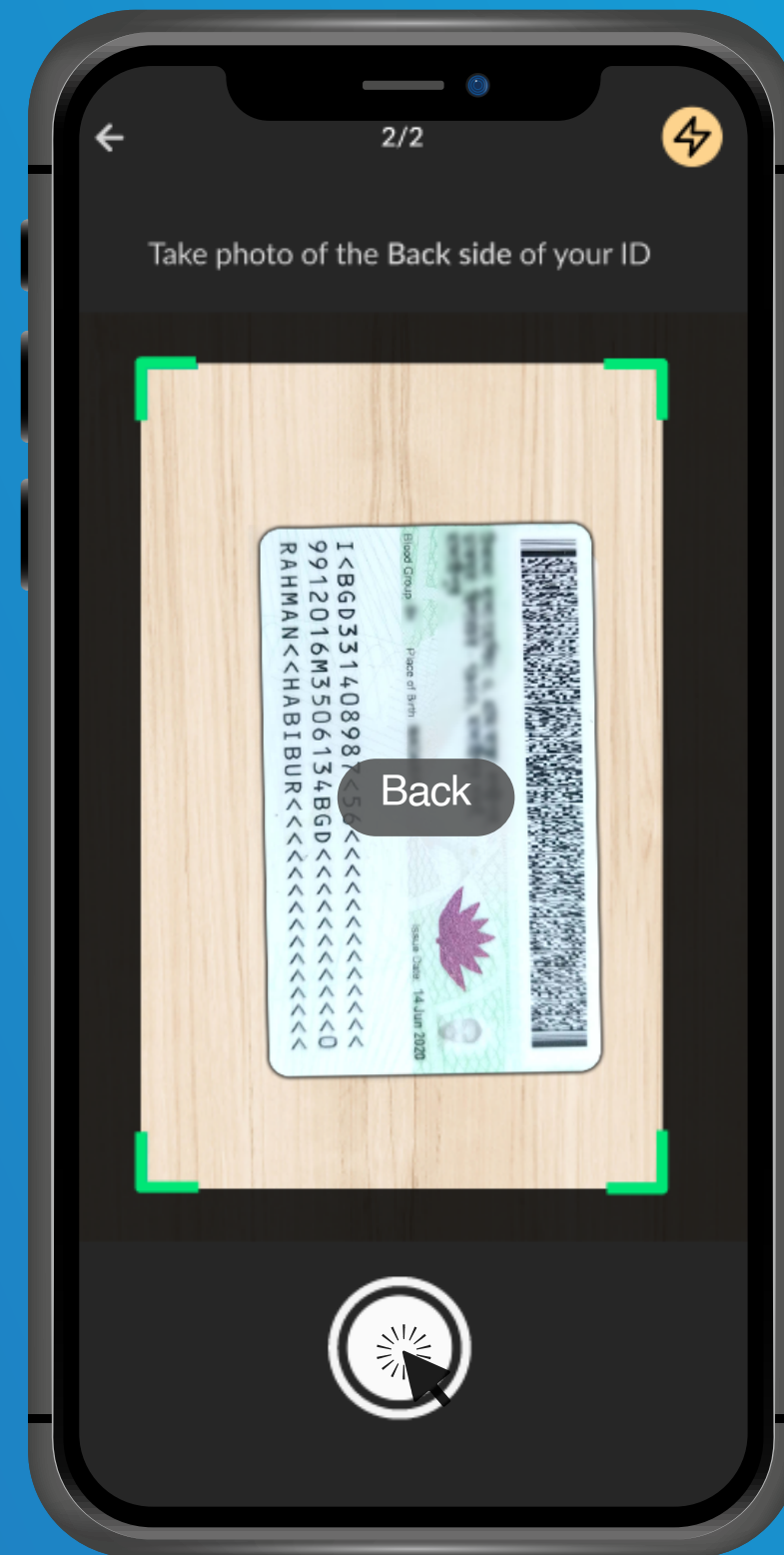


Click **“Take Photos of
Your NID”**

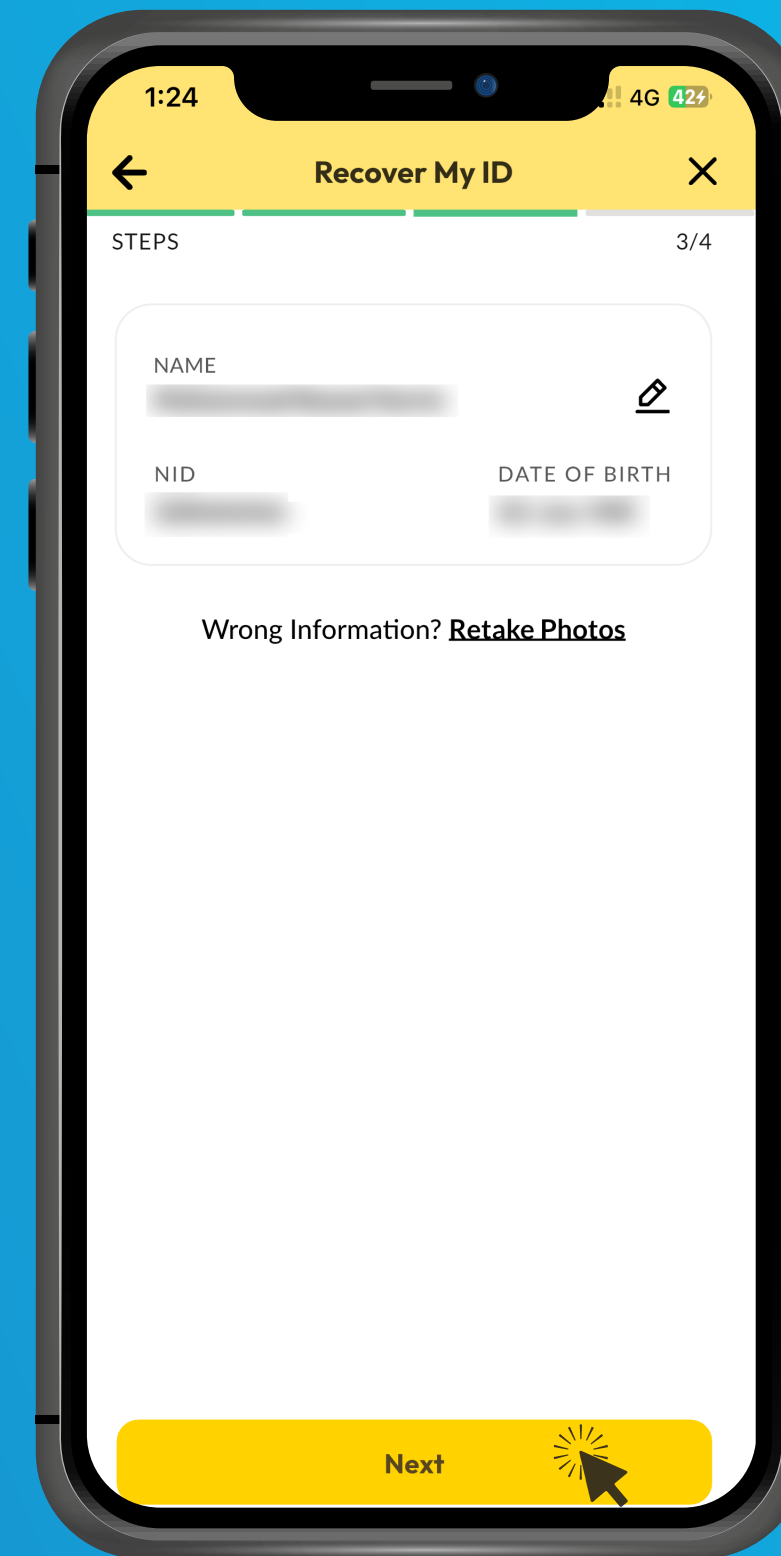
Recover ID Journey *with Account*



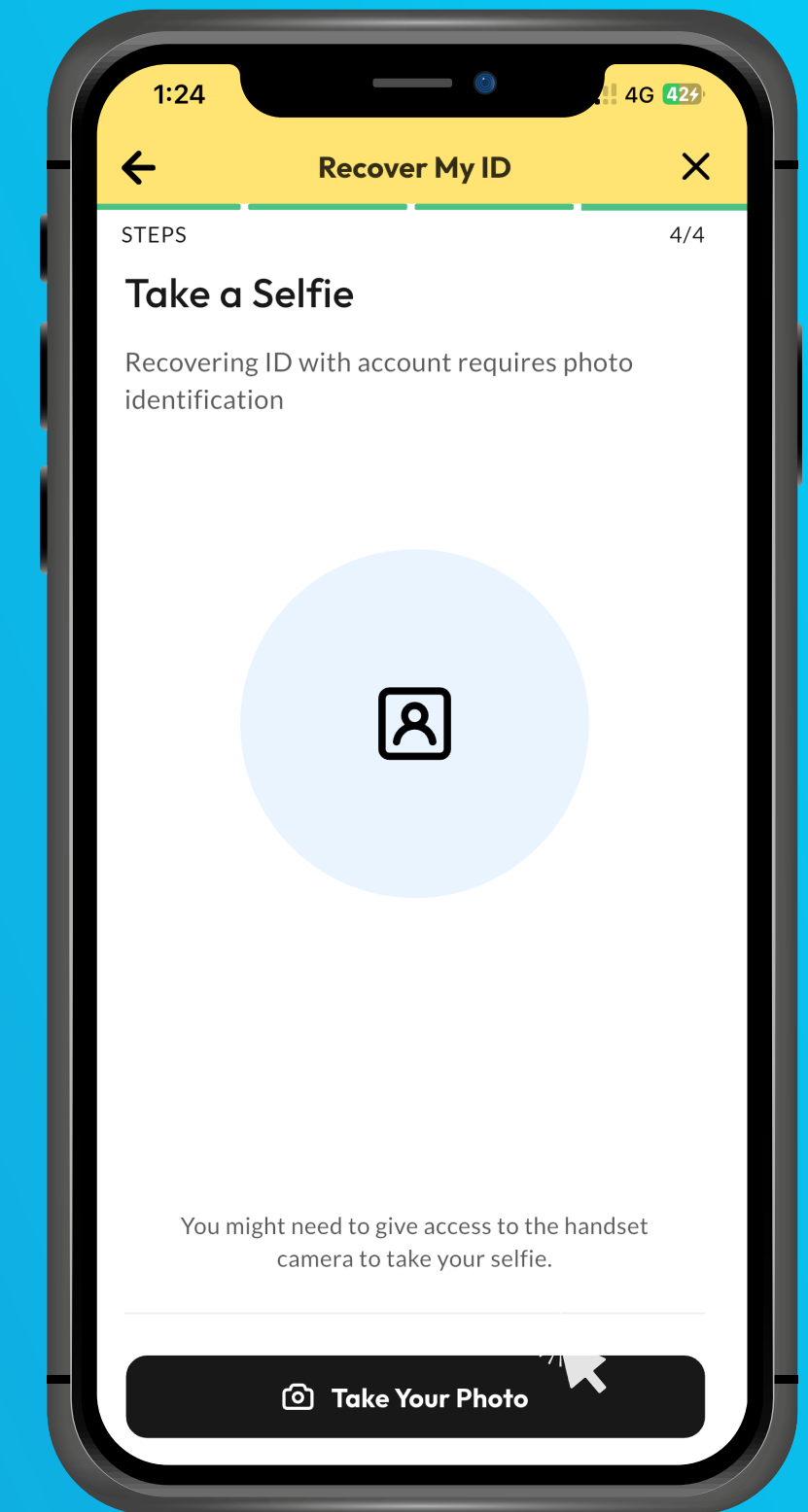
Take photo of the **Front Side** of your NID



