

Eastern Bank Limit...  
Public Account

Today

DIA  
Hi, Karim! Nice to see you. 19:03

Hi 19:03 ✓

DIA  
Hello! I am EBL DIA, your virtual assistant. How may I help you? 19:03

Please select a quick link below 19:03

Type a message...

Banking Information

General Service Information & FAQ

Terms & Conditions

Banking Information 19:03 ✓

DIA  
Please read and agree to the terms & conditions mentioned in the link: <https://www.ebl.com.bd/home/ebldia/terms> to proceed further. 19:03

Type a message...

Yes

No

Yes 19:04 ✓

DIA  
Please select a quick link below 19:04

Type a message...

Account Information

Card Information

General Service Information & FAQ

Card Information 19:04 ✓

DIA  
I can surely help you with that. But first I need to check your identity. 19:05

Could you please provide your registered 11 digit mobile number with EBL? 19:05

01912345678 20:34 ✓

DIA  
You would receive an OTP (one-time password) from EBL on your registered mobile number. 19:20

Please enter the OTP (one-time password) you have received to confirm your identity. 19:20

Type a message...

371632 19:22 ✓

DIA  
Thank you for validating your identity. 19:22

Please select a quick link below 19:22

Type a message...

Credit Card

Prepaid Card

Credit Card 19:22 ✓

DIA  
Okay! I can help you with that. How may I assist you on your Credit Card?  
1. 123456\*\*\*\*0000 Diners Club  
2. 234567\*\*\*\*0000 Visa 20:41

Type a message...

1

2

1 19:23 ✓

DIA  
Please select a quick link below 19:23

Type a message...

Limit

Outstanding

Available Balance

Limit 19:24 ✓

DIA  
In which currency do you want to view your card limit now? 19:24

Type a message...

BDT

USD

BDT 19:24 ✓

DIA  
Your credit card 123456\*\*\*\*0000 limit is 10000 Taka 19:25

May I help you with anything else? 19:25

Type a message...

Yes

No

Yes 19:25 ✓

DIA  
Please select a quick link below 19:25

Type a message...

Account Information

Card Information

General Service Information & FAQ

Card Information 19:26 ✓

DIA  
Please select a quick link below 19:26

Type a message...

Credit Card

Prepaid Card

Credit Card 19:26 ✓

DIA  
Okay! I can help you with that. How may I assist you on your Credit Card?  
1. 123456\*\*\*\*0000 Diners Club  
2. 234567\*\*\*\*0000 Visa 20:41

Type a message...

1

2

2 19:27 ✓

DIA  
Please select a quick link below 19:27

Type a message...

Limit

Outstanding

Available Balance

Outstanding 19:27 ✓

DIA  
In which currency do you want to view your card outstanding now? 19:27

Type a message...

BDT

USD

BDT 19:28 ✓

DIA  
Your credit card 234567\*\*\*\*0000 outstanding balance as of Oct 07, 2018 is -1.19 Taka 19:28

May I help you with anything else? 19:28

Type a message...

Yes

No

Yes 19:28 ✓

DIA  
Please select a quick link below 19:28

Type a message...

Account Information

Card Information

General Service Information & FAQ

Card Information 19:26 ✓

DIA  
Please select a quick link below 19:26

Type a message...

Credit Card

Prepaid Card

Credit Card 19:26 ✓

DIA  
Okay! I can help you with that. How may I assist you on your Credit Card?  
1. 123456\*\*\*\*0000 Diners Club  
2. 234567\*\*\*\*0000 Visa 20:41

Type a message...

1

2

2 19:30 ✓

DIA  
Please select a quick link below 19:30

Type a message...

Limit

Outstanding

Available Balance

Available Balance 19:30 ✓

DIA  
In which currency do you want to view your card available balance now? 19:30

Type a message...

BDT

USD

BDT 19:31 ✓

DIA  
Your credit card 234567\*\*\*\*0000 available balance as of Oct 07, 2018 is 22001.19 Taka 19:31

May I help you with anything else? 19:31

Type a message...

Yes

No

Yes 19:31 ✓

DIA  
Please select a quick link below 19:32

Type a message...

Account Information

Card Information

General Service Information & FAQ

Card Information 19:32 ✓

DIA  
Please select a quick link below 19:32

Type a message...

Credit Card

Prepaid Card

Prepaid Card 19:32 ✓

DIA  
Please select a quick link below 19:32

Type a message...

Available Balance

Available Balance 19:33 ✓

DIA  
In which currency do you want to view your available balance now? 19:33

Type a message...

BDT

USD

BDT 19:33 ✓

DIA  
Your prepaid card 234567\*\*\*\*0000 available balance as of Oct 07, 2018 is 242 Taka 19:33

May I help you with anything else? 19:33

Type a message...

Yes

No

No 19:34 ✓

DIA  
I hope you have received your expected services. Thank you for allowing me to assist you. See you soon. Goodbye! Have a nice time! 19:34

Type a message...