Take photo of the **Back Side** of your NID

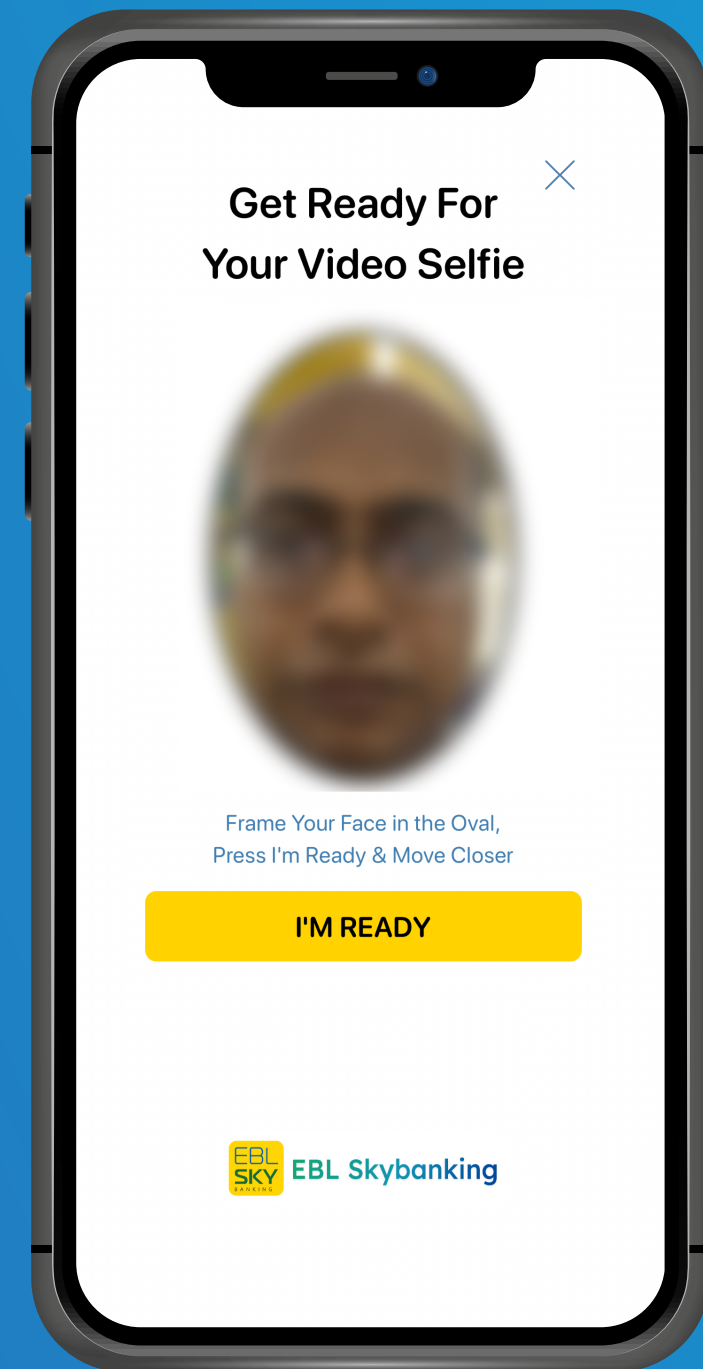


Review Information and **Click "Next"**

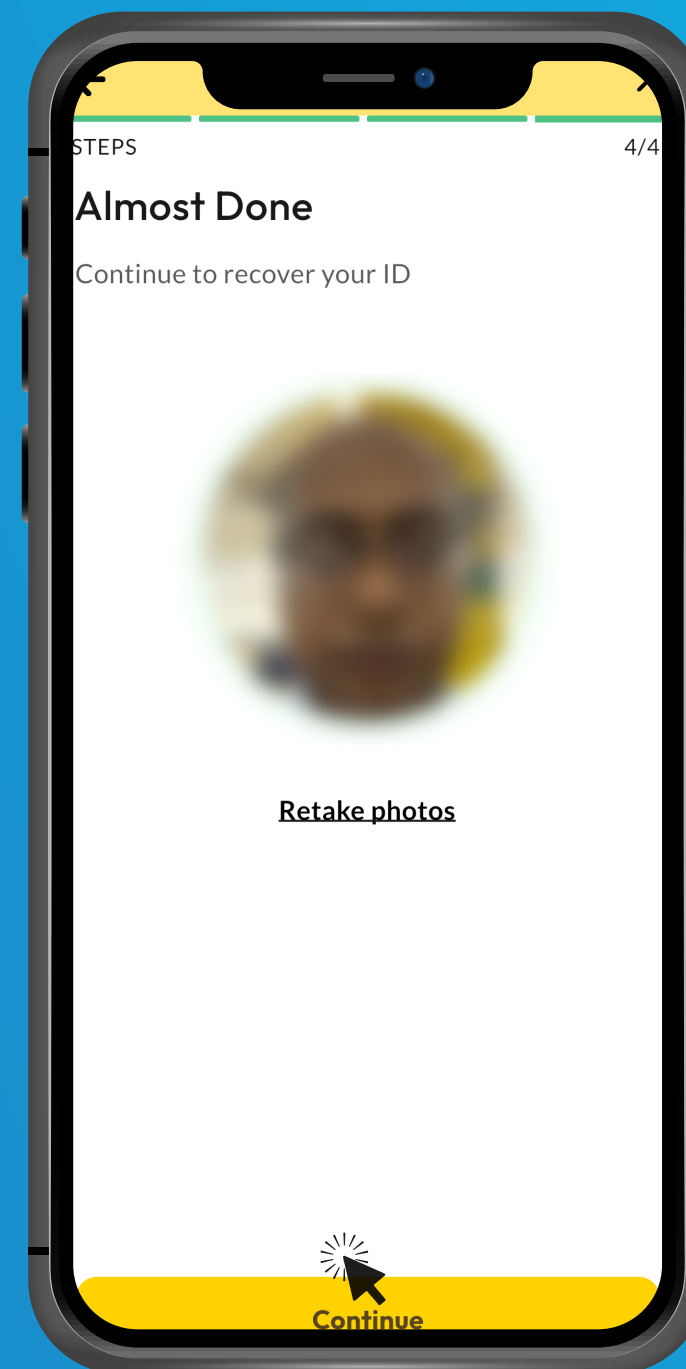


Click **"Take Your Photo"**

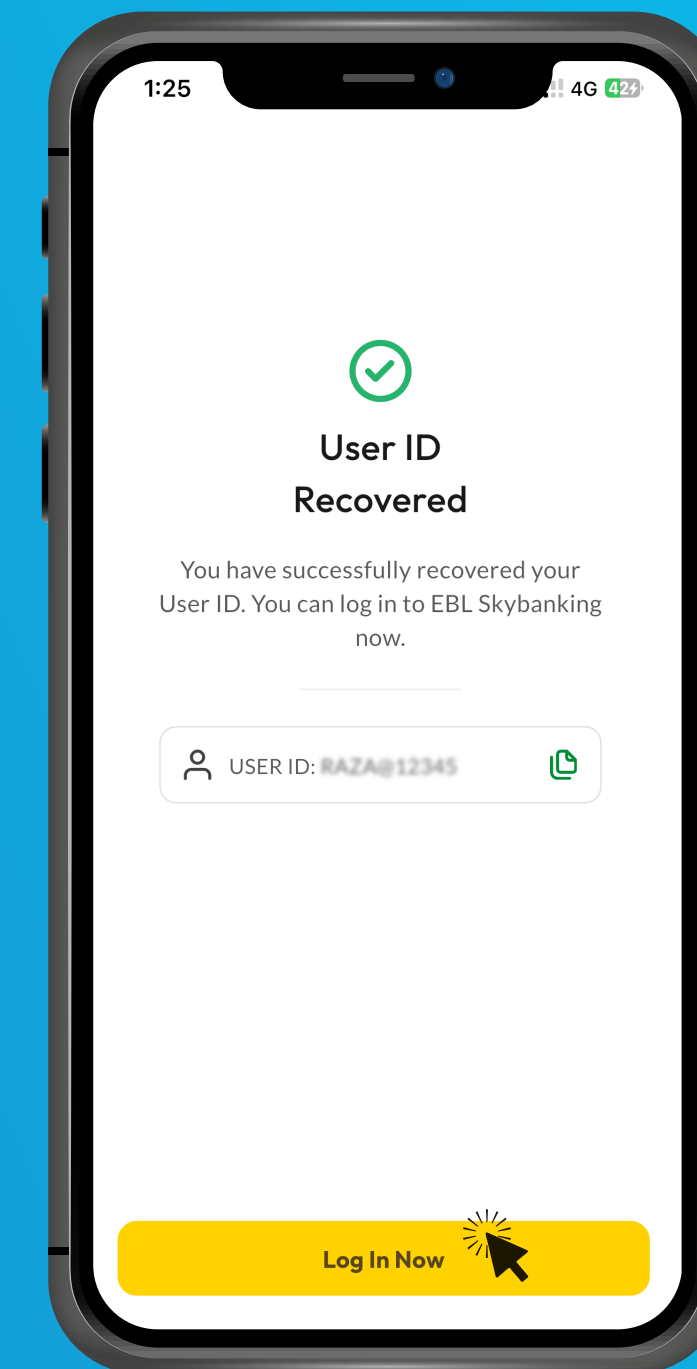
Recover ID Journey *with Account*



Please position your face
within the circle and
Click "I'M READY"



Click
"Continue"



Your User ID
Recovered Successfully

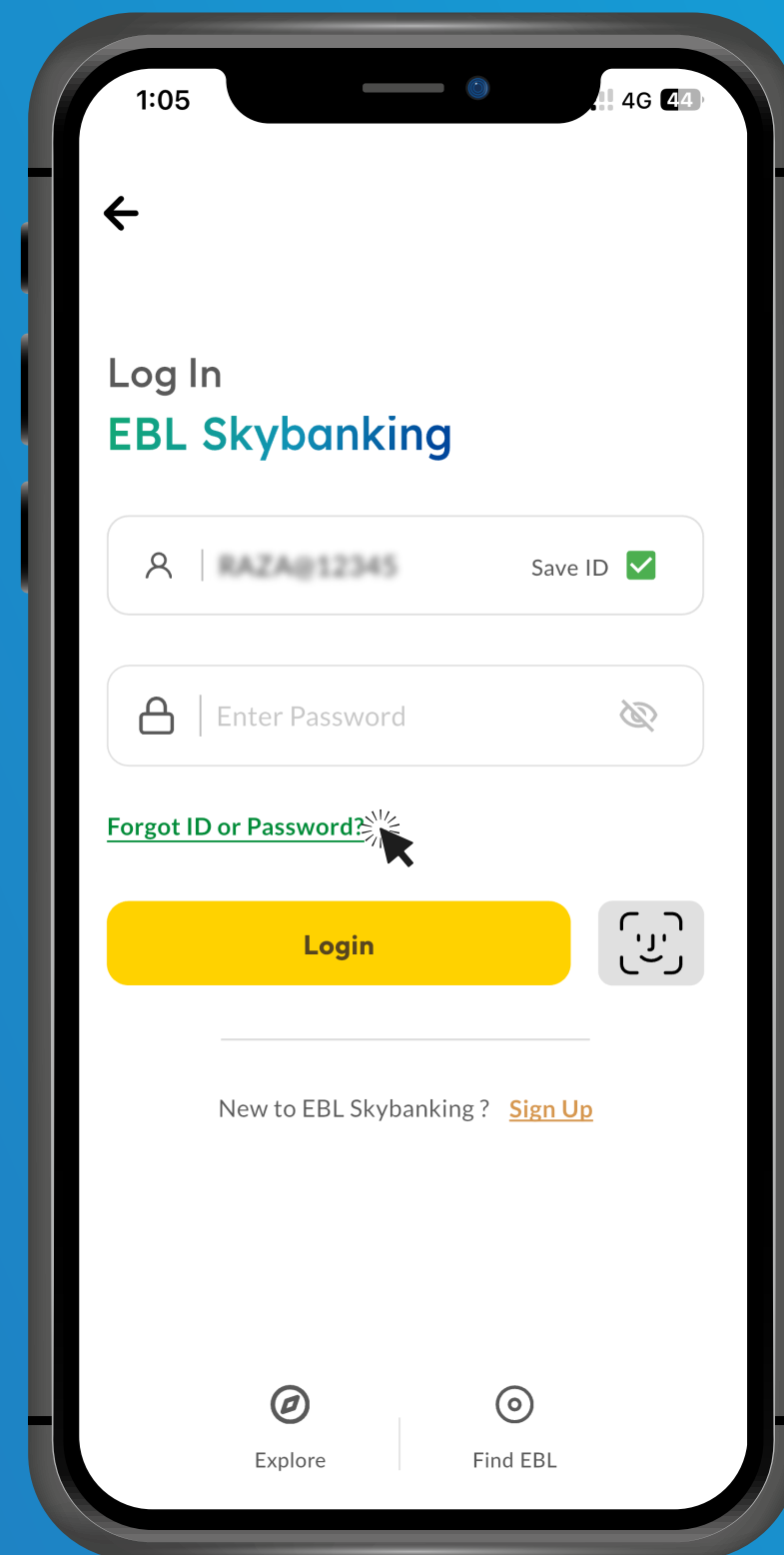


Recover ID Journey for
Non-EBL Customers (With Mobile Number)

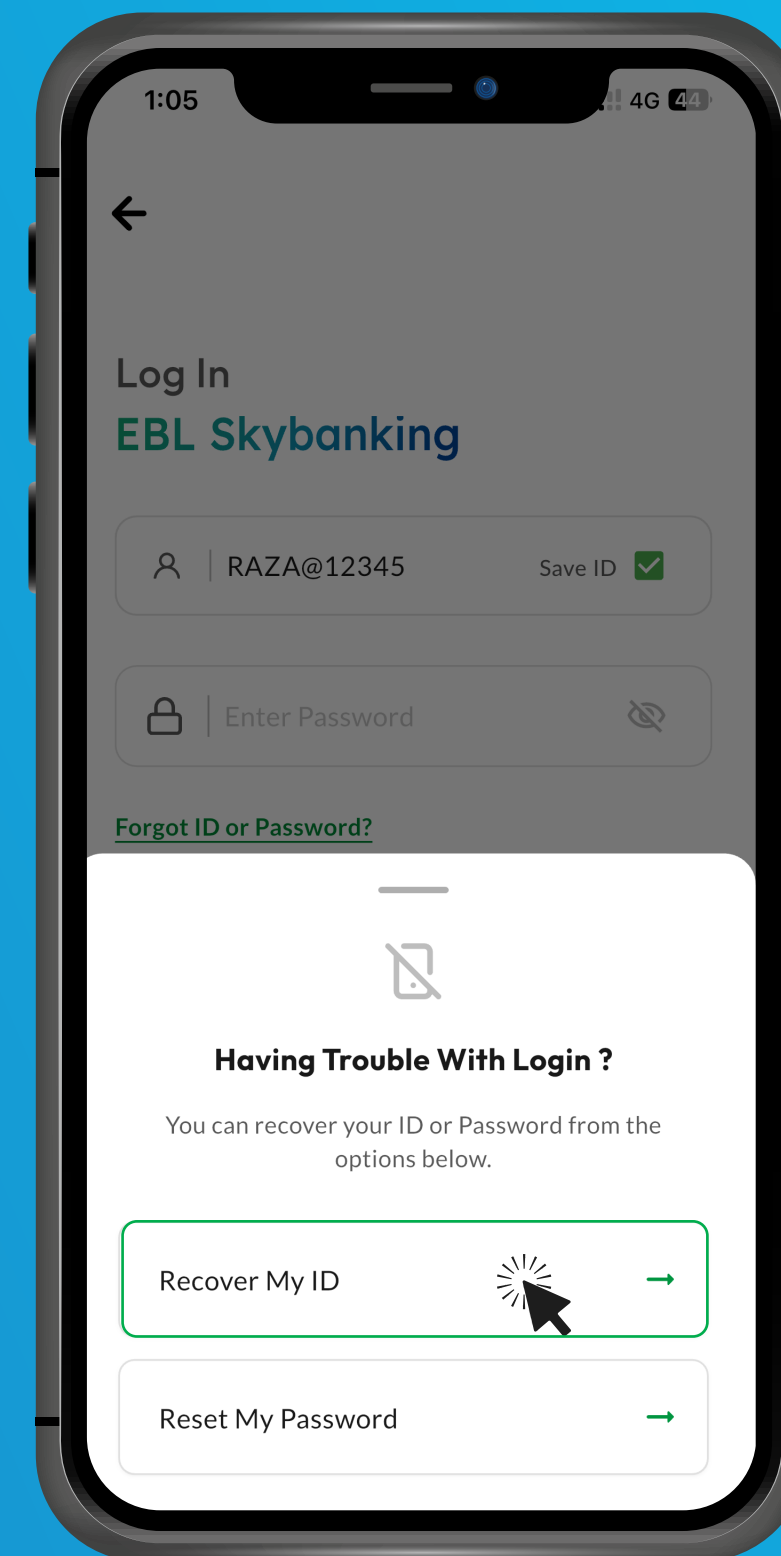
Recover ID Journey for **Non-EBL Customers (With Mobile Number)**



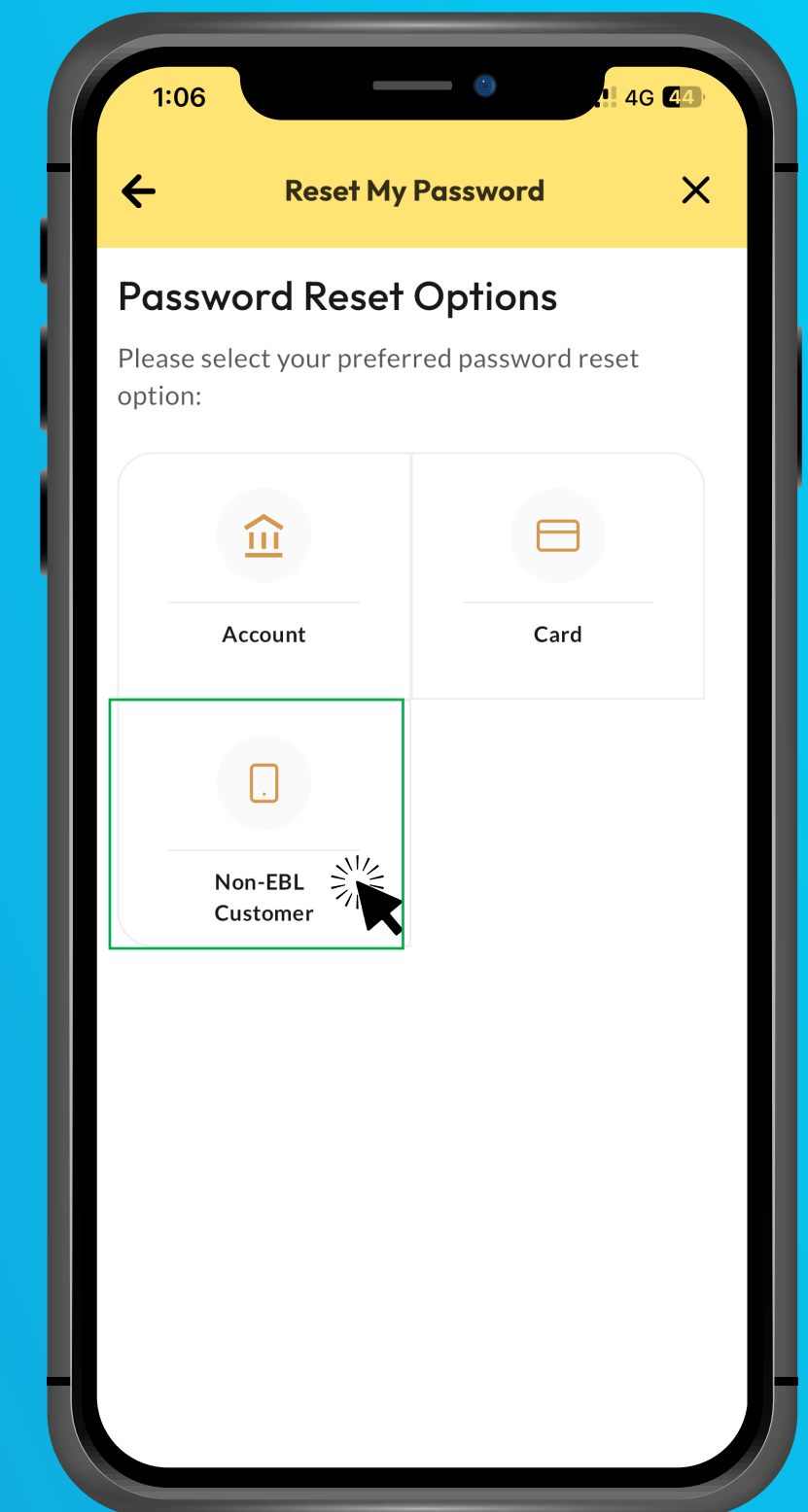
Click
“Login”



Click **“Forgot ID or Password?”**

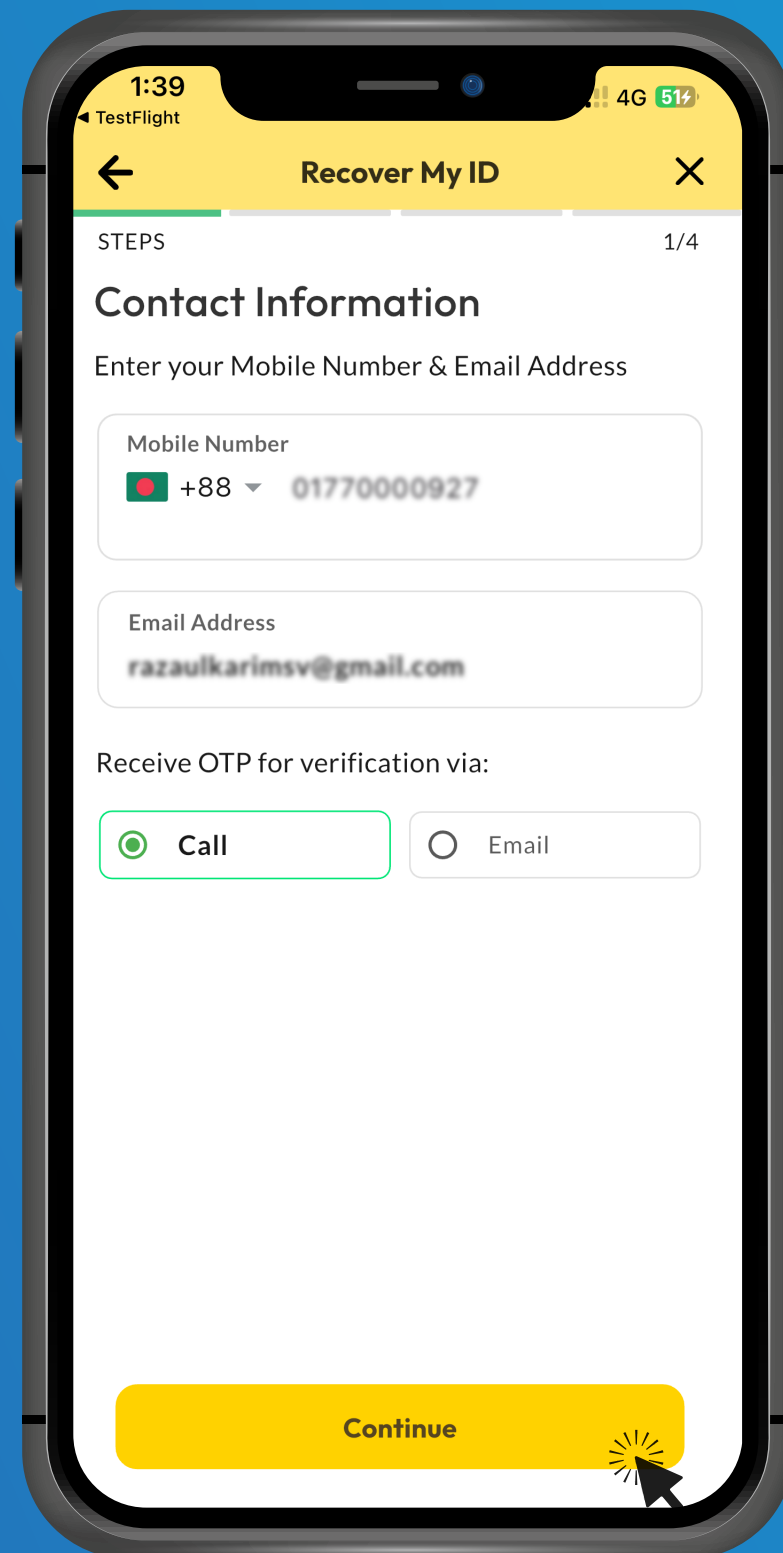


Click
“Recover My ID”

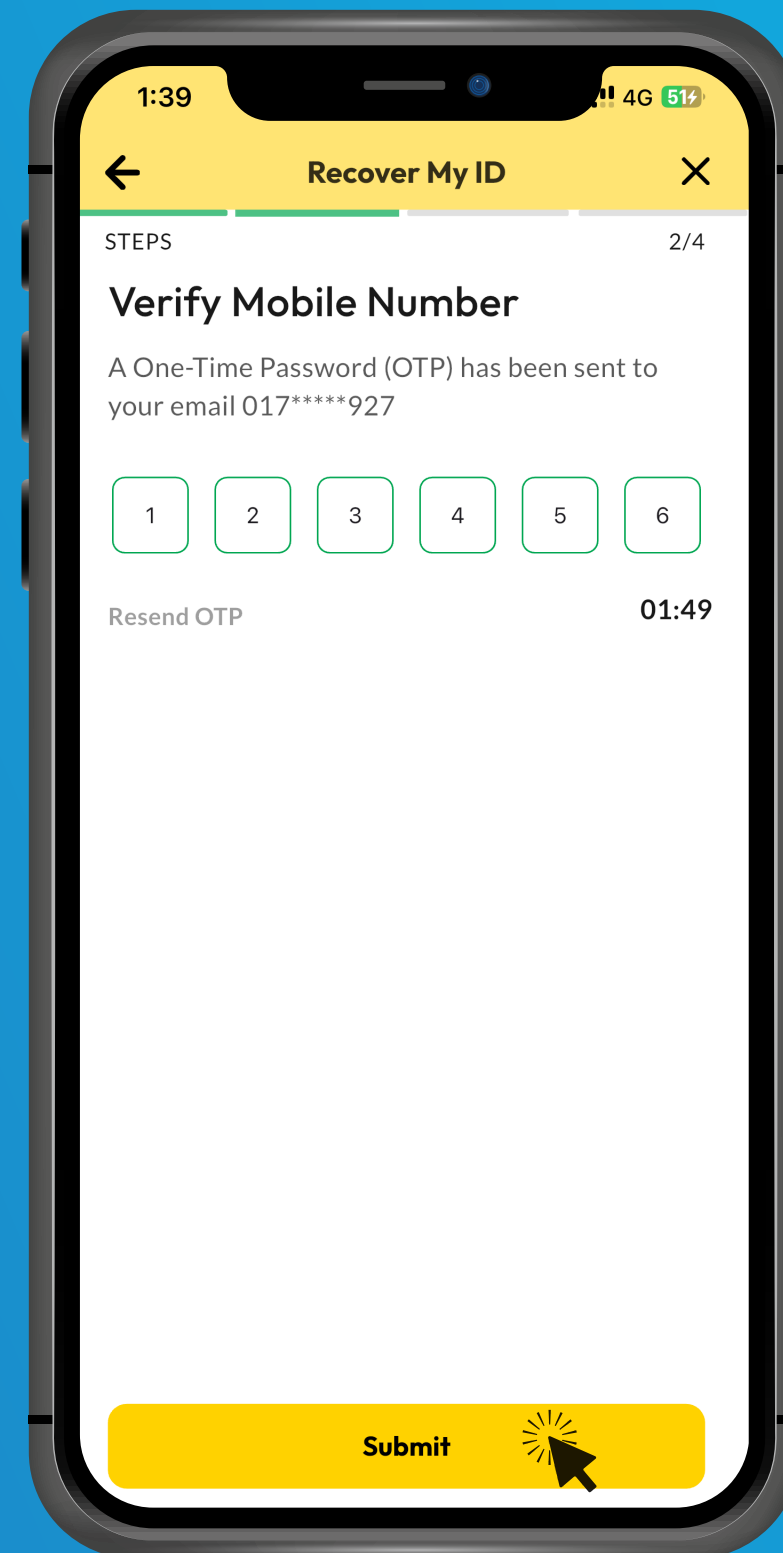


Click
“Non-EBL Customer”

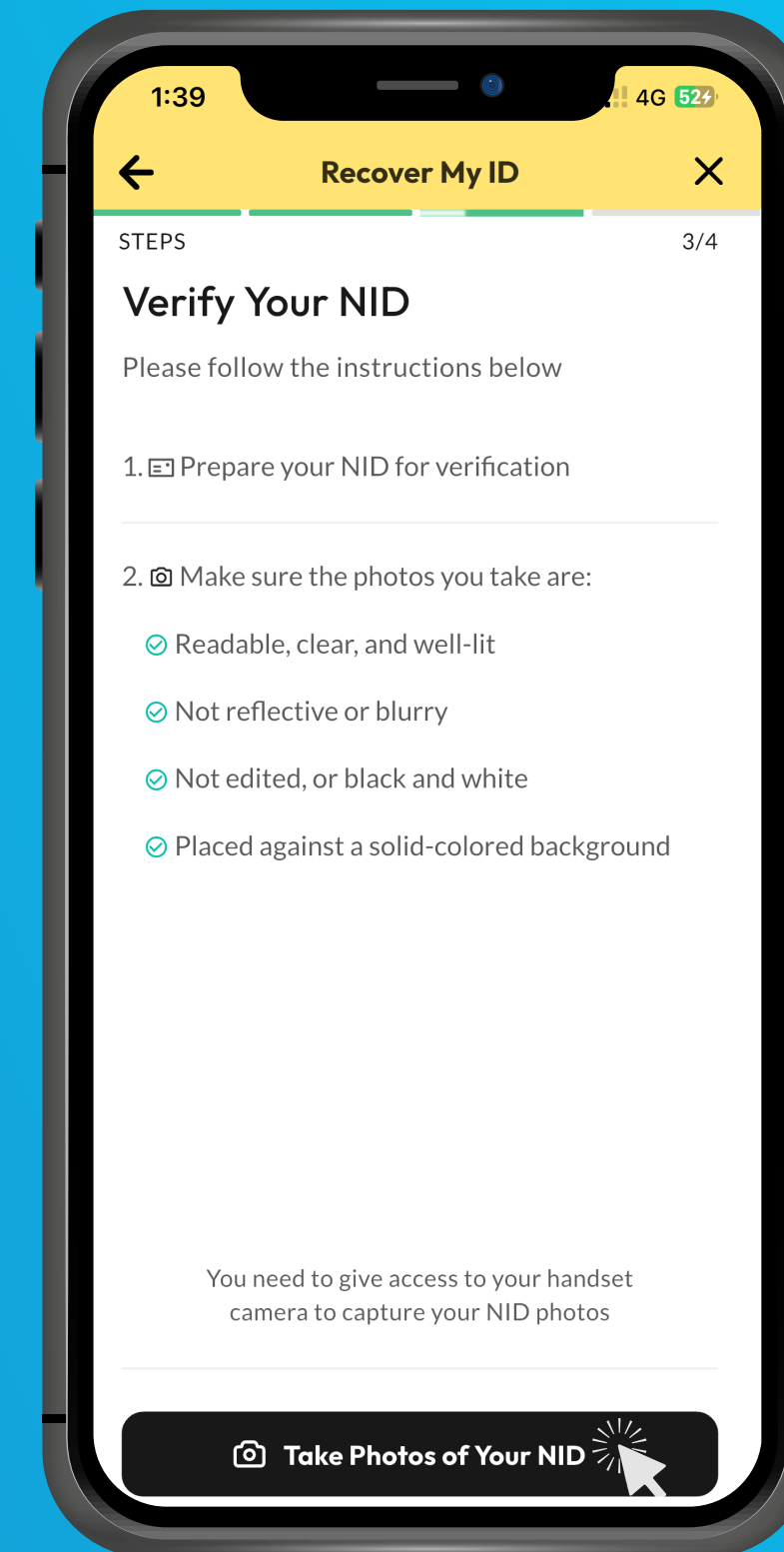
Recover ID Journey for **Non-EBL Customers (With Mobile Number)**



Fill in the required information
select the **OTP channel**
and click **“Continue”**



Enter the OTP number
and click **“Submit”**

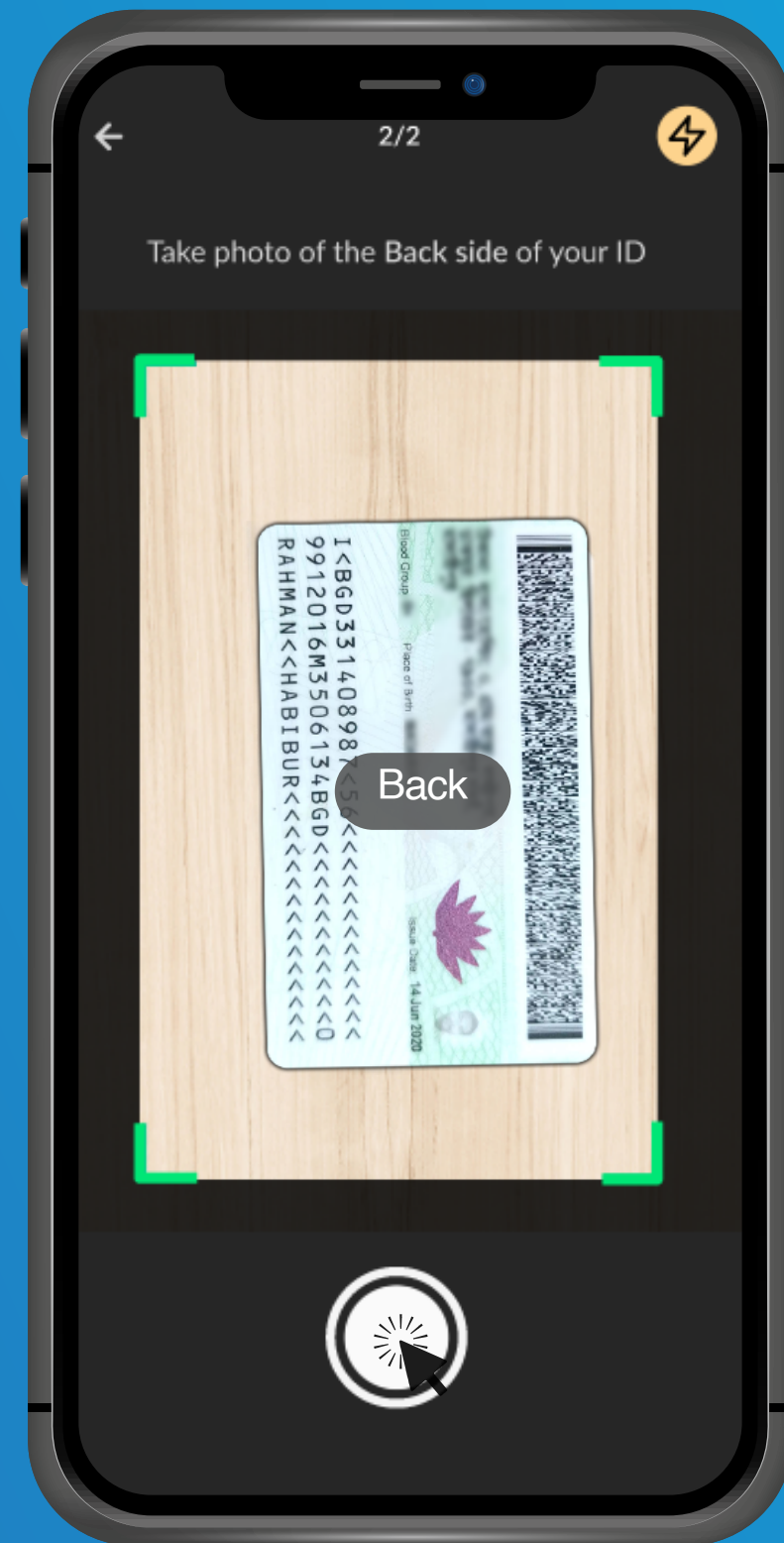


Click **“Take Photos of Your NID”**

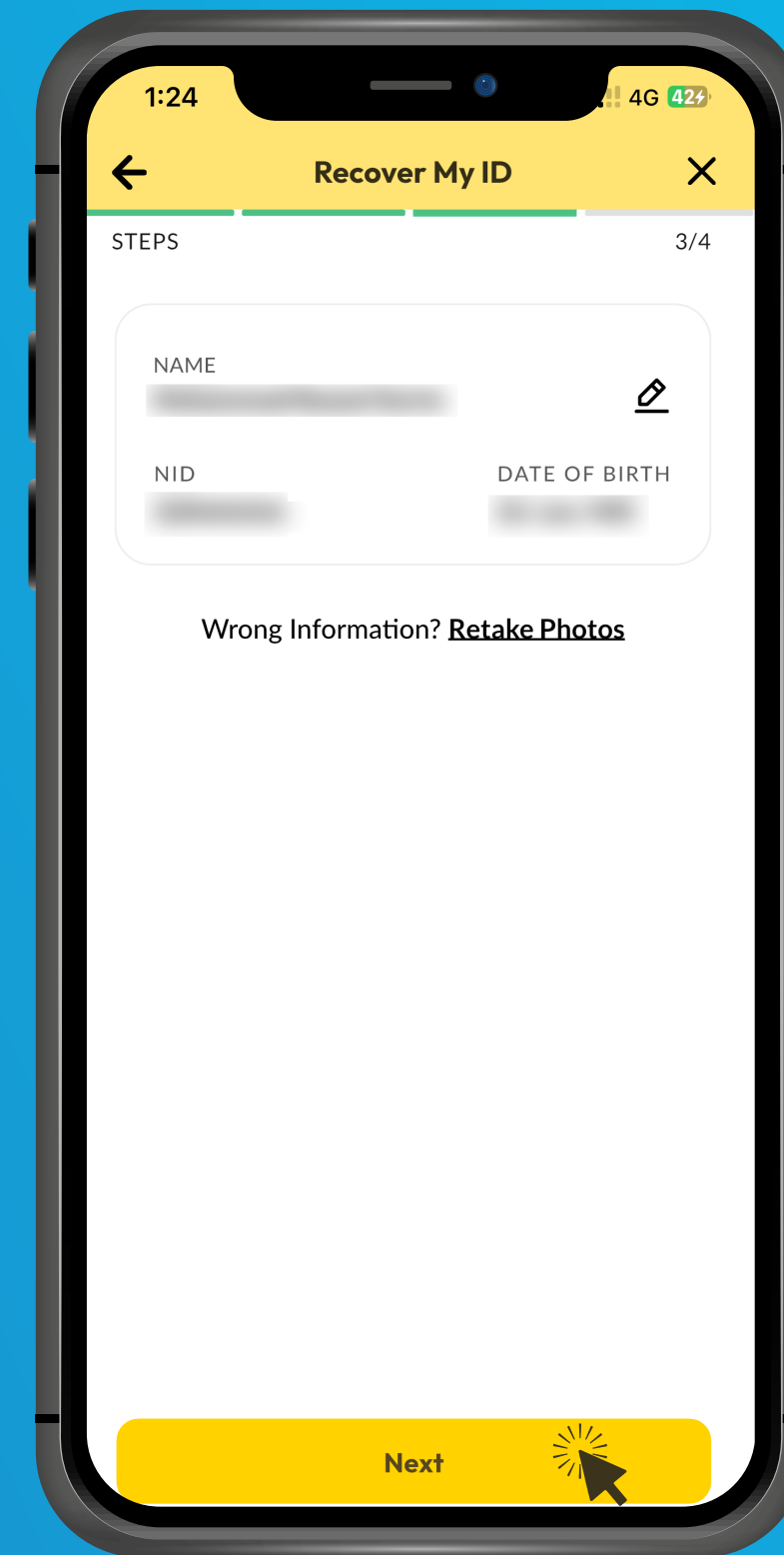
Recover ID Journey for **Non-EBL Customers (With Mobile Number)**



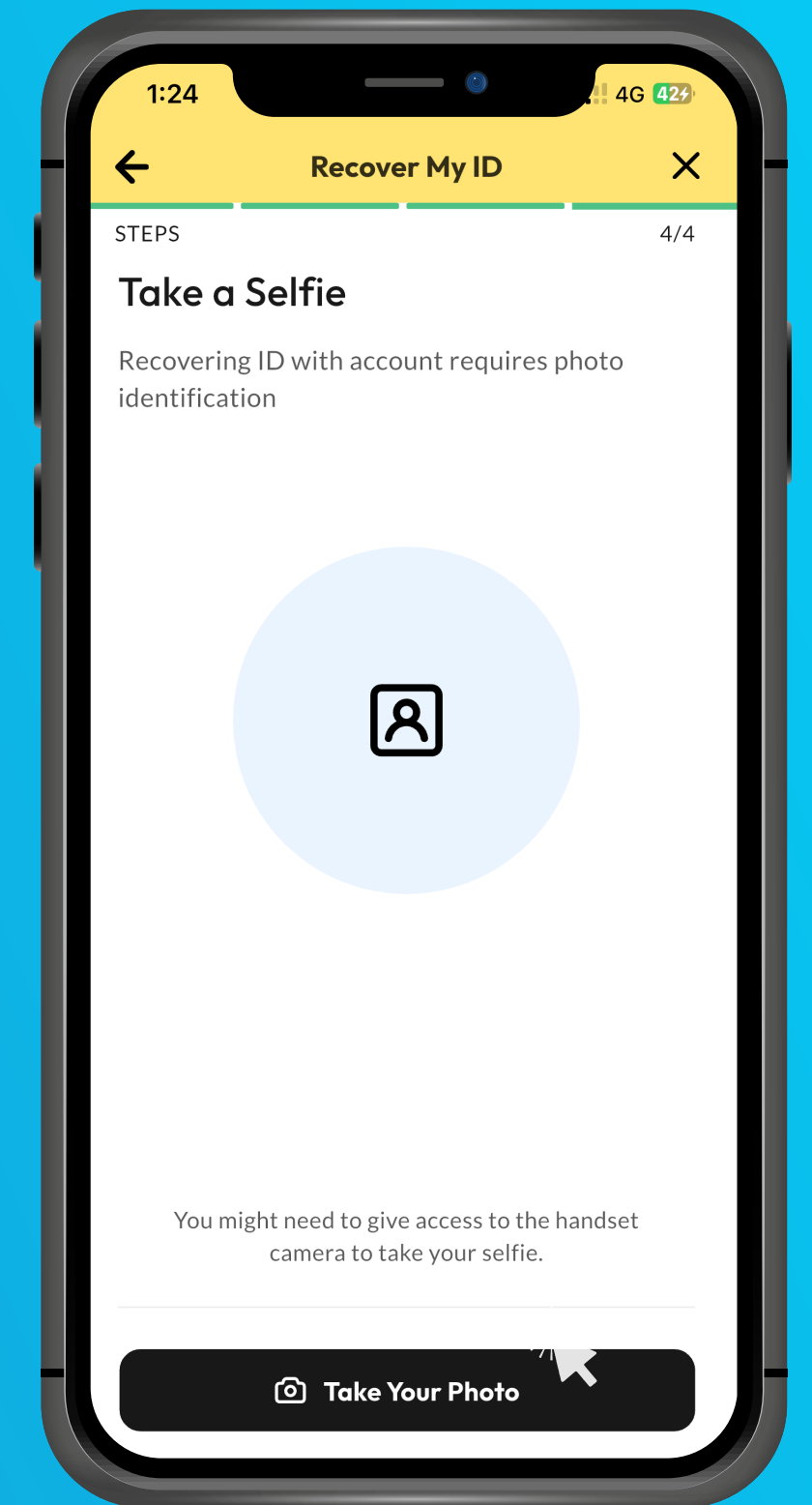
Take photo of the **Front Side** of your NID



Take photo of the **Back Side** of your NID



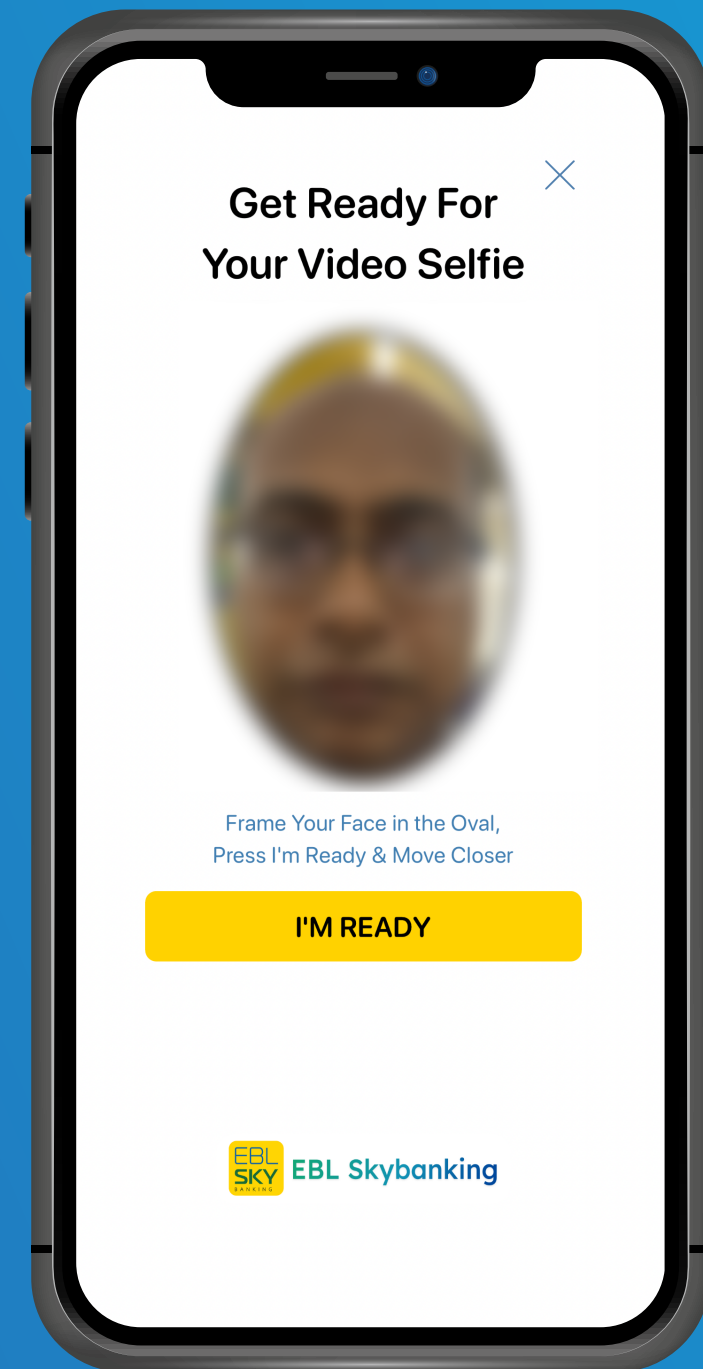
Review Information and **Click "Next"**



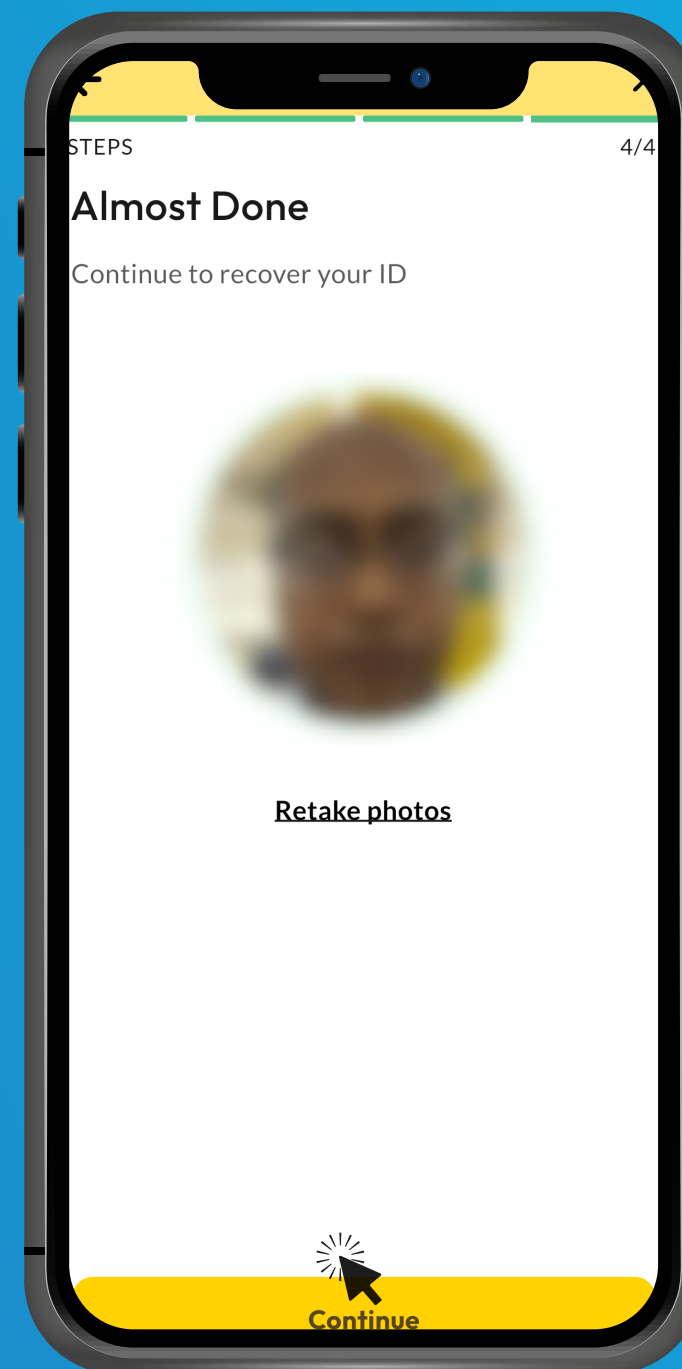
Click **"Take Your Photo"**



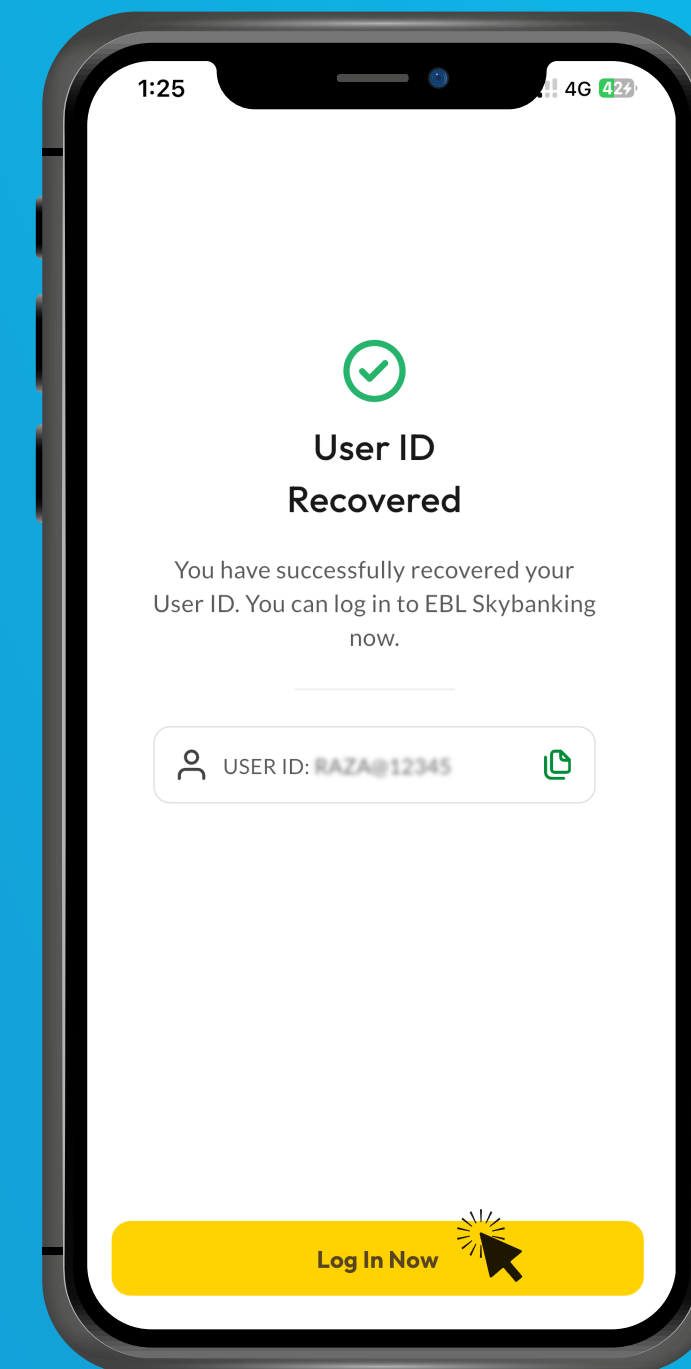
Recover ID Journey for **Non-EBL Customers (With Mobile Number)**



Please position your face within the circle and **Click "I'M READY"**



Click **"Continue"**



Your User ID Recovered Successfully